

2012 CE

Approval #	Provider	Date	Hrs.	Content
	FUNERAL CE/Web CE	Online		
01241	Sue Moore		2	Basic Funeral Customs for 21 st Century FD's
01251	800-488-9308		3	Blood borne Pathogens
01261	info@funeralce.com		2	Decision Making in the Funeral Industry
01281			3	Ethics of Making Funeral Arrangements
01291			3	Funeral Customs W/ Military Honors
01321			2	OSHA Workplace Rights
01331			4	Personalization in the Funeral Industry
01341			1	Rational Thinking
01351			2	Targeting your Primary Markets in the Funeral Ind.
01361			2	Funeral Rule
01371			2	Understanding the AT-Need Consumer Buying Motiv.
01381			1	Working with Difficult People in the Funeral Ind.
01391			1	History of Preserving Human Remains
01401			1	HIV-AIDS
01411			1	Stillborn Support
01431			4	OSHA, Practice Standard for Funeral Professionals
01441			4	Managing Grief: A Guide for Funeral Professionals
01451			5	Green Funerals: What Every FD Needs to Know
01461			5	The Funeral Director as an Event Planner
01471			4	Pre-Need Planning
04161			5	Public Speaking for Funeral Directors
05111			5	Intercultural Burials
12001	Funeral CE Customer Service 866-332-8423 info@funeralce.com	Online	5	Basic Embalming Practices Self-Study Online exam
12-01111	Selected Independent FH Formerly (National Selected Morticians) Amy Hunt or Nicole Trefilek 847-236-9401 headquarters@selectedfuneralhomes.org	1/22-26/2012	6	2012 NextGen Seminar Los Cabos, Mexico
12-03671		4/16-18/2012	10	Spring Management Summit Atlanta, GA
05461	Life Appreciation Seminar Bill Bates 772-584-3089 lifeappreciationtraining@gmail.com	Ongoing	9	Four Part Funeral Interview
01221	ALL STAR TRAINING Michelle Barham www.allstarce.com 817-385-1136		8	Online-Funeral Director and Embalmer Preparing for Death Cultural Differences Business Ethics Marketing Ethics Death Investigation FTC - Understanding Grief Bereavement

2012 CE

Approval #	Provider	Date	Hrs.	Content
ALL STAR TRAINING				
01231			8	Online-2011/2012 Funeral Renewal-Arkansas Stress Management Suicide Reincarnation Pre-Need Funeral Arrangement Clinical Depression Depression & Trauma Treating Depression Cremation
ALL STAR TRAINING				
12002.....			8	Online –General Funeral Topics Blood borne Pathogens Pt. 1 Blood borne Pathogens Pt. 2 Chemical Bond Chemistry Topics Cryonics Death of a Child Embalming Chemicals Embalming Techniques
THANOS, INC				
02371	Mary Rizzo	Ongoing	9	On Line-Home Study Bereavement & the Funeral Dir.
02381	716-636-0383		9	Ethics in Funeral Service
02391	thanosinstitute@aol.com		9	Forensic Pathology for Funeral Directors
02401			9	Funeral Customs Past and Present
02411			9	Mgmt Skills for Funeral Directors
02421			9	Unexpected, Traumatic Death & the Funeral Dir
02431			9	A Student Dies, a School Mourns...Are You Prepared?
02441			9	Restorative Art & Cosmetology
02451		Ongoing	9	Embalming
02461			9	OSHA Compliance & FTC Rules
02471			9	Grief Counseling for the Funeral Director
05261			9	Organ, Tissue Donation & the Funeral Director
BATESVILLE				
0211	Deb St. Pierre	Contact Local Rep	2	A Better Way TO Assist Today's Value Driven Con
0311	812-934-7557		2	The Zero Lawnmower & Your FH Website
0411			2	Research to Results
0511			3	Communicating With Families/Making Effective Arrangements
0611			3	Seven Secrets Consumers Don't Share
0711			7	Understanding & Meeting the Needs of Changing Families
0811			3	Creating Value for Families Thru Meaningful Fun Experiences
0911			2	Getting to Know the Cremation Consumer
01011			2	Using E-Buss to Create a Meaningful Fun. Experience
02971			2	Acting on Cremation Challenges Together
12003			2	Googled..the Internet:My Friend & Enemy
12004			2	Remaining Bullish in a Bear Market

