BEFORE THE ARKANSAS STATE BOARD OF COSMETOLOGY

BOARD MEETING & PUBLIC HEARING

BE IT REMEMBERED, that on the 17th day of July,

2006, before the members of the Arkansas State Board of

Cosmetology, the following public hearing was had and

done as follows, to-wit:

A P P E A R A N C E S:

BOARD MEMBERS:

JANE POWELL - President CLIFFORD KEENE - 1st Vice President NICK DOWNEY - 2nd Vice President VEDA TRAYLOR - Secretary LAJOY GORDON Sherron WEST ANN PICKERING

PATRICIA TURMAN

KATHY WITTUM - Director

ARNOLD JOCHUMS - Legal Counsel

Page 2 1 PROCEEDINGS 2 THEREUPON, 3 MS. POWELL : The meeting for the Arkansas State Cosmetology Board will now come to order. 4 5 Madam Secretary, will you call the roll? 6 MS. TRAYLOR : Everybody's here except Melinda. 7 MR. KEENE : What about Mitzie? 8 9 MS. WITTUM : She has resigned. MR. KEENE : When did we find that out? 10 11 MS. WITTUM : We announced it during the 12 last minute, the June 19th meeting. MR. KEENE : We did? 13 14 MS. POWELL : Yes, uh-huh. 15 MR. KEENE : Well, I guess I was gone. 16 MS. POWELL : Yes, Teresa? 17 COURT REPORTER : You're going to need to 18 speak up just a little bit louder today. 19 MS. POWELL : Okay. 20 MS. WITTUM : I think it was said before the 21 meeting got started. I think we were talking 22 about it before the meeting. 23 MS. TRAYLOR : I guess that's okay. 24 MS. WITTUM : We are very fortunate to have 25 two ladies helping us through the summer.

Paige and Ebony, do you mind standing up for 1 2 me? 3 (Paige and Ebony stand.) MS. WITTUM : Paige and Ebony are part of a 4 pilot program that is being handled by the 5 Pulaski County Juvenile Services. And 6 7 according to the information we received from the assistant program coordinator, it's an e-8 mail that says, "Keeping in it's mission and 9 10 developing and coordinated youth-oriented 11 programming, Pulaski County Juvenile Services 12 is currently providing summer work experience for Pulaski County Youth for the Summer of 13 It is the goal of Juvenile Services to 14 2006. 15 employee as many as 30 youth during this pilot program, so that they may equipped with the 16 17 necessary employment skills to foster their 18 professional development. Pulaski County 19 Juvenile Services prides itself on being able to collaborate with members of the community in 20 21 order to establish a brighter future for our 22 youth. We also believe that is through the 23 jointed effort that positive differences are 24 made on a larger scale."

We were fortunate to be able to get Paige

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and Ebony to help us through the summer. Ebony will actually be here through this week, and then she goes on to band camp. But they will be sending us someone else to help with the rest of the summer. And Paige will be here, I believe, until August 18.

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7 They are definitely well received in our 8 office. We're appreciative of the help that 9 they've given us so far. They started last 10 week and we're hoping we don't scare them off. 11 But we certainly welcome them both.

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(APPLAUSE.)

MS. POWELL : At this time, we'll go ahead, 13 as our hearing officer is not here, we'll go 14 15 ahead and take the treasurer's report. And as you know, Ms. McKinney was our treasure. 16 She 17 sent me the information for our meeting report. 18 April 26, '06 the purchase of flowers for Ms. 19 Traylor for 66.50, leaving us a balance of 171.87. Cabot Florist purchase for Lottie 20 21 Bostick, 49.54, leaving us a balance of 124.35. 22 The board collected today 40.00, leaving us a 23 balance of 164.35. Ms. Traylor made that purchase for Ms. Bostick and we need to 24 disburse the funds. 25

Page 5 1 MR. KEENE : Who is that? 2 MS. TRAYLOR : Jane's grandmother. 3 MR. KEENE : I just need to stay home because I don't know nothing. 4 5 (LAUGHTER.) 6 MS. POWELL : The next item of business is 7 to approve the March 27th and May 15th board meeting minutes. Do I have a motion? 8 9 MS. WEST: I move that we approve the 10 minutes. 11 MS. PICKERING : Second. MS. POWELL : There's a motion and a second. 12 Is there any discussion? 13 14 (No response.) 15 MS. POWELL : All those in favor, raise your 16 hand. 17 (Show of hands.) 18 MS. POWELL : It's unanimous. Thank you. 19 Next is the June 14th Student Advisory 20 Committee meeting minutes. I need an approval for those. 21 22 MS. TURMAN : Madam President, I move to 23 approve those minutes. 24 MS. WEST: I second. 25 MS. POWELL : I have a motion and a second.

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1	Is there any discussion?
2	(No response.)
3	MS. POWELL : All those in favor, raise your
4	hand.
5	(Show of hands.)
6	MS. POWELL : It's unanimous. You've been
7	distributed the June 19th Special Board
8	Meeting, the May and June examination reports,
9	and the revised rules and regulations, correct?
10	Does everyone have that copy?
11	(No response.)
12	MS. POWELL : We're going to discuss Rule
13	6.13.
14	MS. WITTUM : The copy of the rules and regs
15	that you've got in front of you includes Rule
16	6.13 that was given final approval. It will go
17	into effect August 1st of this year. The copy
18	that you have in there also identifies the
19	elected date for that.
20	The mileage rate has been increased to 39
21	cents for any travel related to board members
22	travel for board business.
23	The office updates for those of you who
24	are not familiar with CLIP, it is it stands
25	for Career Ladder Incentive Program. And it is

1 a program that the staff offers to state 2 agencies, where they can participate in an effort to get a bonus payment to be given to 3 4 employees who qualify. There's a performance evaluation process that you have to go through. 5 The employees have to have goals that they're 6 7 required to -- that the agency directors are required to establish and then provide the 8 9 documentation that they have met the goals in 10 order for the employees to be eligible. Ι first learned about CLIP when I came here. 11 The 12 AG's office didn't -- didn't use that particular program. What I've learned about it 13 is that this office was not on the list of 14 15 participating agencies. So there was a process to go through to get us on that list. 16 We are 17 on it now and we're effective for this fiscal 18 vear. So at the end of this fiscal year we'll 19 be able to provide the performance evaluations. We'll be meeting with the inspectors tomorrow 20 afternoon and the office staff in the next week 21 22 or two to give them their goals, so that we can 23 start working towards measuring those goals and 24 providing the documentation that will be necessary at the end of this fiscal year. 25 And

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Page 8 hopefully that will mean that the employees who 1 2 meet their goals will be able to receive a onetime bonus pay to award them, basically, for 3 their efforts. 4 MS. POWELL : You said one time. 5 That means 6 one time annually, correct? 7 MS. WITTUM : Right. MS. POWELL : You'll renew the process 8 9 yearly. Each year we will have 10 MS. WITTUM : Yes. 11 to go back through the goal-setting process, at 12 the beginning of each fiscal year. We will measure those goals throughout the year and at 13 14 the end of the year provide documentation. 15 Does anybody have any questions about that 16 program? 17 (No response.) 18 MS. WITTUM : The position classifications, 19 I've had several people mentioned that within the office, as well as on the board, that 20 21 something this board was wanting to do was to 22 change the position classification to an 23 unclassified setting, so that this board could establish salaries for all of the office staff 24 instead of using the set salaries that are 25

established by the at DF&A. When I spoke with 1 2 the budget analyst to see what I needed to do to get that going, he told me that the 3 Legislature is not entertaining any possibility 4 5 of changing classifications at this time. There is a pay-plan study that's been going on 6 7 since before I came. At the end of last year, we had a lot of questionnaires and information 8 9 that all of the staff had to fill out to give information on each of the jobs. And 10 11 apparently that's something that's been going 12 on state-wide, but they've got all that information now. They are trying to evaluate 13 14 it and determine if their pay-plan scale that 15 is set currently should be changed in some way. Until they finish that process though, they're 16 17 not going to look at reclassifying any of it. 18 Does anybody have any questions?

