

Center for Digital Government's 2014 Digital States Survey Reveals Top Technology States

SACRAMENTO, Calif. – September 3, 2014 – In its comprehensive 2014 Digital States Survey, [e.Republic's](http://www.e-republic.com) Center for Digital Government evaluated the [digital technology practices of all 50 states](#), assigning each state a grade based on quantifiable results in better serving citizens and streamlining operations.

Overall, since the last biennial survey in 2012, grades improved in 21 states, declined in 12 and stayed even in 17. Eight states earned top grades, with Connecticut, Georgia, Missouri and Virginia moving up to A designations and Michigan, Ohio, Pennsylvania and Utah maintaining their A marks from 2012. Connecticut, rising from a C to A- and Idaho, from a D to a B, were the most improved states.

The survey evaluated states based on a set of criteria that included actions supporting state priorities and policies to improve operations or services, hard- and soft-dollar savings/benefits, progress since the last survey, innovative solutions, and effective collaboration. Those states receiving high marks demonstrated results across all criteria.

“Grades improved in 21 states, an indication that smart technology investments made by state government leaders during some very difficult financial times are paying off,” said Todd Sander, executive director of the Center for Digital Government. “In states that performed the best, leaders invested in analytics and business intelligence systems to help them make smarter decisions. They also deployed citizen self-service applications that eased the impact of agency staff cuts.”

The states will be recognized at an awards ceremony on September 28th in Nashville.

[See the full list of state grades.](#)

[See the State of the Digital States infographic.](#)

The Center thanks Deloitte, EMC, NIC, Symantec and Verizon for underwriting the survey and for their support of states nationwide.

About the Center for Digital Government

The Center for Digital Government is a [government research and advisory institute](#) on information technology policies and best practices in state and local government. See <http://www.centerdigitalgov.com>

The Center is a division of **e.Republic**, the nation's only media and research company focused exclusively on state and local government and education. See <http://www.erepublic.com>

Contact:

Patty Cota, Director of Corporate Communications, pcota@erepublic.com, 916-932-1300

