2009

Continuing Education Accredited Programs

APP. #	PRESENTER	DATE	HRS	PROGRAM
019	BATESVILLE CAS. Deb. St. Pierre		9	Meeting Needs of Changing Families
029	812-934-7557		10	Professional Arranger
039			2	A Better Way to Assist Value Driven Customer
049			3	Future of Chinese Casket Imports
059	ELITE CME, Correspondence		3	American with Disability
069	Chris Calabucci		3	Pre Need
079	888-857-6920		2	Professional Ethics
089	ICFA Kimberly Gehlert 800-645-7700	1/13-15/09	10	Wide World of Sales Conf Las Vegas
099	ALL STAR TRAINING Charlotte Marsalis 817-259-0980 www.allstarce.com		1-8	On line-Modules: Pre need, Clinical De-depression, Fun. customs Embalming Tech, Etc.
0109	100% EDUCATION Melissa Wilson 800-328-2008 www.mckissock.con		4	Online course Revitalizing Your Fun. Dir. Career
	FUNERAL CE			On line courses
0119	Bonnie Williams		2	Basic Fun. Customs
0129	866-332-8423		3	Bloodborne Pathogens
0139	www.funeralce.com		2	Decision Making
0149			8	Effective & Ethical Communication w/Seniors
0159			3	Ethics of Making Fun. Arr
0169			3	Fun. Customs w.Military Honors
0179			2	Goal Setting in Fun. Industry
0189			8	Mazimizing Integrity in Decisions w/Seniors
0199			2	Osha Workplace Rights
0209			4	Personalization in the Fun. Industry
0219			1	Rational Thinking
0229			2	Targeting your Primary Markets in the Fun. Indus
0239			2	Funeral Rule
0249			2	Understanding the At Need Consumer

0259			1	Working with Difficult People in the Fun, Indust.
0269			1	History of Preserving Human Remains
0279			1	HIV-AIDS
0289			1	Stillborn Support
	100% EDUCATION			Distance Education
0299	Ashley Northrop		2	Fun. Practices, Past & Pre
0309	1-800-328-2008		2	OSHA
0319	www.100percenteducation.com		2	Ethics
0329			2	Bloodborne Pathogens
0339			3	Professionalsim for Fun.
0349			3	FTC
0359			3	Mkt. for Fun Dir.
0369			3	Formaldehyde
0379			3	Crisis: Role of Fun. Dir.
0389			4	AIDS Ed
0399	CONTINENTAL COMPUTING Heather Scott 870-032-0081		8	"The Directors Assistant Regional Training
	STERIYCLE			Online-HomeStudy
0409	Richard Best		3	Bloodborne Pathogens
0419	716-639-2150		1	Crematory Lock Out
0429	RBest@stericiycle.com		1	Respiratory Protection
0439			1	Hazard Communication
0449			1	Tuberculosis Awareness
0459			1	Crematory Confined Spac
0469			1	Formaldehyde Awareness
	THANOS, INC			On Line-Home Study
0479	Mary Rizzo		10	Bereavement & FD
0489	716-636-0383		10	Ethics
0499	thanosinstitute@aol.com		10	Forensic Path. For FD
0509			10	Funeral Customs
0519			10	Mgnt Skills for FD
0529			10	Traumatic Death &FD
0539			10	Student Dies….
0549			10	Restorative Art
0559			10	Embalming
0569			10	Osha
0579			10	Grief Counseling
	NFDA			
0589		1/15	1	When Death Isn't Normal
0599	Kathleen Walczak 800-228-6332	2/4	1	Web Seminar-Ideas for Fun. Homes
0609	www.nfda.org	2/19	2	If Warren Buffett Owned A Fun. Home" Practical Financial Strategies

0619	SIFH Kimberly Gehlert 847-236-9401 ahunt@selectedfuneralhomes.org	1/25-29	5	NextGen Seminar Westin Resort, Aruba
0629	HOSPICE Kristen Baker kbaker@hospicefoundation.org	4/29	3	Teleconference, Diversity &End of Life Care
	APEX CE ED SOLUTIONS			Home Study
0639	Remo Portelli		1	Creative Mkt Fun Homes
0649	512-372-8875		2	Ethics
0659	www.APEXCES.COM		2	Telephone Inquiry Manual
0669			2	HIV/AIDS
0679			3	Working w/ Difficult…
0689			3	Sexual Harassment
0699			4	FTC
0709			4	OSHA
0719			3	Infant Embalming Tech
0729	THE CONFERENCE Sarah Gill	2/26-27	11	Annual Convention Williamsburg, VA
	FUNERAL REVIEW.COM			
0729	Jillian Holzhueter 727-822-4700	1/19-22	12	Graystone Conf Scottsdale, AZ
0739	jholzhueter@andersormcqueen.com		12	Executove Dev. Program
0749			7	Cycle of Excell: Phone
0759			4	Phone Skills Refresher
0769			7	People Skills
0779			4	People, Refresher
0789			4	Intro, Arranger Training
0799			7	Intro, Mang Training
0809			7	Fun, Dir. Skills I
0819			7	Fun. Dir. Skills II
0829			7	Fun. Dir Skills III
	MATTHEWS INTL			
0839	Jay Diaz		6	90 Min Miracle
0849	412-995-1669		3	Cremation
0859	jdiaz@matw.com		2	Ethics of Fun Serv
0869			12	Focus on the Future
0879			8	A Fresh Look at Future
0889			2	Casket Conaeruc. & Tour
	NFDA			
0899			10	Home Readings
0909			12	Home Readings
0919			8	Home Readings
0929			4	Audio CD's
0939			4	Home DVD's
0949			10	Home DVD1