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19MR. DOWNEY : Not at the present, but I will20have.

MS. WITTUM : Hopefully, they will finish that pay-plan study some point in the near future and we'll be able to make some changes. GL Suite -- most of you are familiar with GL Suite. It's the new computer system that

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1 we're in the process of moving into. I think 2 it's probably been two or three years behind getting them into it. We have tentatively set 3 4 a date of early September to move into it. We 5 expect the "Go-live" date to be either 6 September 8th or September 11th, depending on 7 how well the data converts from FoxPro into GL Suite. Once that happens, then we'll be able 8 9 to initiate the automation that we've been 10 successful in getting additional money for to 11 automate the inspectors. They will be 12 receiving training tomorrow morning and will be receiving equipment that would be necessary for 13 them to use for their automation. 14

15 We also are going to be automating the monthly reports process. Currently, we send a 16 manual list to the schools of each of their 17 18 enrolled students. They would manually write 19 in those -- the hours each student has received for a given time period and send that back to 20 21 And then we manually enter the hours. us. This automation will allow them to log into a 22 23 secure area of the database and, one time a 24 month, enter those hours themselves, so that we 25 eliminate the manual process. We're hoping

that that will not only make it a more efficient process, but also reduce the errors that have occurred in the past because of the human factor.

5 The website revisions will go hand in hand 6 with moving into GL Suite. There will be a lot 7 of areas on both the websites that will have to 8 be lined out simultaneously for website 9 revision. Does anyone have any questions about 10 that?

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(No response.)

12 MS. WITTUM : The website will definitely be user-friendly. It will have a wealth of 13 information on it, over and above what is on 14 15 the current website. It will also -- the test site that I've seen that the developers have 16 17 designed, I think it's a very classy and 18 elegant look, a very professional look. So it 19 will look a lot different than how the website looks currently. We also sent out a request to 20 21 schools to give us pictures so that we can 22 include real pictures on the website. The 23 developers have fixed all of the screens on the 24 website to have rotating pictures. And so far I have only one school who has a camera junkie 25

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Page 12 1 in their midst. And that's our board 2 president's school. Wes has done an excellent job of taking pictures and getting those to me. 3 So any schools who are here, I definitely want 4 5 some pictures. It's not too late to get them 6 in. 7 MS. LEE: We didn't get the letter. We never received it. 8 9 MS. WITTUM : Okay. We'll send it out again 10 in the next correspondence to the school, but 11 we definitely could use pictures. 12 MS. LEE: Okay. MS. WITTUM : Part of the information that's 13 going to be available on the website in the 14 future, once these revisions have taken place, 15 will include the minutes from all of the 16 17 meetings. So anyone, at any time would be able 18 to go and access the minutes. We'll also have 19 statistical information about the exams that we have each month, as well as a whole list of 20 21 other things. 22 MS. POWELL : It will reduce cost. 23 MS. WITTUM : Well, we definitely hope it 24 will reduce cost. The NIC conference, I have registered so far: Veda, Nick, Cliff, Pat, 25

LaJoy, and myself. If anyone else is 1 2 interested in attending, who is not on this list, the deadline for early registration is 3 tomorrow. So we need to get that information 4 5 to Debra Morgan. The deadline for hotel 6 reservations is the 19th, which is Wednesday, 7 if you haven't made your hotel reservations. You need to be sure to do that, as well. 8

9 We also are going to need to purchase a 10 gift.

11 MS. POWELL : Yes. Our State gift will need 12 to be purchased for NIC and taken to the conference. I would request that Veda Traylor, 13 14 the secretary, purchase that gift as she has so 15 many times in the past for us. And I would recommend that purchase of the gift, the 16 17 amount, be between 50 and \$75. Is there any discussion on that? 18

MS. TRAYLOR : Yes. I'd like some ideas
from somebody. My ideas have about run out.
(No response.)
MS. POWELL : Well, you can see we're idealess on this gift.

24MS. WEST: We could pick up something, you25know, something from the Clinton Library. I

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Page 14 1 think --2 MS. TRAYLOR : I don't have time to run down to the Clinton Library and pick up this and 3 that, so. 4 MS. POWELL : Well, possibly we might want 5 6 to --7 MS. WEST: They're online. I mean, you know, they won't --8 9 MS. TRAYLOR : I don't have a computer, 10 Sherron. MS. POWELL : Well, we --11 12 MS. TRAYLOR : I'm computer illiterate. (LAUGHTER.) 13 14 MS. POWELL : What we'd like --15 MS. WEST: I wasn't suggesting that, Veda. I was just suggesting -- you asked for 16 17 suggestions, so that's what I gave you. 18 MS. TRAYLOR : But you've got to think 19 about, you've got to pack it and carry it with you. So you've got to think about something 20 21 that's packable. You've got to take all your 22 wrappings with you. 23 MR. KEENE : You can have it shipped to the 24 hotel. 25 MS. POWELL : Do we have any volunteers that

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1	would	want	to	

2 MR. KEENE : There's the Arkansas Store, 3 plus I'm assuming we still have an Arkansas Store here. 4 5 MS. TRAYLOR : Right down on Scott. 6 MR. KEENE : It would have been since I 7 bought the gift a few years back. It was over on Reservoir Road, I believe. 8 9 MS. TRAYLOR : No. There's one right down here on Markham and Scott, I believe it's on. 10 11 Right there in that parking thing. I just --12 MR. KEENE : We could also have them ship it to the hotel instead of having to lug it on the 13 14 airplane. 15 (PAUSE.) 16 MR. KEENE : I'll take care of it. 17 MS. POWELL : So, --18 MR. KEENE : Between 50 and 75? 19 MS. POWELL : So you're going to purchase 20 the gift, Mr. Keene? 21 MR. KEENE : I'll purchase it and get it 22 delivered to the hotel. 23 MS. POWELL : Are you going to need the 24 money to operate on or do you --25 MR. KEENE : No.

Page 16 1 MS. POWELL : -- do you --2 MR. KEENE: No. I'll just wait and get a 3 receipt. MS. POWELL : Okay. In the November board 4 5 meeting, we'll take care of it. 6 MR. KEENE : November. Don't we have a 7 board meeting in September? 8 MS. POWELL : Uh-huh. 9 MR. KEENE : Yeah. 10 MS. POWELL : Did I say November? 11 MR. KEENE : November. 12 MS. POWELL : I'm sorry. 13 MR. KEENE : The meeting in September. 14 MS. POWELL : You knew what I meant. MS. WITTUM : We have a --15 16 MR. KEENE : Oh. Pins -- we need state 17 pins. 18 MS. WITTUM : We've got quite a few that's 19 left over from last year, but I'll look at the 20 supply and see if we need to get some more. 21 MS. TRAYLOR : Are the green ones what we've 22 had left over? 23 MS. WITTUM : Those were all the ones that 24 were left over from last year. 25 MS. POWELL : Actually, I took her all those

1gold ones that I had gotten, and I gave those2to her. So she does have some of the gold3ones. Mostly though, you know, we have green.4But we do have what was left over from our last5meeting. I gave her the gold ones.

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6 MS. WITTUM : We have the Student Advisory 7 Committee meeting tomorrow morning at 9:30. This room was not available and we had exams 8 9 going on, so we couldn't use the exam facility. So it will be at the Real Estate Commission's 10 11 office. It's down -- I think it's 7th Street, off -- on Summit. It's right behind the 12 Revenue Building. 13

We also have Rater Training coming up on
August 5th and 6th. And the School Overview is
on August 7th at the Blue Flame Room.

