

AGENDA

OCTOBER 11, 2016

ARKANSAS WORKFORCE DEVELOPMENT BOARD STRATEGIC PLANNING COMMITTEE MEETING

10:00 A.M.

Call to Order

ACTION Item 1: Approval of Minutes of July 12, 2016 Meeting

ACTION Item 2: PY 2016 – 2019 WIOA Combined State Plan Final Revisions

§ Revisions to the State Plan as Submitted on May 25, 2016

- Incorporation of Special Populations into Plan Goals.....Mike Kennedy, Grants and Resources Coordinator
Arkansas Department of Workforce Services
- Veterans Priority.....Mike Kennedy, ADWS
- WIOA Title II Adult Education.....Sarah Yager, Program Advisor
Arkansas Department of Career Education

Review of Adult Education and Literacy Applications

by Local Workforce Development Boards.....Sarah Yager, Program Advisor
Arkansas Department of Career Education

Sector Strategies Discussion and Committee Input.....Lisa Ferrell, Project Administrator
Arkansas Department of Workforce Services

Committee Action Plan Update.....Arnell Willis, ADWS

Announcements

Adjournment

Goodwill Industries of Arkansas
7400 Scott Hamilton Drive
Little Rock, Arkansas



**For Consideration of the
Arkansas Workforce Development Board
Strategic Planning Committee**

October 11, 2016

AGENDA ITEM 1 – ACTION: Minutes of the July 12, 2016 Committee Meeting

RECOMMENDATION: It is recommended that the Strategic Planning Committee approve the minutes of the July 12, 2016 committee meeting.

INFORMATION/RATIONALE: Minutes of the meeting are attached.

UNOFFICIAL

MINUTES
ARKANSAS WORKFORCE DEVELOPMENT BOARD
Strategic Planning Committee
July 12, 2016

A meeting of the Arkansas Workforce Development Board Strategic Planning Committee was held on July 12, 2016, at the Embassy Suites Hotel, 11301 Financial Centre Parkway in Little Rock, Arkansas. Chair Brian Itzkowitz presided with the following members present: Mr. Jeffrey Allen, Ms. Karen Breashears, Dr. Charisse Childers by proxy Ms. Sarah Yager, Ms. Katy Morris, Mr. Mike Preston by proxy Ms. Becky Rheinhardt, and Dr. Julie Roberson. Mr. Chad Bishop, Mr. Robert East, Ms. Melissa Hanesworth, Mr. Michael Newcity and Mayor Harold Perrin were unable to attend.

Chair Itzkowitz recognized a quorum present and called the meeting to order at 10:01 a.m. He welcomed two new members, Mr. Jeffrey Allen and Dr. Julie Roberson, to the committee.

Agenda Item 1 – ACTION – Minutes of the April 12, 2016, Strategic Planning Committee:

Chair Itzkowitz proceeded to Agenda Item 1, asking if there were any additions or corrections to the minutes. The minutes were approved on **a motion by Ms. Karen Breashears, seconded by Mr. Jeffrey Allen, and carried unanimously.**

Chair Itzkowitz asked Mr. Arnell Willis, Arkansas Department of Workforce Services, Workforce Investment Director, to provide an update on the WIOA Combined State Plan and to introduce other state agency representatives who would provide updates on specific areas of the plan.

Agenda Item 2 – PY 2016 – 2019 WIOA Combined State Plan Revisions: Mr. Arnell Willis reported that the WIOA Combined State Plan was submitted on April 1, 2016 through the federal state plan portal. Federal agencies reviewed the plan during the months of April and May, and provided 116 total comments as outlined in the agenda beginning on page six, as well as in Mr. Willis' PowerPoint presentation, which is included in the official meeting file. Mr. Willis stated that all programs had some revisions with the exception of the Unemployment Insurance and Trade Adjustment Assistance programs. He reported that all revisions were keyed, and the revised plan was submitted on May 25, 2016. He added that representatives from the various state agencies are present to present the state plan revisions that were made.

