



State of Arkansas  
 OFFICE OF STATE PROCUREMENT  
 1509 West Seventh Street, Room 300  
 Little Rock, Arkansas 72201-4222

## INVITATION FOR BID

IFB Number: <b>SP-16-0164</b>	Buyer: <b>Janet Quattlebaum</b> <a href="mailto:janet.quattlebaum@dfa.arkansas.gov">janet.quattlebaum@dfa.arkansas.gov</a>
Commodity: <b>Laundry/Warewashing</b>	Bid Opening Date: <b>March 29, 2016</b>
Agency: <b>Arkansas Community Corrections</b>	
Date Issued: March 10, 2016	Bid Opening Time: <b>2:30 PM, CDT</b>

BIDS WILL BE ACCEPTED UNTIL THE TIME AND DATE SPECIFIED ABOVE. THE BID ENVELOPE, INCLUDING THE OUTSIDE OF OVERNIGHT PACKAGES, MUST BE SEALED AND SHOULD BE PROPERLY MARKED WITH THE BID NUMBER, DATE AND HOUR OF BID OPENING AND VENDOR'S RETURN ADDRESS. IT IS NOT NECESSARY TO RETURN "NO BIDS" TO THE OFFICE OF STATE PROCUREMENT.

**Vendors are responsible for delivery of their bid documents to the Office of State Procurement prior to the scheduled time for opening of the particular bid. When appropriate, vendors should consult with delivery providers to determine whether the bid documents will be delivered to the OSP office street address prior to the scheduled time for bid opening. Delivery providers, USPS, UPS, and FedEx deliver mail to our street address on a schedule determined by each individual provider. These providers will deliver to our offices based solely on our street address.**

<b>MAILING ADDRESS:</b> Office of State Procurement 1509 West Seventh Street, Room 300 Little Rock, AR 72201-4222  <b>TELEPHONE NUMBER:</b> 501-324-9316	<b>BID OPENING LOCATION:</b> Office of State Procurement 1509 West Seventh Street, Room 300 Little Rock, AR 72201-4222
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Company Name: \_\_\_\_\_

Name (type or print): \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Signature: \_\_\_\_\_

**USE INK ONLY. UNSIGNED BIDS WILL NOT BE CONSIDERED**

\_\_\_\_\_

Business Designation (check one): Individual  Sole Proprietorship  Public Service Corp   
 Partnership  Corporation  Government/ Nonprofit

\_\_\_\_\_

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TYPE OF CONTRACT:	<b>TERM</b>
AGENCY P.R. NUMBER	<b>1000731098</b>

1. **MINORITY BUSINESS POLICY:** Minority participation is encouraged in this and in all other procurements by state agencies. Minority is defined by Arkansas Code Annotated § 15-4-303 as a lawful permanent resident of this state who is: African American, Hispanic American, American Indian, Asian American, Pacific Islander American or a Service Disabled Veteran as designated by the United States Department of Veterans Affairs. The Arkansas Economic Development Commission conducts a certification process for minority business. Bidders unable to include minority-owned business as subcontractors "may explain the circumstances preventing minority inclusion".

Check minority type:

African American\_\_\_ Hispanic American\_\_\_ American Indian\_\_\_ Asian American\_\_\_  
Pacific Islander American\_\_\_ Service Disabled Veteran\_\_\_

Arkansas Minority Certification Number\_\_\_\_\_

2. **EQUAL EMPLOYMENT OPPORTUNITY POLICY:** In compliance with Arkansas Code Annotated § 19-11-104, the Office of State Procurement is required to have a copy of the vendor's Equal Opportunity Policy prior to issuing a contract award. EO Policies may be submitted in electronic format to the following email address: eeopolicy.osp@dfa.arkansas.gov, or as a hard copy accompanying the solicitation response. The Office of State Procurement will maintain a file of all vendor EO policies submitted in response to solicitations issued by this office. The submission is a one- time requirement, but vendors are responsible for providing updates or changes to their respective policies, and for supplying EO policies upon request to other state agencies that must also comply with this statute. Vendors that do not have an established EO policy will not be prohibited from receiving a contract award, but are required to submit a written statement to that effect.
3. **PROHIBITION OF EMPLOYMENT OF ILLEGAL IMMIGRANTS:** Pursuant to Arkansas Code Annotated § 19-11-105, prior to the award of a contract, selected vendor(s) must have a current certification on file with OSP stating that they do not employ or contract with illegal immigrants.

OSP will notify the selected vendor(s) prior to award if their certification has expired or is not on file. Instructions for completing the certification process will be provided to the vendor(s) at that time.

4. **ALTERATION OF ORIGINAL IFB DOCUMENTS:** The original written or electronic language of the IFB documents shall not be changed or altered except by approved written addendum issued by the Office of State Procurement. This does not eliminate a Bidder from taking exception(s) to non-mandatory terms and conditions, but does clarify that the Bidder cannot change the original document's written or electronic language. If the Bidder wishes to make exception(s) to any of the original language, it must be submitted by the Bidder in separate written or electronic language in a manner that clearly explains the exception(s). If Bidder's/Contractor's submittal is discovered to contain alterations/changes to the original written or electronic documents, the Bidder's response may be declared as "non-responsible" and the response shall not be considered.
5. **REQUIREMENT OF AMENDMENT:** THIS IFB MAY BE MODIFIED ONLY BY AMENDMENTS WRITTEN AND AUTHORIZED BY THE OFFICE OF STATE PROCUREMENT. Bidders are cautioned to ensure that they have received or obtained, and responded to, any and all amendments to the bid prior to submission. There will be no addendums to a bid 72 hours prior to the bid opening. It is the responsibility of the vendor to check the OSP website, <http://www.arkansas.gov/dfa/procurement/bids/index.php> for any and all addendums up to that time.
6. **DELIVERY OF RESPONSE DOCUMENTS:** In accordance with the Arkansas Procurement Law and Rules, it is the responsibility of vendors to submit bids at the place, and on or before the date and time, set in the bid solicitation documents. Bid documents received at the Office of State Procurement after the date and time designated for bid opening are considered late bids and shall not be considered. Bid documents arriving late, which are to be returned and are not clearly marked, may be opened to determine for which bid the submission is intended.

