

Performance Standards Published 10/14/1998

Standard 1: Employment Outcomes

- Performance Indicator 1.1. The number of individuals exiting the VR program who achieved an employment outcome during the current performance period compared to the number of individuals who exit the program after achieving an employment outcome during the previous performance period.
[Performance level: Equal or exceed previous performance period for both General/Combined and Blind DSUs]
- Performance Indicator 1.2. Of all individuals who exit the VR program after receiving services, the percentage who are determined to have achieved an employment outcome.
[Performance level: 55.8% for General/Combined and 68.9% for Blind DSUs]
- Performance Indicator 1.3. Of all individuals determined to have achieved an employment outcome, the percentage who exit the VR program in competitive, self-, or BEP employment with earnings equivalent to at least the minimum wage.
[Performance level: 72.6% for General/Combined and 35.4% for Blind DSUs]
- Performance Indicator 1.4. Of all individuals who exit the VR program in competitive, self-, or BEP employment with earnings equivalent to at least the minimum wage, the percentage who are individuals with significant disabilities.
[Performance level: 62.4% for General/Combined and 89.0% for Blind DSUs]
- Performance Indicator 1.5. The average hourly earnings of all individuals who exit the VR program in competitive, self-, or BEP employment with earnings levels equivalent to at least the minimum wage as a ratio to the State's average hourly earnings for all individuals in the State who are employed (as derived from the Bureau of Labor Statistics report "State Average Annual Pay" for the most recent available year).
[Performance level: A ratio of 0.52 for General/Combined and 0.59 for Blind DSUs]

Performance Indicator 1.6. Of all individuals who exit the VR program in competitive, self-, or BEP employment with earnings equivalent to at least the minimum wage, the difference between the percentage who reported their own income as the largest single source of economic support at exit and the percentage who reported their own income as the largest single source of economic support at application.

[Performance level: 53.0 math. difference for General/Combined and 30.4% for Blind DSUs]

Performance Indicator 1.7. Of all individuals exiting the VR program in full-time competitive employment, the percentage exiting the VR program in full-time competitive employment who can enroll in a medical insurance plan that covers hospitalization and is made available through the individual's place of employment.

[Performance level: 50.6% for General/Combined and 49.3% for Blind DSUs]

Standard 2: Equal Access to Services

Performance Indicator 2.1. The service rate for all individuals with disabilities from minority backgrounds as a ratio to the service rate for all non-minority individuals with disabilities.

[Performance level: Ratio of 0.80 for both General/Combined and Blind DSUs]

Field Office	Competitively Employed		Sheltered Workshop		Homemaker		Unpaid Family Worker		Self Employed		BEP		Totals "26"	
	FY 97	FY 98	FY 97	FY 98	FY 97	FY 98	FY 97	FY 98	FY 97	FY 98	FY 97	FY 98	FY 97	FY 98
Fayetteville	109	144	15	24	11	1	1	0	2	7	0	0	138	176
Harrison	43	51	1	1	0	0	0	1	0	1	0	0	44	54
Batesville	157	163	10	9	4	0	0	0	8	8	0	0	179	180
Jonesboro	157	180	14	13	7	0	0	0	7	7	0	0	185	200
West Memphis	125	125	10	3	3	1	0	0	2	1	0	0	140	130
Helena	91	94	0	0	4	2	0	0	0	0	0	0	95	96
Pine Bluff	171	224	1	4	3	1	1	1	0	2	0	0	176	232
Monticello	141	173	0	1	2	1	1	1	3	2	0	1	147	179
Little Rock	333	439	4	15	6	3	0	4	13	10	1	0	357	471
ODHI	82	66	0	0	0	0	0	0	0	1	0	0	82	67
Hot Springs	153	214	2	1	0	0	1	0	5	5	0	0	161	220
Russellville	117	156	4	2	15	5	1	0	7	3	0	0	144	166
El Dorado	185	153	11	11	6	0	2	1	5	3	0	0	209	168
Texarkana	255	205	8	1	0	0	0	0	2	1	0	0	265	207
Fort Smith	149	138	22	19	43	0	1	0	4	1	0	0	219	158
Booneville	59	72	2	0	15	1	6	0	4	2	0	0	86	75
Totals	2327	2597	104	104	119	15	14	8	62	54	1	1	2627	2779

Performance benchmark: Equal or exceed pervious performance period.

