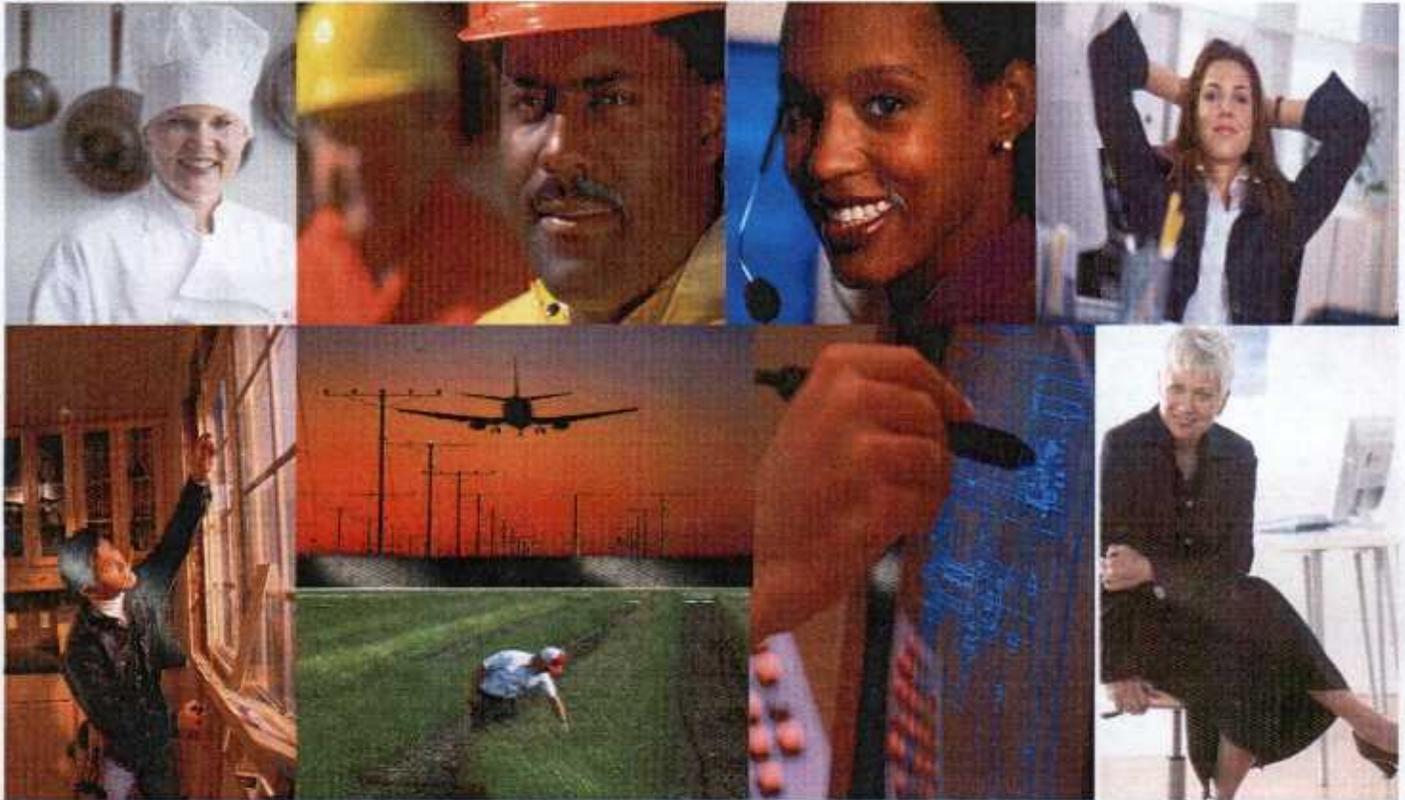




ARKANSAS **WORKFORCE** CENTERS

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WORKFORCE INVESTMENT ACT
TITLE I-B
ANNUAL REPORT

Program Year 2005
July 2005 — June 2006
The Arkansas Workforce Investment Board
October 2006

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September 27, 2006

U.S. Department of Labor
Employment and Training Administration
Attn: John R. Beverly, III
Administrator, Office of Performance and Technology
200 Constitution Avenue, NW
Room S-5206
Washington, D.C. 20210

Dear Mr. Beverly:

The State of Arkansas is pleased to submit our Workforce Investment Act (WIA) Annual Report for the 2005 Program Year. The information contained in this report was compiled and transmitted in accordance with the Training and Employment Guidance Letter No. 9-06, dated August 15, 2006 and all of its related reference documents.

We wish to thank our many state and local partners for all of their tireless efforts in making WIA an effective means for helping our citizens make positive changes in their lives through education, training, and other professional development opportunities. Also, we want to thank the Department of Workforce Services and the AWIB agency staff for their assistance in gathering the information and data contained in this report.

Finally, we thank our State Workforce Investment Board Chairman, Steve Lux, and each of our board members for their continued guidance and enthusiastic participation in the outcomes from WIA initiatives. We hope that our report provides an overall picture of WIA in Arkansas.

Should you have any questions regarding this report or other WIA activities in our state, please contact Staci L. Croom of our office at 501.683.5373.

Sincerely,

Sandra Winston
Executive Director

SW/slc

Cc: Joe Juarez, Regional Administrator (Region IV)

Mike Huckabee
Governor

Arkansas Workforce Investment Board
P. O. Box 2981 Little Rock, AR 72203
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www.ARWORKS.org

Sandra Winston
Executive Director

WORKFORCE
INVESTMENT
IN
ARKANSAS



BACKGROUND AND OVERVIEW

Arkansas' Act 1125, known as The Workforce Investment Act has as its primary purpose to outline a workforce development plan for Arkansas and to comply with the Federal Workforce Investment Act of 1998 by providing workforce investment activities, through statewide and local workforce investment systems.

These systems work together to increase the employment, retention, and earning of WIA participants and to increase occupational skill attainment resulting in an improved, qualified workforce, a reduction in welfare dependency, and an enhanced, productive, and competitive labor force.

By appointing a board comprised of talented individuals with specific knowledge and experiences, Governor Mike Huckabee ensured that his council of advisors would also be a network of statewide leaders from every sector effecting economic growth for the State. The Governor took the initiative to make WIA have a profound and lasting effect on the State and its citizens.

The Arkansas Workforce Investment Board is the primary advisory body for workforce policy and guidance, and its role is vital to the continual improvement of the overall workforce investment system. In addition, the board and the state workforce system were provided with six sectors, later defined as *The Governor's Six Priority Areas*:

- (1) High Growth Initiative
- (2) Mature Worker Initiative
- (3) Career Pathways Initiative
- (4) Limited English Proficiency (LEP) Initiative
- (5) Youth Initiative
- (6) Persons With Disabilities Initiative

BACKGROUND AND OVERVIEW

As research has shown, workforce investment programs develop and maintain a “job ready” workforce through training and skill enhancement, and each of these elements is critical for sustained economic growth.

The State Board’s guidance is also critical to the implementation of WIA programs to assist Arkansas youth transition from school to the world of work. Similarly, our programs provide core and supplement resources that move welfare recipients to independence and assist persons with disabilities become more self-sufficient.

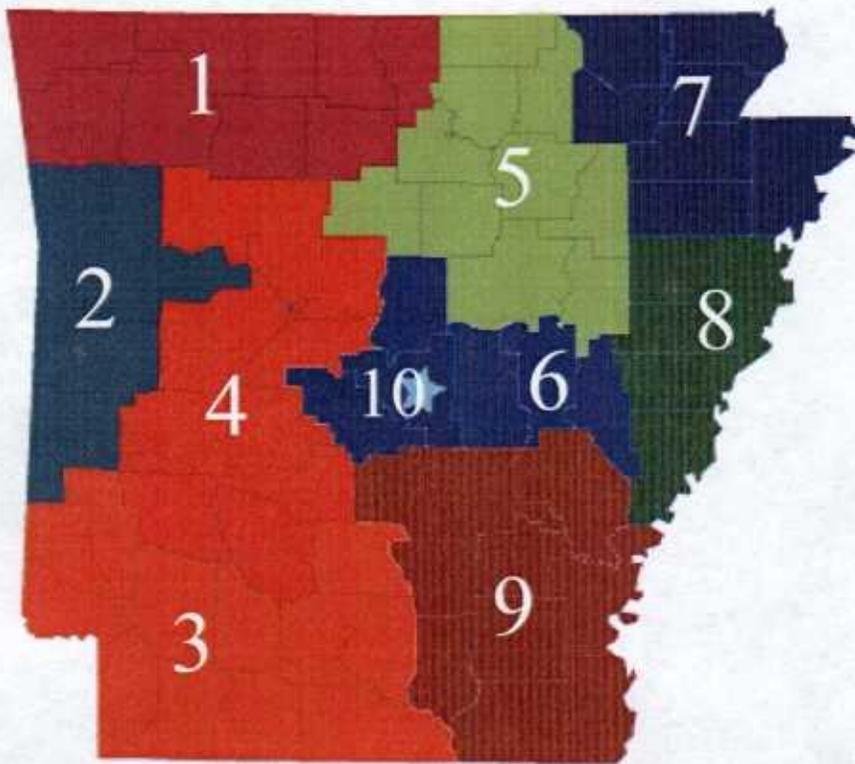
Finally, our programs are welcomed support for laid-off or displaced persons returning to work in comparable or better jobs as well as One Stop Service providers for communities and businesses that must cope with ever-changing market economies. But, none of these direct, person to person forms of assistance could occur without our Local Workforce Investment Areas and their partners.

The grassroots administration of WIA services is carried out through the State’s ten local workforce investment areas (LWIAs). These ten LWIAs divide the state into specific regional areas based on common geographic and economic factors. Each area contains at least one comprehensive service center and many other affiliate service centers.

Arkansas Workforce Centers provide locally developed and operated services linking employers and jobseekers through a statewide delivery system. Convenient “one-stop” centers are designed to eliminate the need to visit different locations.

The Centers are designed “by employers for employers” to find and train qualified workers and help jobseekers find new opportunities by integrating multiple workforce development programs into a single system. When it all comes together, it is a winning partnership in Arkansas!

ARKANSAS' WORKFORCE INVESTMENT AREAS AT A GLANCE



-  1. Northwest
-  2. Western
-  3. Southwest
-  4. West Central
-  5. North Central
-  6. Central
-  7. Northeast
-  8. Eastern
-  9. Southeast
-  10. Little Rock



THE YEAR IN REVIEW

Arkansas' workforce investment system shows its strength in our direct WIA achievements as well as our indirect and support measures to address unique and unexpected situations that can affect the labor and economic outcomes for our state. Our state has consistently exceeded target levels set by the U.S. Department of Labor regarding former WIA performance measures and the newly enacted common measures.

Although the performance numbers will speak for themselves, it is the statewide and response driven WIA activities that speak highly about our State and its leadership commitment to servicing individuals in transition, whether expected or unexpected.

By providing education and training services that help make the difference, the Arkansas Workforce Investment Board, its partners and staff would like to share a list of some of the many activities and accomplishments that defined the spirit of workforce investment in Arkansas during PY 2005:

- Arkansas received funding under a National Emergency Grant (NEG) and additional funds to employ Reintegration Counselors to provide immediate and necessary assistance to Hurricane Katrina Survivors who relocated or temporarily resided in the State. The Workforce Investment Board Agency worked with its state and local partners to assure timely assistance in various relief efforts for evacuees.
- The Youth Training Collaborative was established to address the needs of WIA youth in the state by forming a network of professionals and services to link youth with educational and training opportunities for high growth and high demand jobs.
- AWIB provided funding for local partners in several important WIA areas such as: Performance Enhancement; Common Measures; Employer Service; Business Planning; Workforce Center Certification; Youth Common Measures and Performance Enhancement; National Meetings; Procurement, Accrual Accounting; and Case Management Training.

THE YEAR IN REVIEW

- AWIB and its agency staff partnered with the Department of Workforce Services in launching the statewide Mature Worker Initiative in conjunction with the Governor's Six Priority Areas.
- The AWIB Agency developed its Incentive Policy Guidance and the State Board awarded a total of \$300,000 in incentive funds across the ten local workforce investment areas for PY2004 performance.
- AWIB approved funding for a Public Awareness and Outreach Campaign for all of the local areas that focused on furthering name recognition, promoting public business familiarity with center services and expanding accessibility for both jobseekers and employers.
- AWIB approved eighty-seven (87) grants to sixty-seven (67) companies totaling over \$1.7 million in Incumbent Worker Training for PY 2005, and an aggressive and success-driven monitoring program was established to ensure the proper allocation and utilization of these funds.
- A statewide computer-based software system, KeyTrain was implemented to provide all local areas and providers with a standardized way to assess job seeker skill level, work readiness, and occupation skill matching for clients.
- In December 2005, Arkansas became the newest user of America's Job Link, the nation's One-Stop workforce development system. Our state is now part of a 29 state alliance that follows a philosophy of sharing "to provide quality, reliable, workforce development software designed to meet the current and emerging business needs of the workforce development community.
- One of the AWIB partner agencies, The Department of Workforce Services was awarded a \$5.9 million grant from the Department of Labor to train workers for advanced manufacturing careers in Arkansas as part of the President's High Growth Job Training Initiative.

- The Arkansas Workforce Information Core Products and Services Grant topped the charts with its outstanding public information and data resources through several media sources including:

Career Videos on CD-ROM

The Future Awaits Publication (*includes pre-employment basics for youth*)

Over 30 specialized reports on wages, staffing, and occupations

The NGA Skills Matching System (*specific to jobs in Arkansas*)

- Several websites were launched or simply updated to provide occupational and career information products for public use. Each is available at the following websites.

Discover Arkansas — *a web-based LMI delivery system*

www.discoverarkansas.net or www.discover.arkansas.gov

ArkOSCAR — *the Arkansas version of the Occupation and Skill Computer Automated Researcher*

www.arkoscar.org

2005-2006 Career Watch — *career magazine providing students and parents with over 20 areas of interests in the world of work*

www.careerwatch.org

Arkansas Consumer Reporting System (ACRS) — *automated WIA Certification and Eligible Training Provider System*

www.arkansasacrs.org

ARKANSAS

PY 2005

STATEWIDE
PROJECTS



THE GOVERNOR'S SPECIAL PROJECTS

Statewide initiatives were implemented to target specific population groups benefiting from WIA funds and services. These funds translated into four action items:

- (1) Invest in the implementation of a statewide computer and internet based service provider for career readiness management and assessments as well as work habit modules to enhance soft skills assessment--*KeyTrain*;
- (2) Provide support to *Arkansas' 21st Century Community Learning Centers* that operate during "out-of-school" hours (before school, after school, holidays, weekends, or summer recess) through a partnership with the Arkansas Department of Education;
- (3) Provide support to the *State Youth Opportunities Unlimited (Y.O.U.) Program* that offered over 100 youth, ages 14-19, the opportunity to learn and work on college campuses for 6-1/2 weeks under a statewide comprehensive summer enrichment program encouraging high school completion and consideration of post-secondary education; and
- (4) Fund a *Statewide Outreach Campaign* to disseminate information to general and targeted populations about state and local new and current initiatives in workforce development.