Mr. Willis further explained that the thirteen comments made on the common elements were to gain clarification on the strategic elements, operational elements, state agency information and common assurances, and the program specific plan sections that were already presented in the plan. Mr. Willis then introduced agency representatives to speak on the program specific plan sections as follows: 1) WIOA Title I – Adult, Dislocated Worker, and Youth – Mr. Mike Kennedy, Grants and Resources Administrator, Arkansas Department of Workforce Services, 2)

WIOA Title II – Adult Education & Literacy – Ms. Sarah Yager, Program Operations Manager, Arkansas Department of Career Education, 3) WIOA Title III – Wagner-Peyser – Mr. Mike Kennedy, 4) WIOA Title IV – Vocational Rehabilitation – Ms. Lisa Kelley, Quality Assurance Coordinator, Arkansas Rehabilitation Services and Ms. Katy Morris, Director, Department of Human Services – Division of Services for the Blind, 5) Temporary Assistance for Needy Families – Mr. Derwin Taylor, Program Operations Manager, Arkansas Department of Workforce Services, 6) Jobs for Veterans State Grant – Mr. Mike Kennedy, and 7) Supplemental Nutrition Assistance Program Employment & Training – Ms. Donna Dumond, SNAP Administrator, Arkansas Department of Human Services.

Mr. Mike Kennedy indicated that relative to WIOA Title I – Adult, Dislocated Worker, and Youth programs, clarification was provided in three areas 1) how the rapid response team (the Arkansas Governor’s Dislocated Workers Task Force) responds to natural disasters and how it coordinates with other entities to provide needed emergency services; 2) how participants in the Arkansas Apprenticeship Initiative Grant Program are obtained through referrals from the Arkansas Workforce Centers; and 3) the credential rates for youth, adults and dislocated workers.

Ms. Sarah Yager provided clarification that adult education funding from each grant will be based on a direct and equitable competitive process based on the thirteen considerations of WIOA. Concerning local activities, Ms. Yager clarified that partnerships will be developed with other agencies, training will be provided for the Arkansas career and college readiness framework and training for career pathways in order to establish more partnerships with business and industries, students, and participation by the career development facilitators to provide support for students in each program. Clarification was also provided on distribution of funding for the Integrated English Literacy and Civics Education program and outlined the contents of the program to include responsibilities of citizenship, literacy, job preparation and job training. Ms. Yager stated that quarterly reports will be requested from the field and annual site visits performed with a program review approximately every five years to review policies, procedures and program functions. She further reported that special development will be provided through the Arkansas Learning Resource Center with performance of evaluations of the success and failure rates of the professional developers. Training of career development facilitators (CDF) will be conducted by an Arkansas Career Education staff member who will become a global trainer for CDF.

Mr. Mike Kennedy reported that clarification for Title III – Wagner-Peyser was related to the agriculture outreach plan which included 1) provision of a detailed assessment of need by identifying the top five crops in the state and months of heaviest activity; 2) an explanation of how outreach is conducted for migrant and seasonal farm workers, and the services available to migrant workers and their prospective employers through the Arkansas workforce centers, and 3) a description of collaborations with other entities in providing services to the workers.

Ms. Lisa Kelley provided an outline, which is included in the office meeting file, of the requested clarifications to the WIOA Title IV – Vocational Rehabilitation section of the plan related to

implementation of Section 511 and the pre-employment training transition services; outreach for engaging other agencies (PROMISE grant, Project Search, etc.); identification of all current and projected Vocational Rehabilitation positions; and comprehensive needs assessments. Ms. Kelley offered further details concerning Section 511 limitations on the use of subminimum wage for any agency operating under 14C. New clients will not be referred to subminimum wage providers and clients currently enrolled in a facility will receive counseling on a yearly basis about competitive integrated employment.

Ms. Katy Morris reported that the Division of Services for the Blind was also required to provide clarification on Section 511 related to established procedures, participation in the Technical Assistance and Continuing Education (TACE) Center, and pre-employment transition as detailed in the agenda, WIOA State Plan for the State of Arkansas Requested Revisions.

Mr. Derwin Taylor provided the committee with a handout detailing a summary of TANF State Plan Changes, which is included in the official meeting file.

Mr. Mike Kennedy provided explanations relating to the Jobs for Veterans State Grant on how the state ensures priority services to veterans and the referral process for the veterans outreach employment program; and how the State will ensure our veterans' staff (Disabled Veterans Outreach Program specialists, and Local Veterans Employment Representatives) receive mandatory training within the prescribed time frame (18 months).