2012 CE

Approval #	Provider	Date	Hrs.	Content
SCI SIGNITY UNIVERSITY				
02551	Valerie Miller		1	OnLine: Back Safety
02561	713-803-3602		1	Blood borne Pathogens
02571	www.apfsp.com		1	Cremation consumer
02581			1	Defensive Driving
02591			1	Fire Safety
02601			1	Formaldehyde Awareness Training
02611			1	FTC-Funeral Rule
02621			1	Hazard Communication
02631			1	Hearing Protection
02641			1	Lockout/Tagout
02651			1	Office Safety
02661			1	Respiratory Protection
02671			9	Instructor-Led: Managing for Excellence
02751			2	Cremation Theory
02761			2	Effective Communication Skills
02771			1	Jewish Funeral Traditions
02781			1	Funeral-at-Need Contracts
				Securing Payments in Advance...
02791			1	Workplace: Discrimination
02801			1	Workplace: Diversity
02811			2	Workplace: Harassment
04071			1	Effective Employee Counseling
04081			1	Effective Supervision
04091			1	Managing Change
04101			1	Performance Management
04111			1	Hiring, Training & Retaining
04121			9	Instructor-Led: Supervision in Action
1201211	ICCFA Daniel Osorio 800-645-7700 www.apfsp.com	January 18-20, 2012	9	2012 World Wide Sales Conference Las Vegas, NV
12035		March 19-22, 2012	17	2012 ICCFA Annual Convention & Expo Las Vegas, NV
02481	STERICYCLE, Inc.	Various dates	3	OSHA Blood borne Training
02481a	Richard Best RBest59300@aol.com		2	OSHA Blood borne Training
02491	Contact: Jennifer Sykes		1	OSHA-Crematory Confined Space awareness ...
02501	901-270-9144		1	OSHA-Formaldehyde Training
02511			1	OSHA-Hazard Communication
02521			1	OSHA-Crematory Lock out-Tag out Awareness...
02531			1	Respiratory Protection Awareness
02541			1	Tuberculosis Awareness Training
APEX CE SOLUTIONS Home Study				
02871	Remo Portelli		1	Creative Market Funeral Homes
02881	800-769-8996		2	Ethics
02891	www.APEXCES.COM		2	Telephone Inquiry Manual

2012 CE

Approval #	Provider	Date	Hrs.	Content
APEX CONT.				
02901			2	HIV/AIDS
02911			3	Working w/ Difficult People
02921			3	Sexual Harassment
02931			4	FTC
02941			4	OSHA
02951			3	Infant Embalming Tech
02961			3	Funeral Rituals & Mental Health
<hr/>				
NFDA				
Kathleen Walczak				
800-228-6332				
www.nfda.org				
Online courses				
02221			3	ADA Employer Compliance: Title I of the ADA
02231			3	Communicable Diseases: What Every FH Must Know
02241			4	Conflict Management for FD: Successful Inter-Office Communication Practices
02261			3	Embalming the Obese Case
02271			2	Offering Funeral Packages in Compliance w/ the FTC
02281			1	Professional Ethics in Funeral Service: NFDA's Code Of Professional Conduct
02291			4	Serving Hispanic Families
02311			3	Understanding a Child's Grief
02321			4	Understanding Adult Grief: Developing ways to Help Adults on their Grief Journeys
02331			3	Understanding the Practice of the FTC Funeral Rule
02341			3	Wage and Hour Laws for Funeral Home Employers
02351			2	What to DO when Families say "No Religion, Please"
02821			2	Guaranteed Funerals: Is Preneed Right for You?
02831			2	Risk Management:Controlling Risk for Small Business
02851			4	Proven Green Funeral Home Practices
02861			2	Simple & Practical Best-Practices Ideas of Leading Funeral Homes
03721			2	Communicable Diseases: Safeguarding the Funeral Practitioner
03731			6	Deathcare Markting: 25 FAQs
03741			1	Hazard Communications in Funeral Service
03751			6	Embalming Perspectives and Paradigms Challenged
03761			3	Funeral Service Ethics
03771			6	Grief Mang.-The Role of the Fun. Ser. Practitioner
03791			3	Learning TO Be A Leader
03801			3	Marketing a Funeral Home for Long-Term
03811			4	Personal Management in Funeral Service
03821			4	Profits for Pleasure: Practical Marketing for Funeral Homes
03831			2	Public Speaking-Comfortably
03841			4	The Funeral-A Chance to Serve, A Chance to Heal