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7. **ADDITIONAL TERMS AND CONDITIONS:** The Office of State Procurement objects to, and shall not consider, any additional terms or conditions submitted by a bidder, including any appearing in documents attached as part of a bidder's response. In signing and submitting his bid, a bidder agrees that any additional terms or conditions, whether submitted intentionally or inadvertently, shall have no force or effect. Failure to comply with terms and conditions, including those specifying information that must be submitted with a bid, shall be grounds for rejecting a bid.
  
8. **ANTICIPATION TO AWARD:** After complete evaluation of the solicitation, the anticipated award will be posted on the Office of State Procurement website. The purpose of the posting is to establish a specific time in which vendors and agencies are aware of the anticipated award. The bid results will be posted for a period of fourteen (14) days prior to the issuance of any award. Vendors and agencies are cautioned that these are preliminary results only, and no official award will be issued prior to the end of the fourteen-day posting period. Accordingly, any reliance on these preliminary results is at the agency's/vendor's own risk.  
  
The Office of State Procurement reserves the right to waive the Anticipation to Award when it is determined to be in the best interest of the State.
  
9. **PAST PERFORMANCE:** In accordance with provisions of The State Procurement Law, R7: 19-11-22 Competitive Sealed Bidding - Bid Evaluation paragraph (E) (i) & (ii): a vendor's past performance with the state may be used in the evaluation of any bid made in response to this solicitation. The past performance should not be greater than three years old and must be supported by written documentation on file in the Office of State Procurement at the time of the bid opening. Documentation may be in the form of a written or an electronic report, VPR (Vendor Performance Report), memo, file or any other appropriate authenticated notation of performance to the vendor files.
  
10. **VISA ACCEPTANCE:** Awarded contractors should have the capability of accepting the State's authorized VISA Procurement Card (p-card) as a method of payment. Price changes or additional fee(s) may not be assessed when accepting the p-card as a form of payment. The successful bidder may receive payment from the State by the p-card in the same manner as other VISA purchases. VISA acceptance is preferred but is not the exclusive method of payment.
  
11. **EO-98-04 GOVERNOR'S EXECUTIVE ORDER:** Bidders should complete the Disclosure Forms issued with this bid.
  
12. **CURRENCY:** All bid pricing must be United States dollars and cents.
  
13. **LANGUAGE:** Bids will only be accepted in the English language.

## SECTION 1 - GENERAL INFORMATION

### 1.1 **INTRODUCTION**

This Invitation for Bid (IFB) is issued by the Office of State Procurement (OSP) to establish a **TERM** contract for Arkansas Community Corrections (ACC) located in Little Rock, Arkansas, and their secure facilities to obtain pricing and a contract for laundry/warewashing.

### 1.2 **COOPERATIVE PROCUREMENT PROGRAM PARTICIPATION**

Arkansas' Purchasing Law provides that local public procurement units (counties, municipalities, school districts, certain nonprofit corporations, and so forth) may participate in state procurement contracts. Therefore the contractor agrees to rent to Cooperative Procurement Program Participants. Unless otherwise stated, all standard and special terms and conditions listed within the Invitation for Bid must be equally applied to such participants.

### 1.3 **ISSUING AGENCY**

**The issuing office is the sole point of contact in the State for the selection process.** Vendor questions regarding IFB related matters should be made through the State's buyer, Janet Quattlebaum at 501-324-9319 or email [janet.quattlebaum@dfa.arkansas.gov](mailto:janet.quattlebaum@dfa.arkansas.gov). Vendor's questions will be answered as a courtesy and at vendor's own risk.

### 1.4 **CAUTION TO BIDDERS**

1. **During the time between the bid opening and contract award, any contact concerning this IFB should be initiated by the issuing office or requesting entity and not the vendor.** Specifically, the person named herein will initiate all contact.
2. **Vendors must submit one (1) signed original IFB response on or before the date specified on page one.**
3. The State Procurement Official reserves the right to award a contract or reject a bid for any or all line items of a bid received as a result of this IFB, if it is in the best interest of the State to do so. Bids **will** be rejected for one or more reasons not limited to the following:
  - a. Failure of the vendor to submit his bid(s) on or before the deadline established by the issuing office.
  - b. Failure to sign an Official Bid Document.
  - c. Failure to complete the Official Bid Price Sheet(s).
  - d. Any wording by the vendor in their response to this IFB, or in subsequent correspondence, which conflict with or takes exception to a requirement in the IFB.
  - e. Failure of any proposed goods or service to meet or exceed the specifications.

### 1.5 **BID FORMAT**

Any statement in this document that contains the word "**will**", "**must**" or "**shall**" means that compliance with the intent of the statement is mandatory, and failure by the bidder to satisfy that intent **will** cause the bid to be rejected. Reference to handbooks or other technical materials as part of a response **must** not constitute the entire response and vendor **must** identify the specific page and paragraph being referenced.

### 1.6 **TYPE OF CONTRACT**

The contract **will** be a one (1) year term contract from the date of award. Upon mutual agreement by OSP, ACC, and the vendor, the contract may be renewed on a year-to-year basis, for up to six (6) additional one-year terms or a portion thereof. In no event **shall** the total contract term be more than seven (7) years.

### 1.7 **PAYMENT AND INVOICE PROVISIONS**

Payment **will** be made in accordance with applicable State of Arkansas accounting procedures upon acceptance by the Agency. The State may not be invoiced in advance of delivery and acceptance of any commodity. Payment **will** be made only after the vendor has successfully satisfied the ACC as to the goods purchased. Vendors should invoice ACC by an itemized list of charges for the goods purchased. Purchase Order Number and/or Contract Number should be referenced on each invoice.