Ms. Donna Dumond, Supplemental Nutrition Assistance Program Employment & Training – SNAP Administrator, Arkansas Department of Human Services, reported that Arkansas is one of ten states in the nation selected by the United States Department of Agriculture, Food and Nutrition Service (FNS) to receive two years of technical assistance from SJI, formerly known as the Seattle Jobs Initiative, through the SNAP to Skills Initiative. We currently have twelve Employment and Training counties who offer services, which include White, Drew, Faulkner, Grant, Hot Springs, Independence, Hempstead, Miller, Independence, Crittenden, Union and Sebastian. Eight additional E & T counties, operated by Goodwill Industries, will be added on August 1, 2016 to include Benton, Washington, Baxter, Craighead, Pulaski, Saline, Jefferson and Greene. She reported that these are counties with a large population of able bodied adults who can take advantage of training opportunities and move from SNAP benefits to self-sufficiency. Ms. Dumond stated that the amended State plan has been submitted and approved by FNS. She asked for questions and hearing none, Mr. Arnell Willis reported on approval of the State Plan by federal agencies.

Mr. Willis reported that Governor Asa Hutchinson received a letter on June 27, 2016 via email that the U.S. Departments of Labor and Education approved Arkansas's State Plan, which is considered a transitional plan for the first two years. Five remaining revisions were requested by September 1, 2016 as follows: 1) Goals – address special populations in the goals, 2) Priority of Service for Veterans – describe the referral process for veterans with significant barriers, 3) Adult Education – describe concurrent activities, 4) Jobs for Veterans State Grant – describe

how the state implements and monitors priority of service, and 5) Jobs for Veterans State Grant – provide a listing of all staff and their training completion dates.

Mr. Willis indicated that State agencies will work with their federal agency to address these questions and present an approved response to the board for inclusion in the plan. He further reported that three waiver requests as follows were denied: 1) Baseline Indicator for Credential Attainment Rate; 2) Baseline Indicator for Measurable Skills Gains, and 3) Career Readiness Certificate and WAGE program to be counted as credentials. WAGE was not specifically addressed in the denial letter from the federal agencies; therefore, staff will be following up on this issue.

Chair Itzkowitz posed the question as to whether an explanation was given for not approving CRC and the response was that no specific reason was given for the denial.

Mr. Willis called the committee's attention to the draft executive summary distributed to each member for consideration by the committee. With the committee's approval, the content of the executive summary will be designed graphically and will be used to provide information to the public and other stakeholders regarding the purpose of the State plan. A plain text accessible version of the document will be maintained on the ADWS website.

In conclusion, Mr. Willis reported that the federal agencies will be working to negotiate performance with States by August 15, 2016 for the program year that started on July 1, 2016. The state has until September 1, 2016 to resolve the five remaining deficiencies in the state plan. Mr. Willis asked if the committee had any questions.

Chair Itzkowitz posed a question as to whether the committee wished to meet regarding the remaining deficiencies, or allow the staff to report back prior to submission to the Department of Labor. **A motion was made by Ms. Katy Morris, seconded by Mr. Jeffrey Allen and carried unanimously that the staff resolve the remaining findings and report to committee on the revisions submitted to the U. S. Department of Labor.**

Action Item 3 – Regional and Local Planning Guidance: Chair Itzkowitz proceeded to Action Item 3. He stated that the Workforce Innovation and Opportunity Act (WIOA) requires local workforce development boards and chief elected officials within each of Arkansas's ten established local workforce development areas to submit a local plan and a regional plan. Chair Itzkowitz asked Mr. Mike Kennedy to give a report concerning this agenda item.

Mr. Kennedy indicated that WIOA requires local development boards to submit a local plan and regional plan. He stated that the committee has been provided draft guidance, instructions, and templates for consideration and if approved will be provided to local boards to assist in the submission of their plans by the December 30, 2016 deadline. He then asked for questions. Chair Itzkowitz raised the question as to when the templates will be available to the local boards and the response was that an issuance will be prepared upon approval by the committee. It was reported that the local workforce development boards have reviewed the

draft plan. **A motion was made by Mr. Jeffery Allen, seconded by Ms. Becky Rheinhardt (Proxy for Mr. Mike Preston) and carried unanimously that the committee approve the draft local board planning guide for regional and local planning.**

Committee Action Plan: Chair Itzkowitz then asked Mr. Willis to give a report on the committee action plan which is available as a handout to each committee member.