17 MS. POWELL : And for those that don't know, 18 the School Overview is going to be from nine to 19 one.

20MS. PICKERING : Now, the training -- the21Rater Training is here, isn't it?

22 MS. WITTUM : Yes, it will here at the exam 23 facility.

MS. PICKERING : Okay.

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25 MS. WEST: Do you have an address for the

Page 18 Real Estate Commission Office? 1 MS. WITTUM : Yes. I believe it's 612 West 2 Summit. And we can -- if you remind me, I'll 3 get you a copy of the notice that has that 4 information in it. 5 6 (CELL PHONE RINGING.) 7 MS. POWELL : Well, let me say at this time, all cell phones and electronic equipment need 8 9 to be turned off during the meeting. Thank 10 you. 11 MS. PICKERING : Excuse me. I am -- she was 12 talking about being computer illiterate. I have a new phone and I don't even know how to 13 turn the thing off. 14 15 MS. POWELL : I understand. MS. PICKERING : Who in the world would not 16 17 know how to turn a cell phone off, except a 68 18 year-old woman. 19 (LAUGHTER.) 20 MR. KEENE : We still have one item on here, 21 that Legislative Committee report? We could do 22 that --MS. WITTUM : We're going to wait on Kent 23 24 Walker. 25 MR. KEENE : Who is he?

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1 MS. POWELL : He's our attorney. 2 (PAUSE.) 3 MR. JOCHUMS : What we're sitting here wondering about is we have some respondents 4 5 here, probably on time, and the hearing officer 6 is not here yet. And my preference is to wait for the hearing officer, just out of fairness 7 to the respondents. 8 9 MS. POWELL : We're going to take a short break. We'll be back at 9:20. 10 (WHEREUPON a short break was taken, after 11 12 which proceedings resumed as follows, to-wit:) MS. POWELL : The meeting will reconvene. 13 HEARING ORDER #06-247: VINH LE 14 15 AND HEARING ORDER #06-246: XUAN NGUYEN 16 HEARING OFFICER : Mr. Le, Mr. Nguyen, did 17 you receive the notice of hearing? 18 MR. LE: Yes. 19 MR. NGUYEN : Yes. 20 HEARING OFFICER : Are you represented by 21 counsel? 22 RESPONDENTS : No. 23 HEARING OFFICER : This is a hearing held on 24 HO#06-246 and HO#06-247. For the Respondents benefit, as well as the benefit of anyone 25

1 present today who may not have appeared in an 2 administrative hearing and is a formal proceeding. Similar to a trial proceeding, you 3 can present testimony and evidence in the form 4 5 of documents and other things such as that. And 6 it is held under the Administrative Procedures 7 Act and it is open to the public under the Freedom of Information Act. So if you have any 8 9 questions while the hearing is going on, just 10 ask me about what's going on and I'll be happy 11 to help you if I possibly can.

MR. LE: Okay.

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HEARING OFFICER : First, we'll have all thewitnesses sworn and then we'll begin testimony.

15 MR. JOCHUMS : Do you want us to swear 16 everybody that's going to be in a hearing this 17 morning or do you want to do that separately?

HEARING OFFICER : Yeah, I think we can probably do that, as long as someone will remind me if someone does come in that hasn't been sworn yet.

22 MR. JOCHUMS : So this will be all the 23 inspectors and all the witnesses.

HEARING OFFICER : Yes.

25 MR. JOCHUMS : So all the people as

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respondents or witnesses.

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2 HEARING OFFICER : Right. If you're here for a hearing today, please raise your right 3 hand and the court reporter will swear you in. 4 5 (Witnesses are sworn.) 6 HEARING OFFICER : We'll have the attorney for the State introduce himself. 7 MR. JOCHUMS : My name is Arnold Jochums. 8 9 I'm with the Attorney General's office and I'll 10 be presenting the hearing this morning. 11 HEARING OFFICER : And will each of you 12 introduce yourself for the record, please? MR. LE: I'm Vinh Le. 13 14 MR. NGUYEN : Xuan Nguyen. 15 MR. JOCHUMS : The -- Madam Chairman, we will open with what we have here this morning. 16 17 These are related cases and I'm asking that we 18 consolidate Mr. -- is it Mr. Nguyen operates 19 Beautiful Nails? 20 MR. LE: Yes, sir. 21 MR. JOCHUMS : And Mr. Le was in his 22 location on the particular day related to this 23 hearing doing cosmetological work without a 24 license when our inspector came in. It's my 25 understanding that Mr. -- both of these

gentlemen, Mr. Nguyen and Mr. Le, don't contest 1 2 that he was there working. They -- one or both of them wanted to make a presentation to you, 3 as to why the owner shouldn't be fined in this 4 5 instance. And also, they're asking for, I think for leniency in terms of any penalty that 6 7 might be imposed. Is that a fair statement, sir? 8

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MR. LE: Yes, sir.

10 MR. JOCHUMS : If -- and since it's more a 11 matter of leniency, I don't see the necessity 12 of having the inspector testify that she went 13 there and saw Mr. Le working on a client. If 14 that's agreed that he was there working on a 15 client.

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MR. LE: Yes, sir.

17 MR. JOCHUMS : Okay. With that, we want to 18 present the director for just a brief bit of 19 testimony about this matter.

20 TESTIMONY AND EVIDENCE
21 GIVEN ON BEHALF OF THE STATE BY
22 KATHY WITTUM,
23 having been previously sworn to tell the

24 truth, testified on her oath as follows, to-

wit:

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DIRECT EXAMINATION

2 BY MR. JOCHUMS:

3 Q You were previously sworn?

4 A Yes.

5 Q Can you describe the packet that each of the board 6 members have in front of them?

7 A You have on the top a history of information that 8 we have on the practitioner, as well as, the salon. Ιt 9 explains that there is no history of violations for 10 either of these people. The salon was issued a license 11 on December 8, 1993. Mr. Vinh Le was issued a 12 practitioner's license on May 6, 1997. The inspector 13 was in the facility on February 8, 2006 and observed Mr. 14 Le working on a person. He did not have a current 15 license. His license actually expired in 2002. The 16 civil penalty notice was sent out June 9, 2006. And the 17 certified receipt was accepted by Mr. Nguyen on June 12, 18 2006 and by Mr. Le on June 27, 2006.

I do want to provide some information about what happened after the civil penalty letters were issued. There was an error made by the staff, where a dismissal letter was sent to Mr. Nguyen, telling him that his penalty would not be pursued. As soon as that mistake was brought to my attention, I sent the letter to Mr. Suguyen explaining to him that that was a mistake and

Page 24 1 that the civil penalty would stand and he would be 2 needing to come to this hearing or to satisfy the 3 penalty before the hearing. That is the purpose for his 4 appearance today. 5 O Now did the packet also contain your cover letter? 6 A Yes. 7 Q Each packet, both Mr. Le and Mr. Nguyen's explains 8 what's happening and their situations? 9 A Yes. And in the case with Mr. Nguyen's packet, the 10 O 11 notice of hearing is immediately following. 12 A Yes. Now, the only difference with respect to Mr. Le is 13 0 14 that in Mr. Le's packet there is an additional document, 15 which is the inspection report made by the board 16 inspector in this case, is that correct? 17 A Yes. 18 MR. JOCHUMS : Madam Hearing Officer, I want 19 to make these two documents as a combined exhibit. 20 21 HEARING OFFICER : They will be accepted as 22 such. (WHEREUPON, States's Exhibit "1" to HO#06-23 24 247 and HO#06-246 were received into evidence.) 25 HEARING OFFICER : Do you have any

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objections?

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MR. LE: No.