Each idea addressed government actions, available partnerships, supporting evidence and data performance measurement opportunities, inclusion with state and national initiatives, and other partner agency recommendations.

ARKANSAS

PY 2005

MATURE
WORKER
INITIATIVE



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THE MATURE WORKER INITIATIVE IS BORN

During the 2005 Program Year, Arkansas was chosen as a pilot state to launch a mature worker initiative later announced during “Hire Older Workers Week” by Governor Mike Huckabee. Based on information about how the percentage of older workers in the workforce is presently increasing while at the same time younger worker percentages are decreasing, The Governor selected this initiative as one of his top priorities for the Arkansas Workforce Investment Board.

According to the U.S. Bureau of Labor Statistics, between 2004 and 2012 up to 43 percent of the current workforce will be eligible to retire in the next 10 years. The labor force in Arkansas and across the country will experience a shortage of qualified workers as the Baby Boomers begin to retire. The following two generations will have smaller work participants, and sixty-one (61%) of the entrants age 16–25, will not be fully qualified for the available job market.

In response to this inevitable shortage in the labor market, the national AARP office launched a workforce initiative to link featured employers with mature job seekers. AARP hopes to increase the awareness and appreciation of mature workers by developing relationships with the public workforce system, states, chambers of commerce, national and local training providers, trade associations, labor unions, community organizations, policy makers and business leaders.

The following Arkansas companies are part of AARP’s Featured Employers Program: Adecco; Borders Group, Inc.; Cendant Car Rental Group – Avis/Budget; Cingular Wireless; Comcast Cable Communications, Inc.; Express Personnel Services; Kelly Services, Inc; Manpower, Inc.; MetLife, Inc.; New York Life Insurance Company; Quest Diagnostics; The Home Depot; Universal Health Services; Verizon; and Walgreens.

Adapted from full article available at <http://www.state.ar.us/eol/General/PDF/ARMatureWorkerSummary.pdf>.

THE MATURE WORKER INITIATIVE TIMELINE

- December 2004 – AARP contacted Gov. Huckabee to see if Arkansas would participate as a pilot state for the AARP Mature Worker Initiative.
- January 2005 – Gov. Huckabee agreed to the request. Arkansas then received the AARP Mature Worker Concept Paper, and AARP reviewed Arkansas’ job matching system and other mature worker programs. Planning began with conference calls with AARP officials to discuss the initiative.
- February 2005 – Other state government partners who have implemented programs for mature workers were identified, and AARP announced the launch of its initiative on Feb. 28, 2005, in Washington, D.C.
- March 2005 – Local and national AARP officials met with state agencies to review the concept paper, discuss the state plan and define steps for implementing the initiative.
- April 2005 – The Arkansas Workforce Investment Board selected a subcommittee to work on the initiative.
- September 2005 – Gov. Huckabee signed a proclamation announcing “Hire Older Workers Week.” (Go to www.arkansas.gov/esd.)
- March 2006 – AARP Web sites were linked with the DWS and AWIB sites.
- April 2006 – Gov. Mike Huckabee formally announced the initiative, and the first regional meeting with community and business leaders was held in Little Rock.
- May 2006 – A regional meeting was held in Hot Springs.
- June 2006 – A regional meeting was held in Fort Smith.

Taken from: <http://www.state.ar.us/esd/General/PDF/ARMatureWorkerSummary.pdf>. This site also lists the events that have continued under this initiative in PY 2006.

ARKANSAS

PY 2005

INCUMBENT WORKER

TRAINING PROGRAM



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PROGRAM OVERVIEW

The Arkansas Incumbent Worker Training Program (IWTP) is funded annually through the utilization of discretionary funds provided by the Workforce Investment Act (WIA) to the Arkansas Workforce Investment Board (AWIB). Applications are publicly solicited from established employers, industrial groups, and other non-profits doing business in the state for at least a year, and all training dollars are to be spent on their current workforce.

An Ad Hoc committee of AWIB members, private business representatives, and economic developers conducts a blind review of the proposals and determines the fundable award. Each funding award is unique because Arkansas' Incumbent Worker Training Program offers increased funding for employer specific training to participating businesses, and PY 2005 proved to be a banner year.

By providing approximately \$2 million in training dollars, Arkansas was able to award 93 grants and assist 67 companies with their training needs, resulting in higher wages, upgrades in worker skills, and in some cases, larger shares of the market.

During site visits by staff, it was noted that training was delivered in various forms, including traditional classroom settings, on-the-job experiences, distance learning opportunities, workshops, field maneuvers, seminars, in-house and/or computer based instruction, labs, and equipment-specific.

The IWTP project benefits business and industry by nurturing the skills of existing employees, increasing employee productivity and spurring company growth. The program has allowed Arkansas to better prepare its workers for the advanced manufacturing arena, and to compete in high growth industries of the 21st century.

PROGRAM OVERVIEW CONTD.

In many instances the bottom line of participating companies has improved, and resulted in increased wages for some of the trainees leading to upward mobility and creating additional entry-level positions. A program bonus is a boost to local economies and to the quality of living for all Arkansans.

Once the training segment is completed for the program year, participating company representatives submit a final report stating any readily apparent accomplishments. Additionally, participants complete a survey providing feedback and comments on the instructor, usefulness of the training, and their expectancies upon completion.

Through monitoring efforts and on-site visits, it has become increasingly clear that Arkansas companies produce some of the most diverse products in the world. Examples of those taking advantage of the Incumbent Work Training Program include, but are not limited to:

- The largest manufacturer of rubber bands in the world,
 - International training center for technical engineers/mechanics who analyze performance and service corporate aircraft while in flight,
 - Industrial size garbage disposals/crushers
 - Mass production of hen eggs and chicken processing,
 - Testing and production of chemical products and control bacteria
 - Paper and plastic container products,
 - Baby food and wipes,
 - Healthcare services,
 - Gigantic railcars,
 - Greeting cards,
- and many more.

ARKANSAS

PY 2005

WIA
YOUTH INITIATIVE



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YOUTH PROGRAM OVERVIEW

The WIA Youth Program is funded annually through funds provided by the US Department of Labor Workforce Investment Act (WIA) to the Arkansas Workforce Investment Board (AWIB).

In PY 2005, Arkansas focused on the development of a collaborative organization to provide overarching programming, resource allocation, and case management to the neediest youth through the establishment of the Arkansas Youth Development Collaborative (AYDC).

The AYDC, one of the Governor's Six Priorities, has been in operation slightly over one year, and the development of action plans are in progress to reach the following goals:

- Expand the collaborative to better serve the neediest youth;
- Focus on connecting youth with high quality secondary and post secondary educational opportunities and high-growth employment opportunities through alternative education;
- Actively engage high-growth industry to develop relevant demand driven models to meet their employment needs; and
- Implement a systematic approach to improve the State's communication networks to ensure proper access to needed services for the neediest youth.

ARKANSAS

PY 2005

LOCAL NOTABLES

“ SPOTLIGHT ON LOCAL
WORKFORCE INVESTMENT AREAS”



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Dislocated Worker

Cheryl Palmer was a dislocated worker coming to WIA for help to finish training with SAU Tech Nursing Department. She had worked for the same company for 11 years, and then was laid off. Her lifelong dream had been to become a nurse and to work with geriatric patients.

Cheryl completed her training with Southern Arkansas University-Tech in May 2006 and was hired immediately by Ouachita Nursing and Rehabilitation Center in Camden. She often shares how thrilled she is to be at her present position, how she works as a floor nurse on the night shift so she can give last minute medications and see that the patients are settled comfortably for the night.

Cheryl admits that she took time away from her family to fulfill this dream, but she loves the clients and expresses all of the time that she is so thrilled to go to work doing what she loves best. She is so appreciative of the W.I.A. program and all the encouragement and financial assistance given to her. Cheryl graduated Cum Laude and was among the top graduates at the Arkansas State Nursing Board exam. She is definitely a "Local Notable."

Adult

Angela Jackson is a single mother of two who, with financial help from W.I.A., completed her degree at South Arkansas Community College in El Dorado as an Occupational Therapy Assistant. When Angela came to the Dallas County Workforce Center and made application for assistance, the paperwork had to be processed quickly for approval to ensure her eligibility for the program she desired.

Upon completion of her studies, she obtained a job with a Nursing Home at a phenomenal salary, and continues to work for the Fordyce School District. She overcame so many obstacles to finish her training and now she is able to enjoy the fruit of her labors. She drove many miles for training and clinicals, but W.I.A. was able to give her supportive service for transportation while she traveled.

She has said, repeatedly, "If it had not been for W.I.A. and the assistance the program offered, I probably would not have been able to finish school as quickly as I did." She is so grateful and does not hesitate to tell everyone what a great program this is and how the case managers really care for the people they serve. Congratulations Angela for being a Southwest LWIA "Local Notable."

Adult

Tiffanie Kidd is definitely a “Local Notable.” She is a single mother with one elementary school age daughter. She has overcome so many barriers and obstacles to be able to complete her Nursing degree with Arkansas Baptist School of Nursing and Allied Health.

She graduated in June 2006, and is currently in the hiring process for a nursing position; however, she is temporarily employed with a Little Rock company that provides prescription medication information and assistance to people who qualify.

In spite of the fact that Tiffany wasn’t able to secure housing in the city where she attended classes, she drove to school everyday.

When her means of transportation failed, she called on a classmate who befriended her with a place to stay and a ride to school until she was able to secure transportation on her own.

She had to start her day at 4:00 AM in order to make clinicals. It is that kind of determination that makes Tiffanie special.

Her determination to finish school and become a Licensed Practical Nurse was relentless. She was one of two first recipients of the Ouachita County Single Parent Scholarship and has been recognized by the Single Parent Scholarship program with our partner the Central Arkansas Development Council as a spokesperson for their program and for WIA.

All the sleep deprivation, early morning hours, undependable car troubles, child care issues, and diligent study would have daunted others, but not Tiffanie. In the end, it is bound to pay off.

Adult Success

Summer Byrum is a WIA client that entered our program while working in a small grocery store and had no means of improving her skills. Through WIA funding and support, Ms. Byrum is now an RN working at National Park Medical Center making almost 3 times her previous salary. That's local and notable!

Youth Success

Lynsey Moore, a single mom with a newborn, was enrolled in the Youth Employment Service program where she began with her GED, parenting skills, interactive literacy and WAGE program. After successfully completing these tasks, Lynsey continues striving to improve her skills to provide a better life for herself and her daughter. Lynsey enrolled in college, completed her first semester, and was recently awarded a Single Parent Scholarship. Lynsey is one of our very special "Local Notables."

Katrina NEG Success

Peter Nakhid was the first Katrina Evacuee that entered our Hot Springs Workforce Center. We assisted him and his family with clothing and assisted Mr. Nakhid and his wife with job search.

Mr. Nakhid began volunteering as a counselor with the Red Cross in Hot Springs. Mr. Nakhid and his family wished to relocate to Atlanta, so we called a former Arkansas employee who works in an Atlanta Workforce Center and obtained information to give to Mr. Nakhid.

The Nakhid's went to that Center and were directed to a Church outside of Atlanta, where Mr. Nakhid found employment as a counselor.

He was then assigned to a project in Haiti, a "Home for Sisters" as well as hospice for the infirmed. Today, Mr. Nakhid is the Home Director, and in our opinion, he is a "Local Notable that went Global!"



December 6, 2002 is a date that **Michael Adkerson** will not soon forget. On that date Michael became a dislocated worker for the second time in 18 months. He had worked at local boat manufacturer that closed its doors due to bankruptcy.

He found a job with another local manufacturer a few months later. After working for 9 months he was told that the line he was working on was being sent overseas and he no longer had a job. Some people would have taken this as bad news—not Michael. He looked at it as an opportunity to further his education.

Michael came into the Arkansas Workforce Center knowing he wanted to complete a degree in business. He utilized the UI, TAA, TRA and WIA programs to ensure success. There were sacrifices for his fiancé and their four children, but he completed his Associate of Applied Science in Business Technology and was hired by a new employer to our area, Whisper Creek Log Homes.

He began in Quality Control and was promoted, in less than a year, to Production Manager. He now has a higher earning potential than he ever dreamed possible. Some people might refer to Michael as the comeback kid, but to us, he is definitely one of our very special “Local Notables.”

Adult Success

Stephanie Patterson was enrolled in the Dislocated Worker program by the Blytheville WIA Workforce Center in December of 2004.

She had been an office manager at a local business, but she was laid off when business slowed. She knew that there was a great demand for registered nurses, and sought assistance through the Blytheville WIA Workforce Center to obtain her goal of becoming a RN.

She graduated from Arkansas Northeastern College on May 12, 2006 with her Associates in Applied Science Nursing Degree. She currently works for a hospital in Memphis, TN making four times her former salary with increased job security.

Stephanie is glad she made it through the trying and difficult times of being unemployed and is very grateful for the opportunity the WIA program gave her. She believes that she is proof that even a negative situation, like a layoff, can be turned into something positive, and that is why she is a Northeast "Local Notable."

Katrina NEG Success

Janet Alexander was displaced, by Hurricane Katrina, from her home and job. After staying in shelters in other areas of the state, she ended up in Jonesboro. She came into the Jonesboro Workforce Center in search of employment, but had a difficult time finding anything that suited her interests or experience.

Janet had been the receptionist for a company that owned numerous restaurants in the New Orleans area and was accustomed to a very busy work environment.

The Department of Workforce Services (DWS) referred Janet to Workforce Investment Act (WIA) for assistance where she was enrolled in Temporary Subsidized Employment and placed with DWS at the Jonesboro Workforce Center.

She was the perfect candidate to assist clients with their computer job search, resume completion and the distribution of supportive services information.

Janet did an excellent job and her work ethic was noticed by everyone in the office. When DWS had an opening for an intermittent interviewer, Janet applied and was hired. She is an inspiration to others and definitely a Northeast LWIA "Local Notable."