Mr. Willis briefly reported that the action plan will serve as a blueprint that will be used by committee members in gauging our success in meeting committee responsibilities as identified in the board bylaws and ensuring that the goals and objectives of the state plan are being achieved. He highlighted pages 1, 4, 5, and 6 as examples of how the matrix will assist in quickly identifying the status of the committee's activities. Mr. Willis then asked if the committee members had any questions. Chair Itzkowitz suggested that a process should be in place to reflect an additional action step which will initiate another strategy and benchmark. Mr. Willis indicated that this suggestion will be included in the plan. Chair Itzkowitz expressed appreciation for the staff's work in developing this plan.

Announcement: Chair Itzkowitz announced that the full board will convene at 1:00 p.m. today, and the next meeting of the Strategic Planning Committee will be hosted by Goodwill Industries on October 11, 2016. He again expressed appreciation to the staff as well as appreciation to the presenters for their contributions.

Adjourn: Chair Itzkowitz adjourned the meeting at 10:52 a.m., **on a motion by Ms. Katy Morris, seconded by Dr. Julie Roberson, and carried unanimously.**

Mr. Brian Itzkowitz, Chairman

Arnell Willis, Director Workforce Investment
Department of Workforce Services

*Minutes recorded by Darlister Mitchell
Department of Workforce Services*

Department of Career Education, Adult Education Division

Title: Review of Adult Education and Literacy Applications by Local Workforce Development Boards

Background:

A function of local workforce boards, identified under section 107(d)(11) of the *Workforce Innovation and Opportunity Act* (WIOA), is to coordinate local workforce activities with education and training providers, including providers of adult education and literacy activities under Title II of WIOA. The coordination of education and training activities includes the review of applications for providing adult education and literacy activities submitted to the Department of Career Education, Adult Education Division for funding under Title II. Local board review of Title II applications is to ensure that applications for providing adult education and literacy activities are consistent with local workforce board plans (WIOA, 107(d)(11)(B)(i)(I)). If a local workforce board determines that an application is not consistent with the local workforce board plan, the local workforce board shall make recommendations to the eligible provider that "promote" alignment of the application to the local plan (WIOA, 107(d)(11)(B)(i)(II)). Local workforce boards are not responsible for approving or denying applications submitted under Title II of WIOA. They are, however, expected to evaluate the extent to which an application submitted under Title II addresses the requirements of the local plan developed in accordance with WIOA (WIOA, 108(b)(13)).

Title II of WIOA identifies three competitive grant programs for providing adult education and literacy services. They are Programs for Corrections Education and Other Institutionalized Individuals (Sec. 225), Required Local Activities (Sec. 231(b)), and Integrated English Literacy and Civics Education (Sec. 243). Because the process for awarding funds under Title II is competitive, applicants are required to submit their applications by the established deadlines to be considered for funding. In accordance with section 231(e)(1)(A), the Department of Career Education, Adult Education Division must consider the results of the local workforce board review of each application in awarding grants or contracts under Title II. For this reason, local workforce boards shall evaluate applications for funding according to criteria approved by the Department of Career Education, Adult Education Division. This evaluation will be one component in the overall review of Title II applications. The local workforce board is not responsible for approval of the RFP application, but should provide feedback and comments to the applicant.

The Department of Career Education, Adult Education Division is responsible for developing the criteria used by local workforce boards in their review of adult education and literacy applications. The following criteria are proposed for consideration by the Department of Career Education, Adult Education Division.

In their review, local boards should consider the extent to which the eligible applicant:

- *Demonstrates its participation in carrying out activities related to the development and implementation of career pathways in the local area;*
- *Describes a plan for fulfilling its education and training and administrative responsibilities as a one-stop partner and for participating on the local workforce board;*

- *Aligns adult education and literacy activities with the education and training objectives and activities of the local workforce plan and the One Stop Delivery System, including concurrent enrollment in Title I and Title II programs under WIOA, as appropriate;*
- *Demonstrates a plan and strategies for effectively working with workforce partners identified by the local plan to share resources;*
- *Contributes to regional education and training efforts, including career pathways programs.*

Request for Proposal Application Process:

1. An eligible provider submits a completed Request for Proposal (RFP) application along with the evaluation rubric to the Local Workforce Development Board by February 10, 2017.
2. The Local Workforce Development board reviews the RFP application and provides written comments and suggestions to the eligible provider by February 24, 2017.
3. The eligible provider, if applicable, edits the RFP application as necessary and takes into account the feedback from the Local Workforce Development Board.
4. The eligible provider submits a final RFP application along with documentation of comments and suggestions by the Local Workforce Development Board to the Department of Career Education Adult Education Division by March 10, 2017.

