

Questions and Answers - Arkansas Pharmacy Electronic Logbook

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| 1 | 1.7B | 3-4 | <p>Concerning the format of our proposal (discussed on RFP pages 3-4), it is our understanding that the following documents will be submitted as a tab within our Technical Proposal:</p> <ul style="list-style-type: none"> • Vendor's Acknowledgement and Signature Sheets, • Copy of Vendor's Equal Opportunity Policy, • Illegal Immigrant Certification, • EO 98-04 Disclosure Form • Voluntary Product Accessibility Template <p>Is this understanding correct?</p> | See RFP Section 1.7.C. |
| 2 | | | Is the system required to recommend a blocked sale per Federal law based on calculations including other states' transactions? If so, is this required to be delivered in real-time? | See Addendum 1 for Section 2.2.N. |
| 3 | 2.2(B) | 12 | RFP Page 12, Section 2.2(B) states "Provide a thin-client, real-time, web based portal for collecting all required Arkansas data elements for the purchase of ephedrine, pseudoephedrine, and phenylpropanolamine." What data elements are required to be collected by Arkansas? | See Addendum 1 for Section 2.2.B.1. |
| 4 | 2.2(D) | 12 | RFP Page 12, Section 2.2(D) states, "Provide technology that reads and auto-populates purchaser information from the State driver license or State ID using a 2D bar code scanner. If the Department of Finance and Administration (DFA) changes the technology used to store the data on the driver | See Addendum 1 for Section 2.2.D. |

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| | | | <p>license the vendor must supply a way of reading it.”</p> <ul style="list-style-type: none"> Does the state have driver licenses and/or state IDs in circulation that <u>do not have</u> a 2D barcode? In the event that DFA changes the technology, what is the timeframe in which the vendor must supply a method of reading data stored on the driver licenses and/or state ID? | |
| 5 | 2.2(L) | 13 | <p>RFP Page 13, Section 2.2(L) states, “Provide a solution for those pharmacies that do not have internet connectivity and have a backup procedure for processing transactions in the event of internet outage.”</p> <ul style="list-style-type: none"> When referring to providing a solution to pharmacies with no internet connectivity, does that mean no internet connectivity at all? If the solution being sought is a real-time electronic logbook that advises whether or not a person is within their limits to purchase, what is the expectation around implementing this solution to pharmacies with no internet connectivity? Is an alternative solution being sought in these situations? | <ul style="list-style-type: none"> Yes. See RFP Section 2.2.L. No, per compliance with ACT 508 of 2007. |

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| 6 | 2.2(R) | 13 | <p>RFP Page 13, Section 2.2(R) states, “Accept transactions from other states pseudoephedrine log books and incorporate the transaction into the Arkansas’ log book using commercially available systems and communication protocols.”</p> <p>When referring to accepting transactions from other states’ PSE log book, does that mean calculating a person’s ability to purchase based upon previous purchases made in other states? If this is not the case, can you provide additional detail around this requirement?</p> | Yes. |
| 7 | 2.2(S) | 13 | <p>RFP Page 13, Section 2.2(S) states, “Be able to send Arkansas’ transactions to other state’s logbook systems regardless of the vendor.”</p> <p>When referring to sending AR transactions to other state’s logbook, does that mean calculating a person’s ability to buy outside of AR based upon transactions that have occurred within AR?</p> <p>If this is not the case, can you provide additional detail around this requirement?</p> | Yes. |

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| 8 | 2.9(C) | 16 | RFP Page 16, Section 2.9(C) states, “The system must have the functionality to automatically send a report to law enforcement personnel in the appropriate jurisdiction, whenever a person makes an inquiry into the system checking on the allowable amount available for them to purchase ephedrine, pseudoephedrine, and phenylpropanolamine.” We would like to request clarification regarding a person making an inquiry into the system to check the allowable amount available for them. Would you be able to provide a scenario of how this would occur? | The system reports to law enforcement (in the appropriate jurisdiction) when a person inquires about the number of remaining ephedrine, pseudoephedrine, and phenylpropanolamine purchases available. |
| 9 | 2.7(A) | 15 | RFP Page 15, Section 2.7(A) states, “Ownership of the Data - The Arkansas data begins at the time of sale and through transit to the system, therefore all data collected from Arkansas pharmacies to include user and purchases shall remain the sole property of the State.” It is our understanding that federal law charges retailers with the obligation to collect, maintain, retain, and make purchase data available to national law enforcement and government agencies for law enforcement-related use. As part of our proposed solution, we will give the State the option to send data consisting of extracts from the overall database compiled by retailers to agencies and organizations of the State's choosing, and we believe that such extracted information may be owned by the State for use in accordance with federal and state law. Is this understanding correct? | Yes. |