Youth Success

Bridgette Davis was referred to the Jonesboro Workforce Center for Workforce Investment Act (WIA) services by the HUD Self-Sufficiency Program.

She had worked as a Certified Nursing Assistant (CNA) before moving to Jonesboro, but her license expired during transition, and she could no longer work in that field. She needed to find a job and get a home for her children.

After assessment, she was enrolled in the work experience program and placed with Crowley's Ridge Development Council (CRDC). She worked assisting clients applying for the Energy Assistance Program. Impressed with Bridgette's dependability, her supervisors encouraged her to apply when job openings were posted. She did and was quickly hired!

She has been working as a secretary, for CRDC, for about 10 months and is currently being considered for a promotion to a position with more responsibility and higher pay. Her goal is to buy a computer and begin taking online classes in January toward her degree. Bridgette is definitely a "Local Notable!"

Youth Success

In May 2005, the Blytheville WIA Workforce Center enrolled *Erica Gillard* in its youth program. She was a single parent, a high school dropout, and having difficulty finding a job.

Once enrolled, Erica took classes at the local adult education center and in August of 2005 she obtained her GED. Upon completion, Erica enrolled in the work experience program and was placed at the Mississippi County Court House as a clerk.

The work experience activity helped Erica gain the skills necessary to get and keep that job. She also enrolled at Arkansas Northeastern College and took some basic courses to improve other skills.

In May, she was offered a job at Lowe's Home Improvement Center as a customer service representative. She loves her job and is proud to be a Northeast "Local Notable."

Program Highlights that are “Local and Notable”

During PY 05, two affiliate workforce centers relocated to the existing local Department of Workforce Services offices. WIA staff are now located within the DWS offices, which are now known as Arkansas Workforce Centers.

Case managers continued to attend staff development and capacity building training as well as statewide and national training conferences.

A new pilot program was developed to target out-of-school youth. The Drop-out Recovery program, based at Batesville High School, identifies out-of-school youth throughout Independence County.

Once identified, staff coordinators helped youth overcome their barriers to completing secondary education, and provide the services needed for the student to return to high school for a diploma, obtain their GED, and enter either the job market, postsecondary education, or the military.

Services are customized to the individual student's needs and have included tutoring, basic skills improvement, arranging for a final test to receive class credit, job referrals, interview skills training, and resume writing.

Since January 06, 15 participants have been served through the Program, which was renewed for a full year beginning July 1st.

Katrina NEG

Roland Whitney is a success story and our very special “Local Notable.” He had limited experience working in mechanics, but without a certification from an accredited program his salary capped at little more than minimum wage.

Following Hurricane Katrina, he evacuated New Orleans to White County, where Connie Jackson of North Central Arkansas Development Council (the North Central area's One-stop Operator) enrolled him in training under the Hurricane Katrina National Emergency Grant.

The grant paid his tuition, along with support services, so he could enroll in diesel mechanics training at ASU-Searcy. He attended the program and successfully graduated. The weekend after his graduation, he traveled to New Orleans, and on the following Monday Roland started work at the Port of New Orleans making three times his former salary.

Without the certification he received through the Katrina NEG, he could never have earned the wages he is currently receiving or began rebuilding his life in New Orleans as quickly.

Adult Success

Jason Tate took his grandmother's advice and came into the Workforce Center at Helena. He was working at Pizza Hut for a respectable salary, but knew he wanted more out of life. He decided to seek out his career options, so he met with Reba Wesley, Lead Career Advisor at Helena, and she explained the services available to him through the center.

He made several attempts to find a better paying job but was unsuccessful. He decided that he wanted to obtain his Commercial Drivers License and drive tractor-trailers. With funding provided through Title I, Jason attended C-1 Truck Driver Training School in Little Rock.

He obtained his CDL and now works full time as a Truck Driver and earns twice his former salary. Since working in his newfound career, Jason has married and had a son. His career goal is to purchase a truck so he can do contract work. He says coming to the Workforce Center is one of the best decisions he has made and how he became one of our "Local Notables."



The Eastern Local Workforce Investment Area

“Local Notable”

Katrina NEG Success



As I reflect back to the first time I came to the Workforce Center, I remember feeling emotionally overwhelmed and socially disorientated. I was trying to find the strength to hold it together and make sense out of what was left of my shattered life as a result of Hurricane Katrina. I fulfilled my first appointment with Mrs. Patterson, which resulted in a proficient and positive orientation of the Katrina NEG. I was assigned a temporary job with the Turrell High School. I've been introduced to an extended family at the Workforce Center who was not only concerned about my economic hardship, but also sensitive to my emotional and mental well-being.

It's been one year, and I can proudly say that I have successfully completed the Temporary Work Experience program. In fact, after some professional grooming and training with Mrs. Patterson and the workforce staff, I've developed marketable interpersonal skills that have landed me a permanent employment and continuation with higher education. I am currently hired as a Teacher's Aide at the local high school, a candidate for the Arkansas Licensure Program, and currently a member of the Arkansas Archaeological Society.

I am grateful to all of the incumbents that participated and made it possible for me to transition back into the main stream of life. There will never be enough words in the English language that can express my gratitude, but just to say a few, thank you very much.

Respectfully,

Dawn M. Lawrence

“Local Notable”

Adult Success



My first visit to Arkansas Workforce Center was a great and wonderful experience. The receptionist at the front desk was very nice after I informed her about what I was interested in doing. She helped me make an appointment with Sharon Warren and Angela Vornes (Career Advisors). Each of them helped me in every way they could.

I wanted to further my career by getting CNA Certified, so they placed me with a work experience opportunity at Crittenden Adult Day Services where I learned the skills to become a Certified Nursing Assistant.

I came back to Arkansas, after moving to Texas briefly; the Workforce Center had me complete an application to work under a Job Training Contract with Warren Unilube. After only one week, I was hired.

I now work at Warren Unilube and I am very happy. Since obtaining employment with Warren Unilube, I have received a promotion to a position with greater responsibilities. Thanks to the caring people at Arkansas Workforce Center, I now have a job that I am proud of and feel that I can be successful in whatever I try to accomplish.

Thank You

Michelle Morris Vaughn

STATESIDE STEEL AND WIRE, INC.

The meeting began like many others in the West Memphis Workforce Center. Attendees talked about a new company in West Memphis that would manufacture chain link fencing to be shipped around the world. The company had located a potential building but would need staff to handle the operation, and that's where the Workforce Center came in to play.

By the end of the meeting it was agreed that all of the new jobs (up to 85) would be posted in Arkansas Job Link, and applications would be taken at the local workforce center. The

workforce center assisted in providing business services such as: scheduling interviews; providing criminal background checks; drug screenings; and motor vehicle reports.

An initial job fair was held at the local Holiday Inn and over 300 applicants applied. Assessments were completed, screenings done, and interviews scheduled. Seven months later, Stateside Steel and Wire is operational in West Memphis with a full complement of staff, all processed through the Workforce Center in West Memphis. Some staff were hired as On the Job Training participants.

The Department of Economic Development provided orientation and training for the start up staff. According to Vice-President Jeff Ketterer, "The cooperation has been amazing in West Memphis!"



ARKANSAS

PY 2005 into PY 2006

WORKFORCE INVESTMENT
IN
ARKANSAS

“GREAT EXPECTATIONS”



The Arkansas Workforce Investment Board and its partners expect great things during the 2006 program year. Many of our local areas and their education and training partners are experiencing numerous opportunities to be on the forefront of labor and economic change in the coming years.

Although plans are in place to ensure that the most *comprehensive and unified approach to workforce investment* will continue to be implemented throughout our state, Arkansas plans to take the advice of the Department of Labor in looking at possibilities within *regional economies*.

By focusing data trends, labor resources, and market economies regionally, WIA leaders hope to find more ways to utilize WIA dollars to help our citizens make positive changes in their professional lives and economic well-being.

In addition to the growing opportunities within our state for change and growth, Arkansas' workforce investment leaders are also seeking more opportunities to *network and collaborate with states in our geographic region* who share similar labor market issues and unique population needs.

For example, our state continues to share the cause to provide better economic opportunities for citizens in the *Delta Regions* of Arkansas and Mississippi, consistency in services for clients in *Texarkana, AR and Texarkana, TX*, and coordinated employer responses for the *oil and gas industry demands in Arkansas, Texas, and Oklahoma*.

Nevertheless, Arkansas is still unique and a natural for positive change centered on workforce investment initiatives. Recent economic developments have made it abundantly clear that our state and its citizens will be in a prime position for many exciting labor opportunities.

Our challenge and mission is to be proactive in providing opportunity through education and training that will meet and satisfy client needs, employer wants, and market demands. This is just the beginning and below we share more about *what the AWIB believes is "On The Horizon."*

ON THE HORIZON

Look for more news about these activities, our partners, and other exciting things to come from our State in PY 2006:

- The ***natural gas boom*** in north-central Arkansas is expected to create nearly 2500 job by 2008, and the two-year college at Morrilton is positioned to be a primary partner in training potential job seekers in partnership with the Northwest, West Central, and Western Local Workforce Investment Areas.
- Arkansas expects to be at the table regarding ***energy outlook*** discussions in the U.S. and other discussions of concerns regarding ***natural gas supplies***. Major manufacturing companies will continue to be critical to the possible growth opportunities for Arkansas's labor market and economic outlook.
- The ***Arkansas Association of Two Year Colleges'*** (AATYC) twenty-two (22) members is a vital partner within the Arkansas Workforce Investment System and continues to provide one of the primary resources for education and training to meet high demand high growth industry demands. The AATYC's Workforce Consortium solicits input from AWIB and other partners to identify training needs, best service response methods, and how to prepare for future global economic challenges.
- The nationally noted ***Arkansas Career Pathways*** Initiative will continue to make strides in serving our states' populations with the greatest need through coordinated efforts by the Department of Higher Education and eleven (11) of the state's two-year colleges an alternative model for delivering sector-focused post-secondary training.
- Arkansas's LMI commitment to ***Workforce Information Delivery*** systems will include partnership and consultation with the AWIB and LWIBs, publishing of special studies and economic analyses, and development and finalization of an internet-based Lifestyle/Budget Calculator that lets students project the education requirements associated with high wage occupations and desired standards of living. Check it out at ***Real-Life In Arkansas*** (www.real-life.arkansas.gov).

ARKANSAS

PY 2005

STATE AND LOCAL PERFORMANCE DATA



ARKANSAS **WORKFORCE** CENTERS

Bringing People and Jobs Together.SM

The State of Arkansas continuously seeks to improve all of its workforce services, and values performance measures as the reflection of the most integral part of our mission—serving our citizens effectively. The following tables represent Arkansas' state level and local area performance data for PY 2005.

Table A – Workforce Investment Act Customer Satisfaction Results

Table B – Adult Program Results At-A-Glance

Table C – Outcomes for Adult Special Populations

Table D – Other Outcome Information for the Adult Program

Table E – Dislocated Worker Program Results At-A-Glance

Table F – Outcomes for Dislocated Worker Special Populations

Table G – Other Outcome Information for the Dislocated Worker Program

Table H – Older Youth Results At-A-Glance

Table I – Outcomes for Older Youth Special Populations

Table J – Younger Youth Results At-A-Glance

Table K – Outcomes for Younger Youth Special Populations

Table L – Other Reported Information

Table M – Participation Levels

Table N – Cost of Program Activities

Table O – Local Performance

ARKANSAS

PY 2005

INCUMBENT WORKER

TRAINING PROGRAM

FULL REPORT



ARKANSAS **WORKFORCE** CENTERS

Bringing People and Jobs Together.SM

ARKANSAS

PY 2005

TENTATIVE EVALUATION PLAN FOR
“I CAN LEARN PROJECT”

I CAN LEARN

The Arkansas Workforce Investment Board has invested in the I Can Learn Education System to improve eight grade math scores of students in schools in the Delta regions of Eastern Arkansas.

The I Can Learn Education System provides computer assisted instruction combined with individual tutoring. The system utilizes a comprehensive instructional system that incorporates thorough student assessment and gap analysis, parent-teacher consultations including goal setting sessions, personalized study plans, learning software designed to engage and motivate students, 1:1 tutoring by credentialed teachers, and automated progress and performance reports to accelerate student achievement. The system utilizes a modified direct instruction approach which includes a pretest, introduction to the lesson through a real-world problem, content presentation, individual and guided practice, and posttest.

The investment by AWIB presently impacts seven high schools with software packages and an update for an additional junior high school:

School	Usage	Full Time Usage
1. Central High School (West Helena)	Provide concentrated focus on math/algebra concepts	Yes
2. Lee High School (Marianna)	Used to reinforce district selected textbooks	Yes
3. Augusta High School (Augusta)	Full time exclusive math/algebra class	Yes
4. Barton High School (Lexa)	Full time exclusive math/algebra class	Yes
5. Clarendon High School (Clarendon)	Used to double dose students with math concepts	Yes
6. Turrell High School (Turrell)	Used to double dose students with math concepts	Yes
7. Dumas High School (Dumas)	Full time exclusive math classes	Yes
8. Osceola Jr.	Used to double dose students with math concepts	Yes

Site Visit Schedules

SCHOOL	Site Visit Schedule
1. Barton High School (Barton)	First visit October 11, 2006, Quarterly thereafter.
2. Clarendon High School (Clarendon)	First visit October 11, 2006, Quarterly thereafter.
3. Central High School (West Helena)	First visit October 11, 2006, Quarterly thereafter.
4. Lee High School (Marianna)	First visit October 11, 2006, Quarterly thereafter.
5. Turrell High School (Terrell)	First Visit October 12, 2006, Quarterly thereafter.
6. Osceola Junior High (Osceola)	First visit October 12, 2006, Quarterly thereafter.
7. Dumas High School (Dumas)	First visit October 13, 2206, Quarterly thereafter.
8. Augusta High School (Augusta)	First visit October 10, 2006, Quarterly thereafter.

