

Questions and Answers - Laboratory Information System - SP-15-0049

Question #	Section	Page #	Question	Answers
1	2.7 (A)(4)	13	Vendor shall provide a 24-hour toll free number for support calls". Is it expected that this toll-free number is staffed 24 hours, or simply that ADEQ is able to call and leave a message at any time?	See Addendum 1, Sub-Section 2.7.
2	2.10 (E)	17	<p>LIMS shall provide a script for transferring legacy data from the existing databases to LIMS. It is understood that this will be a customization and such costs shall be included in the cost of the system on Table 1. Scripts for transferring data from LIMS to the laboratory must be provided to ADEQ during the installation of LIMS.</p> <p>– In order to provide the script for legacy data migration, we would need to obtain the database and develop a migration plan, which would occur during the implementation phase of the project. Is it required a script be provided prior to beginning the implementation process, or is 'during the installation of the LIMS' simply referring to the implementation process?</p>	See Addendum 1, Sub-Section 2.10 (E).
3	2.11	17	System must allow for immediate sample login and field data collection via mobile device products" – how many mobile users does ADEQ anticipate? Are there existing devices which ADEQ plans to utilize?	See Addendum 1, Sub-Section 2.11.
4	n/a	n/a	How many concurrent users will require access to the LIMS?	See Addendum 1, Sub-Section 2.27.
5	2.10	17	How many years of legacy data migration is required?	See Addendum 1, Sub-Section 2.10 (E).

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6	2.3	10	Is there a list of instruments ADEQ would like to see integrated with LIMS	See Addendum 1, Sub-Section 2.3(A)(3).
7	2.4 and throughout the bid document		A number of specific reports are noted within the requirements – is ADEQ able to provide examples of the required reports?	No, ADEQ does not have examples of the required reports.
8	2.1	10	You have a mandatory requirement for “ISO 9001:2008 Certified prior to bid submission” and for “Microsoft Gold Certified Partner” which are non-functional specifications very clearly tied to one particular LIMS vendor. Are you pursuing a sole source purchase or will these requirements be removed?	See Addendum 1, Sub-Section 2.1.
9	2.1	10	We are evaluating the bid but did want clarification before beginning to work on it. There is a request for only an ISO:9002 certified LIMS provider who is ideally a Microsoft Gold Partner. To the best of my knowledge, within the LIMS industry, only 3 LIMS providers are ISO:9002 and of those, only one caters to this industry. If this is a mandatory requirement, we will regretfully have to back away from submitting a bid. If this is just ideal, then we may well proceed. Please let me know so I can make the appropriate call on our end.	See Addendum 1, Sub-Section 2.1.