



STATE OF ARKANSAS
TOWING & RECOVERY BOARD
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Vice-Chairperson
Citizen Representative
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Walter Fenton
Treasurer
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MINUTES MEETING
November 18, 2014

The Arkansas Towing & Recovery Board convened on November 18, 2014, at 9:43 a.m. in the 2nd floor conference room of the Attorney General's Office, Tower Building at 323 Center Street, Little Rock, Arkansas. Chairperson Wayne Edwards called the meeting to order with roll call. Chairperson Wayne Edwards, Vice-Chairperson Jerry Vint, Treasurer Walter Fenton, and Members: Avon Phillips Jr, Elgie Sims, Sr., E. L. Jacobs, and Heath Tibbs, were in attendance. Board Director Cynthia Lauen, Investigator Tracy Watson, Investigator Beth Lowrey, Board Legal Counsel Julie Chavis, and Board Consultant B.G. Hendrix were also, present. Member Ronnie Walker and Mary Thoma were not present.

Chairperson Edwards confirmed members had received the Minutes from the October 21, 2014, meeting with a motion by Jacobs, 2nd by Phillips, the Board voted 7-0-2 to accept the Minutes as written.

Treasurer Fenton reported expenditures of \$ 5,714.63 and receipts of \$ 16,862.07 for a checkbook balance as of October 18, 2014 of \$ 231,282.98.

(Note: Copy Treasurer's Reports are filed with these Minutes)

Chairperson Edwards welcomed guest, Steve Rodgers, PTRAA, Karen Clark, ASP, and Morris Mitchell, Asher Wrecker Service.

Disciplinary Hearing

1. Complaint No. 2014-10-037 Michelle Garner d/b/a Infinity Towing - Dismissed
2. Complaint No. 2014-01-067 Michelle Garner d/b/a Infinity Towing - Dismissed

Meeting reconvened at 11:17 a.m.

Consent Agreements/Offer of Settlements

1. **Consent Agreement 2014-01-073** NWA Towing & Recovery, Inc.-continued
2. **Offer of Settlement 2015-08-010** Dave Gamble d/b/a Hog Eye Towing.-continued
3. **Consent Agreement 2013-10-030** Charlie Cook d/b/a Cook's Wrecker Service. - continued
4. **Consent Agreement 2014-02-083** Charlie Cook d/b/a Cook's Wrecker Service. - continued
5. **Consent Agreement 2014-12-058** Robbie Titsworth d/b/a Robbie's Automotive and Wrecker. - continued.
6. **Consent Agreement 2014-09-083** Bobby Tucker d/b/a Tucker's Shop. - continued.

On-Going Business

1. **Progress Report:** Director Lauen reported for period October 18, 2014, to November 17, 2014 54 tow safety licenses and a total of 139 tow safety permits were issued; 06 (4 out of state) applications in suspense and 03 unprocessed applications and 22 walk-ins. (Note : Copy of Progress Report is filed with Minutes). After some discussion, with a

Motion by Vint, 2nd by Phillips, the Board votes 7-0-2 to temporarily process out of state applications.

2. **Complaints Report:** Investigator Watson reported for period of October 21, 2014 to November 17, 2014: 15 telephone complaints, 08 written complaints, and 12 Notices of Non-renewal were sent. An estimated 30 pending complaint investigations, 19 pending complaint hearings, and 08 complaints closed. 01 Offer of Settlements were sent. The complaints were broken down into itemized categories on the report. (Note: copy of Complaint Report is filed with these minutes)

3. **Appeals:** Attorney Chavis reported Allen Shaver, d/b/a Hometown ATV and More appeal hearing was December 23, 2014 in Faulkner County, and Troy Free, d//b/a MARS had files an appeal.

Old Business

1. **Facebook:** Director Lauen reported no additional work had been done on FB page.

2. **Rules and Regulations:** Tabled.

4. **Budget Review:** Lauen reported budget was set to be reviewed on November 20, 2014.

New Business

1. **Possible Legislation:** Director Lauen presented a copy of the purposed legislation resulting from an inquiry concerning third party notification by Representative Hickerson.

2. **State Agency and Governmental Affairs Committee:** Director Lauen reported this committee had accepted the interim study report as present by Senator Williams.

Other Business

1. **Next Meeting:** January 20, 2015.

Meeting adjourned 12.09 p. m.

Signed _____

Wayne Edwards, Chairperson

Jerry Vint, Vice-Chairperson

Attest _____

Cynthia Lauen, Director

Approved _____ (Date)