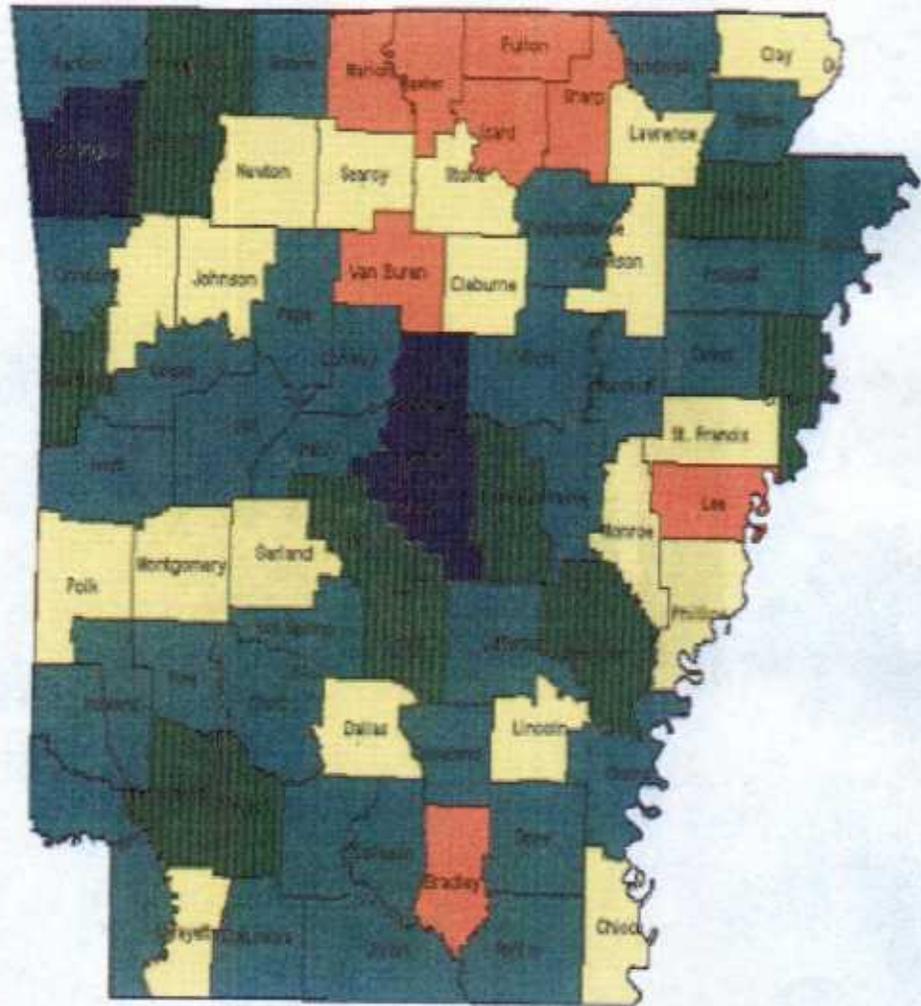
Evaluation strategies:

1. AWIB is prepared to monitor the progress of the students at each site initially from the monthly progress reports submitted by JRL Enterprises staff and JRL contracted evaluator.
2. An initial site visit will be conducted to establish the baseline data for the school year to be used for later evaluations of the program and student achievement.
3. During subsequent site visits there will be random reviews of students testing to determine levels of achievement and progress.
4. Each school will be enlisted to submit an implementation strategy for the I Can Learn system with the assistance of the AWIB State Youth Coordinator and the JRL representative.
5. AWIB will enlist the services of a reputable independent evaluator to complete an overall WIA evaluation process.

Percent Age 45+ Civilian Employed by County: Arkansas, 2000 Census

The 2000 Census provided data on employment by age and county. Analysis of this information finds that civilian employment by county ranged from over 50 percent of the 45+ population in Arkansas in Pulaski, Washington, and Faulkner counties, to less than 35 percent in several counties including Fulton, Lee, Van Buren, Marion, Baxter, Izard, and Sharp.

The variation by county is a function of many social and economic factors, including age of the population, and economic character.

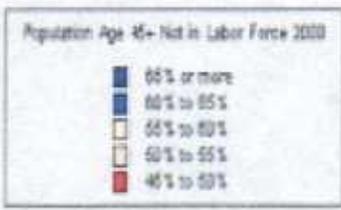
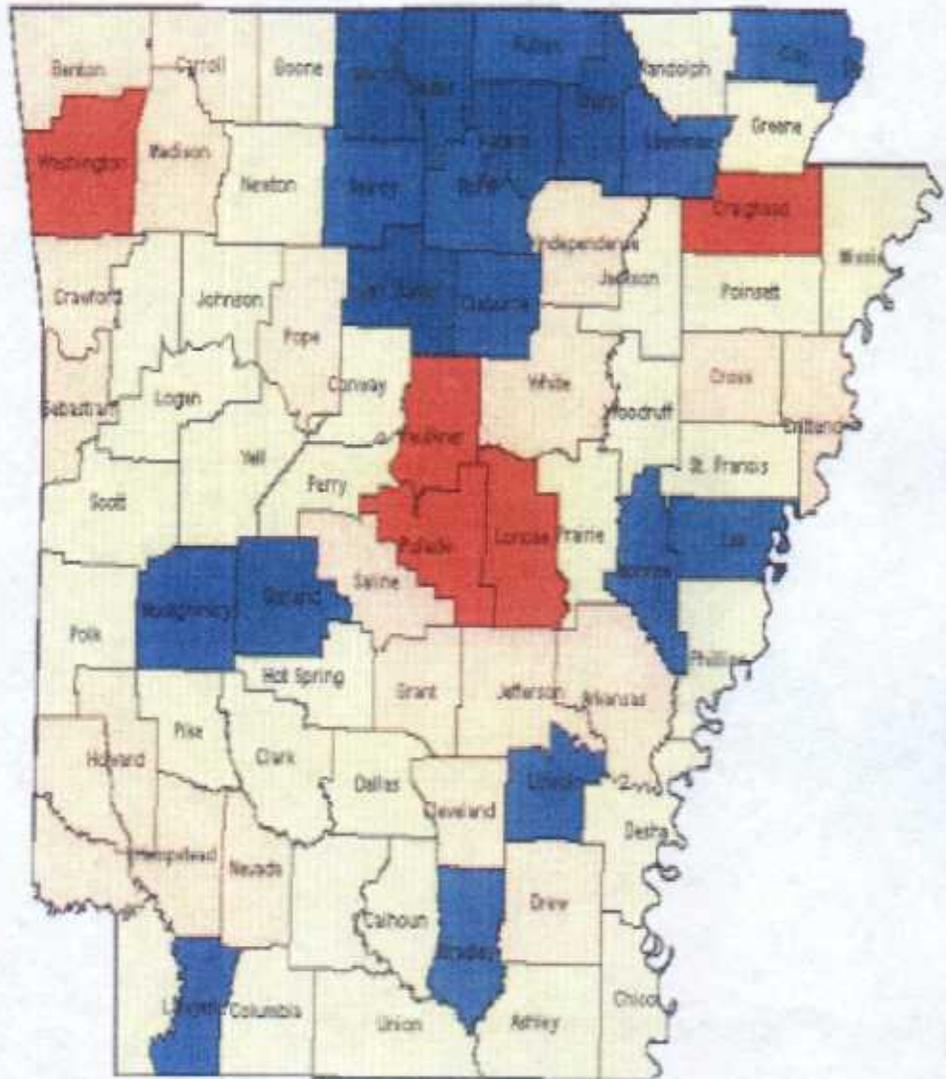


■	50% or more
■	45% to 50%
■	40% to 45%
■	35% to 40%
■	20% to 35%

Source: U.S. Bureau of the Census, 2000 Census STF1, Table PCT35. Prepared by AARP Knowledge Management.

Percent Age 45+ Not in the Labor Force by County: Arkansas, 2000 Census

Relatively high proportions of the 45+ population are classified as "not in the labor force" in counties that are clustered in the north central portion of the state, including Marion, Baxter, Izard, Sharp, and Van Buren.



Source: U.S. Bureau of the Census, 2000 Census STF3, Table PCT35. Prepared by AARP Knowledge Management.

ARKANSAS

PY 2005

STATE AND LOCAL WIA PERFORMANCE DATA



ANNUAL REPORT – PY: 2005 Location: AR
Generated 10/11/2006

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	85.8	376	494	494	76.1
Employers	80	63.4	866	1036	1036	83.6

ANNUAL REPORT – PY: 2005 Location: AR
Generated 10/11/2006

Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	87	90.2	636
			705
Employment Retention Rate	90	91.7	1010
			1101
Earnings Change in Six Months	4300	6678	6832033
			1023
Employment And Credential Rate	76	74.7	737
			967

ANNUAL REPORT – PY: 2005 Location: AR
Generated 10/11/2006

Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	91.4	32	94.9	37	88.9	8	78.9	15
		35		39		9		19
Employment Retention Rate	100.0	14	95.8	46	88.9	16	84.2	16
		14		48		18		19
Earnings Change in Six Months	7411	74113	7677	291714	7173	107589	3928	66778
		10		28		15		17
Employment And Credential Rate	74.3	26	82.1	32	61.5	8	36.4	4
		35		39		13		11

ANNUAL REPORT – PY: 2005 Location: AR
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Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	90.8	504	88.0	132
		555		150
Employment Retention Rate	92.6	794	88.5	216
		857		244
Earnings Change in Six Months	7276	5806595	4558	1025438
		798		225

ANNUAL REPORT – PY: 2005 Location: AR
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Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	90	93.2	220
			238
Employment Retention Rate	96	94.8	331
			349
Earnings Change in Six Months	750	1035	335364
			324
Employment And Credential Rate	77	80.7	167
			207

ANNUAL REPORT – PY: 2005 Location: AR
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Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	92.0	23	*****	**	88.9	8	83.3	5
		25		**		9		6
Employment Retention Rate	93.3	28	100.0	6	91.7	11	*****	**
		30		6		12		**
Earnings Change in Six Months	-1949	-50679	1558	9348	-700	-7004	10455	41819
		26		6		10		4
Employment And Credential Rate	85.7	18	*****	**	83.3	5	*****	**
		21		**		6		**

ANNUAL REPORT – PY: 2005 Location: AR
Generated 10/11/2006

Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	94.7	178	87.5	42
		188		48
Employment Retention Rate	96.4	297	82.9	34
		308		41
Earnings Change in Six Months	1022	290276	1127	45088
		284		40

ANNUAL REPORT – PY: 2005 Location: AR
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Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	67.3	768
			1141
Attainment of Degree or Certificate	NA	55.4	656
			1185
Literacy and Numeracy Gains	NA	*****	**
			**

ANNUAL REPORT – PY: 2005 Location: AR
Generated 10/11/2006
Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	79	75.8	119
			157
Employment Retention Rate	88	90.6	135
			149
Earnings Change in Six Months	4000	3726	484429
			130
Credential Rate	55	48.4	93
			192

ANNUAL REPORT – PY: 2005 Location: AR
Generated 10/11/2006
Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	87.5	7	0	0	83.3	5	75.5	111
		8		0		5		147
Employment Retention Rate	****	**	0	0	100.0	5	90.9	120
		**		0		5		132
Earnings Change in Six Months	****	**	0	0	2626	13132	3322	381984
		**		0		5		115
Credential Rate	44.4	4	0	0	****	**	48.6	85
		9		0		**		175

ANNUAL REPORT – PY: 2005 Location: AR
Generated 10/11/2006
Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	92.6	1775
			1917
Diploma or Equivalent Rate	85	76.1	475
			624
Retention Rate	83	86.2	655
			760

ANNUAL REPORT – PY: 2005 Location: AR
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Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	96.6	402	96.6	85	88.4	99
		416		89		112
Diploma or Equivalent Rate	77.4	41	79.2	19	58.5	31
		53		24		53
Retention Rate	93.3	14	77.4	24	80.9	148
		15		31		183

ANNUAL REPORT -- PY: 2005 Location: AR
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Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	88.5	1001	7096	7375126	3.6	23	4817	2788771	68	343
		1131		1039		636		579		504
Dislocated Workers	92.1	314	108.4	3653753	5.5	12	5531	1139355	72	127
		341		3369492		220		206		177
Older Youth	82.9	136	3982	569422	4.2	5	2776	297053		
		164		143		119		107		

ANNUAL REPORT -- PY: 2005 Location: AR
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Table M - Participation Levels

Program	Total Participants	Total Exiters
Total Adults	19966	14415
Total Adults (self)	17437	13081
WIA Adults	19476	14164
WIA Dislocated Workers	491	251
Total Youth (14 - 21)	2618	1261
Younger Youth (14 - 18)	2324	1075
Older Youth (19 - 21)	301	186
Out-of-School Youth	507	309
In-School Youth	2115	952

ANNUAL REPORT -- PY: 2005 Location: AR
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Table N - Cost of Program Activities

Program Activity	Total Federal Spending	
Local Adults	6,862,990.23	
Local Dislocated Workers	4,455,737.49	
Local Youth	6,511,799.81	
Rapid Response (up to 25%) WIA Section 134(a)(2)(B)	2,261,915.62	
Statewide Required Activities (Up to 15%) WIA Section 134(a)(2)(B)	*803,285.00	
	Program Activity Description	
Statewide Allowed Activities	ADWS Administration	1,331,409.90
	AWIB Support	847,762.65
	Conference and Training	37,471.22
	Incumbent Worker	1,214,263.08
	Public Information	166,970.11
	Youth Opportunities Unlimited	105,030.00
Total of All Federal Spending Above		24,598,635.00

* Statewide Required Activities amount does not include approximately \$700,000 allocated for High Concentration of Eligible Youth, WIA Performance Incentives, Disseminating the State list of eligible training providers for adults, dislocated workers, and youth, and the provision of financial assistance to support carrying out WIA activities.