Field Office	Competitively Employed		Sheltered Workshop		Homemaker		Unpaid Family Worker		Self Employed		BEP		Total "26"		Total "26" & "28"
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Fayetteville	144	81.8%	24	13.6%	1	0.6%	0	--	7	4.0%	0	--	176	60.7%	290
Harrison	51	94.4%	1	1.9%	0	--	1	1.9%	1	1.9%	0	--	54	62.8%	86
Batesville	163	90.6%	9	5.0%	0	--	0	--	8	4.4%	0	--	180	64.7%	278
Jonesboro	180	90.0%	13	6.5%	0	--	0	--	7	3.5%	0	--	200	68.3%	293
West Memphis	125	96.2%	3	2.3%	1	0.8%	0	--	1	0.8%	0	--	130	75.1%	173
Helena	94	97.9%	0	--	2	2.1%	0	--	0	--	0	--	96	70.1%	137
Pine Bluff	224	96.6%	4	1.7%	1	0.4%	1	0.4%	2	0.9%	0	--	232	86.2%	269
Monticello	173	96.6%	1	0.6%	1	0.6%	1	0.6%	2	1.1%	1	0.6%	179	76.8%	233
Little Rock	439	93.2%	15	3.2%	3	0.6%	4	0.8%	10	2.1%	0	--	471	70.7%	666
ODHI	66	98.5%	0	--	0	--	0	--	1	1.5%	0	--	67	98.5%	68
Hot Springs	214	97.3%	1	0.5%	0	--	0	--	5	2.3%	0	--	220	72.4%	304
Russellville	156	94.0%	2	1.2%	5	3.0%	0	--	3	1.8%	0	--	166	87.8%	189
El Dorado	153	91.1%	11	6.5%	0	--	1	0.6%	3	1.8%	0	--	168	67.5%	249
Texarkana	205	99.0%	1	0.5%	0	--	0	--	1	0.5%	0	--	207	80.5%	257
Fort Smith	138	87.3%	19	12.0%	0	--	0	--	1	0.6%	0	--	158	70.5%	224
Booneville	72	96.0%	0	--	1	1.3%	0	--	2	2.7%	0	--	75	75.0%	100
Totals	2597	93.5%	104	3.7%	15	0.5%	8	0.3%	54	1.9%	1	0.0%	2779	72.8%	3816

Performance Benchmark: 55.8% for General/Combined DSUs.

Field Office	Competitively Employed			Self Employed			BEP			Competitive, Self, BEP		Total "26"
	Total	N? 5.15	%	Total	N? 5.15	%	Total	N? 5.15	%	N? 5.15	%	N
Fayetteville	144	115	79.9%	7	2	28.6%	0	0	--	117	66.5%	176
Harrison	51	42	82.4%	1	0	0.0%	0	0	--	42	77.8%	54
Batesville	163	125	76.7%	8	3	37.5%	0	0	--	128	71.1%	180
Jonesboro	180	139	77.2%	7	3	42.9%	0	0	--	142	71.0%	200
West Memphis	125	114	91.2%	1	0	0.0%	0	0	--	114	87.7%	130
Helena	94	81	86.2%	0	0	--	0	0	--	81	84.4%	96
Pine Bluff	224	180	80.4%	2	2	100%	0	0	--	182	78.4%	232
Monticello	173	147	85.0%	2	1	50.0%	1	1	100%	149	83.2%	179
Little Rock	439	339	77.2%	10	5	50.0%	0	0	--	344	73.0%	471
ODHI	66	54	81.8%	1	0	0.0%	0	0	--	54	80.6%	67
Hot Springs	214	159	74.3%	5	2	40.0%	0	0	--	161	73.2%	220
Russellville	156	124	79.5%	3	2	66.7%	0	0	--	126	75.9%	166
El Dorado	153	135	88.2%	3	1	33.3%	0	0	--	136	81.0%	168
Texarkana	205	180	87.8%	1	1	100%	0	0	--	181	87.4%	207
Fort Smith	138	126	91.3%	1	1	100%	0	0	--	127	80.4%	158
Booneville	72	63	87.5%	2	1	50.0%	0	0	--	64	85.3%	75
Totals	2597	2123	81.7%	54	24	44.4%	1	1	100%	2148	77.3%	2779

Performance benchmark: 72.6% for General/Combined DSUs.

Field Office	Competitively Employed ?\$5.15			Self Employed ?\$5.15			BEP ? \$5.15			SD Competitive, Self, BEP		Competitive, Self, BEP
	Total	SD	%	Total	SD	%	Total	SD	%	N ?5.15	%	Total ?\$5.15
Fayetteville	115	110	95.7%	2	2	100.0%	0	0	--	112	95.7%	117
Harrison	42	40	95.2%	0	0	--	0	0	--	40	95.2%	42
Batesville	125	121	96.8%	3	3	100.0%	0	0	--	124	96.9%	128
Jonesboro	139	113	81.3%	3	3	100.0%	0	0	--	116	81.7%	142
West Memphis	114	114	100%	0	0	--	0	0	--	114	100.0%	114
Helena	81	81	100%	0	0	--	0	0	--	81	100.0%	81
Pine Bluff	180	166	92.2%	2	2	100.0%	0	0	--	168	92.3%	182
Monticello	147	104	70.7%	1	1	100.0%	1	1	100%	106	71.1%	149
Little Rock	339	329	97.1%	5	5	100.0%	0	0	--	334	97.1%	344
ODHI	54	33	61.1%	0	0	--	0	0	--	33	61.1%	54
Hot Springs	159	97	61.0%	2	2	100.0%	0	0	--	99	61.5%	161
Russellville	124	116	93.5%	2	2	100.0%	0	0	--	118	93.7%	126
El Dorado	135	124	91.9%	1	1	100.0%	0	0	--	125	91.9%	136
Texarkana	180	177	98.3%	1	1	100.0%	0	0	--	178	98.3%	181
Fort Smith	126	121	96.0%	1	1	100.0%	0	0	--	122	96.1%	127
Booneville	63	62	98.4%	1	1	100.0%	0	0	--	63	98.4%	64
Totals	2123	1908	89.9%	24	24	100%	1	1	100%	1933	90.0%	2148

Performance benchmark: 62.4% for General/Combined DSUs.