2012 CE

Approval #	Provider	Date	Hrs.	Content
	NFDA Kathleen Walczak 800-228-6332 www.nfda.org			
03851			3	Understanding & Creating Exceptional Funeral Exps
03861			6	Understanding & Managing Grief
03871			4	Understanding Preneed
03891			6	What Matters Most: Heart's Desire in Life and Death
04931			2	5 Ways to Improve Prep Room Ventilation & Protect Your Health
05051			1	Demystifying Succession Planning For the Small Business Owner
				Web Seminars
12005	www.nfda.org 1-3pm CT	1/12/2012	2	Upping Your Game: What To Do When the Competition Levels the Playing Field
12006	www.nfda.org 1-2pm CT	2/2/2012	1	Smart Phones...Smarter Business
12007	www.nfda.org 1-2pm CT	2/23/2012	1	30+ Innovative Price List Offerings
12008	www.nfda.org 1-2pm CT	3/15/2012	1	Advertising Strategy in a Challenging Economy
12052	www.nfda.org 1-2pm CT	3/29/2012	1	Solving Cash Flow Problems through Smart Debt Collections Management
12055	www.nfda.org 1-2pm CT	4/3/2012	1	Out of the Ordinary Customer Service – Pursuit of Excellence Winning Ideas
12056	www.nfda.org 1-2pm CT	4/12/2012	1	Safeguarding Your Funeral Home From Cremation Liability
12063	1-800-228-6332 www.nfda.org 1-3pm CT	5/17/2012	2	Teleconference or via Web Annual All-Staff FTC Funeral Rule Training
	NFDA 800-228-6332 Fax 262-789-6977 kwalczak@nfda.org www.nfda.org	2/8/2012- 2/9/2012		2012 CANA & NFDA Spring Cremation Symposium Las Vegas, NV
12005	9:30-10:00am, 11:15am-12:15pm	2/8/2012	2	Upping Your Game: What To Do When the Competition Levels the Playing Field
12017	8-9am	2/8/2012	1	How Large Companies are Managing Cremation
12018	1:15-2:15pm	2/8/2012	1	Cremation Does Not Mean a Cheap Alt. to Burial
12019	2:45-3:45pm	2/8/2012	1	The Evolution of a Green(er) Cremation
12020	4:30-5:30pm	2/8/2012	1	Marketing Cremation in a Tough Economy

