



Your UI Debit Card

Your UI Debit Card accesses an account that has been opened on your behalf by the Arkansas Department of Workforce Services for the sole purpose of issuing Unemployment Insurance payments.

Benefits will be deposited into your card account when due, based upon your current eligibility and the weekly information you certify.

The UI Debit Card is convenient and easy. Use it wherever Visa is accepted – online, over the phone, at grocery stores, retail stores, restaurants, medical offices, etc. Always make sure to know your balance before you make a purchase, make cash withdrawals, or pay bills.

You choose! DWS offers two payment methods for weekly UI benefits - Debit Card or Direct Deposit. Inquire at any DWS local office.

For more information regarding your debit card services, call Cardmember Service at
855-254-9208
or
visit the website:
www.usbankreliacard.com

Arkansas
Department of
Workforce Services

Jobs for People. People for Jobs.
DWS
Department of
WORKFORCE Services

If you have questions regarding your claim for Arkansas Unemployment Insurance, contact the DWS local office nearest to you.
Or visit our website:
www.dws.arkansas.gov/



Your UI Debit Card

Safer Than
Cash – Easy
To Use!



Did you know ...

... **that** if you need to make a purchase for more than the amount you have in your debit card account, you can use two forms of payment? Tell the cashier how much to take from the debit card and pay the remaining balance by cash, check or another credit card.

... **that** some restaurants and gas station pay-at-the-pumps may only authorize a small amount at the time you swipe the card—just to make sure the card has funds on it. The final full transaction amount will not post until a couple of days later. If you do not have the appropriate funds when the transaction clears, it may result in an overdraft.

...**that** Interlink merchants, including grocery stores and discount stores allow you to receive cash back at no extra charge when you make a purchase with your card. To know if your retailer is an Interlink merchant, match the Interlink logo on the back of your card to the logo displayed on the merchant's door or at the checkout counter.

How to Avoid Potential Card Fees:

- **ATM Fees:** Using an ATM not owned by U.S. Bank, MoneyPass or Allpoint will result in a \$1.50 fee per transaction, and the ATM owner may charge their own fee. Even if you do not complete a fund transfer, a balance inquiry at an ATM not owned by U.S. Bank, Moneypass, or Allpoint can result in a charge to your account.
- **Activity Fees:** There is no charge for an active account. You will be charged \$2.00 per month if your account is inactive for 365 consecutive days, until the card becomes active or the balance reaches \$0. Deposits, purchases, withdrawals and balance inquiries are considered activity.
- **Card Replacement Fees:** There is no fee for card replacement via standard US mail (3-5 business days). However, if you request expedited replacement (2 business days via UPS), there is a \$13.00 charge.
- **Message Alert Fees:** Account alerts can be sent to your mobile phone via text messages for \$0.15 each, or to your e-mail for no charge.

AVOID ATM FEES:

Only US Bank, MoneyPass or Allpoint ATMs provide free cash withdrawals.

Go inside! Any bank or credit union affiliated with Visa will complete a cash withdrawal at the teller's window for no charge.

Check your balance before you go. The teller will not know the balance in your account. To avoid an overdraft, check your balance before you make a cash withdrawal.



You can use your debit card to make purchases everywhere Visa debit cards are accepted. There are no fees associated with Point of Sale (POS) transactions.