0959			12	CPC, Correspondence
0969		4/18-19	11	Prof. Womens Conf. Austin, TX
0979		3/26	1	Tele. Conf: 1st Aid for Credibility, Tension & Selection Ills
0989		3/25-27	12	CANA&NFDA Spring Symposium Las Vegas, NV
0999	LONOKE CO. CORONERS/AR Coroners Assoc. Sherry Stracener 501-605-6106	2/5	8	Better Working Between Fun. Dir & Coroners Crime Lab
01009	EPSILON NU DELTA James Thomason 253-584-0252	2/27	2	Fun. Ethics & OSHA Phoenix, AZ
01019	ARK DEPT HEALTH Steve Whisnant 501-661-2635		3	Death Certificate Regis.
01029	ARK. EYE BANK Geoffrey Brown 501-686-8388		4	Eye Enucleation
	AURORA			
01039	Brett Backman		1,2	Plant Tour
01049	800-457-1111		2	Mtg. Needs, Building Your Familys Trust, Bal. Cremation, No Religion Please, 9+1 Ways…
01059			2,3	Mkt. Today & Tomorrow
01069			2,3,4	Making Emotional Connection
01079			3	Beginning W/ the End in Mind
01089			6,8	Advanced Arranger Train.
01099			12	Family Bus. Conf
	NFDM&A	4/25-28	10	House of Reps. Meeting Wilmington, DEL
01109	Kim Bogard 404-522-8454 nfdma@nfdma.com			
•	SCI DIGNITY UNIVERSITY			Online
01119	Valerie Miller		1	Back Safety
01119a	713-803-3602		1	Bloodborne
01119b			1	Cremation customer
01119c			1	Defensisve Driving
01119d			1	Fire safety
01119e			1	Formaldehyde Monitor
01119f			2	FTC
01119g			1	Hazard Communication

01119h			1	Hearing Protection
01119i			1	Lockout/Tagout
01119j			1	Office Safety
01119k			1	Respiratory Protection
01119l			1	Avoiding Litigation
01119m			2	Crematiin Theory
01119n			2	Effective Communication
01119o			1	Securing Payments..
01119p			1	Workplace Discrimination
01119q			1	Workplace Diversity
01119r			2	Workplace Harassment
				Instructor led Modules
01129			12	Manag. For Excellence
01129a			4	Super. Dev. Prog 1, 2,3,4, 5,6,7
				Home Study
01139			1	Jewiwsh Fun. Traditions
01149	LIFE APPRECIATION Bill Bates 800-877-8905 INFO@lifeappreciation.com	3/6-9 2/13	12 12	Life Appreciation Little Rock, AR Life Appreciaiton Mountain Home, AR
01159	PETE SIMS, NFDM&A 870-862-4266		11	Rules, Death Certificates, Cremations, Pre need, How to Calculate your FD overhead, etc
01169	SELECTED Tara Mauk		1	Insurance admin. Functions
	HOSPICE			Online
01179	Chester Velasco		1	Living w/Grief, Before..
01189	202-638-5419		1	Pain mgnt. at the End…
01199			1	Liv w. Grief/ Ethical..
01209			1	Liv w/ Grief /Alzheimer
01219			1	Liv. w/ Grief/
01229			1	Coping w/ Tradegy
01239			1	Liv w/ Grieg, Loss Later
01249			1	Caregiving & Loss
01259			1	Liv w/ Grief, At Work..
01269			1	Liv w/ Grief/ Who we Are
01279			1	Liv. W. Grief/When Illnes
01289			1	Liv w/Grief/ After Sudden
01299			3	Liv. w/ Grief/Children & Adolescents
01309	SIFH Amy Hunt 800-323-4219 Info@selectedfuneralhomes.org	 4/19-21 4/26-28 5/6-8	8	Group Meetings Charleston, SC Ontario, CA Denver, CO