2012 CE

Approval #	Provider	Date	Hrs.	Content
12021	8:9am	2/9/2012	1	Using Tech. to Better Connect w/ Cremation Families
12022	9:30-10:30am	2/9/2012	1	Cremation Gardens, What are they and what do they look like
12023	10:45-Noon	2/9/2012	1	CANA Statistics and Idea Exchange-Sharing for Success
12024	12:30-1:30pm	2/9/2012	1	Cremation Litigation: Must Know Information
12073	1-3 PM	6/14/2012	2	Ensuring Compliance with Top-Cited OSHA Standards in Funeral Homes
12074	1-2pM	7/26/2012	1	Building Comfortable Cash Flow for your Funeral Home
	NFDA	MEET THE MENTORS PROGRAM – Emory University Conference Center, Atlanta, GA		
05241	8:15-10:45am	3/27/2012	2	Critical Components to a Successful Funeral Service Business Session 1 Presentation
05251	10:45-11:45am Lunch Break 12:50-2:45 pm	3/27/2012	3	Roundtable Discussions-Critical Components to a Successful Funeral Service Business-Session 2 Presentation
12-04041	NFDA	4/28/12	7	2012 Professional Women’s Conference- Fort Myer, FL
	12-3pm	4/28/12	3	Round Table Discussions
	8-10am	4/29/12	2	Embalming Accessory Chemicals: Their Uncommon Usage
	8-10am	4/29/12	2	Myth, Mania & Misconception
	8-10am	4/29/12	2	Real Directors, Real Technology, Real Results
	10:15am-12:15pm	4/29/12	2	Success Tips for Women Business Owners
				2012 Home Study Programs
01831			8	Building Customer Loyalty from Inside/Out
01841			8	Capitalizing on Kindness: Why 21 st Professionals Need to be Nice
01851			6	Creating Meaningful Funeral Experiences
01861			8	Customer Service is an instant: 60 Ways to Win Customers and Keep Them Coming Back
01881			8	Funeral Home Customer Service from A-Z
01891			8	Good Words: Memorializing through Eulogy
01901			6	Great Answers to Difficult Questions about Death: What Children Need to Know
01911			8	Grievers Ask: Answers to Questions about Death and Loss
01941			6	Healing a Child’s Grieving Heart
01951			6	Healing a Friend’s Grieving Heart
01971			6	Healing an Adult Child’s Grieving Heart
02011			9	Traversing the Minefield, Best Practice: Reducing Risk in Funeral-Cremation Service
02021			8	The Widowers Toolbox
02041			4	Advanced Cremation Arranging
02061			2	Ethical Thinking in Today’s World
02081			2	GPL Funeral Packaged-Doing Them Right
02091			4	Hispanic Funeral: Need-to-know Insights
02111			4	It is Easy Being Green
02131			2	Preneed Ethics in Demanding Times
02141			4	Tips for Marketing a Pet Death Care Business

2012 CE

Approval #	Provider	Date	Hrs.	Content
02151			2	Understanding Personalities: Working & Coping Styles for Effective Business Relationships
02161			2	With the Push to Cremate: 5 Reasons to Encourage Viewing and Ritual
02171			4	The Art of Facial Reconstruction
02181			9	Embalming Difficult Cases: Donor Cases
02201			4	Restorative Arts: An Artist's Perspective
12025			8	30 Days to Social Media Success: Making the Most Of Twitter, Blogging, LinkedIn, Facebook
12026			8	151 Quick Ideas to Inspire Your Staff
12027			6	Ethics in Funeral Service
12028			8	The Five Ways to Grieve
12029			8	Make Every Second Count: Time Management Tips And Techniques for More Success with less stress
12030			8	On Grief and Grieving
12031			8	You Don't Have to Like It, But You do have to live it: Conversations about loss, grief, and Opp. To Grow
12032			4	Annual FTC Funeral Rule Staff Update
12033			2	Formaldehyde: Health Effects, Precautions, and It's Future: An Update
12036			6	Funeral Service Psychology & Counseling
CPC Seminars				
05211	2 Day CPC Seminar	April 16-18, 2012	16	Hilton Garden Inn Toronto Airport – Toronto, CA Sponsored by FamilySide
04051	2 Day CPC Seminar	August 1-3, 2012	16	Des Moines Area Community College Mortuary Science Program, Des Moines, IA
12034	2 Day CPC Seminar	September 12-14, 2012	16	Selected Funeral and Life Insurance Co Hot Springs, AR
04011	1.5 Day CPC Seminar	October 6-7, 2012	8	NFDA International Convention & Expo Charlotte, NC
12050	1.5 Day CPC Seminar	July 12-13, 2012	8	PIMS, Pittsburgh, PA
12051	1.5 Day CPC Seminar	October 26-27, 2012	8	Worsham College – Wheeling, IL
03061		Ongoing	9	CPC Correspondence – Self-Study
03711	NFDA (800) 228-6332 Sponsored by 100 Black Women of Funeral Service	2/22/2012- 2/23/2012	8	CPC Seminar, 1.5 Day NFD&MA Headquarters, Union City, GA
12064	2 Day CPC Seminar	August 22-24, 2012	16	D'Esopo, Pratt Resource Center – Wethersfield, CT
12071	2012 Asia Funeral Expo & Conference May 17-19, 2012			Hong Kong Exhibits
	Matthew Smith 9-11am	5/17/2012	2	Massive Trauma/Reconstructive Surger
	Jonathan DeHart 1-2pm	5/17/2012	1	The Significance of Internal Staff Training
	Randall Earl 1-2pm	5/17/2012	1	Learn from Mistakes

