



Information Network of Arkansas

# NEWS eGovernment



Access Arkansas Anywhere

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## New Sites

### • Arkansas State Board of Nursing

Provides online licensing, registry search, exam results, forms, and nursing information

[www.accessarkansas.org/nurse](http://www.accessarkansas.org/nurse)



### • Arkansas Forestry Commission

Learn about managing and protecting forestry, buying seedlings and job opportunities

[www.accessarkansas.org/forestry](http://www.accessarkansas.org/forestry)



### • Arkansas Governor's Council on Developmental Disabilities

[www.ddcouncil.org](http://www.ddcouncil.org)

### • Arkansas Comprehensive Early Literacy Model

[www.arliteracymodel.com](http://www.arliteracymodel.com)

### • Arkansas Board of Examiners in Counseling Online Licensing

[www.accessarkansas.org/abec](http://www.accessarkansas.org/abec)

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## "accessArkansas" It really Sings!

By: Robert Chandler, INA Network General Manager

Last week while driving to work I listened to a representative of one of our State Agencies talk about their new Website on talk radio. At the end of the conversation they mentioned the web address as [www.state.ar.us/xyz](http://www.state.ar.us/xyz). After completing the conversation Sharon Lee repeated the address. For a person driving, not associated with state government, the address has too many dots in it to easily remember.

Last fall, INA staff conducted a survey of people in the area to try and determine how easy it was for them to remember [www.state.ar.us](http://www.state.ar.us). Regrettably, what we discovered is that fewer than 10% of the people interviewed knew how to get to the state website. We also discovered that after showing them the site address for a second and then showing them another address for a second, again less than 10% of the people remembered the [www.state.ar.us](http://www.state.ar.us) address. Thus we come to [www.accessarkansas.org](http://www.accessarkansas.org).

The "Access" name is becoming somewhat of a standard nation wide. There is Access Washington, Access Idaho, Access Indiana and Access Kansas to name a few. Our staff took [www.accessarkansas.org](http://www.accessarkansas.org) to the streets of Little Rock and discovered that when

continued on back

## AASIS Update

By: Department of Finance and Administration

The Arkansas Administrative Statewide Information System (AASIS) project is on-schedule. It is the first system of its type and scope to be implemented by any state government in the Nation. Arkansas continues to position itself as a leader in the country with its deployment of electronic government.

The Arkansas Administrative Statewide Information System will:

- Standardize, integrate and streamline the financial and administrative functions of Arkansas State government. One example is the reduction of the total number of participating agency bank accounts from 700 to 65.
- Automate many manual functions; distribute and reduce redundant data entry; simplify storage and processing; improve financial controls; and enhance the value and availability of information provided to State agency executives, the Governor, the Legislature, and the people of Arkansas.
- Employ electronic procurement to achieve efficiency with business and reduce or eliminate paper documentation. The

purchasing procedure from requisition to payment will be reduced from 42 steps to 7 steps.

- Implement a solution based on proven, state-of-the-art technologies that can migrate to technologies of tomorrow.
- Implement secure self-service web-enabled solutions whereby employees, retirees, and fiduciaries will eventually have direct access to necessary personnel, payroll, benefit, and retirement information, plus build a framework to enhance the public's access to information.
- All participating agencies will utilize the same system, as opposed to each agency buying their own solution. This will also enable those agencies to share information more easily. This is a win-win for agencies taxpayers and employees.

Visit [www.accessarkansas.org/dfa](http://www.accessarkansas.org/dfa) for additional information.





## eGov Firsts

### Arkansas' eGov Progress

Arkansas is an eGovernment leader! Working together, we are helping to transform the relationships between government and the communities we serve by providing convenient online government services that make life easier for businesses and citizens. Here are some of our top accomplishments not including more than 40 applications in development:

#### 1st in the Nation

- Arkansas School Information Site  
Online State Report Card's for all public schools
- Articles of Incorporation Filings
- Insurance Premium Tax Filings and Payments
- Licensed Childcare Provider Search
- Online Governors Chat
- State Jobs Online Application

#### Top 10 - One of First Ten States

- Adoption Search
- Agricultural Product Market
- Appellate Court Dockets, Supreme Court & Court of Appeals Opinions
- Attorney General's Opinions
- Candidate Filing Search
- Corrections Industry Catalog of Merchandise Shopping Cart
- Corrections Inmate Search
- Election Night Reporting
- Excise Tax Filings & Payments
- Hunting and Fishing Licenses  
- Print license on home printer
- Legislative Bill Tracking
- Motor Fuel Tax Filings
- State Library Card Catalog
- State Treasury Online Banking for Agencies
- Treasury Warrant List Download and Search
- UCC Filings & Searches
- Unemployment Insurance Tax Filings
- Vehicle Tag Renewals
- Workers Compensation Claims and Opinions
- Professional Licensing for Architects, Cosmetology, Crematoria, Embalmers, Examiners in Counseling, Fire Protection, Funeral Directors, Funeral Homes, Independent Insurance Agents, Nursing, Pharmacists, Pharmacies, Pharmacy Technicians, Hospital Pharmacies, Social Workers

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shown for a second and then shown another address, over 90% of the people remembered [www.accessArkansas.org](http://www.accessArkansas.org). What's better, is that now agencies can use the [www.accessArkansas.org](http://www.accessArkansas.org) name when referencing their site. For example, the DF&A site known as [www.state.ar.us/dfa](http://www.state.ar.us/dfa) can now be referenced as [www.accessArkansas.org/dfa](http://www.accessArkansas.org/dfa). It's that simple.

Another point of interest that you might find is that the "access" term provides a nice point of continuity for city and county sites. For instance, Little Rock Government will soon be available under a new site [accessLittleRock.org](http://accessLittleRock.org). Last week I was informed that Fayetteville is going with "accessFayetteville". In efforts to assure that these site names would not be lost to some company that wanted to hold them for ransom, we went out and picked up the "access" name for the largest cities in Arkansas. These are available for use to those cities at their convenience.

Think of it. In a couple of years Arkansas could be viewed as a true "wired" state if we are able to demonstrate continuity and leverage between our state and local websites.

*"accessArkansas" It really does sing!*

## Tech News

### Increased Web Traffic = Improved Web Infrastructure

To meet increased demand, the State of Arkansas web environment will be adding new servers and memory to significantly improve the performance of the website. By December of 2000, the traffic on the State of Arkansas website had increased by a volume 300 times greater than the same time period in 1997. That's not 300% greater, that's 300 times greater. For the month of December 2000, the site incurred 22 million hits as compared to 67,000 hits in December 1997. Arkansas' annual hits exceeded 220 million in year 2000. To accommodate this increase in traffic, we have installed an additional T1 connection to the web portal improving traffic flow to the site.

Thus, as more interactive services go live, Arkansas will continue to upgrade its processing power and memory so it effectively has twice as much power and memory as it has today. The Information Network of Arkansas will continue to enhance the environment as required by growing demand in the future.

## Who is INA?

The **Information Network of Arkansas (INA)** is a public instrumentality of the State of Arkansas. INA operates under the authority of Arkansas code 25-27-101 et. seq. with the statutory responsibility of assisting the state in exploring and improving citizen and business access to public information.

Our goals include expanding the base of users who can access public information as well as increasing the amount and availability of public information and transactions with the State of Arkansas.

As part of our role in the state, INA works with the State Government of Arkansas, the public and businesses of Arkansas, and the citizens. We listen to the needs of each community then work with the state to develop new applications and transactions to meet those needs.

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