Vendor **shall** remit a hardcopy of **ALL** invoices to the address listed below:

Arkansas Community Corrections  
Attention: Procurement Department  
#2 Union National Plaza  
105 W. Capitol, 4<sup>th</sup> Floor  
Little Rock, AR 72201

Vendor **shall** send **ALL** invoices via email to the address listed below:

Email: [DCC.Procurement@arkansas.gov](mailto:DCC.Procurement@arkansas.gov)

The following information **must** be included on the invoice in order to receive payment:

1. Ordering entity name
2. Entities purchase order number
3. Quantity purchased
4. Contract number and unit cost

Selected vendor **must** be registered to receive payment and future bid notifications. If you are not a registered vendor you may register on-line at <https://www.ark.org/vendor/index.html>.

### 1.8 **RECORD RETENTION**

The Contractor **shall** be required to maintain all pertinent financial and accounting records and evidence pertaining to the contract in accordance with generally accepted principles of accounting and other procedures specified by the State of Arkansas. Access will be granted upon request, to State or Federal Government entities or any of their duly authorized representatives.

Financial and accounting records **shall** be made available, upon request, to the State of Arkansas' designee(s) at any time during the contract period and any extension thereof, and for five (5) years from expiration date and final payment on the contract or extension thereof.

### 1.9 **PROPRIETARY INFORMATION**

Proprietary information submitted in response to this (IFB) will be processed in accordance with applicable State of Arkansas procurement procedures. Bids and documents pertaining to the (IFB) become the property of the State and shall be open to public inspection subsequent to bid opening. It is the responsibility of the Vendor to identify all proprietary information. **The vendor should submit one complete copy of the response from which any proprietary information has been removed, i.e., a redacted copy.** The redacted copy should reflect the same pagination as the original, show the empty space from which information was redacted, and should be submitted on a CD or flash drive. Except for the redacted information, the redacted copy must be identical to the original hard copy. The vendor is responsible for ensuring the redacted copy on CD/flash drive is protected against restoration of redacted data. The redacted copy will be open to public inspection under the Freedom of Information Act (FOIA) without further notice to the vendor. If a redacted copy is not included, the entire bid will be open to public inspection with the exception of financial data (other than pricing). If the State of Arkansas deems redacted information to be subject to the FOIA the vendor will be contacted prior to sending out the information.

### 1.10 **RESERVATION**

This IFB does not commit the State Procurement Official to award a contract(s), to pay costs incurred in the preparation of a bid in response to this request, or to procure or contract for commodities or services.

**1.11 PRIME CONTRACTOR RESPONSIBILITY**

The selected vendor **will** be required to assume prime contractor responsibility for the contract and will be the sole point of contact with regard to all commodities, services and support.

The contractor **shall** give OSP immediate notice, in writing, by certified mail of any action which, in the opinion of the contractor, may result in litigation related in any way to the contract or the State.

**1.12 CONTRACT INFORMATION**

1. The State of Arkansas may not contract with another party:
  - a. Upon default, to pay all sums to become due under a contract.
  - b. To pay damages, legal expenses or other costs and expenses of any party.
  - c. To conduct litigation in a place other than Pulaski County, Arkansas
  - d. To agree to any provision of a contract which violates the laws or constitution of the State of Arkansas.
  - e. To continue a contract once the equipment has been repossessed.
2. A party wishing to contract with the State of Arkansas should:
  - a. Remove any language from its contract which grants to it any remedies other than:
    - i. The right to possession.
    - ii. The right to accrued payments.
  - b. Include in its contract that the laws of the State of Arkansas govern the contract.
  - c. Acknowledge that contracts become effective when awarded by the State Procurement Official.

**1.13 CONDITIONS OF CONTRACT**

The successful bidder shall at all times observe and comply with federal and State laws, local laws, ordinances, orders, and regulations existing at the time of or enacted subsequent to the execution of this contract which in any manner affect the completion of the work. The successful bidder **shall** indemnify and save harmless the agency and all its officers, representatives, agents, and employees against any claim or liability arising from or based upon the violation of any such law, ordinance, regulation, order or decree by an employee, representative, or subcontractor of the successful bidder.

**1.14 STATEMENT OF LIABILITY**

The State **will** demonstrate reasonable care but shall not be liable in the event of loss, destruction, or theft of contractor-owned items to be delivered or to be used in the installation of deliverables. The vendor is required to retain total liability until the deliverables have been accepted by the "*authorized agency official*." At no time will the State be responsible for or accept liability for any vendor-owned items.

**1.15 AWARD RESPONSIBILITY**

The State Procurement Official will be responsible for award and administration of any resulting contract.

**1.16 AWARD CRITERIA**

Award shall be made on an **ALL or NONE** basis to the lowest responsible, responsive bidder who bids the lowest total cost. **Consideration for award will only be given to those who bid on all items listed.** Bids must meet or exceed all defined specifications. Bids must meet all terms and conditions of this Invitation for Bid and the laws of the State of Arkansas.

**1.17 DELEGATION AND/OR ASSIGNMENT**

The vendor shall not assign the contract in whole or in part or any payment arising there from without the prior written consent of the State Procurement Official. The vendor shall not delegate any duties under this contract to a subcontractor unless the State Procurement Official has given written consent to the delegation.

**1.18 COST**

All charges **must** be included on the Official Bid Price Sheet and **must** include all associated cost for the goods being bid. Bid pricing must be valid for ninety (90) days following IFB opening to allow sufficient time to tabulate and evaluate bid responses.

**NOTE:**

1. The State will not be obligated to pay any costs not identified on the Official Bid Price Sheet.
2. Any cost not identified by the bidder but subsequently incurred in order to achieve completion and delivery of items **shall** be borne by the bidder.

**1.19 PRICE CHANGE CLAUSE**

All prices bid **shall** be firm for twelve (12) months of this contract. Thereafter, at the time of optional renewal, a request for increase **must** be submitted in writing, thirty (30) days prior to the Office of State Procurement with supporting manufacturer's documentation indicating percentage of increase and effective date for the items bid. This increase **must** be addressed to the merchant network and be reflective of an increase to all distributors, not to this contract alone. Justifiable increases are based on manufacturer costs due to increase of raw materials. The State further reserves the right to reject any proposed price increase, cancel the contract and re-bid if determined to be in the best interest of the State. After receipt of required documentation and in the event a price change is authorized thereafter, said prices **will** remain firm for the period of stated renewal.

