

Arkansas PBS  
RFP SP-20-0116 Master Control Services  
Template O-1 - Written Questions

## Instructions

Prospective Contractors **shall** submit written questions using this response Template. Complete all cells for each question. Clearly identify the referenced section or text. Prospective Contractor should ask multi-part questions as individual questions on separate lines. The questions **must** be submitted in the original Excel file format.

Question ID	RFP Reference (i.e., section number, paragraph)	Specific RFP Language	Question	Response
1	Sec. 1.6.G	""Proposal Submission Requirement"" means a task a Prospective Contractor must complete when submitting a proposal response. These requirements will be distinguished by using the term ""shall"" or ""must"" in the requirement."	We recall some confusion about the interchangeability of the words "shall" and "must" in a previous State RFP. Are the words in fact interchangeable and both meant to communicate an requirement as absolute?	Yes.
2	Sec. 2.5.H	"The Contractor <b>shall</b> use a systems architecture where the playout server, automation system and associated video switching, and file storage resides on site at AR-PBS and the four (4) Master Control feeds are originated locally."	The systems architecture of our <b>centralized</b> master control service is one where our automation, storage, and playout hardware is operated and resides at our hub location. May we assume that the current wording of this question rejects providers using this architecture?	See RFP Section 1.5.
3	Sec. 2.5.H	"The Contractor <b>shall</b> use a systems architecture where the playout server, automation system and associated video switching, and file storage resides on site at AR-PBS and the four (4) Master Control feeds are originated locally."	If the answer to Question 2 above is yes, may we appeal for an amendment to Sec. 2.5.H to consider any proven architecture?	The law governing the process for submitting a formal protest in connection with a solicitation or the award of a contract can be found at Ark. Code Ann. § 19-11-244. As a convenience, the law and its accompanying rules are posted online. They can be found using the following link <a href="https://www.transform.ar.gov/wp-content/uploads/2020/05/Procurement-Laws-and-Rules-1.pdf">https://www.transform.ar.gov/wp-content/uploads/2020/05/Procurement-Laws-and-Rules-1.pdf</a> .