Numerator	Denominator	343
		504
		127
		177

ANNUAL REPORT -- PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - Central
 ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		912	
	Dislocated Workers		96	
	Older Youth		11	
	Younger Youth		235	
Total Exits	Adults		699	
	Dislocated Workers		41	
	Older Youth		11	
	Younger Youth		162	
Customer Satisfaction	Program Participants	85	87.0	
	Employers	80	70.7	
Entered Employment Rate	Adults	86	90.0	18 20
	Dislocated Workers	94	97.7	42 43
	Older Youth	77	80.0	4 5
	Younger Youth	83	84.7	105 124
Retention Rate	Adults	90	96.1	49 51
	Dislocated Workers	96	96.9	62 64
	Older Youth	90	100.0	8 8
	Younger Youth	83	84.7	105 124
Earnings Change/Replacement	Adults	4350	6799	326347 48
	Dislocated Workers	1000	2707	165110 61
	Older Youth	4100	4387	35097 8
Credential/Diploma Rate	Adults	77	81.4	35 43
	Dislocated Workers	80	80.4	37 46
	Older Youth	55	57.1	8 14
	Younger Youth	85	85.6	101 118
Skill Attainment	Younger Youth	92	92.7	178 192
Placement in Employment or Education	Youth (14 - 21)	NA	73.1	136

				186
Attainment of Degree or Certificate	Youth (14 - 21)	NA	61.1	118
				193
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				1
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - Eastern
 ETA Assigned # _____

Performance Items	Program Group	Negotiated	Actual	Ratio	
				Numerator	Denominator
Total Participants	Adults		664		
	Dislocated Workers		29		
	Older Youth		79		
	Younger Youth		373		
Total Exiters	Adults		611		
	Dislocated Workers		24		
	Older Youth		39		
	Younger Youth		132		
Customer Satisfaction	Program Participants	85	75.6		
	Employers	80	71.2		
Entered Employment Rate	Adults	81	80.5	62	77
	Dislocated Workers	82	80.6	29	36
	Older Youth	70	46.4	13	28
	Younger Youth	83	79.8	83	104
Retention Rate	Adults	82	79.8	25	30
	Dislocated Workers	93	83.3	8	9
	Older Youth	82	88.9	37	50
	Younger Youth	83	74.0	123466	92
Earnings Change/Replacement	Adults	3700	1342	31314	29
	Dislocated Workers	500	1080	25390	9
	Older Youth	3900	2821		
Credential/Diploma Rate	Adults	69	19.0	4	21
	Dislocated Workers	74	35.7	5	14
	Older Youth	55	*****	**	**
	Younger Youth	85	3.9	3	77
Skill Attainment	Younger Youth	92	26.3	10	38
Placement in Employment or Education	Youth (14 - 21)	NA	47.6	60	

				126
Attainment of Degree or Certificate	Youth (14 - 21)	NA	24.6	29
				118
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				3
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT -- PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - City of Little Rock
 ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		1098	
	Dislocated Workers		33	
	Older Youth		22	
	Younger Youth		161	
Total Exiters	Adults		728	
	Dislocated Workers		12	
	Older Youth		2	
	Younger Youth		17	
Customer Satisfaction	Program Participants	85	87.8	
	Employers	80	63.0	
Entered Employment Rate	Adults	90	75.0	9 12
	Dislocated Workers	92	*****	** **
	Older Youth	77	70.0	7 10
	Younger Youth	83	63.6	21 33
Retention Rate	Adults	92	87.5	7 8
	Dislocated Workers	96	77.8	7 9
	Older Youth	89	53.8	7 13
	Younger Youth	83	63.6	21 33
Earnings Change/Replacement	Adults	4350	4315	34516 8
	Dislocated Workers	1000	-3080	-27720 9
	Older Youth	3900	2322	30191 13
Credential/Diploma Rate	Adults	68	0.0	0 9
	Dislocated Workers	78	0.0	0 1
	Older Youth	55	0.0	0 11
	Younger Youth	85	6.3	1 16
Skill Attainment	Younger Youth	92	100.0	14 14
Placement in Employment or Education	Youth (14 - 21)	NA	76.6	36

				47
Attainment of Degree or Certificate	Youth (14 - 21)	NA	6.0	3
				50
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				2
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - North Central
 ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		1649	
	Dislocated Workers		22	
	Older Youth		5	
	Younger Youth		330	
Total Exits	Adults		1295	
	Dislocated Workers		20	
	Older Youth		2	
	Younger Youth		152	
Customer Satisfaction	Program Participants	85	86.7	
	Employers	80	62.1	
Entered Employment Rate	Adults	89	98.8	80 81
	Dislocated Workers	97	100.0	17 17
	Older Youth	78	*****	** **
	Younger Youth	83	100.0	106 106
Retention Rate	Adults	90	97.0	96 99
	Dislocated Workers	96	100.0	14 14
	Older Youth	90	100.0	4 4
	Younger Youth	83	100.0	106 106
Earnings Change/Replacement	Adults	4000	7362	640499 87
	Dislocated Workers	750	6582	92146 14
	Older Youth	4500	*****	** **
Credential/Diploma Rate	Adults	79	97.4	74 76
	Dislocated Workers	84	93.3	14 15
	Older Youth	55	*****	** **
	Younger Youth	85	100.0	100 100
Skill Attainment	Younger Youth	92	98.7	442 448
Placement in Employment or Education	Youth (14 - 21)	NA	67.6	73

				108
Attainment of Degree or Certificate	Youth (14 - 21)	NA	70.1	108
				154
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0	0
				0
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT -- PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - Northeast
 ETA Assigned # _____

Performance Items	Program Group	Negotiated	Actual	Numerator	
				Denominator	
Total Participants	Adults		3400		
	Dislocated Workers		85		
	Older Youth		55		
	Younger Youth		468		
Total Exiters	Adults		2228		
	Dislocated Workers		32		
	Older Youth		26		
	Younger Youth		190		
Customer Satisfaction	Program Participants	85	87.8		
	Employers	80	65.6		
Entered Employment Rate	Adults	88	93.9	62	66
	Dislocated Workers	90	100.0	22	22
	Older Youth	84	88.1	37	42
	Younger Youth	83	88.9	96	108
Retention Rate	Adults	91	97.3	143	147
	Dislocated Workers	96	100.0	38	38
	Older Youth	93	94.4	51	54
	Younger Youth	83	88.9	96	108
Earnings Change/Replacement	Adults	4350	9250	1239547	134
	Dislocated Workers	750	1300	45799	36
	Older Youth	3900	3163	132838	42
Credential/Diploma Rate	Adults	77	80.5	95	118
	Dislocated Workers	74	95.5	21	22
	Older Youth	55	66.0	31	47
	Younger Youth	85	91.1	41	45
Skill Attainment	Younger Youth	92	94.1	543	577
Placement in Employment or Education	Youth (14 - 21)	NA	62.9	117	

				186
Attainment of Degree or Certificate	Youth (14 - 21)	NA	34.5	61
				177
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				1
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - Northwest
 ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		2241	
	Dislocated Workers		123	
	Older Youth		51	
	Younger Youth		198	
Total Exiters	Adults		1843	
	Dislocated Workers		61	
	Older Youth		36	
	Younger Youth		85	
Customer Satisfaction	Program Participants	85	87.4	
	Employers	80	66.2	
Entered Employment Rate	Adults	89	87.7	64 73
	Dislocated Workers	91	91.5	43 47
	Older Youth	83	87.5	14 16
	Younger Youth	83	93.5	29 31
Retention Rate	Adults	92	97.7	125 128
	Dislocated Workers	96	89.7	35 39
	Older Youth	86	95.0	19 20
	Younger Youth	83	93.5	29 31
Earnings Change/Replacement	Adults	4350	6978	851277 122
	Dislocated Workers	1000	2081	70741 34
	Older Youth	3900	3429	65159 19
Credential/Diploma Rate	Adults	75	66.2	49 74
	Dislocated Workers	81	82.1	32 39
	Older Youth	55	63.2	12 19
	Younger Youth	85	85.7	30 35
Skill Attainment	Younger Youth	92	93.3	304 326
Placement in Employment or Education	Youth (14 - 21)	NA	67.9	55

				81
Attainment of Degree or Certificate	Youth (14 - 21)	NA	56.2	41
				73
Literacy or Numeracy Gains	Youth (14 - 21)	NA	16.7	1
				6
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT -- PY: 2005 Location: AR
 Generated 10/11/2006
Table O - Southeast
 ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		1646	
	Dislocated Workers		20	
	Older Youth		17	
	Younger Youth		323	
Total Exiters	Adults		1072	
	Dislocated Workers		18	
	Older Youth		17	
	Younger Youth		217	
Customer Satisfaction	Program Participants	85	83.3	
	Employers	80	66.0	
Entered Employment Rate	Adults	84	91.1	215 236
	Dislocated Workers	92	97.1	34 35
	Older Youth	74	81.8	18 22
	Younger Youth	83	86.0	147 171
Retention Rate	Adults	88	88.9	360 405
	Dislocated Workers	96	98.4	53 64
	Older Youth	80	92.9	13 14
	Younger Youth	83	86.0	147 171
Earnings Change/Replacement	Adults	4000	6695	2597588 388
	Dislocated Workers	500	2620	157171 60
	Older Youth	3800	5321	69170 13
Credential/Diploma Rate	Adults	69	70.5	318 451
	Dislocated Workers	84	88.2	30 34
	Older Youth	55	28.0	7 25
	Younger Youth	85	86.3	126 146
Skill Attainment	Younger Youth	92	92.4	158 171
Placement in Employment or Education	Youth (14 - 21)	NA	68.5	165

				241
Attainment of Degree or Certificate	Youth (14 - 21)	NA	67.2	164
				244
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0	0
				0
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT -- PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - Southwest
 ETA Assigned # _____

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		2046	
	Dislocated Workers		35	
	Older Youth		11	
	Younger Youth		126	
Total Exits	Adults		1761	
	Dislocated Workers		22	
	Older Youth		8	
	Younger Youth		81	
Customer Satisfaction	Program Participants	85	86.0	
	Employers	80	70.5	
Entered Employment Rate	Adults	86	89.8	79 88
	Dislocated Workers	88	85.7	12 14
	Older Youth	77	100.0	6 6
	Younger Youth	83	83.3	80 96
Retention Rate	Adults	88	89.0	73 82
	Dislocated Workers	96	95.1	39 41
	Older Youth	87	92.3	12 13
	Younger Youth	83	83.3	80 96
Earnings Change/Replacement	Adults	4350	5656	429842 76
	Dislocated Workers	500	-6364	-235452 37
	Older Youth	4000	5202	67631 13
Credential/Diploma Rate	Adults	79	77.7	80 103
	Dislocated Workers	77	70.6	12 17
	Older Youth	55	71.4	5 7
	Younger Youth	85	85.9	55 64
Skill Attainment	Younger Youth	92	74.4	61 82
Placement in Employment or Education	Youth (14 - 21)	NA	85.5	71

				83
Attainment of Degree or Certificate	Youth (14 - 21)	NA	81.0	68
				84
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				1
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - West Central
 ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Ratio	
				Numerator	Denominator
Total Participants	Adults		5238		
	Dislocated Workers		19		
	Older Youth		34		
	Younger Youth		33		
Total Exits	Adults		3490		
	Dislocated Workers		13		
	Older Youth		39		
	Younger Youth		19		
Customer Satisfaction	Program Participants	85	87.2		
	Employers	80	68.9		
Entered Employment Rate	Adults	85	83.3	25	30
	Dislocated Workers	94	92.9	13	14
	Older Youth	76	66.7	16	24
	Younger Youth	83	78.3	18	23
Retention Rate	Adults	91	97.7	42	43
	Dislocated Workers	96	94.1	32	34
	Older Youth	85	85.7	6	7
	Younger Youth	83	78.3	18	23
Earnings Change/Replacement	Adults	4350	8352	309028	37
	Dislocated Workers	750	1529	45872	30
	Older Youth	3900	1257	5029	4
Credential/Diploma Rate	Adults	77	83.3	45	54
	Dislocated Workers	82	85.7	12	14
	Older Youth	55	70.0	21	30
	Younger Youth	85	60.0	6	10
Skill Attainment	Younger Youth	92	95.7	22	23
Placement in Employment or Education	Youth (14 - 21)	NA	62.1	36	

				58
Attainment of Degree or Certificate	Youth (14 - 21)	NA	69.8	44
				63
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				4
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: AR
 Generated 10/11/2006
 Table O - Western
 ETA Assigned # _____

Performance Items	Program Group	Negotiated	Actual	Numerator	
				Denominator	
Total Participants	Adults		582		
	Dislocated Workers		28		
	Older Youth		19		
	Younger Youth		77		
Total Exits	Adults		437		
	Dislocated Workers		8		
	Older Youth		6		
	Younger Youth		20		
Customer Satisfaction	Program Participants	85	93.3		
	Employers	80	65.1		
Entered Employment Rate	Adults	86	100.0	22	22
	Dislocated Workers	91	100.0	5	5
	Older Youth	83	*****	**	**
	Younger Youth				
Retention Rate	Adults	89	94.1	32	34
	Dislocated Workers	96	100.0	16	16
	Older Youth	84	100.0	7	7
	Younger Youth	83	88.9	16	18
Earnings Change/Replacement	Adults	4350	9027	279823	31
	Dislocated Workers	750	-758	-10617	14
	Older Youth	4500	7335	51348	7
Credential/Diploma Rate	Adults	75	97.4	37	38
	Dislocated Workers	81	80.0	4	5
	Older Youth	55	66.7	4	6
	Younger Youth	85	92.3	12	13
Skill Attainment	Younger Youth	92	93.5	43	45
Placement in Employment or Education	Youth (14 - 21)	NA	76.0	19	

				25
Attainment of Degree or Certificate	Youth (14 - 21)	NA	69.0	20
				29
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				2
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

TABLE N
 "COST OF PROGRAM ACTIVITIES"
 DATA FOR LWIAS
 NOT INCLUDED ON THE FOLLOWING REPORTS

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	87.0	10	16	16	62.5
Employers	80	70.7	58	73	73	79.5

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006

Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	86	90.0	18
			20
Employment Retention Rate	90	96.1	49
			51
Earnings Change in Six Months	4350	6799	326347
			48
Employment And Credential Rate	77	81.4	35
			43

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006

Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	0	*****	**	0	0	0	0
		0		**		0		0
Employment Retention Rate	0	0	*****	**	*****	**	0	0
		0		**		**		0
Earnings Change in Six Months	0	0	*****	**	*****	**	0	0
		0		**		**		0
Employment And Credential Rate	*****	**	*****	**	0	0	0	0
		**		**		0		0

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006

Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	89.5	17	*****	**
		19		**
Employment Retention Rate	95.6	43	100.0	6
		45		6
Earnings Change in Six Months	6721	288991	7471	37356
		43		5

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006
Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	94	97.7	42
			43
Employment Retention Rate	96	96.9	62
			64
Earnings Change in Six Months	1000	2707	165110
			61
Employment And Credential Rate	80	80.4	37
			45

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006
Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	*****	**	*****	**	0	0	0	0
		**		**		0		0
Employment Retention Rate	100.0	5	*****	**	*****	**	0	0
		5		**		**		0
Earnings Change in Six Months	-67	-269	*****	**	*****	**	0	0
		4		**		**		0
Employment And Credential Rate	*****	**	*****	**	*****	**	0	0
		**		**		**		0

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006
Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	100.0	41	*****	**
		41		**
Employment Retention Rate	96.8	60	*****	**
		62		**
Earnings Change in Six Months	2715	160213	*****	**
		59		**

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006
Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	73.1	136
			186
Attainment of Degree or Certificate	NA	61.1	118
			193
Literacy and Numeracy Gains	NA	0	0
			1

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006
Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	77	80.0	4
			5
Employment Retention Rate	90	100.0	8
			8
Earnings Change in Six Months	4100	4387	35097
			8
Credential Rate	55	57.1	8
			14