3 MR. JOCHUMS : At this point, Madam Hearing 4 Officer, I'd like to suggest that it would 5 perhaps be appropriate to have the respondent 6 give whatever statements or testimony that they 7 want to give regarding this case today.

8 HEARING OFFICER : I guess we'll begin with 9 Mr. Le. And if you'll tell the board what 10 you'd like them to know today.

MR. LE: The thing is just what I told Ms. 11 12 Wittum earlier. I have a license from Tennessee. I have a hair shop in Tennessee, so 13 I didn't know. I haven't been practicing over 14 15 in Arkansas, I can't remember when last time it It's been a while. But I have a business 16 was. in Tennessee. And my license has always been 17 renewed ever since I had the license, but is 18 19 normally renewed by my mom or my wife because, you know, we in the same house together, and 20 21 usually most of licenses -- I have a bunch of 22 them out of state and one in Arkansas. But 23 somehow I guess she forgot to do it since 2002. 24 Both of them did it. When I went in, back of my mind I thought I had the license all this --25

all along. I didn't knew my license expired in 1 2 2002, it wasn't renewed since 2002. I told him, you know, he asked about a license. His 3 wife was giving birth that week, so he need the 4 5 help during the New Year period. I think right after the New Year period, said his wife was 6 7 giving birth, so he asked me for my help that day. And to be honest with you, I didn't knew 8 9 my license didn't renew it since 2002. It was an honest mistake. I didn't knew about it. I 10 11 expected my wife, my mother to do it. So 12 that's the only thing I have on that scenario. I was in no way intentionally purpose trying to 13 14 get away with you guys, like you know, not 15 doing it without a license, no. I have license in other state, too, so. 16 17 HEARING OFFICER : Mr. Jochums, do you have 18 any questions of this party? 19 MR. JOCHUMS : Yes. What other states do you have licenses in? 20 21 MR. LE: I have a license in Virginia and 22 one in Florida. 23 MR. JOCHUMS : Now, --24 MR. LE: But you know, right now, I'm not even sure the one in Virginia or Florida is 25

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1 renewed, too.

2 MR. JOCHUMS : Okay. Did you say you were 3 practicing in Arkansas several years ago? MR. LE: Yes, sir. 4 5 MR. JOCHUMS : Were you at the same salon --6 MR. LE: Yes, sir. 7 MR. JOCHUMS : -- or a different one? MR. LE: Yes, sir. I was at the same 8 9 salon, so he knew that I had the license back then, also. 10 MR. JOCHUMS : Okay. Now, --11 12 MR. LE: It was way back in '97 when I worked --13 MR. JOCHUMS : Apparently, if I'm reading 14 15 this right, it was in the first week of February that the --16 17 MR. LE: It was little bit, right after New 18 Year --19 MR. JOCHUMS : -- the inspector came by. 20 MR. LE: Yeah, something like that. 21 MR. JOCHUMS : How long had you been working 22 at his shop when she came by? 23 MR. LE: I was just there about a week 24 because he had somebody left, went out of town. I was there for that week, I think, I was 25

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Page 28 1 there. Because he needed me that week and you 2 know, I had my own shop over there in Memphis there, too. So I was helping him that week, I 3 think. 4 5 MR. JOCHUMS : Now, you work and live in 6 Tennessee? 7 MR. LE: Yes, sir. MR. JOCHUMS : And do you have any intention 8 9 to renew? MR. LE: Yes, sir. 10 11 MR. JOCHUMS : Okay. 12 MR. LE: I mean, now I knew about it. Yeah, I have to renew. Just in case I move 13 14 here one of these days. 15 MR. JOCHUMS : Okay. Did you have anything you wanted to say about Mr. Nguyen's situation? 16 17 MR. LE: Mainly is what I --18 MR. JOCHUMS : If not, hat's fine. He can 19 speak for himself. 20 MR. LE: His English. He can understand 21 you, but him for his speaking style is going to 22 be a little bit hard for you to understand back. 23 24 Mainly, is what he want to say is what I 25 said earlier. It's just to say honest, he

Page 29 1 didn't knew that my license expired. He knew 2 that I had the license, so that's mainly that's only thing he have to say on that. You know, 3 it wasn't anything that he tried to get away 4 5 with anything, because he didn't knew my 6 license was expired. Even I didn't knew until 7 I got the letter. MR. JOCHUMS : Now, tell me a little bit 8 9 about his studio or salon. Where's it at? MR. LE: It's over in West Memphis, over in 10 11 Broadway. 12 MR. JOCHUMS : And how many, if you know, how many regular --13 MR. LE: As far as I know he have --14 15 MR. JOCHUMS : -- employees were going to be there that day? 16 17 MR. LE: -- he at least have two people 18 working. One, you know the guy left. So they 19 got one left, his wife, and him. Just three. 20 MR. JOCHUMS : So it's often three? Because 21 apparently the day the inspector was there, 22 there were three. Three people working. 23 MR. LE: I was filling in for his wife, 24 yeah. So there's only three people work in there. 25

Page 30 1 MR. JOCHUMS : I have no other questions. 2 HEARING OFFICER : Are there any board member questions? 3 MS. POWELL : Is it Mr. Le? 4 MR. LE: You can call me Vinh. Be fine. 5 6 MS. POWELL : Okay. You said you were 7 licensed in Virginia and Florida? 8 MR. LE: Yes, ma'am. 9 MS. POWELL : Do you have a license, as well, in Memphis? 10 MR. LE: Yes, ma'am. I do have a license. 11 12 I have my own little shop in Tennessee. 13 MS. POWELL : Okay. 14 MR. LE: I have my own shop in Tennessee. 15 MS. POWELL : So you have an establishment 16 license --17 MR. LE: Yes, ma'am. 18 MS. POWELL : -- and a practitioner license 19 _ _ 20 MR. LE: Yes, ma'am. I have both. 21 MS. POWELL : -- in Tennessee? 22 MR. LE: Yes, ma'am. 23 MS. POWELL : Thank you. 24 HEARING OFFICER : Any other questions? 25 MS. WEST: Do you have them here?

Page 31 1 MR. LE: Matter of fact, I do, but just 2 happen my wallet's in the car. I can go if you have need it. I do have a pocket license with 3 me in my car. I didn't drive this morning, so 4 5 I left my wallet in the car. If you need me go 6 get it, I can get it for you. MS. POWELL : Did he answer your question? 7 MS. WEST: Yes, he did. 8 9 MS. POWELL : Okay. 10 MR. LE: If you need I go get it. It's no 11 problem. 12 HEARING OFFICER : Any further questions by the board? 13 MR. JOCHUMS : I think we should ask and 14 15 make sure that the other gentleman has anything to say. 16 17 HEARING OFFICER : Certainly. Mr. Nguyen? 18 Does he have anything further? 19 MR. NGUYEN : (Shaking his head back and 20 forth.) 21 HEARING OFFICER : Does anyone have any 22 particular questions, Mr. Jochums or any board 23 members, that they'd like Mr. Le to ask Mr. 24 Nguyen, if he'll help us? 25 MR. JOCHUMS : I don't.

Page 32 1 MR. KEENE : I have a question for Kathy. 2 It says that Mr. Nguyen was -- has had his establishment license since '93, December 8, 3 Was he the original owner of this salon 4 '93. 5 or has it changed hands? MS. WITTUM : That -- that, I don't know. 6 7 MR. LE: Can I answer that for you? MS. WITTUM : Yes. 8 9 MR. LE: As far as I know, I think he took over in '95, I believe. Previous owner before 10 that was his brother before that. His brother 11 12 transferred that over to him. I think his brother had it for about a year and then 13 transferred it over to him. He be having it 14 15 like ten plus year already. 16 MR. KEENE : Thank you. 17 HEARING OFFICER : If there are no further 18 questions, we'll -- I'll ask this question to 19 the board. Do you all normally go off the record to do deliberations? 20 21 MS. WITTUM : Yes. 22 HEARING OFFICER : Okay. Then at this time, 23 we'll be off the record for deliberations. 24 (WHEREUPON, the board held deliberations off the record, after which proceedings resumed 25

Page 33

1 as follows, to-wit:)

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HEARING OFFICER : We're back on the record now for motions regarding HO#06-246. That's the one we'll begin with.