2012 CE

Approval #	Provider	Date	Hrs.	Content
	The Conference www.theconferenceonline.org Lauren Harriman 479-442-7076 Phone 479-442-7090 fax services@theconferenceonline.org	2/29/2012- -3/1/2012		108 th Annual Convention The Peabody, Little Rock, AR
12009	Association of Executives of Funeral Service Boards Meeting = 5 hours – 2/29/2012			
12010	Presentation for Regulatory Board Members Meeting = 1 hour-2/29/2012			
12011	Presentation “Alkaline Hydrolysis Regulation= 1 hour - 2/29/2012			
12012	Presentation “Third Party Casket Sales Panel Discussion= 1 hour – 2/29/2012			
12013	Presentation “Legislative Updates” = 1 hour – 3/1/2012			
12014	Presentation –“Legal Right of Distribution” = 1 hour – 3/1/2012			
12015	District Meeting =1 hour - 3 /1/2012			
12016	Presentation & Group Exercise “Regulation of Virtual Funeral Service” = 2 hours- 3/1/2012			
<hr/>				
	In-Sight Institute Glenda Stansbury 405-810-9501 www.InSightBooks.com	Check Website for more info!!		Certified Funeral Celebrant Training
03291		February 17-17, 2012	9	Scottsdale, AZ
		April 13-15, 2012	9	Oklahoma City, OK
		May 4-6, 2012	9	Edmonton, AB, Canada
		June 15-17, 2012	9	Boston, MA
		October 19-21, 2012	9	Chicago, IL
<hr/>				
	Education Workers Group Brian Stefanelli – brain@workshopexpress.com 713-701-0385 www.funeralcontinuingeducation.com			ONLINE COURSES
03101			1	Up selling Without Upsetting the Client
03111			1	Understanding Hospice and Palliative Care
03121			1	Modern Funeral Customs
03131			2	Limiting Exposure to HIV/AIDS
03141			2	Complying with the FTC Funeral Rule
03151			2	Funeral Products and the Environment
03161			2	OSHA Compliance for Funeral Homes
03171			1	Helping Parents Cope w/ Unexpected Death
03181			3	Ethics, Attitude, and Customer Service
03191			1	When Children Die: Guidance for the Final Arrangements
03201			1	Helping Parents Help Children Cope w/Death
03211			3	Burial W/ Military Honors – Best Practices

2012 CE

Approval #	Provider	Date	Hrs.	Content
	Dodge Institute Debbie Dodge 165 Cambridge Park Drive Cambridge, MA 02140 800-443-6343 800-443-4034 (Fax)			
12037		March 19-23, 2012	18	2012 Dodge Seminars Clearwater Beach, FL
	V. Wright & Associates 1301 Ridgeway Road, Suite 2A Pine Bluff, AR 71603 870-850-6122 Leslie Peters www.vwrightandassociates.com			
12038			4	Bullying on the Job
12039			8	Speaking for a Lasting Impression
12040			8	Effective Supervisory Skills
12041			5	Communicating to Grieving Clients
12042			4	Diversity
12043			4	Enhancing Communication Skills
12044			2	Providing Employee Feedback
12045			4	Conflict Resolution
12046			8	Powers of Persuasion
12047			4	Time Management
12048			4	Customer Service
12049			5	Communications
	ELITE CME, INC. Christopher Calabucci P O Box 37 Ormond Beach, FL 32175-0037 office@elitecme.com 888-857-6920			
12053		continuous	3	History of Embalming and Restorative Arts
12054		“ “	3	Complying with the Funeral Rule
	Order of the Golden Rule OGR Lisa Krabbenhoft 800-637-8030 www.ogr.org			
12-03691		April 21-22, 2012	9	Annual Conference: Connections 2012