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006
Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	0	0	0	0	0	****	**
		0		0		0		
Employment Retention Rate	0	0	0	0	0	0	100.0	7
		0		0		0		
Earnings Change in Six Months	0	0	0	0	0	0	3543	24803
		0		0		0		
Credential Rate	0	0	0	0	0	0	54.5	6
		0		0		0		

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006
Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	92.7	178
			192
Diploma or Equivalent Rate	85	85.6	101
			118
Retention Rate	83	84.7	105
			124

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006
Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	83.3	15	93.8	15	72.7	8
		18		16		11
Diploma or Equivalent Rate	50.0	2	100.0	4	55.6	5
		4		4		9
Retention Rate	0	0	100.0	3	73.7	28
		0		3		38

ANNUAL REPORT – PY: 2005 Location: Central
Generated 10/11/2006

Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	80.0	44	8136	406798	0.0	0	5364	91191	65	11
		55		50		18		17		17
Dislocated Workers	91.9	57	125.2	815847	9.5	4	5646	225825	63	26
		62		651712		42		40		41
Older Youth	77.8	7	3627	32642	0.0	0	5429	21716		
		9		9		4		4		

ANNUAL REPORT – PY: 2005 Location: Central
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Table M - Participation Levels

Program	Total Participants	Total Exiters
Total Adults	1008	740
Total Adults (self)	830	661
WIA Adults	912	699
WIA Dislocated Workers	96	41
Total Youth (14 - 21)	245	173
Younger Youth (14 - 18)	235	162
Older Youth (19 - 21)	11	11
Out-of-School Youth	44	28
In-School Youth	202	145

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Table O

ETA Assigned # _____

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		912	
	Dislocated Workers		96	
	Older Youth		11	
	Younger Youth		235	
Total Exiters	Adults		699	
	Dislocated Workers		41	
	Older Youth		11	
	Younger Youth		162	
Customer Satisfaction	Program Participants	85	87.0	
	Employers	80	70.7	
Entered Employment Rate	Adults	86	90.0	18
				20

	Dislocated Workers	94	97.7	42
				43
	Older Youth	77	80.0	4
				5
Retention Rate	Adults	90	96.1	49
				51
	Dislocated Workers	96	96.9	62
				64
	Older Youth	90	100.0	8
			8	
	Younger Youth	83	84.7	105
				124
Earnings Change/Replacement	Adults	4350	6799	326347
				48
	Dislocated Workers	1000	2707	165110
				61
	Older Youth	4100	4387	35097
				8
Credential/Diploma Rate	Adults	77	81.4	35
				43
	Dislocated Workers	80	80.4	37
				46
	Older Youth	55	57.1	8
				14
	Younger Youth	85	85.6	101
				118
Skill Attainment	Younger Youth	92	92.7	178
				192
Placement in Employment or Education	Youth (14 - 21)	NA	73.1	136
				186
Attainment of Degree or Certificate	Youth (14 - 21)	NA	61.1	118
				193
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				1
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	75.6	6	7	7	85.7
Employers	80	71.2	27	36	36	75.0

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	81	80.5	62
			77
Employment Retention Rate	82	79.8	83
			104
Earnings Change in Six Months	3700	1342	123466
			92
Employment And Credential Rate	69	19.0	4
			21

ANNUAL REPORT – PY: 2005 Location: Eastern
Generated 10/11/2006

Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	100.0	4	****	**	****	**	88.9	8
		4		**		**		9
Employment Retention Rate	0	0	100.0	4	0.0	0	100.0	7
		0		4		1		7
Earnings Change in Six Months	0	0	****	**	****	**	-1099	-6692
		0		**		**		6
Employment And Credential Rate	0.0	0	0.0	0	0.0	0	0.0	0
		1		1		1		2

Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	85.7	12	79.4	50
		14		63
Employment Retention Rate	86.7	13	78.7	70
		15		89
Earnings Change in Six Months	1896	28432	1234	96034
		15		77

Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	82	80.6	29
			36
Employment Retention Rate	93	83.3	25
			30
Earnings Change in Six Months	500	1080	31314
			29
Employment And Credential Rate	74	35.7	5
			14

Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	****	**	0	0	****	**	0	0
		**		0		**		0
Employment Retention Rate	****	**	0	0	****	**	0	0
		**		0		**		0
Earnings Change in Six Months	****	**	0	0	****	**	0	0
		**		0		**		0
Employment And Credential Rate	****	**	0	0	0.0	0	0	0
		**		0		1		0

ANNUAL REPORT – PY: 2005 Location: Eastern
Generated 10/11/2006

Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	78.6	11	81.8	18
		14		22
Employment Retention Rate	91.7	11	77.8	14
		12		18
Earnings Change in Six Months	790	8694	1257	22620
		11		18

ANNUAL REPORT – PY: 2005 Location: Eastern
Generated 10/11/2006

Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	47.6	60
			126
Attainment of Degree or Certificate	NA	24.6	29
			118
Literacy and Numeracy Gains	NA	0	0
			3

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	70	46.4	13
			28
Employment Retention Rate	82	88.9	8
			9
Earnings Change in Six Months	3900	2821	25390
			9
Credential Rate	55	****	**
			**

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	****	**	0	0	0	0	50.0	13
		**		0		0		26
Employment Retention Rate	0	0	0	0	****	**	87.5	7
		0		0		**		8
Earnings Change in Six Months	0	0	0	0	****	**	2443	19545
		0		0		**		8
Credential Rate	0.0	0	0	0	0	0	****	**
		3		0		0		**

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	26.3	10
			38
Diploma or Equivalent Rate	85	3.9	3
			77
Retention Rate	83	74.0	37
			50

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	25.0	1	100.0	2	0	0
		4		2		0
Diploma or Equivalent Rate	0.0	0	0	0	0.0	0
		9		0		4
Retention Rate	0	0	0	0	83.3	5
		0		0		6

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	84.3	86	2709	227559	*****	**	3625	197418	33	4
		102		84		**		56		12
Dislocated Workers	81.0	17	92.7	133911	0.0	0	3824	107074	40	4
		21		144384		29		28		10
Older Youth	69.2	9	2830	36785	0.0	0	3032	39414		
		13		13		13		13		

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table M - Participation Levels

Program	Total Participants	Total Exiters
Total Adults	693	636
Total Adults (self)	574	557
WIA Adults	664	611
WIA Dislocated Workers	29	24
Total Youth (14 - 21)	443	171
Younger Youth (14 - 18)	373	132
Older Youth (19 - 21)	76	39
Out-of-School Youth	110	45
In-School Youth	336	126

ANNUAL REPORT – PY: 2005 Location: Eastern
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Table O
ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		664	
	Dislocated Workers		29	
	Older Youth		76	
	Younger Youth		373	
Total Exiters	Adults		611	

	Dislocated Workers		24	
	Older Youth		39	
	Younger Youth		132	
Customer Satisfaction	Program Participants	85	75.6	
	Employers	80	71.2	
Entered Employment Rate	Adults	81	80.5	62
				77
	Dislocated Workers	82	80.6	29
				36
	Older Youth	70	46.4	13
				28
Retention Rate	Adults	82	79.8	83
				104
	Dislocated Workers	93	83.3	25
				30
	Older Youth	82	86.9	8
				9
Earnings Change/Replacement	Adults	3700	1342	123468
				92
	Dislocated Workers	500	1080	31314
				29
	Older Youth	3900	2821	25390
				9
Credential/Diploma Rate	Adults	69	19.0	4
				21
	Dislocated Workers	74	35.7	5
				14
	Older Youth	55	*****	**
				**
Skill Attainment	Younger Youth	85	3.9	3
				77
	Younger Youth	92	26.3	10

				38
Placement in Employment or Education	Youth (14 - 21)	NA	47.6	60
				126
Attainment of Degree or Certificate	Youth (14 - 21)	NA	24.6	29
				118
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				3
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	87.8	3	5	5	60.0
Employers	80	63.0	78	89	89	87.6

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	90	75.0	0
			12
Employment Retention Rate	92	87.5	7
			8
Earnings Change in Six Months	4350	4315	34516
			8
Employment And Credential Rate	68	0.0	0
			0

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
Generated 10/16/2006

Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	0	****	**	0	0	0	0
		0		**		0		0
Employment Retention Rate	0	0	****	**	****	**	****	**
		0		**		**		**
Earnings Change in Six Months	0	0	****	**	****	**	****	**
		0		**		**		**
Employment And Credential Rate	0	0	0.0	0	0	0	0	0
		0		2		0		0

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	66.7	4	83.3	5
		6		6
Employment Retention Rate	****	**	80.0	4
		**		5
Earnings Change in Six Months	****	**	5147	25737
		**		5

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Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	92	*****	**
Employment Retention Rate	96	77.8	<u>7</u> <u>9</u>
Earnings Change in Six Months	1000	-3080	<u>-27720</u> <u>9</u>
Employment And Credential Rate	78	0.0	<u>0</u> <u>1</u>

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	*****	**	*****	**	*****	**	0	<u>0</u>
Employment Retention Rate	*****	**	*****	**	*****	**	0	<u>0</u>
Earnings Change in Six Months	*****	**	*****	**	*****	**	0	<u>0</u>
Employment And Credential Rate	0	<u>0</u>	0	<u>0</u>	0	<u>0</u>	0	<u>0</u>

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	*****	**	*****	**
Employment Retention Rate	75.0	<u>6</u> <u>8</u>	*****	**
Earnings Change in Six Months	-3766	<u>-30131</u> <u>8</u>	*****	**

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	76.6	<u>36</u> <u>47</u>
Attainment of Degree or Certificate	NA	*****	**
Literacy and Numeracy Gains	NA	0	<u>0</u> <u>2</u>

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	77	70.0	$\frac{7}{10}$
Employment Retention Rate	89	53.8	$\frac{7}{13}$
Earnings Change in Six Months	3900	2322	$\frac{30191}{13}$
Credential Rate	55	0.0	$\frac{0}{11}$

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	$\frac{0}{0}$	0	$\frac{0}{0}$	0	$\frac{0}{0}$	62.5	$\frac{5}{8}$
Employment Retention Rate	0	$\frac{0}{0}$	0	$\frac{0}{0}$	0	$\frac{0}{0}$	58.3	$\frac{7}{12}$
Earnings Change in Six Months	0	$\frac{0}{0}$	0	$\frac{0}{0}$	0	$\frac{0}{0}$	2512	$\frac{30140}{12}$
Credential Rate	0	$\frac{0}{0}$	0	$\frac{0}{0}$	0	$\frac{0}{0}$	0.0	$\frac{0}{9}$

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Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	100.0	$\frac{14}{14}$
Diploma or Equivalent Rate	85	6.3	$\frac{1}{16}$
Retention Rate	83	63.6	$\frac{21}{33}$

ANNUAL REPORT – PY: 2005 Location: City of Little Rock
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Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	100.0	$\frac{5}{5}$	0	$\frac{0}{0}$	0	$\frac{0}{0}$
Diploma or Equivalent Rate	0	$\frac{0}{0}$	0.0	$\frac{0}{3}$	0	$\frac{0}{0}$
Retention Rate	0	$\frac{0}{0}$	100.0	$\frac{1}{1}$	0.0	$\frac{0}{1}$

ANNUAL REPORT -- PY: 2005 Location: City of Little Rock
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Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	91.7	11	5626	67509	0.0	0	4111	36997	*****	**
		12		12		9		**		
Dislocated Workers	100.0	9	80.1	90531	*****	**	*****	**	*****	**
		9		113082		**		**		
Older Youth	53.8	7	878	11420	0.0	0	3195	22365	*****	**
		13		13		7		7		

ANNUAL REPORT -- PY: 2005 Location: City of Little Rock
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Table M - Participation Levels

Program	Total Participants	Total Exits
Total Adults	1131	740
Total Adults (self)	1020	699
WIA Adults	1098	728
WIA Dislocated Workers	33	12
Total Youth (14 - 21)	183	19
Younger Youth (14 - 18)	161	17
Older Youth (19 - 21)	22	2
Out-of-School Youth	34	1
In-School Youth	149	18

ANNUAL REPORT -- PY: 2005 Location: City of Little Rock
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Table O

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Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		1098	
	Dislocated Workers		33	
	Older Youth		22	
	Younger Youth		161	
Total Exits	Adults		728	
	Dislocated Workers		12	
	Older Youth		2	
	Younger Youth		17	
Customer Satisfaction	Program Participants	85	87.8	
	Employers	80	63.0	
Entered Employment Rate	Adults	90	75.0	9
				12
	Dislocated Workers	92	*****	**

				**
	Older Youth	77	70.0	<u>7</u>
				<u>10</u>
Retention Rate	Adults	92	87.5	<u>7</u>
				<u>8</u>
	Dislocated Workers	96	77.8	<u>7</u>
				<u>9</u>
	Older Youth	89	53.8	<u>7</u>
				<u>13</u>
Earnings Change/Replacement	Younger Youth	83	63.6	<u>21</u>
				<u>33</u>
	Adults	4350	4315	<u>34516</u>
				<u>8</u>
	Dislocated Workers	1000	-3080	<u>-27720</u>
				<u>9</u>
Credential/Diploma Rate	Older Youth	3900	2322	<u>30191</u>
				<u>13</u>
	Adults	68	0.0	<u>0</u>
				<u>9</u>
	Dislocated Workers	78	0.0	<u>0</u>
				<u>1</u>
Skill Attainment	Older Youth	55	0.0	<u>0</u>
				<u>11</u>
	Younger Youth	85	6.3	<u>1</u>
				<u>16</u>
	Younger Youth	92	100.0	<u>14</u>
				<u>14</u>
Placement in Employment or Education	Youth (14 - 21)	NA	76.6	<u>36</u>
				<u>47</u>
Attainment of Degree or Certificate	Youth (14 - 21)	NA	6.0	<u>3</u>
				<u>50</u>
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	<u>0</u>
				<u>2</u>
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT -- PY: 2005 Location: North Central
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Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	86.7	69	82	82	84.1
Employers	80	82.1	60	75	75	80.0

ANNUAL REPORT -- PY: 2005 Location: North Central
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Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	89	98.8	80
			81
Employment Retention Rate	90	97.0	96
			99
Earnings Change in Six Months	4000	7362	640499
			87
Employment And Credential Rate	79	97.4	74
			76

ANNUAL REPORT -- PY: 2005 Location: North Central
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Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	95.5	21	*****	**	0	0	0	0
		22		**		0		0
Employment Retention Rate	100.0	13	100.0	4	*****	**	0	0
		13		4		**		0
Earnings Change in Six Months	7006	83045	*****	**	0	0	0	0
		9		**		0		0
Employment And Credential Rate	90.9	20	100.0	4	*****	**	0	0
		22		4		**		0