MR. KEENE : I'll make a motion. Finding 5 6 the allegations being true, I move to order the 7 respondent to pay a fine in the amount of \$250.00, payable within 30 days of receipt of 8 9 the Board's order. Failure to pay the fine as 10 ordered will result in suspension of 11 respondent's practitioner license beginning 30 12 days from receipt of the order and continuing for a period of 90 days from the date the 13 respondent relinquishes his license to the 14 15 Board.

16 HEARING OFFICER : Before the board votes, I
17 want to make sure you know that you're making
18 this motion regarding Mr. Nguyen, who owns the
19 establishment.

20 MR. KEENE : No. That was on Mr. Le.
21 HEARING OFFICER : Well, -22 MR. KEENE : Well, we started out with Mr.
23 Le.
24 HEARING OFFICER : All right. Well, go

25 ahead and do that one first, then.

Page 34 1 MR. KEENE : That's the one I just did. 2 HEARING OFFICER : That's the one we just did. All right. I wanted to make sure we had 3 the right one. 4 MS. POWELL : We have a motion on HO#06-247. 5 6 MS. TURMAN : Madam President, would you 7 have Cliff to please repeat that for me, please? 8 MS. POWELL : Ms. Turman would like for you 9 10 to repeat that. 11 MR. KEENE : The motion was, finding the 12 allegations true to impose a \$250.00 penalty. MS. TURMAN : Thank you. 13 14 MS. POWELL : Is there a second? MR. DOWNEY : I'll second. 15 MS. POWELL : I have a motion and a second. 16 17 Is there any discussion? MR. DOWNEY : The reason I'm going to second 18 19 this is I feel like the individual has been jerked around by a dismissal letter that was 20 sent to him. So I'll second that. 21 22 MS. POWELL : I have a motion and a second. 23 All those in favor, raise your right hand. 24 (Show of hands.) 25 MS. POWELL : All those opposed?

Page 35 1 (Show of hands.) 2 MS. POWELL : Any abstentions? 3 (PAUSE.) MS. POWELL : Motion carries. 4 HEARING OFFICER : That decision will be 5 6 reduced to writing and sent to you, but I think 7 you probably understand what they've decided. MR. LE: Yes, ma'am. 8 9 HEARING OFFICER : And now is there a 10 motion regarding Mr. Nguyen? MR. KEENE : Okay. I'll make a motion. 11 12 Finding the allegations being true, I move to order the respondent to pay a fine in the 13 amount of \$250.00, payable within 30 days of 14 15 receipt of the Board's order. And further the respondent is ordered to cease and desist from 16 17 practicing cosmetology until such time as the 18 respondent is properly licensed by the board. 19 MR. JOCHUMS : This one had an establishment 20 license. 21 MR. KEENE : Oh, that's right. Then I did 22 do the wrong motion earlier. Because hasn't renewed his license. I believe Mr. Le had not 23 24 renewed his license, --25 MS. POWELL : No, he has not at this point.

1 MR. KEENE : So that was the wrong motion a 2 while ago. I did number one on the first guy, but he actually has not renewed his Arkansas 3 license. So it should have been motion number 4 5 three. So -- on Hearing Order 06-246, this is 6 on Mr. Nguyen, should be motion one. Finding 7 the allegations being true, I move to order the respondent to pay a fine in the amount of 8 9 \$250.00, payable within 30 days of receipt of 10 the Board's order. Failure to pay the fine as 11 ordered will result in a suspension of 12 respondent's establishment license beginning 30 days from receipt of the order and continuing 13 for a period of 90 days from the date the 14 15 respondent relinquishes his license to the Board. 16

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MR. JOCHUMS : I think that we can let the
original one stand. It's a \$250 civil penalty.
And he'll pay that in front of whatever he has
to pay to get relicensed.
MR. KEENE : Okay. Works for me.

MS. POWELL : Okay. I have a motion. Do I
have a second?
MR. DOWNEY : Second.

25 MS. POWELL : There's a motion and a second.

Page 37 1 Is there any discussion? 2 (No response.) MS. POWELL : All those in favor of the 3 \$250.00 fine, raise your right hand. 4 5 (Show of hands.) 6 MS. POWELL : All those opposed? (Show of hands.) 7 MS. POWELL : Motion carries. 8 HEARING OFFICER : That decision will also 9 10 be reduced to writing. You can appeal the decision of the board through the 11 12 Administrative Procedures Act. You will have to pay a \$250.00 fine in the next 30 days. 13 14 MR. LE: Yes. Okay. Ms. Wittum, can I 15 have a question for you? 16 MS. POWELL : Yes? 17 MR. LE: Oh, I'm sorry. I need to ask Ms. 18 Wittum a question real quick. 19 MS. POWELL : Go ahead. 20 MR. LE: What is the fee for a renew a --21 MS. WITTUM : Eighteen dollars a year. 22 MR. LE: Sixteen or eighteen? 23 MS. WITTUM : Eighteen. 24 MR. LE: Eighteen dollar a year? So 25 whatever I give you if those calculate up to --

Page 38 1 MS. WITTUM : Eighteen dollars for each year from 2003. 2 MR. LE: -- 2003, 2004, 2005, 2006, four 3 years, I guess, 72 plus 250? 4 5 MS. WITTUM : Yes. 6 MR. LE: Okay. I got you. 7 HEARING OFFICER : Unless there are further 8 questions or discussion, this hearing is called 9 to a close. MR. JOCHUMS : I want to propose that we do 10 11 -- I believe that she's here, Niki White. 12 That's HO#06-372. It's further back in your 13 packet. 14 (Board members locating documents.) 15 MR. JOCHUMS : While we're doing that, I'll just explain to the people in the audience that 16 17 we're basically going down the list as printed, 18 but some of you actually got here before we 19 started. So we'll take you no matter whether somebody else wanders in that's earlier than 20 21 You're still in the higher position and you. 22 we'll try not to make you wait too long. 23 This is 06-372, Niki White d/b/a Cuttin' 24 Up. HEARING ORDER #06-372: NIKI WHITE d/b/a CUTTIN' UP 25

Page 39 1 HEARING OFFICER : Ms. White, did you 2 receive a copy of the order and notice of 3 hearing? MS. WHITE : Yes, I did. 4 HEARING OFFICER : Okay. And are you 5 6 represented by counsel? 7 MS. WHITE : No. 8 HEARING OFFICER : And everybody's been 9 sworn in that will be on your behalf? 10 MS. WHITE : Yes. HEARING OFFICER : Okay. At this time, I'll 11 12 just have you introduce yourselves for the record. 13 14 MS. WHITE : Okay. I'm Niki White, owner of Cuttin' Up Salon. 15 MR. KUTAIT : I'm Page Kutait. I'm the 16 17 Deputy Director of the Arkansas Assessment Coordination Department. I'm not counsel. I 18 19 am just here for support. 20 MS. WHITE : I apologize if I appear to be 21 nervous, because I really am. 22 (LAUGHTER.) MS. WHITE : So, anyway --23 24 MR. JOCHUMS : Madam Hearing Officer, our 25 inspector today is Ms. Bland. Will you pull

your chair up?

