



STATE OF ARKANSAS
OFFICE OF STATE PROCUREMENT
 1509 West 7th Street, Room 300
 Little Rock, Arkansas 72201-4222

ADDENDUM 3

TO: Vendors Addressed
 FROM: Stephanie Cellers, Buyer
 DATE: 01/27/2017
 SUBJECT: SP-17-0006 Information Support Services

The following change(s) to the above-referenced RFP have been made as designated below:

- ☒ Change of specification(s)
- ☐ Additional specification(s)
- ☐ Change of bid opening time and date
- ☐ Cancellation of bid
- ☐ Other

BID OPENING DATE AND TIME

- Bid opening date and time shall remain unchanged.

CHANGE OF SPECIFICATIONS

- Delete 1.1 Introduction and replace with the following:

This Request for Proposal (RFP) is issued by the Arkansas Office of State Procurement (OSP) for the Department of Human Services (DHS) to obtain bids for Information Support Services (ISS).

Arkansas DHS serves over 1.2 million citizens with an annual operating budget of **\$8** billion. The department is the largest payer of **Medicaid** services in Arkansas with more than \$5.1 billion in State and Federal Medicaid dollars being paid to approximately 12,000 providers across the State in fiscal year 2014.

The current DHS Information Support Services (ISS) contract with Northrop Grumman Corporation Information Technology is a fixed price and fixed rate deliverables-based professional services contract that will conclude its term in June 30, 2017. The new contract will encompass the following areas:

- Application Maintenance and Operations (M&O) for **approximately 200** legacy applications
- Application enhancements and development to increase efficiency and effectiveness for the supported programs
- Management of the Enterprise Data Warehouse (EDW) technology platform currently in place and related BI solution development, as needed
- Provision of resources with specialized skills required to address specific DHS needs ranging from staff augmentation to developing new applications on emerging technology
- In addition, this contract includes a component for DHS to optionally contract for various IT infrastructure services (ITIL services) including help desk, change and release managements, network managements, performance managements, etc. to complement the current DIS services while they are strengthening the capacity and skills.

The specifications by virtue of this addendum become a permanent addition to the above referenced RFP. Failure to return this signed addendum may result in rejection of your proposal.

If you have any questions please contact Stephanie Cellers at Stephanie.Cellers@dfa.arkansas.gov or (501) 371-6065.

Company: _____

Signature: _____

Date: _____