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Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	100.0	43	97.4	37
		43		38
Employment Retention Rate	98.5	65	93.9	31
		66		33
Earnings Change in Six Months	8840	512738	4406	127761
		58		29

ANNUAL REPORT -- PY: 2005 Location: North Central
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Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	97	100.0	<u>17</u> 17
Employment Retention Rate	96	100.0	<u>14</u> 14
Earnings Change in Six Months	750	6582	<u>92146</u> 14
Employment And Credential Rate	84	93.3	<u>14</u> 15

ANNUAL REPORT -- PY: 2005 Location: North Central
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Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	****	** **	0	<u>0</u> 0	0	<u>0</u> 0	0	<u>0</u> 0
Employment Retention Rate	0	<u>0</u> 0	0	<u>0</u> 0	0	<u>0</u> 0	0	<u>0</u> 0
Earnings Change in Six Months	0	<u>0</u> 0	0	<u>0</u> 0	0	<u>0</u> 0	0	<u>0</u> 0
Employment And Credential Rate	****	** **	0	<u>0</u> 0	0	<u>0</u> 0	0	<u>0</u> 0

ANNUAL REPORT -- PY: 2005 Location: North Central
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Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	100.0	<u>14</u> 14	****	** **
Employment Retention Rate	100.0	<u>12</u> 12	****	** **
Earnings Change in Six Months	7144	<u>85730</u> 12	****	** **

ANNUAL REPORT -- PY: 2005 Location: North Central
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Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	67.6	<u>73</u> 108
Attainment of Degree or Certificate	NA	70.1	<u>108</u> 154
Literacy and Numeracy Gains	NA	0	<u>0</u> 0

ANNUAL REPORT -- PY: 2005 Location: North Central
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Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	78	*****	**
			**
Employment Retention Rate	90	100.0	<u>4</u>
			<u>4</u>
Earnings Change in Six Months	4500	*****	**
			**
Credential Rate	55	*****	**
			**

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Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	<u>0</u>	0	<u>0</u>	*****	**	*****	**
		<u>0</u>		<u>0</u>		**		**
Employment Retention Rate	*****	**	0	<u>0</u>	*****	**	*****	**
		**		<u>0</u>		**		**
Earnings Change in Six Months	*****	**	0	<u>0</u>	*****	**	*****	**
		**		<u>0</u>		**		**
Credential Rate	0	<u>0</u>	0	<u>0</u>	*****	**	*****	**
		<u>0</u>		<u>0</u>		**		**

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Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	98.7	<u>442</u>
			<u>448</u>
Diploma or Equivalent Rate	85	100.0	<u>100</u>
			<u>100</u>
Retention Rate	83	100.0	<u>106</u>
			<u>106</u>

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Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	97.7	<u>210</u>	100.0	<u>13</u>	100.0	<u>24</u>
		<u>215</u>		<u>13</u>		<u>24</u>
Diploma or Equivalent Rate	100.0	<u>30</u>	100.0	<u>2</u>	100.0	<u>3</u>
		<u>30</u>		<u>2</u>		<u>3</u>
Retention Rate	100.0	<u>14</u>	100.0	<u>2</u>	100.0	<u>2</u>
		<u>14</u>		<u>2</u>		<u>2</u>

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Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	83.9	73	7082	531114	0.0	0	4532	317259	93	40
		87		75		80		70		43
Dislocated Workers	90.0	9	156.3	116759	0.0	0	5983	95732	100	14
		10		24715		17		16		14
Older Youth	****	**	****	**	0.0	0	****	**		
		**		**		2		**		

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Table M - Participation Levels

Program	Total Participants	Total Exiters
Total Adults	1671	1315
Total Adults (self)	1297	1148
WIA Adults	1649	1295
WIA Dislocated Workers	22	20
Total Youth (14 - 21)	335	154
Younger Youth (14 - 18)	330	152
Older Youth (19 - 21)	5	2
Out-of-School Youth	26	7
In-School Youth	309	147

ANNUAL REPORT – PY: 2005 Location: North Central
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Table O
ETA Assigned # _____

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		1649	
	Dislocated Workers		22	
	Older Youth		5	
	Younger Youth		330	
Total Exiters	Adults		1295	
	Dislocated Workers		20	
	Older Youth		2	
	Younger Youth		152	
Customer Satisfaction	Program Participants	85	86.7	
	Employers	80	62.1	
Entered Employment Rate	Adults	89	98.8	80
	Dislocated Workers	97	100.0	17

				17
	Older Youth	78	*****	**
				**
Retention Rate	Adults	90	97.0	96
				99
	Dislocated Workers	96	100.0	14
				14
	Older Youth	90	100.0	4
				4
	Younger Youth	83	100.0	106
				106
Earnings Change/Replacement	Adults	4000	7362	640499
				97
	Dislocated Workers	750	6582	92146
				14
	Older Youth	4500	*****	**
				**
Credential/Diploma Rate	Adults	79	97.4	74
				26
	Dislocated Workers	84	93.3	14
				15
	Older Youth	55	*****	**
				**
	Younger Youth	85	100.0	100
				100
Skill Attainment	Younger Youth	92	98.7	442
				448
Placement in Employment or Education	Youth (14 - 21)	NA	67.6	73
				108
Attainment of Degree or Certificate	Youth (14 - 21)	NA	70.1	108
				154
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0	0
				0
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: Northeast
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Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	87.8	73	100	100	73.0
Employers	80	65.6	93	109	109	85.3

ANNUAL REPORT – PY: 2005 Location: Northeast
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Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	88	93.9	62
			66
Employment Retention Rate	91	97.3	143
			147
Earnings Change in Six Months	4350	9250	1239547
			134
Employment And Credential Rate	77	80.5	95
			118

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006

Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	*****	**	100.0	4	0	0	0	0
		**		4		0		0
Employment Retention Rate	*****	**	100.0	7	0	0	*****	**
		**		7		0		**
Earnings Change in Six Months	*****	**	8029	56202	0	0	0	0
		**		7		0		0
Employment And Credential Rate	0.0	0	100.0	7	0.0	0	0	0
		4		7		1		0

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006

Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	93.9	62	0	0
		66		0
Employment Retention Rate	97.2	141	*****	**
		145		**
Earnings Change in Six Months	9202	1214665	*****	**
		132		**

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006

Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	90	100.0	<u>22</u> 22
Employment Retention Rate	96	100.0	<u>38</u> 38
Earnings Change in Six Months	750	1300	<u>46799</u> 36
Employment And Credential Rate	74	95.5	<u>21</u> 22

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006

Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	****	**	0	<u>0</u>	****	**	0	<u>0</u>
Employment Retention Rate	****	**	0	<u>0</u>	0	<u>0</u>	0	<u>0</u>
Earnings Change in Six Months	****	**	0	<u>0</u>	0	<u>0</u>	0	<u>0</u>
Employment And Credential Rate	****	**	0	<u>0</u>	****	**	0	<u>0</u>

ANNUAL REPORT – PY: 2005 Location: Northeast
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Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	100.0	<u>20</u>	****	**
Employment Retention Rate	100.0	<u>37</u>	****	**
Earnings Change in Six Months	1153	<u>40369</u>	****	**

ANNUAL REPORT – PY: 2005 Location: Northeast
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Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	62.9	<u>117</u> 186
Attainment of Degree or Certificate	NA	34.5	<u>61</u> 177
Literacy and Numeracy Gains	NA	0	<u>0</u> 1

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006
Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	84	88.1	37
			42
Employment Retention Rate	93	94.4	51
			54
Earnings Change in Six Months	3900	3163	132838
			42
Credential Rate	55	66.0	31
			47

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006
Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	****	**	0	0	0	0	88.1	37
		**		0		0		42
Employment Retention Rate	0	0	0	0	0	0	94.2	49
		0		0		0		52
Earnings Change in Six Months	0	0	0	0	0	0	3064	122545
		0		0		0		40
Credential Rate	****	**	0	0	0	0	66.7	30
		**		0		0		45

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006
Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	94.1	543
			577
Diploma or Equivalent Rate	85	91.1	41
			45
Retention Rate	83	88.9	96
			108

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006
Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	99.4	156	100.0	5	97.7	43
		157		5		44
Diploma or Equivalent Rate	100.0	4	0	0	75.0	3
		4		0		4
Retention Rate	0	0	0	0	79.1	34
		0		0		43

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006

Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	96.0	167	9610	1460793	0.0	0	6274	363909	73	45
		174		152		62		58		62
Dislocated Workers	100.0	40	122.7	410518	0.0	0	6153	135360	95	19
		40		334559		22		22		20
Older Youth	88.1	52	3185	143317	0.0	0	2164	67084		
		59		45		37		31		

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006

Table M - Participation Levels

Program	Total Participants	Total Exiters
Total Adults	3486	2260
Total Adults (self)	2985	2089
WIA Adults	3400	2228
WIA Dislocated Workers	86	32
Total Youth (14 - 21)	522	216
Younger Youth (14 - 18)	468	190
Older Youth (19 - 21)	55	26
Out-of-School Youth	94	44
In-School Youth	429	172

ANNUAL REPORT – PY: 2005 Location: Northeast
Generated 10/11/2006

Table O
ETA Assigned # _____

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		3400	
	Dislocated Workers		86	
	Older Youth		55	
	Younger Youth		468	
Total Exiters	Adults		2228	
	Dislocated Workers		32	
	Older Youth		26	
	Younger Youth		190	
Customer Satisfaction	Program Participants	85	87.8	
	Employers	80	65.6	
Entered Employment Rate	Adults	88	93.9	62
	Dislocated Workers	90	100.0	66
				22

				22
	Older Youth	84	88.1	37
				42
Retention Rate	Adults	91	97.3	143
				147
	Dislocated Workers	96	100.0	38
				38
	Older Youth	93	94.4	51
				54
Earnings Change/Replacement	Younger Youth	83	88.9	96
				108
	Adults	4350	9250	1239547
				134
	Dislocated Workers	750	1300	46799
				36
Credential/Diploma Rate	Older Youth	3900	3163	132838
				42
	Adults	77	80.5	95
				118
	Dislocated Workers	74	95.5	21
				22
Skill Attainment	Older Youth	55	66.0	31
				47
	Younger Youth	85	91.1	41
				45
	Younger Youth	92	94.1	543
				577
Placement in Employment or Education	Youth (14 - 21)	NA	62.9	117
				186
Attainment of Degree or Certificate	Youth (14 - 21)	NA	34.5	61
				177
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	0
				1
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	87.4	92	125	125	73.6
Employers	80	66.2	209	248	248	84.3

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006

Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	89	87.7	64
			73
Employment Retention Rate	92	97.7	125
			128
Earnings Change in Six Months	4350	6978	851277
			122
Employment And Credential Rate	75	66.2	49
			74

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006

Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	*****	**	100.0	8	*****	**	*****	**
		**		6		**		**
Employment Retention Rate	0	0	100.0	10	*****	**	80.0	4
		0		10		**		5
Earnings Change in Six Months	0	0	7545	67905	*****	**	7387	36937
		0		9		**		5
Employment And Credential Rate	*****	**	*****	**	*****	**	0	0
		**		**		**		0

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006

Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	82.0	41	100.0	23
		50		23
Employment Retention Rate	97.6	41	97.7	64
		42		66
Earnings Change in Six Months	6212	229856	7311	621421
		37		85

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006
Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	91	91.5	43
			47
Employment Retention Rate	96	89.7	35
			39
Earnings Change in Six Months	1000	2081	70741
			34
Employment And Credential Rate	81	82.1	32
			39

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006
Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	90.0	9	****	**	****	**	83.3	5
		10		**		**		6
Employment Retention Rate	85.7	6	0	0	****	**	****	**
		7		0		**		**
Earnings Change in Six Months	-4393	-26359	0	0	****	**	****	**
		6		0		**		**
Employment And Credential Rate	100.0	6	****	**	****	**	****	**
		6		**		**		**

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006
Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	90.9	30	92.9	13
		33		14
Employment Retention Rate	95.8	23	80.0	12
		24		15
Earnings Change in Six Months	4195	83905	-940	-13164
		20		14

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006
Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	67.9	55
			81
Attainment of Degree or Certificate	NA	56.2	41
			73
Literacy and Numeracy Gains	NA	****	**
			**

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006

Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	83	87.5	14
			16
Employment Retention Rate	86	95.0	19
			20
Earnings Change in Six Months	3900	3429	65159
			19
Credential Rate	55	63.2	12
			19

ANNUAL REPORT – PY: 2005 Location: Northwest
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Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	0	0	0	*****	**	87.5	14
		0		0		**		16
Employment Retention Rate	0	0	0	0	*****	**	94.7	18
		0		0		**		19
Earnings Change in Six Months	0	0	0	0	*****	**	2879	51814
		0		0		**		18
Credential Rate	0	0	0	0	*****	**	61.1	11
		0		0		**		18

ANNUAL REPORT – PY: 2005 Location: Northwest
Generated 10/11/2006

Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	93.3	304
			326
Diploma or Equivalent Rate	85	85.7	30
			35
Retention Rate	83	93.5	29
			31

ANNUAL REPORT – PY: 2005 Location: Northwest
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Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	87.5	7	95.0	38	50.0	5
		8		40		10
Diploma or Equivalent Rate	0	0	100.0	6	0.0	0
		0		6		3
Retention Rate	0	0	80.0	4	100.0	12
		0		5		12

ANNUAL REPORT – PY: 2005 Location: Northwest
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Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	88.9	160	6753	1161500	9.4	6	4378	262682	63	26
		180		172		64		60		41
Dislocated Workers	92.3	36	115.3	444708	****	**	5306	217541	60	18
		39		385743		**		41		30
Older Youth	94.7	18	6092	109647	****	**	3496	48944		
		19		18		**		14		

ANNUAL REPORT – PY: 2005 Location: Northwest
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Table M - Participation Levels

Program	Total Participants	Total Exiters
Total Adults	2364	1904
Total Adults (self)	2008	1702
WIA Adults	2241	1843
WIA Dislocated Workers	123	61
Total Youth (14 - 21)	249	121
Younger Youth (14 - 18)	198	85
Older Youth (19 - 21)	51	36
Out-of-School Youth	56	41
In-School Youth	193	80

ANNUAL REPORT – PY: 2005 Location: Northwest
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Table O
ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		2241	
	Dislocated Workers		123	
	Older Youth		51	
	Younger Youth		198	
Total Exiters	Adults		1843	
	Dislocated Workers		61	