The Price Change Clause **will** remain in effect for any agreed upon periods of extension.

It is understood and agreed in the event of a reduction in the manufacturer's price, the State of Arkansas **will** be given the full benefit of any such decline in price immediately upon the effective date of reduction. The State of Arkansas may monitor and compare other state's pricing against what is being provided on this contract. ACC may request reductions by requesting the manufacturer to provide cost comparison data at any time after the first six (6) months of the contract to reflect base cost (at time of award) to current cost (at time of request).

**1.20 DELIVERY: FOB DESTINATION, INSIDE DELIVERY**

The agency requests delivery within fourteen (14) working days after receipt of the order (ARO). If this delivery date cannot be met, the bidder **must** state the number of days required to place the commodity in the ordering agency's designated location. Failure to state the delivery time obligates the bidder to complete delivery by the agency's requested date. Extended delivery dates may be considered when in the best interest of the state.

Delivery \_\_\_\_\_ days ARO.

All deliveries **must** be made during normal state work hours and within the agreed upon number of days unless otherwise arranged and coordinated with the agency. The vendor **shall** give the agency immediate notice of any anticipated delays or plant shutdowns that **will** affect the delivery requirement.

Loss or damage that occurs during shipping, prior to the order being received by the agency, is the vendor's responsibility. All orders should be properly packaged to prevent damage during shipping.

**1.21 DELIVERY LOCATIONS**

ACC reserves the right to add or delete locations based on agency need. Receiving docks are not available at all locations. Vendor may be required to hand deliver product with appropriate equipment such as a two-wheeler or cart. Delivery locations are as follows:

Location	Location
1. Central AR Community Corrections Center 4823 W. 7 <sup>th</sup> Street Little Rock, AR 72205	2. Northwest AR Community Corrections Center 114 N. College Ave. Fayetteville, AR 72701
3. Northeast AR Community Corrections Center 1351 Cyro Road Osceola, AR 72370	4. Omega Technical Violator Center 104 N. Walco Road Malvern, AR 72104
5. Southeast AR Community Corrections Center 7301 W. 13 <sup>th</sup> Ave. Pine Bluff, AR 71602	6. Southwest AR Community Corrections Center 506 Walnut Street Texarkana, AR 71854

**1.22 ACCEPTANCE STANDARDS**

Inspection and acceptance/rejection of product(s) **shall** be made within thirty (30) days of receipt by written notification from the agency. ACC **shall** have the option to return any product(s) within the thirty 30 day time frame for any reason. Bid **must** include a “*total satisfaction*” return policy for all products and shall not impose any liability on the State for such returns.

**1.23 CANCELLATION**

In the event ACC no longer needs the service or commodity specified in the contract or purchase order due to program changes, changes in the laws, rules, or regulations, relocation of offices, or lack of appropriated funding, ACC may cancel the contract or purchase order by giving the vendor written notice of such cancellation thirty (30) days prior to the date of cancellation.

**1.24 STATE HOLIDAYS**

New Year's Day		January 1
MLK Birthday/Lee	January	Third Monday
Presidents Day/Bates	February	Third Monday
Memorial Day	May	Last Monday
Independence Day		July 4
Labor Day	September	First Monday
Veterans Day	November 11	
Thanksgiving Day	November	Fourth Thursday
Day after Thanksgiving	November	Fourth Friday
Christmas Eve		December 24
Christmas Day		December 25

Additional days can be proclaimed as holidays by the Governor, by Executive Proclamation. State offices are normally closed on holidays; however, there are occasions (i.e. during legislative sessions) when it may become necessary to keep State offices open. The vendor **shall** maintain adequate staff on such working holidays.

**SECTION 2 - SPECIFIC REQUIREMENTS**

**2.1 SCOPE**

The intent of this Invitation for Bid (IFB) is to establish a term contract for laundry/warewashing to be utilized by Arkansas Community Corrections (ACC), located in Little Rock, Arkansas and their facilities (as noted in section 1.21 Delivery Locations).

**2.2 PRODUCT SUBSTITUTION**

No substitution of products shall be made unless written approval from both the agency (ACC) and the Office of State Procurement (OSP) has been obtained. Substitute items bid as an approved equal **must** meet or exceed specifications as identified in this IFB.

Any delivery or unauthorized substitutions **will** be considered contract default. All products furnished throughout the period of this contract **shall** be in compliance with all requirements for such products.

**NOTE**

Act 454 of 1993 eliminates phosphate containing detergents in Arkansas by January 1, 1994. Pursuant to this legislation, vendors **must** bid a detergent containing no more than eight point seven percent (8.7%) phosphorus.

Failure to comply may result in disqualification of bid.

**2.3 PRODUCT REPLACEMENT**

Vendor **shall** replace, at no charge to the agency, product that is received wet or lumpy. It **will** be the vendor's responsibility to pick up damaged or unacceptable product within fourteen (14) days of ACC receiving the item(s) and return replacement items within the same fourteen (14) day timeframe. ACC reserves the right to determine quality of product at time of delivery.

**2.4 CONTAINER DISPOSAL**

The vendor is not responsible for container disposal. Each receiving location **will** dispose of the empty containers accordingly.

**2.5 MATERIAL SAFETY DATA SHEETS**

A Material Safety Data Sheet (MSDS) **must** be made available with each item ordered at the receiving location(s). All MSDS's are to be current and replaced with any revision(s) as they occur.

**2.6 REPORTING REQUIREMENTS**

The vendor **shall** report total sales semi-annually as follows:

The first (1<sup>st</sup>) report **will** show total sales in the first (1<sup>st</sup>) six (6) month period of the contract.