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2 And I'll begin in this case and present 3 some introductory testimony from the director and then the inspector's testimony. 4 5 HEARING OFFICER : And do you have exhibits 6 you're going to present? 7 MR. JOCHUMS : Yes. I'm going to present one, a packet consisting of the historical 8 9 review, conveyance letter, notice of hearing, and inspector's report. That will be Board's 10 Exhibit "1". 11 12 HEARING OFFICER : Do you have any objection to that? 13 14 MS. WHITE : That's -- that's the packet 15 that I received? 16 MR. JOCHUMS : I think that's it. 17 MS. WHITE : I did? Okay. I have an 18 objection. 19 HEARING OFFICER : All right. What is your 20 objection? 21 MR. KUTAIT : The form was changed after 22 Niki signed it. 23 HEARING OFFICER : What changed after she 24 signed it? 25 MS. WHITE : Okay. This (indicating) is the

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Page 41 1 inspection that she left me that day when I signed off and she signed off. And this 2 (indicating) is the one that I got in the mail. 3 This (indicating) is the one I posted at the 4 5 beauty shop. 6 When I received this in the mail, it's all 7 of the exact same. There's four points here, 8 and five here. So this one was added after the 9 fact. 10 HEARING OFFICER : Okay. MR. KUTAIT : You might want to show them. 11 12 MS. WHITE : Do I need to bring it to you? MR. JOCHUMS : Does your copy have the last 13 item as, "Niki did not wash hands between 14 15 clients?" MR. KUTAIT : Okay. That wasn't on Niki's 16 17 form. MS. WHITE : This is the one I received. 18 19 This is the one that was left there that day. 20 And it does not have that. 21 HEARING OFFICER : Do you want to get a copy 22 of that as an exhibit for the board to see? 23 MS. WHITE : Do I need to pass it around or 24 25 HEARING OFFICER : At this point, can she

Page 42 1 pass it and then we can get copies made? 2 MR. JOCHUMS : Yes. We can get copies made. 3 And we can just take some testimony about this, as well. 4 5 (Ms. White passes document to board members 6 to pass around.) 7 MR. JOCHUMS : The board members have a copy of this one. They do have that. They just 8 9 don't have the yellow. 10 MS. WHITE : Okay. HEARING OFFICER : What we will do at this 11 12 time, is accept the exhibit from Mr. Jochums as State's Exhibit "1". And I'll let you -- would 13 14 you like to introduce the copy you brought with 15 you as --16 MS. WHITE : Yes. HEARING OFFICER : -- as Respondent's Exhibit 17 18 "1", also. And those will be accepted and 19 we'll hear testimony regarding both of them. 20 (WHEREUPON, State's Exhibit "1" and 21 Respondent's Exhibit "1" to HO#06-372 were 22 received into evidence.) 23 HEARING OFFICER : All right. Now you can 24 proceed with your case. 25 MR. JOCHUMS : Okay. My first witness is

Page 43 Kathy Wittum, who was previously sworn. 1 TESTIMONY AND EVIDENCE 2 GIVEN ON BEHALF OF THE STATE BY 3 4 KATHY WITTUM, 5 having been previously sworn to tell the truth, testified on her oath as follows, to-6 7 wit: DIRECT EXAMINATION 8 9 BY MR. JOCHUMS: 10 O Kathy, will you give the Board a little overview of 11 Niki White d/b/a Cuttin' Up? 12 A The establishment license was issued August 3, 13 1995. There's no history of prior violations for the 14 establishment or the practitioner. 15 On May 2, 2006 Inspector Bland was in the 16 establishment and cited the respondent for: failure to 17 keep the furnishings clean, failure to wash hands before 18 rendering services on clients, failure to use neck 19 strips or towels to protect clients' skin, failure to 20 properly dispose of instruments that cannot be 21 disinfected, and failure to store instruments in labeled 22 containers. A civil penalty was issued on June 22, 2006 in the 23

24 amount of \$125.00. The certified notice was signed by 25 Andrea Gray on June 26th.

Page 44 And State's Exhibit "1" also contains the cover 10 2 letter that you sent to this young lady? 3 A Yes. Pages one and two following that is the notice of 4 O 5 hearing setting out the charges this morning? 6 A Yes. 7 Q And the discussed document, entitled Inspection 8 Report? 9 A Yes. 10 MR. JOCHUMS : No other questions of this 11 witness. 12 HEARING OFFICER : Does the board have any questions of Ms. Wittum at this time? 13 14 MS. TURMAN : Excuse me. I'm very sorry. 15 When Ms. Bland was doing the -- on here, on the 16 report she notes here that hands were not 17 washed. Here it's the same on her copy. HEARING OFFICER : Well, we'll find out when 18 19 they testify about this. 20 MS. TURMAN : I just wanted to clarify that. 21 (MULTIPLE DISCUSSIONS TAKING PLACE.) 22 MR. KUTAIT : And you've got our copy. 23 MR. JOCHUMS : I have nothing further. They may have a question. 24 25 HEARING OFFICER : Do you have any questions

Page 45 1 about what Ms. Wittum has just testified about? 2 MS. WHITE : Yes. HEARING OFFICER : Just ask her. You're 3 just questioning. Do not testify at this 4 5 point. Are there any questions that you'd like 6 to ask her? 7 MS. WHITE : No. (LAUGHTER.) 8 9 MR. JOCHUMS : My next witness is Inspector Pat Bland. 10 TESTIMONY AND EVIDENCE 11 12 GIVEN ON BEHALF OF THE STATE BY 13 INSPECTOR PAT BLAND, 14 having been previously sworn to tell the 15 truth, testified on her oath as follows, to-16 wit: 17 DIRECT EXAMINATION 18 BY MR. JOCHUMS: 19 0 Ms. Bland, you are a board inspector? Yes, I am. 20 A And have been for a number of years? 21 0 22 A Yes, I have. Are you familiar with Niki White? 23 Q 24 A I sure am. And with her salon also? 25 Q

1 A Yes.

2 Q Where is that salon located?

3 A In Malvern.

4 Q How large is it? Is it a several person salon or a 5 one person?

6 A Yes, it is. Niki has four or five stylists and7 sometimes a nail technician. It's quite a large salon.

8 Q Now, were you there on May 2nd?

9 A Yes, I was.

10 Q And could you tell us about your visit and what you 11 saw?

12 A Yes. I was there May 2nd to do a routine 13 inspection. And as noted on my inspection sheet, there 14 were used wax sticks left in the wax machine. The roll-15 about carts were dusty. Neck strips or towels were not 16 being used to protect the client. And instruments were 17 left lying on the stations and not put in labeled 18 containers. Also, I do have Niki did not wash hands 19 between clients.

20 Q Is that somewhere on this check list?

21 A Yes, it is.

22 Q Can you tell us where?

23 A It's on the very top section, under "Clothing of 24 practitioner clean". It's the next one down,

25 "Practitioner washed hands (soap & water or equivalent)

Page 47 1 before rendering services". Are you talking about the right hand column? 20 It's on the right hand column of the inspection 3 A 4 sheet. 50 And it's in a box that has "No" on the top of the 6 column? 7 A Correct. Thank you. Now, on that particular day, how many 80 9 people do you remember were working? 10 A Four on that day. 11 0 Okay. And have you --12 A I had four listed. I'm sorry. I don't recall if 13 all four were there, but I had four practitioner 14 licenses current. 15 O That you saw on the wall? 16 A Correct. 17 O But there were more -- Niki was not the only --18 A Right. -- one working that day? 19 O That's correct? 20 A Was she even there? 21 0 22 A She was there. And each of the items that you've noted or listed 23 Q 24 are covered by specific board regulations? 25 A That is correct.