	Older Youth		36	
	Younger Youth		85	
Customer Satisfaction	Program Participants	85	87.4	
	Employers	80	66.2	
Entered Employment Rate	Adults	89	87.7	64
				73
	Dislocated Workers	91	91.5	43
				47
	Older Youth	83	87.5	14
				16
Retention Rate	Adults	92	97.7	125
				128
	Dislocated Workers	96	89.7	35
				39
	Older Youth	86	95.0	19
				20
Earnings Change/Replacement	Adults	4350	6978	851277
				122
	Dislocated Workers	1000	2081	70741
				34
	Older Youth	3900	3429	65159
				19
Credential/Diploma Rate	Adults	75	66.2	49
				74
	Dislocated Workers	81	82.1	32
				39
	Older Youth	55	63.2	12
				19
Skill Attainment	Younger Youth	85	85.7	30
				35
Skill Attainment	Younger Youth	92	93.3	304
				326
Placement in Employment or Education	Youth (14 - 21)	NA	67.9	55

				81
Attainment of Degree or Certificate	Youth (14 - 21)	NA	56.2	41
				73
Literacy or Numeracy Gains	Youth (14 - 21)	NA	16.7	1
				6
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

ANNUAL REPORT – PY: 2005 Location: Southeast
Generated 10/11/2006

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	83.3	18	20	20	90.0
Employers	80	66.0	53	62	62	85.5

ANNUAL REPORT – PY: 2005 Location: Southeast
Generated 10/11/2006

Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	84	91.1	215
			236
Employment Retention Rate	88	88.9	360
			405
Earnings Change in Six Months	4000	6695	2597688
			388
Employment And Credential Rate	69	70.5	318
			451

ANNUAL REPORT – PY: 2005 Location: Southeast
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Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	0	90.0	9	****	**	****	**
		0		10		**		**
Employment Retention Rate	0	0	81.8	9	83.3	5	****	**
		0		11		6		**
Earnings Change in Six Months	0	0	4456	40104	5804	23217	****	**
		0		9		4		**
Employment And Credential Rate	0	0	81.8	9	****	**	****	**
		0		11		**		**

ANNUAL REPORT -- PY: 2005 Location: Southeast
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Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	91.7	209	75.0	6
		228		8
Employment Retention Rate	89.3	349	78.6	11
		391		14
Earnings Change in Six Months	6766	2537435	4635	60253
		375		13

ANNUAL REPORT -- PY: 2005 Location: Southeast
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Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	92	97.1	34
			35
Employment Retention Rate	96	98.4	63
			64
Earnings Change in Six Months	500	2620	157171
			60
Employment And Credential Rate	84	88.2	30
			34

ANNUAL REPORT -- PY: 2005 Location: Southeast
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Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	****	**	0	0	0	0	0	0
		**		0		0		
Employment Retention Rate	100.0	5	0	0	****	**	0	0
		5		0		**		
Earnings Change in Six Months	4281	17124	0	0	****	**	0	0
		4		0		**		
Employment And Credential Rate	****	**	0	0	0	0	0	0
		**		0		0		

ANNUAL REPORT -- PY: 2005 Location: Southeast
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Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	97.0	32	****	**
		33		**
Employment Retention Rate	98.4	61	****	**
		62		**
Earnings Change in Six Months	2443	141693	****	**
		58		**

ANNUAL REPORT – PY: 2005 Location: Southeast
Generated 10/11/2006

Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	68.5	165
			241
Attainment of Degree or Certificate	NA	67.2	164
			244
Literacy and Numeracy Gains	NA	0	0
			0

ANNUAL REPORT – PY: 2005 Location: Southeast
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Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	74	81.8	18
			22
Employment Retention Rate	80	92.9	13
			14
Earnings Change in Six Months	3800	5321	69170
			13
Credential Rate	55	28.0	7
			25

ANNUAL REPORT – PY: 2005 Location: Southeast
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Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	0	0	0	****	**	80.0	16
		0		0		**		20
Employment Retention Rate	0	0	0	0	****	**	100.0	12
		0		0		**		12
Earnings Change in Six Months	0	0	0	0	****	**	4907	53982
		0		0		**		11
Credential Rate	0	0	0	0	0.0	0	30.4	7
		0		0		3		23

ANNUAL REPORT – PY: 2005 Location: Southeast
Generated 10/11/2006

Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	92.4	158
			171
Diploma or Equivalent Rate	85	86.3	126
			146
Retention Rate	83	86.0	147
			171

Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	0	0	100.0	7	66.7	4
		0		7		6
Diploma or Equivalent Rate	0	0	80.0	4	66.7	12
		0		5		18
Retention Rate	0.0	0	57.1	4	80.4	37
		1		7		46

Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	87.2	319	6688	2347457	2.8	6	5032	986369	58	122
		366		351		215		196		209
Dislocated Workers	87.9	51	125.2	557164	****	**	6374	178484	75	24
		58		444950		**		28		32
Older Youth	87.5	14	6366	95341	****	**	2600	41598		
		16		15		**		16		

Table M - Participation Levels

Program	Total Participants	Total Exiters
Total Adults	1666	1090
Total Adults (self)	1328	769
WIA Adults	1546	1072
WIA Dislocated Workers	20	18
Total Youth (14 - 21)	340	234
Younger Youth (14 - 18)	323	217
Older Youth (19 - 21)	17	17
Out-of-School Youth	46	65
In-School Youth	294	169

Table O
ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		1546	
	Dislocated Workers		20	
	Older Youth		17	
	Younger Youth		323	
Total Exiters	Adults		1072	
	Dislocated Workers		18	

	Older Youth		17	
	Younger Youth		217	
Customer Satisfaction	Program Participants	85	83.3	
	Employers	80	66.0	
Entered Employment Rate	Adults	84	91.1	215
				236
	Dislocated Workers	92	97.1	34
				35
Retention Rate	Older Youth	74	81.8	18
				22
	Adults	88	88.9	360
				405
Earnings Change/Replacement	Dislocated Workers	96	98.4	63
				64
	Older Youth	80	92.9	13
				14
Credential/Diploma Rate	Younger Youth	83	86.0	147
				171
	Adults	4000	6695	2597688
				388
Skill Attainment	Dislocated Workers	500	2620	157171
				60
	Older Youth	3800	5321	69170
				13
Placement in Employment or Education	Adults	69	70.5	318
				451
	Dislocated Workers	84	88.2	30
				34
Attainment of Degree or Certificate	Older Youth	55	28.0	7
				25
	Younger Youth	85	86.3	126
				146
Literacy or Numeracy Gains	Younger Youth	92	92.4	158
				171
Other State Indicators of Performance	Youth (14 - 21)	NA	68.5	165
				241
Overall Status of Performance	Youth (14 - 21)	NA	67.2	164
				244
Overall Status of Performance	Youth (14 - 21)	NA	0	0
				0
Overall Status of Performance		Not Met	Met	Exceeded

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Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	86.0	44	53	53	83.0
Employers	80	70.5	75	89	89	84.3

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Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	86	89.8	79
			88
Employment Retention Rate	88	89.0	73
			82
Earnings Change in Six Months	4350	5656	429842
			76
Employment And Credential Rate	79	77.7	80
			103

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Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	100.0	4	100.0	7	0	0	****	**
		4		7		0		**
Employment Retention Rate	0	0	****	**	****	**	0.0	0
		0		**		**		1
Earnings Change in Six Months	0	0	****	**	****	**	****	**
		0		**		**		**
Employment And Credential Rate	****	**	100.0	6	0	0	****	**
		**		6		0		**

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Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	89.6	69	90.9	10
		77		11
Employment Retention Rate	89.0	65	88.9	8
		73		9
Earnings Change in Six Months	5923	396848	3666	32994
		67		9

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Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	88	85.7	12
			14
Employment Retention Rate	96	95.1	39
			41
Earnings Change in Six Months	500	-6364	-235452
			37
Employment And Credential Rate	77	70.6	12
			17

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Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	****	**	0	0	****	**	0	0
		**		0		**		0
Employment Retention Rate	100.0	5	0	0	0	0	0	0
		5		0		0		0
Earnings Change in Six Months	-5683	-22731	0	0	0	0	0	0
		4		0		0		0
Employment And Credential Rate	****	**	0	0	0	0	0	0
		**		0		0		0

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Table G - Other Outcome Information for the Dislocated Worker Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	84.6	11	****	**
		13		**
Employment Retention Rate	95.1	39	0	0
		41		0
Earnings Change in Six Months	-6364	-235452	0	0
		37		0

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Table H.1 - Youth (14 - 21) Program Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Placement in Employment or Education	NA	85.5	71
			83
Attainment of Degree or Certificate	NA	81.0	68
			84
Literacy and Numeracy Gains	NA	0	0
			1

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Table H.2 - Older Youth (19 - 21) Results

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	77	100.0	6 6
Employment Retention Rate	87	92.3	12 13
Earnings Change in Six Months	4000	5202	57631 13
Credential Rate	55	71.4	5 7

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Table I - Outcomes for Older Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	0 0	0	0 0	0	0 0	100.0	4 4
Employment Retention Rate	0	0 0	0	0 0	0	0 0	88.9	8 9
Earnings Change in Six Months	0	0 0	0	0 0	0	0 0	3629	32565 9
Credential Rate	0	0 0	0	0 0	0	0 0	****	** **

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Table J - Younger Youth Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Skill Attainment Rate	92	74.4	61 62
Diploma or Equivalent Rate	85	85.9	55 64
Retention Rate	83	83.3	80 96

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Table K - Outcomes for Younger Youth Special Populations

Performance Items	Public Assistance Recipients	Numerator	Individuals Disabilities	Numerator	Out-of-School Youth	Numerator
		Denominator		Denominator		Denominator
Skill Attainment Rate	100.0	2 2	100.0	1 1	75.0	3 4
Diploma or Equivalent Rate	100.0	2 2	100.0	1 1	100.0	2 2
Retention Rate	0	0 0	25.0	1 4	100.0	11 11

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Table L - Other Reported Information

Program	12 Mo. Employment Retention Rate	Numerator	12 Mo. Earnings Change/Replacement	Numerator	Placements Nontraditional	Numerator	Wages Unsubsidized	Numerator	Unsubsidized Related Training	Numerator
		Denominator		Denominator		Denominator		Denominator		Denominator
Adults	87.3	62	7175	487903	8.9	7	4648	329978	81	56
		71		58		79		71		69
Dislocated Workers	91.7	44	76.7	578698	****	**	7263	87157	73	8
		48		754743		**		12		11
Older Youth	88.9	16	4893	83176	0.0	0	2065	12390		
		18		17		6		6		

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Table M - Participation Levels

Program	Total Participants	Total Exiters
Total Adults	2081	1783
Total Adults (self)	1845	1623
WIA Adults	2046	1761
WIA Dislocated Workers	35	22
Total Youth (14 - 21)	137	89
Younger Youth (14 - 18)	126	81
Older Youth (19 - 21)	11	8
Out-of-School Youth	27	19
In-School Youth	110	70

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Table O
ETA Assigned #

Performance Items	Program Group	Negotiated	Actual	Numerator
				Denominator
Total Participants	Adults		2046	
	Dislocated Workers		35	
	Older Youth		11	
	Younger Youth		126	
Total Exiters	Adults		1761	
	Dislocated Workers		22	
	Older Youth		8	
	Younger Youth		81	
Customer Satisfaction	Program Participants	85	86.0	
	Employers	80	70.5	
Entered Employment Rate	Adults	86	89.8	79
	Dislocated Workers	88	85.7	88

				14
	Older Youth	77	100.0	6
				6
	Adults	88	89.0	73
				82
	Dislocated Workers	96	95.1	39
				41
	Older Youth	87	92.3	12
				13
	Younger Youth	83	83.3	80
				96
	Adults	4350	5656	429842
				76
	Dislocated Workers	500	-6364	-235452
				37
	Older Youth	4000	5202	67631
				13
	Adults	79	77.7	80
				103
	Dislocated Workers	77	70.6	12
				17
	Older Youth	55	71.4	5
				7
	Younger Youth	85	85.9	55
				64
	Younger Youth	92	74.4	61
				82
	Youth (14 - 21)	NA	85.5	71
				83
	Youth (14 - 21)	NA	81.0	68
				84
	Youth (14 - 21)	NA	0.0	0
				1
Other State Indicators of Performance				
Overall Status of Performance		Not Met	Met	Exceeded

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Goal	Actual	Number Completed	Number Eligible	Number Included	Response Rate
Participants	85	87.2	43	59	59	72.9
Employers	80	68.9	151	184	184	82.1

Table B - Adult Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	85	83.3	25
			30
Employment Retention Rate	91	97.7	42
			43
Earnings Change in Six Months	4350	8352	309026
			37
Employment And Credential Rate	77	83.3	45
			54

Table C - Outcomes for Adult Special Populations

Performance Items	Public Assistance Services	Numerator	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	0	0	*****	**	*****	**	0	0
		0		**		**		0
Employment Retention Rate	0	0	100.0	5	*****	**	*****	**
		0		5		**		**
Earnings Change in Six Months	0	0	*****	**	*****	**	*****	**
		0		**		**		**
Employment And Credential Rate	*****	**	*****	**	*****	**	0	0
		**		**		**		0

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Table D - Other Outcome Information for the Adult Program

Performance Items	Individuals Received Training	Numerator	Individuals Core/Intensive Services	Numerator
		Denominator		Denominator
Entered Employment Rate	83.3	25	0	0
		30		0
Employment Retention Rate	97.7	42	0	0
		43		0
Earnings Change in Six Months	8352	309028	0	0
		37		0

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Table E - Dislocated Worker Program Results At-A-Glance

Performance Items	Negotiated	Actual	Numerator
			Denominator
Entered Employment Rate	94	92.9	13
			14
Employment Retention Rate	96	94.1	32
			34
Earnings Change in Six Months	750	1529	45872
			30
Employment And Credential Rate	82	85.7	12
			14

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Table F - Outcomes for Dislocated Worker Special Populations

Performance Items	Veterans	Numerator	Individuals Disabilities	Numerator	Older Individuals	Numerator	Displaced Homemakers	Numerator
		Denominator		Denominator		Denominator		Denominator
Entered Employment Rate	*****	**	0	0	*****	**	0	0
		**		0		**		0
Employment Retention Rate	*****	**	0	0	*****	**	0	0
		**		0		**		0
Earnings Change in Six Months	*****	**	0	0	*****	**	0	0
		**		0		**		0
Employment And Credential Rate	*****	**	0	0	*****	**	0	0
		**		0		**		0