The second (2<sup>nd</sup>) report **will** show the total sales for the current contract year two (2) months prior to expiration of contract or upon request as needed by the State.

1. By size (i.e. pound or gallon) and
2. Individual item with product dimensions
3. Individual delivery location and
4. Current date

The completed reports should be addressed to the ATTN: of the Purchasing Manager and **shall** be forwarded to the following email address: [DCC.Procurement@Arkansas.gov](mailto:DCC.Procurement@Arkansas.gov)

**2.7 SERVICE**

1. Vendor **shall** provide service calls to be made by technically trained personnel to each agency location.

- A. A service call **must** be made within thirty (30) days of the beginning of the contract. Calls are to be made every three (3) months. Should a problem arise, an agency may request an emergency visit which **must** be made within twenty four (24) hours after notification.
- B. Vendor **shall** give two (2) days prior notice to each location where service calls are made, unless such service calls are sufficiently routine as to occur at the same time each month. The above provision is necessary to assure the presence of the proper institutional personnel while the service representative is visiting the institution.

2. Service personnel on each visit **shall**:

- A. Provide the business manager of each location a copy of a written service report of each call, listing the services performed and any recommendations that might be made. This report should be signed by the vendor and the business manager.

**Note:** Failure of the vendor to submit a service report as herein provided **shall** be sufficient cause for cancellation of contract and may be cause for rejecting of future bids.

- B. Inspect and properly maintain all dispensing equipment.
- C. Check all dishwashing machines in operation at ACC, including the functioning of the following:
  - 1. Mechanical parts
  - 2. Gauges
  - 3. Valves
  - 4. Cleanliness of wash arms and rinse nozzles
  - 5. Making adjustments as necessary
  - 6. Contractor is required to assist maintenance personnel in "*deliming*" of machine.
- E. Check solutions for optimum concentration and temperature.
  - 1. Optimum performance for machine is between eighty (80) and one hundred sixty (160) degrees and should be calibrated accordingly as needed.
- F. Instruct ACC personnel in the proper use of dishwashing machines and dispensing equipment. Including, the materials used, to achieve the highest degree of performance.

**2.8 QUALITY ASSURANCE PROVISIONS:**

The supplier **shall** be responsible for the performance of all inspection and test requirements necessary to insure compliance with provisions of this bid.

This action does not prevent inspection or testing by the ACC to further determine conformance with specifications or quality standards of workmanship, material, and construction techniques.

**2.9 DISPENSERS:** (See Dispenser Specifications)

All dispenser and injectors furnished by the contractor **must** be new first (1<sup>st</sup>) line models as being used by all ACC accounts serviced by the vendor. Installation **shall** be made in accordance with accepted engineering practice.

It **shall** be the responsibility of the vendor to remove all dispensers and injector units at the termination of the contract period or when notified, without interruption of service and without additional costs for parts and labor.

The vendor **shall** install dispensing equipment within four (4) weeks from starting date of contract period, or when notified by using agency of anticipated date of beginning use of vendors product.

It **shall** be the responsibility of the vendor, to visit each location listed to determine the necessary installations of dispensing equipment.

No installation **shall** create a cross connection or back siphonage in approved water supply.

At the time of installation of dispensers and injectors, vendor **shall** submit a written report listing the following:

1. Date of installation
2. Type of dispenser or injector
3. Location, (including building and floor)
4. And serial number of each

One (1) signed copy of the report **shall** be given to the Business Manager at the time installation is completed.

**2.10 MISCELLANEOUS CHARGES / ALLOWANCES**

Prior to any work being performed under this contract that will result in additional costs, written authorization **must** be obtained from the Office of State Procurement. Any other costs incurred in production and not provided for in these instructions and specifications may be invoiced at the "*fair market price*" as established by the Office of State Procurement.

**2.11 ORDERING PROCEDURE**

All orders placed against this contract **shall** be in the form of an agency issued purchase order on an as-required basis.

ACC **shall** include the following information in procurement documents in addition to pertinent ordering information.

- ACC contract number
- Size of individual containers

Orders are to be shipped complete as requested per each agency issued purchase order.

**2.12 QUANTITY**

The quantities stated within are estimated for bidding purposes only. The State may order more or less as is required during the term of this contract.

**2.13 MINIMUM ORDER**

Minimum order of \$500.00 (five hundred dollar) per purchase order.

A \$50.00 (fifty dollar) surcharge may be applied to order should ACC not meet the \$500.00 (five hundred dollar) minimum order requirement.

**2.14 TRAINING**

It is requested that the contractor have in-service training films available for use by dietary personnel as needed.

**2.15 PACKAGING / SHIPPING**

Manufacturers **shall** package their products in factory sealed containers with proper labeling showing product, name of manufacturer, brand name, quantity of contents, and complete instructions for use.

Product's **shall** be available in vendor's standard delivery size container(s), not to exceed one hundred twenty five pound (125 lb.) drums.

**SECTION 3 – SPECIFICATIONS**

**3.1 QUALITY**

All items provided under the scope of this contract **shall** conform to the specifications contained herein; **shall** be of commercial first quality, and **shall** be manufactured in accordance with current industry standards for workmanship, materials and construction.

**NOTE**

Bidder should include specification sheets for each product item number in bid package.

**ITEM ONE (1):** Laundry Detergent

Brand: Syner-Det 500 or approved equal  
Product Number: 19588  
Dispensers: All laundry liquid dispensing system

**ITEM TWO (2):** Laundry Detergent

Brand: Brite 200 or approved equal  
Product Number: 5270  
Dispensers: All laundry liquid dispensing system

**ITEM THREE (3):** Laundry Detergent

Brand: Alkaterge or approved equal  
Product Number: 2471  
Dispensers: All laundry liquid dispensing system

**ITEM FOUR (4):** Laundry, Liquid Bleach

Brand: Super Destainer or approved equal  
Product Number: 18484  
Dispenser: All laundry liquid dispensing systems

**Note:** Bleach must be palletized: pallet exchange available.

**ITEM FIVE (5):** Fabric Softener

Brand: Fluff It or approved equal  
Product Number: 8950  
Dispenser: All laundry liquid dispensing systems

**ITEM SIX (6):** Laundry Sour

Brand: Rustex or approved equal  
Product Number: 15667  
Dispenser: All laundry liquid dispensing systems

**ITEM SEVEN (7):** Laundry Starch

Brand: Diamond Deluxe Instant Starch or approved equal  
Product Number: 18480  
Dispenser: Powder scoops only, NOT used in dispenser

**ITEM EIGHT (8):** Cleaner, Dishwasher, Solid pack

Brand: Positive or approved equal  
Product Number: SDPOSITIVECS  
Dispenser: Product **must** be dispensed from a closed dispensing system that prevents misuse and employee contact with product.