Page 48 1 MR. JOCHUMS : I also want to, in this case, 2 make State's Exhibit "2", the Board Regulations. 3 HEARING OFFICER : Those will be accepted. 4 5 (WHEREUPON, the Rules and Regulations of 6 the Arkansas Board of Cosmetology were 7 incorporated by statute as State's Exhibit "2" to HO#06-372 and received into evidence.) 8 9 MR. JOCHUMS : I don't think I have any more 10 questions either. Thank you. 11 HEARING OFFICER : Do you have questions for 12 Ms. Bland? MS. WHITE : Well, no. I mean, I just want 13 to address the board. 14 15 HEARING OFFICER : Does the board have 16 questions for Ms. Bland? 17 MS. PICKERING : We're looking at this 18 sheet, here (indicating). If the last thing 19 you put down was, "Niki did not wash hands between clients", why would it not be on her 20 21 sheet? Did you do that after you left the 22 salon? 23 BY THE WITNESS: 24 A The only reason that something would be added is if 25 I observed a practitioner going from one point to

Page 49 1 another, one client to another, and I had already made 2 out my inspection report -- if I saw that practitioner 3 go directly to another client without washing their 4 hands or going to the shampoo bowl, then I would note 5 that. I honestly do not recall why I added that on my 6 sheet and not on Niki's. 7 MS. TRAYLOR : It's on both sheets. 8 BY THE WITNESS: I mean, that is the reason that I normally do that. 9 A 10 MS. TURMAN : It's on here. 11 MR. KUTAIT : It's checked on both sheets, 12 but --MS. TRAYLOR : It's checked on both sheets. 13 MR. KUTAIT : -- not noted on the bottom. 14 15 BY THE WITNESS: It's checked on the copy of both of these, but I 16 A 17 did not --18 MS. TRAYLOR : Yeah. Over in the "Yes/No" 19 columns. MR. DOWNEY : Second line down. 20 21 MS. TURMAN : It's checked on both columns. 22 MR. JOCHUMS : I'll tell you what. Why 23 don't we just go right to the respondent and find out what she wants to tell us. 24 25 HEARING OFFICER : We just need to make sure

Page 50 we know who we're directing questions at before 1 2 we do that. Okay. Do you have any witnesses 3 to call today? 4 MR. KUTAIT : No. 5 HEARING OFFICER : Other than just yourself? 6 MS. WHITE : I don't need them. I have them 7 here, yes, for support but I don't think I need them. 8 9 HEARING OFFICER : All right. Then it's your chance to tell the board what you want 10 11 them to hear today. 12 MS. WHITE : Okay. On that, the one about the washing hands -- this says that I went 13 straight from one client to the next. I took 14 15 my client into the wax room, which has a sink. And I did wash my hands. Ms. Bland did not ask 16 17 me if I did or did not. Yeah, I didn't feel 18 that it was a problem. She didn't mention that 19 whenever she was there. Do I need to pass this 20 around? Then I went -- I had the same client and 21 22 went straight to doing his haircut. So -- I 23 mean, I washed -- I did wash my hands in that She didn't ask me if I did and she 24 room.

didn't also, you know, say is there a sink in

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Page 51 there, so. You know, I -- that's the only way 1 2 I can -- I mean, I did wash my hands. MR. KUTAIT : Probably the significance of 3 it not being written on the form is that, had 4 5 it been written on the form, Niki would have known to say something. But since it wasn't 6 7 written on the form --MS. TRAYLOR : It was checked. 8 9 MR. KUTAIT : -- right. But I was looking 10 at this form. It's huge. And it's hard to tell what's "Yes" and what's "No." 11 12 MS. WHITE : And my record is clean. I brought my past inspections and I've never had 13 14 anything. And so I really didn't know, you 15 know, how to address it. You know, if there has been a problem and she's asked me to change 16 17 something, I've done it. I don't have a 18 problem with it. And I feel like, you know, if 19 I were talked to, it would have been done. 20 And, you know. 21 HEARING OFFICER : Okay. We're going to 22 start here to my left, if you have questions 23 for Ms. White or Ms. Bland, just address them. 24 MS. WHITE : Now, do I go down --25 MR. JOCHUMS : Please, just address all your

issues.

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HEARING OFFICER : Yes. This is your chance
to tell us about everything.

MS. WHITE : Okay. The first one is, "used 4 wax sticks are left on the wax machine". Prior 5 to having a wax pot, which we use the sticks --6 7 we use the wax sticks with the roller heads. We use antiseptic on every client before 8 rendering the service. So with a roller head, 9 you cannot -- it's not possible to change a 10 11 roller head every single time. We had never 12 had a problem with that in the past. When we got the wax pot, we were doing the same 13 14 procedure. Using the antiseptic on the 15 client's skin and we change the wax sticks daily, which is different from a roller head 16 17 that you may use, you know, for quite a few 18 days. We didn't feel that it was a problem and 19 she hasn't mentioned it before. And so we felt 20 that that was appropriate.

Okay. The "roll-about carts needed dusting". I do have someone that comes in and cleans weekly. The only thing I can think of is it may have been daily dust. They're black, you know, I apologize for that. I mean, I

1 don't know -- I mean, I do try to keep a clean,
2 nice shop. I have pictures of my salon
3 (indicating). I do -- I'm very strong about
4 trying to keep everything nice and orderly, not
5 only for the clients, but for myself and the
6 other ladies.

7 "Neckstrips or towels are not being used to protect the client". My policy is to use 8 either an absolute clean cape or a towel around 9 10 the neck. We have a washer and dryer on the 11 facility that is going constantly. We have 30 12 capes that we go in and out. And if we don't have a towel, then we do use a clean cape or 13 14 have them change into a smock. Since this isn't -- I called the state board and they 15 informed me that that's not okay, but since we 16 17 had done that through the, you know, the times 18 before, you know, I didn't realize it was, you 19 know, that was not acceptable.

20Okay. "Instruments are left lying on21stations and not put in labeled containers".22There was a comb laying on one of my girls'23stations. She had just finished a customer and24she was running to get an old lady back behind25-- she lives back behind us. So anyway, she

ran out to go get her. We've had problems with 1 2 the sanitizers in the past. We first had 3 Barbicide jars on our stations. And she told us that -- she came in one time and she told us 4 5 that they are not to be used at all. So we got rid of them. She told us to get a container 6 7 with a lid on it. And so I got rid of all the Barbicide jars, purchased the container with a 8 lid on it. And then the next time she came in, 9 10 she said that's not good. You need something 11 that has three compartments, Dirty, Sanitizer, 12 and Clean. So I went out and I purchased that and that's what we've been using. So it is a 13 14 less convenient, you know, to not have 15 something on your station just to drop a comb into instead of running back to the back. You 16 17 know, I apologize. She was -- we were busy 18 that day and I'm sure it was just, you know, inconvenience. But since that, I've called the 19 state board and they have informed us that we 20 can have Barbicide jars on our stations. 21 And 22 since then we have repurchased them and put 23 them there in addition to this one that we have 24 in the back section.

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And then, I've already addressed the one

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Page 55 1 about I did not wash my hands. 2 HEARING OFFICER : Mr. Jochums, any questions for Ms. White? 3 4 MR. JOCHUMS : How long have you operated 5 your shop? 6 MS. WHITE : Eleven years. 7 MR. JOCHUMS : And how many stations are you 8 set up for? 9 MS. WHITE : I have four stations and 10 there's four of us that work there right now. I do not have a nail tech at this time. 11 MR. JOCHUMS : Did I understand you to say 12 that you've been told different things about 13 how you should handle the sanitizers? 14 15 MS. WHITE : Yes. And I'm a little confused 16 about it, you know. And every time she asked 17 me to do something, I did act upon it. And 18 that's why I feel like this is a little bit 19 harsh, because I am someone that you can talk 20 to and will, you know, comply with the rules. 21 MR. JOCHUMS : I have no other questions of 22 Ms. White. 23 HEARING OFFICER : Okay. We'll start to my 24 right. Questions for Mr. Bland or Ms. White, 25 but make sure we know who your are addressing.

