



STATE OF ARKANSAS

DEPARTMENT OF INFORMATION SYSTEMS

One Capitol Mall, Room 3B-201

Little Rock, Arkansas 72201

Questions Relating to Bid Number DIS-17-4701

Information Technology Infrastructure Assessment and Analysis Services

Section 1.14

A single vendor must be identified as the prime contractor. NO subcontractor will be allowed in the performance of this contract.

Q: Would the State consider amending of this requirement, by allowing subcontractors to be used to support the Prime contractor?

A: Due to the short term of this engagement (less than 6 months), the state feels a greater likelihood of success will be achieved without subcontractors.

Section 1.15/1.16

Q: The proposal references several documents such as NDA, Conflict of Interest, non-collusion etc. Will these be provided as part of the proposal?

A: All requirements for the vendor's response are either referenced in the RFP or posted as additional documents. The selected vendor will negotiate NDA and Statement of Work.

Section 1.26

Q: With regards to payment acceptance, the proposal references VISA, P-Cards and suggests alternatives are acceptable, please define what other payment methods are available?

A: DIS standard practice is to pay by check, or via wire transfer IF the vendor has set that up through their online vendor registration.



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Section 2.1

Q: Has the State performed a data center facilities and operational risk assessment of each Agency Data Center to determine the risk ranking to provide the selected vendor for the migration priority ranking?

A: NO

Section 2.2

Q: The RFP states that Vendor must provide at least five (5) state agency clients in which similar assessments have been conducted in at least five (5) other states. Vendor must provide a minimum of Five references to this effect with narrative as to the nature of the scope of work involved with each.

Could we provide as references very similar type of work performed in cities (ie City of Los Angeles) and other private sector entities?

A: The vendor is encouraged to provide references with respect to work that is of similar scope. This is a scored item, and not a mandatory requirement which is a pass/fail.

Section 2.3

Vendor must have completed one hundred (100) comparable benchmark analyses within a one (1) year period.

Q: Requiring 100 comparable benchmarks within a one year period appears to be based on a specific methodology or a specific supplier. While we understand the purpose of a benchmark, and have our own benchmarking database and methodology our experience is that prices are ultimately driven by client requirements, market conditions and supplier delivery capabilities.

Would the State consider amending this requirement to: Vendor must articulate its benchmarking process, and explain how it would be used in the development of pricing models for Arkansas consolidation strategy?



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A: DIS desires a vendor who has completed similar benchmarking engagements by comparing costs to organizations with similar technical characteristics. The benchmarks will be the basis for measuring future strategic business outcomes. This is not a pass/fail item that would disqualify a vendor. This item will be scored and those that cannot demonstrate past benchmarks will be scored accordingly.

Section 2.5

Q: With respect to data collection, does the State have a summary of each Agencies Operational Compliance requirements? Some example areas include CJIS, FedRamp,, IRS Pub 1075, PCI, HIPPA etc.

A: NO, Agencies have the ability to outline applicable regulatory compliance elements with respect to applications which the agency chooses to outline in their biennial IT plans.

Q: Are the Agencies willing to grant access by the awarded vendor to the devices for discovery which house data related to the Agency compliance areas and if so what security requirements must be met prior to initiation of data collection?

A: The level of access to devices and data required and what subsequent Vendor security clearance requirements (ACIC/FBI background checks) would be required, would be determined as a function of the outlined methodology described in the RFP response by the selected Vendor.

Q: Typically, there are additional terms and conditions beyond what has been provided in the current proposal document. Is there an additional contract document that applies to the proposal or has everything been provided?

A: ALL requirements for the vendor's response are either referenced in the RFP or posted as additional documents.