Resource Person:

Trenia Miles, Ed.D.
Deputy Director, Adult Education Division
Department of Career Education
501.628.1970
trenia.miles@arkansas.gov

Central Arkansas Workforce Development Board Area
 Counties: Faulkner, Lonoke, Monroe, Prairie, Pulaski (outside city limits of LR) and Saline

	Adult Education Program	County(ies) Served
	Conway School District Regina Kimbrough, Director 125 Center Street Conway, AR 72034 501-450-4810 reginia.kimbrough@conwaycorp.net	Faulkner
WDB Representative	Lonoke School District Debbie Shelton, Director 401 West Holly Street Lonoke, AR 72086 501-676-7073 debbie.shelton@lonokeschools.org	Lonoke, Prairie
	Monroe County Literacy Council Martha Pineda, Director 234 West Cedar Brinkley, AR 72021 870-734-3333 lcmc1992@gmail.com	Monroe
	Pulaski Technical College Yvonne Dougherty, Director 16936 Interstate 30 Benton, AR 72019 501-778-3235 ydoughtery@pulaskitech.edu	Saline
State Agency Contact	Bridget Bullard, Associate Director bridget.bullard@arkansas.gov	

Eastern Arkansas Workforce Development Board Area

Counties: Crittenden, Cross, Lee, Phillips and St. Francis

	Adult Education Program	County(ies) Served
WDB Representative	Arkansas State University - Mid-South Donnylle Hampton, Director 2000 West Broadway West Memphis, AR 72301 870-733-6760 dphampton@asumidsouth.edu	Crittenden
	Crittenden County Literacy Council Thomas Schlauch III, Interim Director 2000 West Broadway West Memphis, AR 72301 870-739-5737 tschlauch@asumidsouth.edu	Crittenden
	Crowleys Ridge Technical Glenda Richerson, Director P O Box 925 Forrest City, AR 72336-0925 870-633-5411 glenda@crti.tec.ar.us	Cross, Lee, Monroe, St. Francis
	East Arkansas Community Ms. Heather McBride 1700 Newcastle Road Forrest City, AR 72335 870-633-4480 ext. 251 hmcbride@eacc.edu	St. Francis
	Phillips Community College Carol Birth, Director P.O. Box 785 1000 Campus Dr Helena, AR 72342-0785 870-338-6474 ext. 1304 cbirth@pccua.edu	Arkansas, Phillips
State Agency Contact	Randy Morris, Program Advisor RMorris@arkansas.gov	

North Central Arkansas Workforce Development Board

Counties: Cleburne, Fulton, Independence, Izard, Jackson, Sharp, Stone, Van Buren, White and Woofruff

	Adult Education Programs	County(ies) Served
	Arkansas State University-Newport Martha Taussig, Director 7648 Victory Blvd. Newport, AR 72112 870-512-7824 mtaussig@asun.edu	Craighead, Jackson, Poinsett, Woodruff
	Arkansas State University-Searcy at Beebe Sherry Organ, Director P.O. Box 909 1800 E Moore Searcy, AR 72145-0909 501-207-6290 sorgan@searcy.asub.edu	Cleburn, White
	Clinton School District Gayla Feist, Director 100 Success Drive Clinton, AR 72031 870-447-3098 feistg@clinton.k12.ar.us	Searcy, Van Buren
	Ozark Foothills Literacy Council Lauren Willett, Director 608 Water St Batesville, AR 72501 870-793-5912 lauren@oflp.org	Independence
	Ozarka College Dr. Wayne Wilson, Director P.O. Box 10 218College Dr. Melbourne, AR 72556 870-368-7371 wwilson@ozarka.edu	Baxter, Fulton, Izard, Sharp, Stone
WDB Representative	U of A Community College at Batesville Nancy Whitmire, Director Adult Education Program P.O. Box 3350 2005 White Dr. Batesville, AR 72503 870-612-2085 nancy.whitmire@uaccb.edu	Independence
State Agency Contact	Joey Walter, Program Advisor joey.walter@arkansas.gov	

