

Revised June 2000

Attachment K-1
WIA Core and Customer Satisfaction Performance Levels

Performance Indicator	PY2000	PY2001	PY2002
Adult Measures:			
1. Entered Employment Rate	68	71	75
2. Employment Retention Rate	78	80	82
3. Earnings Change in Six Months	\$3,000	\$3,240	\$3,500
4. Employment and Credential Rate	50	52	55
Dislocated Worker Measures:			
5. Entered Employment Rate	77	80	84
6. Employment Retention Rate	90	91	92
7. Earnings Replacement Rate	97	101	103
8. Employment and Credential Rate	50	52	55
Older Youth (19-21 years old) Measures:			
9. Entered Employment Rate	68	71	75
10. Employment Retention Rate	79	81	83
11. Earnings Change in Six Months	\$3,500	\$3,775	\$4,075
12. Credential Rate	50	52	55
Younger Youth (14-18 years old) Measures:			
13. Skill Attainment Rate	72	76	80
14. Diploma or Equivalent Attainment Rate	55	58	61
15. Retention Rate	54	57	60
Across Funding Streams:			
16. Participant Customer Satisfaction	68	73	78
17. Employer Customer Satisfaction	66	69	72