WRITTEN QUESTIONS AND ANSWERS

SP-16-0081 Software Developer

ANSWERS ARE IN BLUE

	RFP Page	RFP Section	Question
1.			Is there any budget limitations for this project?
	Answer:		Budget is not provided for this RFP
2.			Is there any currently service provider for similar services, if yes please share the name along with last year expenditure.
	Answer:		This is not applicable to the vendor's response.

3. As mentioned below in price sheet annual hours for different resource types are seems to part-time positions

Resource Type	Estimated Resources	Annual Hours*
Senior Developer	8	1560
Junior Developer	2	1560
Project Lead	2	1560
Senior Tester	8	520
Junior Tester	2	520
Total Estimated Resources	**22**	

RFP Section: Price Sheet

Please confirm

Answer: See note on the Official Price Sheet which states "Annual hours are based on an average of 10 or 30 hours in a week for one year"

4.			Who received the last award for this contract? Could you please provide incumbent prices list?
	Answer:		This is not applicable to the vendor's response.
5.			What is the annual spend amount for last contract?
	Answer:		This is not applicable to the vendor's response.
6.			What is the annual budget for this contract?
	Answer:		Budget is not provided for this RFP
7.			Is it single award or multiple award contract?
	Answer:		See section 1.2.A
8.			As per price sheet for Senior Developer Estimated Resources are 8 and Annual Hours are 1560. Please clarified 1560 hours for single Resource?
	Answer:		1560 hours for a single resource
9.			Could you please tell us under this contract all positions are full time or part time?
	Answer:		The Price Sheet reflects an average of 10 or 30 hours in a week for one year from a single resource
10.			The pricing spreadsheet is not totaling across the individual rows, how should we handle?
	Answer:		The total is calculated as if it were one (1) resource.

11. Where do we find a/the Voluntary Product Accessibility Template referenced in Section 1.24 B?

Answer: Voluntary Product Accessibility Template is not required.

12. Does the state / EBD intend to act as its own Third Party Administrator for the state PSE/ASE health plan?

Answer: This is not applicable to the vendor's response.

13. Does the state / EBD intend to act replace Arkansas Blue Cross / Health advantage/ Blue Administrators as the Third Party Administrator for the state PSE/ASE health plan?

Answer: This is not applicable to the vendor's response.

14. Will EBD consider separating the TPA (claims administration) portion of the bid from the benefits administration portion of the bid?
To clarify my questions:
In Section 2, 2.4(G), questions 6, 9, 13, 15, 20, 21, and several others are specific and exclusively used in the administration of self-funded health plans, currently all of which is managed by ABCBS. Many of these tools would be redundant and unnecessary if ABCBS or another TPA manages the plan ASO. If this is not the intent, we will need to modify our software development to Benefit Administration services and claims analysis, benchmarking, wellness optimization and similar services.

Answer: The information in 2.4(G) is for illustrative purposes only. It reflects modules that are either currently active or have been active in the past. EBD **shall** have the right to add and remove functionality from the ARBenefits system as necessary.