Northeast Arkansas Workforce Development Board Area

Counties Clay, Craighead, Greene, Lawrence, Mississippi, Poinsett and Randolph

	Adult Education Programs	County(ies) Served
	Arkansas Northeastern College Elizabeth Thompson, Director 2501 South Division Street Blytheville, AR 72315-5111 870-539-2393 ethompson@smail.anc.edu	Greene, Mississippi
WDB Representative	Black River Technical College Tammie Lemmons, Director P.O. Box 468 1410 Hwy 304 E Pocahontas, AR 72455 870-248-4000 ext. 4130 tammiel@blackrivertech.org	Clay, Randolph
State Agency Contact	Todd Hunter, Program Advisor william.hunter@arkansas.gov	

Northwest Arkansas Workforce Development Area
WDB Area - 5 Counties: Baxter, Benton, Boone, Carroll, Madison, Marion, Newton, Searcy and Washington

	Adult Education Programs	County(ies) Served
	<p>Benton County Literacy Council Vicki Ronald, Director 205 NW "A" Street Bentonville, Arkansas 72712</p> <p>479-273-3486 vronald@goliteracy.org</p>	Benton
	<p>Fayetteville School District Robbie Cornelious, Director 612 South College Fayetteville, AR 72701</p> <p>479-444-3041 robbie.cornelius@fayar.net</p>	Washington
	<p>North Arkansas College Alice Scroggins, Director 1515 Pioneer Ridge Harrison, AR 71913</p> <p>870-391-3198 alices@northark.edu</p>	Boone, Carroll, Madison, Marion, Newton
WDB Representative	<p>Northwest Arkansas Community College Ben Aldama, Director One College Drive Bentonville, AR 72712</p> <p>479-986-6911 baldama@nwacc.edu</p> <p>County Served: Benton</p>	Benton
	<p>Northwest Technical Institute Kathleen Dorn 709 S Old Missouri Rd Springdale, AR 72764</p> <p>479-751-0181 kdorn@nwti.edu</p>	Washington
	<p>Ozark Literacy Council Margot Jackson, Exec. Director 2596 Keystone Crossing Fayetteville, AR 72703</p> <p>479-521-8250 margot@ozarkliteracy.org</p>	Washington
State Agency Contact	<p>Sarah Yager, Program Advisor (Interim) sarah.yager@arkansas.gov</p>	

Southeast Arkansas Workforce Development Board Area
 Counties: Arkansas, Ashley, Bradley, Chicot, Cleveland, Deshea, Drew, Grant, Jefferson and Lincoln

	Adult Education Programs	County(ies) Served
	Arkansas Correctional School Paulette Bell, Director 8000 Correction Circle Pine Bluff, AR 71603 501-897-2876 paulette.bell@arkansas.gov	Jefferson
	Southeast Arkansas College (SEARK) Gloria Whitman, Interim Director Adult Education Department 1900 Hazel St Pine Bluff, AR 71603 870-534-0749 gwhitman@seark.edu	Jefferson
WDB Representative	U of A Monticello- McGehee Dorissa Kaufman, Director P.O. Box 747 McGehee, AR 71654 870-222-5360 kaufmand@uamont.edu	Ashley, Chicot, Desha, Lincoln
	Warren School District Jonalyn Reep, Director P.O. Box 968 Warren, AR 71671 870-226-6920 jonalyn.reep@warrensd.org	Bradley
State Agency Contact	Randy Morris, Program Advisor RMorris@arkansas.gov	

Southwest Arkansas Workforce Development Board Area

WDB Area - 7

Counties: Calhoun, Columbia, Dallas, Hempstead, Howard, Lafayette, Little River, Miller, Nevada, Ouachita, Sevier and Union