**ITEM NINE (9):** Cleaner, Dishwasher, Solid Pack.

Brand: Pure Power or approved equal  
Product Number: SDPUREPOWERCS  
Dispenser: Product **must** be dispensed from a closed dispensing system that prevents misuse and employee contact with product.

**ITEM ELEVEN (11):** Low Temp Dishwashing, Detergent.

Brand: Low Temp Dishwashing or approved equal  
Product Number: SD1154905  
Dispenser: Product **must** be dispensed from a closed dispensing system that prevents misuse and employee contact with product.

**ITEM TWELVE (12):** Cleaner, Delimer, Descaler

Brand: Restore Delime or approved equal.  
Product Number: SDRESTORECS  
Dispenser: Item is not used in a dispensing system.

**ITEM THIRTEEN (13):** Rinse, Additive, Liquid

Brand: Spec-Dry or approved equal  
Product Number: SDSPECDRY05  
Dispenser: Solid Rinse Converter dispenser

**ITEM FOURTEEN (14):** Detergent, Liquid, Pot and Pan.

Brand: Pink Fresh or approved equal

Product Number: SDPINKFRESH05

Dispenser: The product **shall** be dispensed through a wall mounted, push button dispenser, that delivers the proper amount of product in the three (3) compartment sink.

**ITEM FIFTEEN (15):** Degreaser, Heavy Duty

Brand: Compel All Purpose or approved Equal

Product Number: SDCOMPEL05

Dispenser: Product is not used in a dispensing system

**ITEM SIXTEEN (16):** Disinfectant, Cleaner

Brand: Diamond Disin 1,000 or approved equal

Product Number: SDDIADISINCS

Dispenser: Product is not used in a dispensing system

**ITEM SEVENTEEN (17):** Cleaner, Tile

Brand: Off N Running or approved equal

Product Number: SD1409201

Dispenser: Product is not used in a dispensing system

**ITEM EIGHTEEN (18):** Cleaner, Metal, Polish

Brand: Brite Boy Metal Polish or approved equal

Product Number: NBBBMPQT

Dispenser: Product is not used in a dispensing system.

**ITEM NINETEEN (19):** Cleaner, Stainless Steel

Brand: Tribase-Multi purpose cleaner or approved equal

Product Number: SPTRBA01

Dispenser: Product is not used in a dispensing system

**3.2 DISPENSER REQUIREMENTS:** (All laundry and warewashing liquid dispensing system)

- A. Laundry Dispenser Rinse Injectors
- B. Dispenser Rinse Injectors
- C. Pot and Pan Washing Detergent Dispensers

1. The electronic dispenser **shall** be designed to automatically control the desired concentration of the detergent washing solution in commercial and home style washing machines and commercial dishwashing machines by feeding the detergent to the wash solution only when necessary: the dispenser shall utilize a detergent by means of water fed into the unit, automatically controlled by a solenoid valve.
2. Current dispensers are wall mounted and computer controlled with hose connections running from the detergent/laundry product containers to the pump/dispensers.
3. The electronic dispenser **shall** have extreme sensitivity over a range of concentration allowing settings to be made at any point desired between zero (0) and zero point five percent (0.5%) concentration and **shall** have an audible/visible warning device to signal the need for replenishing the supply of detergent.
4. Where rinse additives are used, dishwashing machines **shall** be equipped with a rinse injector.
5. Gravity feed injectors are acceptable if pressure is sufficiently high. If pressure is low, pump type injectors **shall** be required.
6. It **will** be the responsibility of the vendor, in conjunction with the food service manager to determine the proper warewashing dispensing system.
7. It **shall** be the responsibility of the vendor to install rinse injectors. However, ACC **must** provide suitable water and electrical connection on/or adjacent to the dishwashing machines.
8. Vendor **shall** provide ACC with titration kits and **shall** instruct kitchen managers and/or kitchen staff in their use.
9. The vendor **shall** furnish, install, and maintain, at no additional cost to ACC, an acceptable electronic type dishwashing compound dispenser of standard manufacture with the bowl constructed of hard plastic and/or stainless steel.