	NFDA			
01319	Kathleen Waldzak	4/6-7	11	Family Buss. Conf.
	800-228-6332			Glendale, AZ
	www.nfda.org			
	ICFA			
01329	Daniel Osorio	4/20-23	12	Ann. Conference
	800-645-7700			Las Vegas, NV
	danielo@iccfa.com			
	FUNERAL REVIEW.COM			Online
	Jillian Holzhueter			
01339	www.funeralreview.com		2	Connunicable Disease
01349			4	Personnel Mgnt
01359			3	Understanding & Creatin.
01369			4	Understanding Pre Need
01379			3	Mkt a Fun Home..
01389			6	Mang. Grief..
01399			2	HIV/AIDS
01409			1	Hazard Communication
01419			6	What Matters Most
01429			6	Death Care Mkt, FAQ's
01439			2	Fun. Service Ethics
01449			6	Emb. Perspectives..
01459			4	Profits by Pleasure
01469			3	Learning to be a Leader
01479			6	Grief Mangt.
01489			2	Public Speaking
	FUNERAL REVIEW.COM			Online
01499			6	Grief Mgnt & The Role Of the Fun. Serv. Practitioner
01509			4	The Funeral
01519			3	Funeral Serv. Ethics
01529			7	People Skills Advanced
	OGR			Telephonic
01539	Jenny Gabbert	3/12	1	Trends in Fun. Ceremony
01549	800-637-8030 ext, 120	3/19	1	Whats New In Fun. Pkg..
01559	jgabbert@ogr.org	4/16	1	Latest in Emb. Tech & Restorative Arts
01569		5/21	1	A Growing Need: Dealing With Cremation Families
01579		6/18	1	OSHA Updates
01589		3/23-25	12	Learning The Score Measuring Success Nashville, TN
	NFDA			Teleconference
01599	Kathleen Walczak	5/7	2	Fun. Rule Staff Training
01609	800-228-6332	4/16	2	Get Into the Black

01619	ARORA Keith Maddison 501-907-9150 kmaddison@arora.org		1-4	Organ Recovery
	PRACTICUM STRAGETIES			On line Courses
01629	Richard Santore		4	Business Morals..
01639	800-731-4714		4	Everyday Ethics
01649			4	Motivation & Coaching
01659			4	Managing Stress
01669			6	The Vanguard Competiti.
01679			4	Hazardous Chemicals
01689			10	FTC
01699			10	Pre Planning
01709			4	Grief for Fun. Dir.
01719			4	Funeral Profession & Consumer
01729			4	Coping With Stress
01739			4	Sacred/Sensitive
01749			6	Funeral values
01759			4	Review of Basic Emb
01769			4	Moral Dilemmas Facing…
01779			4	Dealing with Commu..
01789			4	Universal Precautions
01799			4	Job Burnoout
01809			4	Investment Mgnt
01819			4	Practical Guide for Fun .
01829			4	How Do We Tell The Children
01839			4	Cremation: The Concept..
01849			4	Cremation: The Process
01859			4	Computers A-Z
01869			4	Preneed Funeral Planning
01879			4	Intro to Accounting..
01889			10	Understanding /Completing Death Cert.
01899			4	Power Communication..
01909			4	Mkt 101 for the FD
01919			10	Intermediate Mkt for FD
01929			4	Ethics for FD
01939			6	Living with FTC Rule
01949			10	Osha
01959			4	Employment Recruitment Retention
01969	ICCFA Daniel Osorio 703-391-8416 danielo@iccfa.com	7/17-22	12	ICCFA University Tunica, MS
01979	CLARK VAULT Larry Prescott 800-848-3570		2	Protecting Memories
01989			2	Plant Tour

	NFDA			Web Seminars
01999	Kathleen Walczak 800-228-6332	5/28	1	Formaldehyde & your Funeral Home
02009		6/4	2	Presenting Pre-Need to Today's Boomer.
02019		5/19	1	Navigating the TSA Requirements Teleconference
02029		6/11	2	When Families ask about Green Funerals
02039	ROLLER Steve Ballard	4/14	2	Cold Spring Granite Bronze Co
02049	ROLLINGS/SHAW Amy McCulloch 636-946-0500	3/27	7	"Exit Laughing" St. Charles. MO
02059	ROLLER Steve Ballard	7/17	2	Vantage Burial Products
02069	NFDA Kathleen Walzcak 800-228-6332	6/25	2	Web Seminar Steps to Customer Service Greatness
02079	NWAFDA Wrenita Abbott 479-751-4747		2	Campanionship & Home-Care fpr Widow/Widower Springdale, AR
02089	NFDA Kathleen Walczak 800-228-6332	8/5-7	12	CPC Program Brooklfield, WI
02099	OGR Karen Gentles 314-209-1289 kgentles@ogr.org	6/8-10	12	Golden Rule Schooil St. Augustine, FL
02109	NWAFDA Wrenita Abbott 479-751-4747		2	Survivors of Suicide Springdale, AR
02119	ARFDA Joie Ketcham www.arfda.com 501-687-9860	5/17/19	8	Convention Little Rock, AR
02129	NFDA Kathleen Walczak 800-228-6332	7/16	1	Web Seminar Veterans Tributes/Flag Etiquette
02139		7/26-29	11	Leadership Conference Branson, MO
02149	COMPLIANCE + Gary Finch		2	OSHA Training

02159	NFDM&A Kim Bogard 800-434-0958 www.nfdma.com	6/8-9	3	Quad Sate Convention New Orleans
02169	NFDM&A Kim Bogard	8/1-6	12	Annual Convention Detroit, MI
02179	CANA Suzanne Determan 312-245 1077	6/5	6	Crematory Operator Certification Program Dallas Institute