	Adult Education Program	County(ies) Served
	Cossatot Community College Jennifer Black, Director 183 College Dr. DeQueen, AR 71832 870-584-4471 jblack@cccua.edu	Howard, Sevier
	Miller County Literacy Council Richard Seymour, Director P.O. Box 1111 Texarkana, AR 75504-1111 870-774-0188 richardgseymour@gmail.com	Miller
	South Arkansas Community College Amy Sturdivant, Director P.O. Box 7010 El Dorado, AR 71731-7010 870-862-8131 asturdivant@southark.edu	Union
WDB Representative	Southern Arkansas University- Tech Barbara Hamilton, Director 237 Jackson Street Camden, AR 71701 870-837-4001 bhamilto@sautech.edu	Calhoun, Cleveland, Columbia, Dallas, Ouachita
	U of A Community College @ Hope Charles George, Interim Director 601 West 6th St Hope, AR 71801 870-772-8169 Charles.george@uacch.edu	Lafayette, Little River, Miller, Nevada, Hempstead
State Agency Contact	Sarah Yager, Program Advisor sarah.yager@arkansas.gov	

West Central Workforce Development Board Area

WDB Area - 8

Counties: Clark, Conway, Garland, Hot Springs, Johnson, Montgomery, Perry, Pike, Pope and Yell

	Adult Education Program	County(ies) Served
	College of the Ouachitas Brenda Keisler, Director 1735 East Sullenberger Malvern, AR 72104 501-332-5002 bkeisler@coto.edu	Hot Spring, Clark, Grant
	Conway County Literacy Council Angela Hammond, Director 1521 E Harding St. Morrilton, AR 72110 501-354-8123 cclcm@sbcglobal.net	Conway
	National Park College Bill Ritter, Interim Director 101 College Drive Hot Springs, AR 71913 501-760-4339 writter1@npc.edu	Garland
WDB Representative	Russellville School District Alan Nolan, Director P.O. Box 928 1000 South AR Ave, 2nd Floor Russellville, AR 72811 479-968-5244 alan.nolan@russellvilleschools.net	Pope, Yell
	U of A Community College- Morrilton Kim Darling, Director 600 North Saint Joseph St Morrilton, AR 72110 501-215-4905 darling@uaccm.edu	Conway, Perry
State Agency Contact	Laura McNeel, Program Advisor laura.mcneel@arkansas.gov	

Western Arkansas Workforce Development Board Area

Counties: Crawford, Franklin, Logan, Polk, Scott and Sebastian

	Adult Education Program	County(ies) Served
	Arkansas Technical Institute - Ozark Regina Olson, Director 1700 Helberg Lane Ozark, AR 72949 479-667-3520 rolson2@atu.edu	Franklin, Johnson, Logan
	Ft. Smith School District Dr. Gary Udouj, Director 501 South 20th Street Fort Smith, AR 72901 479-784-8185 gudouj@fortsmithschools.org	Sebastian
	Rich Mountain Community College Terry Francis, Director 1100 College Drive Mena, AR 71953 479-394-7622 x 1380 tfrancis@rcmcc.edu	Pike, Polk, Montgomery, Scott
WDB Representative	Van Buren School District Crawford County Adult Education Dr. Debbie Faubus-Kendrick, Director 605 Alma Blvd. Circle Van Buren, AR 72956 479-471-0019 dfaubus@vbsd.us	Crawford
	Western Arkansas Literacy Council Ms. Mary K. Pearson, Director P.O. Box 423 501 South 20th Street Fort Smith, AR 72902-0423 479-783-2665 helptoread@lcowa.com	Sebastian
State Agency Contact	Sarah Yager, Program Advisor (Interim) sarah.yager@arkansas.gov	

WDB Area - 10 City of Little Rock Workforce Development Board Area
 (Inside City Limits of LR)

	Adult Education Program	County(ies) Served
	Arkansas Baptist College Lloyd Huskey, Director 1418 W. Daisy L. Gaston Bates Dr. Little Rock, AR 72202 501-374-2238 LH3721547@sbcglobal.net	Pulaski
WDB Representative	Little Rock School District Linda Kindy, Director 4800 West 26th Street Little Rock, AR 72204 501-447-1850 linda.kindy@lrsd.org	Pulaski
	Pulaski County Special School District Jolla Robinson, Director 4300 Haywood Street North Little Rock, AR 72117 501-945-6055 jollarobinson@hotmail.com	Pulaski
State Agency Contact	Dr. Trenia Miles, Deputy Director Trenia.miles@arkansas.gov	