2012 CE

Approval #	Provider	Date	Hrs.	Content
	NFD&MA, Inc. Cornell Robinson-Carroll 770-969-0064 770-969-0505(fax) nfdma@nfdma.com www.nfdma.com	April 27, 2012 - May 2, 2012		Annual House of Representatives Meeting 2012
12057		4/30/2012	1	Introduction to Ergonomics
12058		4/30/2012	2	The Arrangement Conference
12059		5/1/2012	1	Dressing & Casketing Using the Full Couch Casket
12060		5/1/2012	1	Organ & Tissue Donation
	AFDA Jackie Strickland 501-687-9860 501-372-4505 (fax) jackie@brentstevensonassociates.com	March 31, 2012		AFDA State Convention Hot Springs, AR Selected Funeral & Life Company Building
12061		9:00am-10:00am	1	Bob Rosson NFDA-NFDA Updates/Changes and Cremation Statistics
12062		10:15am-12:15pm	2	AFDA Board Member-Billy Holifield Round Table Discussion: Practices of organ and tissue donation and present issues concerning families.
	AFDM&A Pete Sims 870-862-4266	April 11, 2012 & ongoing 2012		April 11, 2012 – Mt. Zion Baptist Church \$40.00 - 9:00am-4:00pm
04341			1	Death Certificate Update- Steve Whisnant
04381			1	FTC Update Tape
04391			2	Survival of the Independent Funeral Director
12-04321			3	Burial & Embalmers Board Rules&Regs Update
12065			3	Batesville Casket Co Code 0611
12066			2	Batesville Casket Co Code 12003
12067			1	How to deal with Third Part Casket Stores
12068			1	Senior Health Information-State Insurance Dept.
12069			1	State Meeting
	ARORA Keith Madison 501-907-9150 www.arora.org			
01811		Ongoing thru 2012	4	Organ & Tissue Donation & The Funeral Process after Donation
	Emerson Funeral Home Rob Donner robdonner@yahoo.com			OSHA Training
12070			9	What is OSHA? Personnel Responsible, OSHA Required Training for Employees, Hazard Communication, Blood borne Pathogen Safety, Record Keeping, Employee Training, and questions

2012 CE

Approval #	Provider	Date	Hrs.	Content
	AR Dept of Health Aaron Adams 501-280-4827 Aaron.adams@arkansas.gov			
12072			6	Mass Fatality Management Training
	ADH EOC, Little Rock (Metro) April 30th Life Center, Magnolia (SW) May 9th First Assembly of God, Monticello (SE) May 11th Washington County Health Unit (NW) May 14th St. Edward's Med Center, Ft. Smith (ARV) May 15th St. Bernard's Med Center, Jonesboro (NE) May 16th White River Med Center, Batesville (NC) May 17 th			
	<hr/> Aurora Casket Company Lacey Robinson – lrobinson@auroracasket.com Contact: Mark Melton -501-519-6805			
12075			4	Rethink and Retool For Real Results
	May 29, 2012 - 12:30-4:30 PM Paragould Community Center 3404 Linwood Drive May 31, 2012 – 12:30 – 4:30 PM LaVada's 2005 Main Street North Little Rock, AR			
	<hr/> NW AR Funeral Directors Association Bradley Sheppard Bradleysheppard@hotmail.com 479-751-4747		Western Sizzlin – Springdale, AR	
12076		6/26/2012 5:30PM	3	Current Trends in Mortuary Science Education & The ICFSEB