**STANDARD TERMS AND CONDITIONS**

1. **GENERAL:** Any special terms and conditions included in the invitation for bid override these standard terms and conditions. The standard terms and conditions and any special terms and conditions become part of any contract entered into if any or all parts of the bid are accepted by the State of Arkansas.
2. **ACCEPTANCE AND REJECTION:** The state reserves the right to accept or reject all or any part of a bid or any and all bids, to waive minor technicalities, and to award the bid to best serve the interest of the state.
3. **BID SUBMISSION:** Bids must be submitted to the Office of State Procurement on this form, with attachments when appropriate, on or before the date and time specified for bid opening. If this form is not used, the bid may be rejected. The bid must be typed or printed in ink. The signature must be in ink. Unsigned bids will be disqualified. The person signing the bid should show title or authority to bind his firm in a contract. Each bid should be placed in a separate envelope completely and properly identified. Late bids will not be considered under any circumstances.
4. **PRICES:** Bid unit price F.O.B. destination. In case of errors in extension, unit prices shall govern. Prices are firm and not subject to escalation unless otherwise specified in the bid invitation. Unless otherwise specified, the bid must be firm for acceptance for thirty days from the bid opening date. "Discount from list" bids are not acceptable unless requested in the bid invitation.
5. **QUANTITIES:** Quantities stated in **term contracts** are estimates only, and are not guaranteed. Bid unit price on the estimated quantity and unit of measure specified. The state may order more or less than the estimated quantity on term contracts. Quantities stated on **firm contracts** are actual requirements of the ordering agency.
6. **BRAND NAME REFERENCES:** Any catalog brand name or manufacturer's reference used in the bid invitation is descriptive only, not restrictive, and used to indicate the type and quality desired. Bids on brands of like nature and quality will be considered. If bidding on other than referenced specifications, the bid must show the manufacturer, brand or trade name, and other descriptions, and should include the manufacturer's illustrations and complete descriptions of the product offered. The state reserves the right to determine whether a substitute offered is equivalent to and meets the standards of the item specified, and the state may require the bidder to supply additional descriptive material. The bidder guarantees that the product offered will meet or exceed specifications identified in this bid invitation. If the bidder takes no exception to specifications or reference data in this bid he will be required to furnish the product according to brand names, numbers, etc., as specified in the invitation.
7. **GUARANTY:** All items bid shall be newly manufactured, in first-class condition, latest model and design, including, where applicable, containers suitable for shipment and storage, unless otherwise indicated in the bid invitation. The bidder hereby guarantees that everything furnished hereunder will be free from defects in design, workmanship and material, that if sold by drawing, sample or specification, it will conform thereto and will serve the function for which it was furnished. The bidder further guarantees that if the items furnished hereunder are to be installed by the bidder, such items will function properly when installed. The bidder also guarantees that all applicable laws have been complied with relating to construction, packaging, labeling and registration. The bidder's obligations under this paragraph shall survive for a period of one year from the date of delivery, unless otherwise specified herein.
8. **SAMPLES:** Samples or demonstrators, when requested, must be furnished free of expense to the state. Each sample should be marked with the bidder's name and address, bid number and item number. If samples are not destroyed during reasonable examination they will be returned at bidder's expense, if requested, within ten days following the opening of bids. All demonstrators will be returned after reasonable examination.
9. **TESTING PROCEDURES FOR SPECIFICATIONS COMPLIANCE:** Tests may be performed on samples or demonstrators submitted with the bid or on samples taken from the regular shipment. In the event products tested fail to meet or exceed all conditions and requirements of the specifications, the cost of the sample used and the reasonable cost of the testing shall be borne by the bidder.
10. **AMENDMENTS:** The bid cannot be altered or amended after the bid opening except as permitted by regulation.
11. **TAXES AND TRADE DISCOUNTS:** Do not include state or local sales taxes in the bid price. Trade discounts should be deducted from the unit price and the net price should be shown in the bid.
12. **AWARD: Term Contract:** A contract award will be issued to the successful bidder. It results in a binding obligation without further action by either party. This award does not authorize shipment. Shipment is authorized by the receipt of a purchase order from the ordering agency. **Firm Contract:** A written state purchase order authorizing shipment will be furnished to the successful bidder.

- 13. LENGTH OF CONTRACT:** The invitation for bid will show the period of time the term contract will be in effect.
- 14. DELIVERY ON FIRM CONTRACTS:** The invitation for bid will show the number of days to place a commodity in the ordering agency's designated location under normal conditions. If the bidder cannot meet the stated delivery, alternate delivery schedules may become a factor in an award. The Office of State Procurement has the right to extend delivery if reasons appear valid. If the date is not acceptable, the agency may buy elsewhere and any additional cost will be borne by the vendor.
- 15. DELIVERY REQUIREMENTS:** No substitutions or cancellations are permitted without written approval of the Office of State Procurement. Delivery shall be made during agency work hours only 8:00 a.m. to 4:30 p.m., unless prior approval for other delivery has been obtained from the agency. Packing memoranda shall be enclosed with each shipment.
- 16. STORAGE:** The ordering agency is responsible for storage if the contractor delivers within the time required and the agency cannot accept delivery.
- 17. DEFAULT:** All commodities furnished will be subject to inspection and acceptance of the ordering agency after delivery. Back orders, default in promised delivery, or failure to meet specifications authorize the Office of State Procurement to cancel this contract or any portion of it and reasonably purchase commodities elsewhere and charge full increase, if any, in cost and handling to the defaulting contractor. The contractor must give written notice to the Office of State Procurement and ordering agency of the reason and the expected delivery date. Consistent failure to meet delivery without a valid reason may cause removal from the bidders list or suspension of eligibility for award.
- 18. VARIATION IN QUANTITY:** The state assumes no liability for commodities produced, processed or shipped in excess of the amount specified on the agency's purchase order.
- 19. INVOICING:** The contractor shall be paid upon the completion of all of the following: (1) submission of an original and the specified number of copies of a properly itemized invoice showing the bid and purchase order numbers, where itemized in the invitation for bid, (2) delivery and acceptance of the commodities and (3) proper and legal processing of the invoice by all necessary state agencies. Invoices must be sent to the "Invoice To" point shown on the purchase order.
- 20. STATE PROPERTY:** Any specifications, drawings, technical information, dies, cuts, negatives, positives, data or any other commodity furnished to the contractor hereunder or in contemplation hereof or developed by the contractor for use hereunder shall remain property of the state, be kept confidential, be used only as expressly authorized and returned at the contractor's expense to the F.O.B. point properly identifying what is being returned.
- 21. PATENTS OR COPYRIGHTS:** The contractor agrees to indemnify and hold the State harmless from all claims, damages and costs including attorneys' fees, arising from infringement of patents or copyrights.
- 22. ASSIGNMENT:** Any contract entered into pursuant to this invitation for bid is not assignable nor the duties thereunder delegable by either party without the written consent of the other party of the contract.
- 23. OTHER REMEDIES:** In addition to the remedies outlined herein, the contractor and the state have the right to pursue any other remedy permitted by law or in equity.
- 24. LACK OF FUNDS:** The state may cancel this contract to the extent funds are no longer legally available for expenditures under this contract. Any delivered but unpaid for goods will be returned in normal condition to the contractor by the state. If the state is unable to return the commodities in normal condition and there are no funds legally available to pay for the goods, the contractor may file a claim with the Arkansas Claims Commission. If the contractor has provided services and there are no longer funds legally available to pay for the services, the contractor may file a claim.
- 25. DISCRIMINATION:** In order to comply with the provision of Act 954 of 1977, relating to unfair employment practices, the bidder agrees that: (a) the bidder will not discriminate against any employee or applicant for employment because of race, sex, color, age, religion, handicap, or national origin; (b) in all solicitations or advertisements for employees, the bidder will state that all qualified applicants will receive consideration without regard to race, color, sex, age, religion, handicap, or national origin; (c) the bidder will furnish such relevant information and reports as requested by the Human Resources Commission for the purpose of determining compliance with the statute; (d) failure of the bidder to comply with the statute, the rules and regulations promulgated thereunder and this nondiscrimination clause shall be deemed a breach of contract and it may be cancelled, terminated or suspended in whole or in part; (e) the bidder will include the provisions of items (a) through (d) in every subcontract so that such provisions will be binding upon such subcontractor or vendor.