Type of Employment	Numbers and ratio
Competitively employed	2122
Self-employed	24
BEP	1
Totals	2147
Ratio of the average hourly earnings of consumers employed at or above the federal minimum wage rate to the state average hourly wage	0.74

*The most recent estimate of state average weekly wage by the U.S. Department of Labor is for 1996 and is reported to be \$428.73 and the state hourly average wage rate is \$10.72 for the state of Arkansas.

Source: Bureau of Labor Statistics, last modified: 10/14/1997. [URL:http://state.bls.gov/news.release/annpay.t01.htm](http://state.bls.gov/news.release/annpay.t01.htm)

Performance benchmark: A ratio of 0.52 for General/Combined DSUs.

Field Office	Total Competitive, Self-employed, BEP with hourly wage rate at least equal to the minimum wage rate of \$5.15					
	Number			Percentage		
	Post	Pre	Total	Post	Pre	Difference
Fayetteville	95	20	117	81.2%	17.1%	64.1%
Harrison	28	7	42	66.7%	16.7%	50.0%
Batesville	110	14	128	85.9%	10.9%	75.0%
Jonesboro	126	16	142	88.7%	11.3%	77.5%
West Memphis	99	18	114	86.8%	15.8%	71.1%
Helena	78	6	81	96.3%	7.4%	88.9%
Pine Bluff	171	26	182	94.0%	14.3%	79.7%
Monticello	126	16	149	84.6%	10.7%	73.8%
Little Rock	301	56	344	87.5%	16.3%	71.2%
ODHI	53	25	54	98.1%	46.3%	51.9%
Hot Springs	143	30	161	88.8%	18.6%	70.2%
Russellville	111	23	126	88.1%	18.3%	69.8%
El Dorado	124	25	136	91.2%	18.4%	72.8%
Texarkana	167	77	181	92.3%	42.5%	49.7%
Fort Smith	119	5	127	93.7%	3.9%	89.8%
Booneville	48	1	64	75.0%	1.6%	73.4%
Totals	1899	365	2148	88.4%	17.0%	71.4%

Performance benchmark: 53.0% for General/Combined DSUs

Field Office	Full time Competitive Employment		
	Total	Insurance available through job	Percent with available insurance
Fayetteville	115	104	90.4%
Harrison	40	25	62.5%
Batesville	137	124	90.5%
Jonesboro	126	76	60.3%
West Memphis	100	77	77.0%
Helena	87	72	82.8%
Pine Bluff	203	160	78.8%
Monticello	167	100	59.9%
Little Rock	329	235	71.4%
ODHI	54	52	96.3%
Hot Springs	157	89	56.7%
Russellville	128	106	82.8%
El Dorado	132	69	52.3%
Texarkana	163	98	60.1%
Fort Smith	109	78	71.6%
Booneville	62	33	53.2%
Totals	2109	1498	71.0%

Performance benchmark: 50.6% for General/Combined DSUs

Field Office	<u>Minority</u>			<u>Non-Minority</u>			Ratio of Minority to Non-minority Service rate
	Total	Served		Total	Served		
		N	Percent		N	Percent	
Fayetteville	28	23	82.1%	434	267	61.5%	1.335
Harrison	9	7	77.8%	139	79	56.8%	1.368
Batesville	40	16	40.0%	479	262	54.7%	0.731
Jonesboro	76	36	47.4%	445	257	57.8%	0.820
West Memphis	159	98	61.6%	127	75	59.1%	1.044
Helena	150	81	54.0%	89	56	62.9%	0.858
Pine Bluff	135	94	69.6%	211	175	82.9%	0.840
Monticello	182	124	68.1%	150	109	72.7%	0.938
Little Rock	390	215	55.1%	760	451	59.3%	0.929
ODHI	16	15	93.8%	55	53	96.4%	0.973
Hot Springs	117	70	59.8%	362	234	64.6%	0.926
Russellville	28	13	46.4%	278	176	63.3%	0.733
El Dorado	204	111	54.4%	211	138	65.4%	0.832
Texarkana	164	87	53.0%	289	170	58.8%	0.902
Fort Smith	59	28	47.5%	318	196	61.6%	0.770
Booneville	3	2	66.7%	181	98	54.1%	1.231
Totals	1760	1020	58.0%	4528	2796	61.7%	0.939