

WRITTEN QUESTIONS AND ANSWERS**SP-19-0091 BRFSS Survey Services**
ANSWERS ARE IN BLUE

| QUESTION NUMBER | SECTION REFERENCE | WRITTEN QUESTION & ANSWER |
|-----------------|------------------------------|--|
| 1 | 3.6 | <p><i>Price increases will not be considered at the time of contract renewal. Just to be clear, am I correct in assuming that the contractor must hold firm the initial year "cost per interview" for up to seven years of contract renewals, and that economic price adjustments will not be considered?</i></p> <p>Yes, that is correct. Price increases will not be considered at the time of contract renewal.</p> |
| 2 | Advance notification letters | <p>Will advance letters be sent by ADH/HSB in 2020?</p> <p>Yes, ADH/HSB will send out advance letters in 2020.</p> |
| 3 | Spanish language interviews | <p>Can you tell us approximately what percent of the interviews will require a Spanish language interview?</p> <p>There are approximately 30-35 completed Spanish interviews per year.</p> |
| 4 | Current contract | <p>Who is the current contractor for the 2019 BRFSS Survey?</p> <p>This question is not relevant to the Prospective Contractor's response to the Requirements of this IFB.</p> <p>What is the value of the current contract?</p> <p>This question is not relevant to the Prospective Contractor's response to the Requirements of this IFB.</p> |

| | | |
|---|------|---|
| 5 | 1.20 | <p>RFP Section 1.20 (p. 8) addresses Past Performance: <i>“In accordance with provisions of State Procurement Law, specifically OSP Rule R5:19-11-230(b)(1), a Prospective Contractor's past performance with the State may be used to determine if the Prospective Contractor is “responsible.” Bids submitted by Prospective Contractors determined to be non-responsible will be rejected.”</i> We assume that any prospective BRFSS data collection contractor whose contract with any state or territory has been terminated for cause (or has been barred from bidding on any BRFSS state or Territory contract) would be deemed non-responsible and would be rejected from award consideration for this opportunity. Is this an accurate understanding?</p> <p>According to A.C.A. 19-11-204, <i>““Responsible bidder or offeror’ means a person who has the capability in all respects to perform fully the contract requirements and the integrity and reliability that will assure good faith performance.”</i></p> <p>If not, can the Arkansas Department of Health please clarify what qualifies a prospective contractor as “responsible”?</p> <p>See above.</p> |
| 6 | 2.2 | <p>RFP Section 2.2 (p. 9) provides recent average survey lengths. Should bidders assume a change from the current survey instrument length?</p> <p>ADH/HSB does not anticipate a significant change from the current survey instrument length.</p> |
| 7 | 2.4 | <p>RFP Section 2.4 (p. 10) specifies that contractors shall offer the Arkansas BRFSS interview in both English and Spanish. What percentage of interviews should bidders assume will be completed in Spanish?</p> <p>See answer to Question Number 3.</p> |