

Questions & Answers

1. Please provide the 2018 sales for each of the 6 individual locations.

Central Arkansas Community Correction Center: \$118,224.96
East Central Community Correction Center: \$253,290.43
Northeast Arkansas Community Correction Center: \$140,424.37
Northwest Arkansas Community Correction Center: \$71,353.27
Omega Supervision Sanction Center: \$178,100.39
Southwest Arkansas Community Correction Center: \$279,459.68

2. How inmates are at each location and how many have access to commissary?

Central Arkansas Community Correction Center (Little Rock): 150 male residents
East Central Arkansas Community Correction Center (West Memphis): 350 female residents
Northeast Arkansas Community Correction Center (Osceola): 240 male residents
Northwest Arkansas Community Correction Center (Fayetteville): 114 female residents
Omega Supervision Section Program (Malvern): 300 male offenders
Southwest Arkansas Community Correction Center (Texarkana): 475 male residents

All resident have access to commissary except for those with temporary loss of privileges and on punitive segregation.

3. How many employees work at each location? Can we utilize inmate labor? If yes, how many are available to us at each site?

Central Arkansas Community Correction Center (Little Rock): 72 employees
East Central Arkansas Community Correction Center (West Memphis): 125 employees
Northeast Arkansas Community Correction Center (Osceola): 72 employees
Northwest Arkansas Community Correction Center (Fayetteville): 61 employees
Omega Supervision Section Program (Malvern): 93 employees
Southwest Arkansas Community Correction Center (Texarkana): 121 employees

Resident (Inmate) labor is authorized.

The amount of residents assigned to assist will be determined by the Center Supervisor based on quantity of work necessary.

4. Can we set up site visits to each facility?

The Visit Dates are set up as followed:

Central Arkansas Community Correction Center: April 4, 2019 @ 9:00am
East Central Community Correction Center: April 8, 2019 @ 9:00am

Northeast Arkansas Community Correction Center: April 8, 1:00 pm
Northwest Arkansas Community Correction Center: - April 5, 9:00am
Omega Supervision Sanction Center: April 3, 9:00am
Southwest Arkansas Community Correction Center: April 9, between 9:00am and 1:00pm

5. Is each location currently set up as a window operation?
Yes
6. Is ACC looking for the winning vendor to provide them with a full inmate banking system?
NO
7. How many times per week do the inmates currently receive commissary?
A minimum of once.
8. Will you accept alternate proposal options?
NO
9. What is the current spending limit per week?

Orientation Privileges.

Up to \$10.00 may be spent in the commissary per week for personal hygiene items and writing materials only

Crew Members Privileges:

Up to \$65.00 commissary per week

Ramrod Privileges:

Up to \$85.00 commissary per week

Department Head Privileges:

Up to \$105.00 commissary per week

Coordinator Privileges

Up to \$115.00 commissary per week

House Coordinator Privileges

Up to \$150.00 commissary per week

Senior House Coordinator privileges:

Up to \$150.00 commissary

QUESTIONS AND ANSWERS

- 1) Please confirm that pricing is NOT due as part of the response on 4/22
Incorrect, pricing will be part of the response
- 2) Please describe briefly how the sites currently operate
Point of Sale/Window Service
- 3) Please provide copies of the current contract
There are no current contracts
- 4) Please confirm the current provider
Access, Keefe/Crawford, Bendon, Bob Barker, Coca Cola, McCain Treading Co., Federal Corrections Supply, McDonald Locksmith, McKee Foods, Mid-State Service, Robinson Enterprises, American Bottling Company, Turner Holding, Vista of TN, Jenny Service Company, Vistar
- 5) If the RFP does not require inmate accounting software, how are accounts credited and debited and through what system? Does the State foresee the winning vender needing to provide any software?
The Agency will require the Contractor system to be able to integrate with eOMIS (eOMIS is the current software system)
- 6) Does the State foresee the winning vender needing to provides any onsite employees?
Yes

Please supply current salaries of Commissary workers.

| <u>LOCATION</u> | <u>POSITION</u> | <u>ANNUAL SALARY</u> |
|---------------------------------------|--------------------|----------------------|
| RESIDENTIAL SERVICES-NEC-OSCEOLA | COMMISSARY MANAGER | \$26,749.84 |
| RESIDENTIAL SERVICES-SWC-TEXARKANA | COMMISSARY MANAGER | \$28,671.34 |
| RESIDENTIAL SERVICES-ECC-WEST MEMPHIS | COMMISSARY MANAGER | \$29,966.35 |
| RESIDENTIAL SERVICES-CAC-LITTLE ROCK | COMMISSARY MANAGER | \$31,782.82 |
| RESIDENTIAL SERVICES-TVP-MALVERN | COMMISSARY MANAGER | \$29,043.87 |
| RESIDENTIAL SERVICES-NWC-FAYETTEVILLE | COMMISSARY MANAGER | \$27,073.28 |