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- 26. CONTINGENT FEE:** The bidder guarantees that he has not retained a person to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, except for retention of bona fide employees or bona fide established commercial selling agencies maintained by the bidder for the purpose of securing business.
- 27. ANTITRUST ASSIGNMENT:** As part of the consideration for entering into any contract pursuant to this invitation for bid, the bidder named on the front of this invitation for bid, acting herein by the authorized individual or its duly authorized agent, hereby assigns, sells and transfers to the State of Arkansas all rights, title and interest in and to all causes of action it may have under the antitrust laws of the United States or this state for price fixing, which causes of action have accrued prior to the date of this assignment and which relate solely to the particular goods or services purchased or produced by this State pursuant to this contract.
- 28. DISCLOSURE:** Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.

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**CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM**

Failure to complete all of the following information may result in a delay in obtaining a contract, lease, purchase agreement, or grant award with any Arkansas State Agency.

SUBCONTRACTOR:  Yes  No SUBCONTRACTOR NAME: \_\_\_\_\_

TAXPAYER ID NAME: \_\_\_\_\_ IS THIS FOR:  Goods?  Services?  Both?

YOUR LAST NAME: \_\_\_\_\_ FIRST NAME: \_\_\_\_\_ M.I.: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_ COUNTRY: \_\_\_\_\_

**AS A CONDITION OF OBTAINING, EXTENDING, AMENDING, OR RENEWING A CONTRACT, LEASE, PURCHASE AGREEMENT, OR GRANT AWARD WITH ANY ARKANSAS STATE AGENCY, THE FOLLOWING INFORMATION MUST BE DISCLOSED:**

**FOR INDIVIDUALS \***

Indicate below if: you, your spouse or the brother, sister, parent, or child of you or your spouse *is* a current or former: member of the General Assembly, Constitutional Officer, State Board or Commission Member, or State Employee:

Position Held	Mark (√)		Name of Position of Job Held [senator, representative, name of board/ commission, data entry, etc.]	For How Long?		What is the person(s) name and how are they related to you? [i.e., Jane Q. Public, spouse, John Q. Public, Jr., child, etc.]	
	Current	Former		From MM/YY	To MM/YY	Person's Name(s)	Relation
General Assembly	<input type="checkbox"/>	<input type="checkbox"/>					
Constitutional Officer	<input type="checkbox"/>	<input type="checkbox"/>					
State Board or Commission Member	<input type="checkbox"/>	<input type="checkbox"/>					
State Employee	<input type="checkbox"/>	<input type="checkbox"/>					

None of the above applies

**FOR A VENDOR (BUSINESS) \***

Indicate below if any of the following persons, current or former, hold any position of control or hold any ownership interest of 10% or greater in the entity: member of the General Assembly, Constitutional Officer, State Board or Commission Member, State Employee, or the spouse, brother, sister, parent, or child of a member of the General Assembly, Constitutional Officer, State Board or Commission Member, or State Employee. Position of control means the power to direct the purchasing policies or influence the management of the entity.

Position Held	Mark (√)		Name of Position of Job Held [senator, representative, name of board/commission, data entry, etc.]	For How Long?		What is the person(s) name and what is his/her % of ownership interest and/or what is his/her position of control?		
	Current	Former		From MM/YY	To MM/YY	Person's Name(s)	Ownership Interest (%)	Position of Control
General Assembly	<input type="checkbox"/>	<input type="checkbox"/>						
Constitutional Officer	<input type="checkbox"/>	<input type="checkbox"/>						
State Board or Commission Member	<input type="checkbox"/>	<input type="checkbox"/>						
State Employee	<input type="checkbox"/>	<input type="checkbox"/>						

None of the above applies

**Contract and Grant Disclosure and Certification Form**

**Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.**

**As an additional condition of obtaining, extending, amending, or renewing a contract with a state agency I agree as follows:**

1. Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a **CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM**. Subcontractor shall mean any person or entity with whom I enter an agreement whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms of my contract with the state agency.
2. I will include the following language as a part of any agreement with a subcontractor:  

*Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the contractor.*
3. No later than ten (10) days after entering into any agreement with a subcontractor, whether prior or subsequent to the contract date, I will mail a copy of the **CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM** completed by the subcontractor and a statement containing the dollar amount of the subcontract to the state agency.

**I certify under penalty of perjury, to the best of my knowledge and belief, all of the above information is true and correct and that I agree to the subcontractor disclosure conditions stated herein.**

Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

Vendor Contact Person \_\_\_\_\_ Title \_\_\_\_\_ Phone No. \_\_\_\_\_

*Agency use only*

Agency \_\_\_\_\_ Agency \_\_\_\_\_ Agency \_\_\_\_\_ Contact \_\_\_\_\_ Contract  
Number \_\_\_\_\_ Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Phone No. \_\_\_\_\_ or Grant No. \_\_\_\_\_