MS. TURMAN : Ms. Bland, could you possibly explain to us this discrepancy she's stating about the jars? Can you tell us about this?

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MS. BLAND : I believe in the past, I have 4 5 instructed practitioners and salon owners that a sanitation container has to be large enough 6 7 to hold all instruments. I don't -- and I may have said this, Niki, I'm not real sure. 8 But I don't recall telling anyone that they could not 9 use a Barbicide jar. I normally say, you can 10 11 use a Barbicide jar, but you have to have a 12 container with the Barbicide solution in it large enough to accommodate what we now use in 13 14 the industry, which are these big round 15 brushes, flat paddle brushes, and larger instruments than we used to use back some years 16 17 ago when we just had wrist-saver brushes that would fit down in the Barbicide jar. So that 18 19 is -- I didn't -- I relay that to all of my salons, that you needed a container with 20 21 Barbicide, large enough to accommodate larger 22 So you know, there may have been some items. 23 confusion. I've had confusion in other salons 24 with that, but I don't recall telling anyone that they cannot use the Barbicide jar. 25 I do

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go on and explain to them that they can not 1 2 directly put their instruments into the Barbicide if they use it because they have to 3 be washed with soap and water prior to 4 5 immersion. So I do explain that to them. Yes, you can use it, but if it's not large enough to 6 7 accommodate the big rounds and paddle brushes, then you need a container with solution in it 8 9 to accommodate those instruments. 10 MS. TRAYLOR : But they still have to be washed before they put them in. 11 12 MS. BLAND : They still have to be washed. All instruments have to be washed. 13 14 MS. TURMAN : And a follow-up question on 15 this, though. I simply see reading, you did -that's the first thing I noticed when I was 16 17 looking at the inspection report, that you did 18 note it there that she did not wash her hands, 19 but you just failed to -- to indicate, you know, indicate that on your follow-up analysis 20

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21 at the end.

MS. BLAND : It was an oversight on my part. When I get out, I go through my inspection reports and try to inspect them before I send them into the office and make sure that I have

copied it on my comments.

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2 MS. TURMAN : I also have a question for 3 Niki. Niki, are you in the habit, normally, of 4 signing your inspector's report without reading 5 it? 6 MS. WHITE : Well, I hate to tell you this, 7 but I've never had anything and so I didn't expect, you know, anything. And I was very 8 9 busy that day. I had -- well, I should've brought a copy of my book that day, but it was 10 11 just extremely busy and I've never had a 12 problem. I didn't know, you know, to expect that. 13 MS. TURMAN : 14 Thank you. 15 HEARING OFFICER : Any more questions from the board members here? 16 17 (No response.) HEARING OFFICER : Mr. Jochums, any follow 18 19 up questions? 20 MR. JOCHUMS : No. I would just comment 21 that the notice of hearing essentially had 22 recommended a \$25.00 fine for each of five 23 health violations. I don't know off the top of 24 my head know which rule goes with which health violation. If you find -- obviously, you can 25

Page 59 1 find her not guilty completely, or if you find her less than all five, you can adjust the 2 penalties accordingly. 3 MS. WHITE : I would like for the board to 4 5 consider dropping all charges. Based on my 6 history. 7 MR. KUTAIT : Niki's never had a problem before. It's kind of caught her by surprise. 8 9 MS. WHITE : If you asked me to do five 10 colors in somebody's hair, I can do that. This 11 is just not my --12 (LAUGHTER.) MR. JOCHUMS : Nothing further from me, 13 14 then. 15 HEARING OFFICER : Anything further from the board? 16 17 (No response.) 18 HEARING OFFICER : We will now go off the 19 record for a moment for board deliberations to 20 be made. 21 (WHEREUPON, the board held deliberations 22 off the record, after which proceedings resumed 23 as follows, to-wit:) 24 HEARING OFFICER : We're back on record. 25 MS. POWELL : Do I have a motion?

Page 60 1 MS. TURMAN : Like I said, I may be making -2 - I'll will make one that all the fines stand, except -- because maybe, I do believe our 3 inspector that said there was a little bit of 4 5 problem with that on the report. I think the 6 rest of the fines should stand, excluding the 7 hand-washing. MR. JOCHUMS : So that would be \$100.00. 8 9 MS. TURMAN : Yes. 10 MS. TRAYLOR : I second that. MS. POWELL : I have a motion and a second 11 12 that the fine be \$100.00 All those in favor, raise your right hand. 13 (Show of hands.) 14 15 MS. POWELL : All those opposed. 16 (Show of hands.) 17 MS. POWELL : Okay. Any abstentions? 18 Motion carries on motion number one and a fine 19 of \$100.00. 20 HEARING OFFICER : That finding will be 21 reduced to writing and sent to you. And if you 22 wish to appeal it, it can be done so under the 23 Administrative Procedures Act. Are there any 24 other questions or comments? 25 MS. CAUDLE : The court reporter needs this

1 gentleman's name. 2 HEARING OFFICER : Yes. Okay. Since there 3 are no other questions or comments this hearing will be closed. 4 5 (MULTIPLE DISCUSSIONS TAKING PLACE.) 6 MS. POWELL : At this time, we're going to 7 have our Legislative Committee report from our attorney, Kent Walker. 8 9 (MULTIPLE DISCUSSIONS TAKING PLACE.) 10 MS. WHITE : While you wait for copies, do 11 we need to stay? 12 MS. POWELL : No. 13 MR. JOCHUMS : No. 14 MS. POWELL : You may leave. 15 MS. WHITE : We work on Mondays and so we took off today. Okay. So, what about my copy? 16 17 MS. WITTUM : She's going to bring a copy 18 down. 19 MS. WHITE : And then I can leave? 20 MS. WITTUM : Yes. 21 MS. WHITE : Thank you. 22 MS. LEE: While we're waiting, can I make a 23 comment? 24 MS. POWELL : Sure. 25 MS. LEE: We have a new director. And

we've been in the business -- we were just 1 talking about that, for years and years and 2 years. And every time our inspector comes, we 3 find something else out. And this lady up here 4 5 is enforcing the laws. I mean, we've had to do different things that we've not ever had to do 6 7 for years and years. And we need her support and so if something happens in your salon and 8 9 you think, oh, you know, they're picking on me or whatever. It's not. She's just taking each 10 11 rule and enforcing them. I mean, we've had to 12 do some things in school that never have we had to do, but they're there. Someone wrote the 13 law and it's there, so we need to have that 14 15 support from the board. So don't take it 16 personally.

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17 MS. KUTAIT : Well, but it's hard to take --18 not take it personal when you take pride in 19 what you do. And every time someone comes in 20 and tells you that you need to change something 21 and you do it, and then all of a sudden you get 22 stuck with all these fines. And then you get a 23 letter in the mail saying you're going to be 24 fined for it. I mean, I'm all for following rules and doing what you're supposed to do. 25

1 MS. LEE: Just get the law book and follow 2 the rules.

3 MS. KUTAIT : Right. But you know that law book -- I mean, we expect her, if we're doing 4 5 something wrong, she tells us and we change it. 6 And that's what we do. And to be fined for 7 that? I mean, we didn't even -- I mean, she didn't follow back up to see if we're doing it. 8 9 I mean, as far as the -- it's just -- I just don't think that's right. We have had no 10 11 problems in that shop. We have a good 12 reputation and one person can come in there and 13 take that away from us.

MS. WHITE : I've dug around for the rule book. It's been eleven years since I've had one, and so I called and requested it on the 28th and I did not receive it until Friday. I felt also that, you know, I was kind of dropped the ball on because I wasn't sure what the 4.2 this and 4.2 that -- you know.

MS. KUTAIT : And we need her, I realize that. Because there are shops that truly are a disgrace to walk to in or people who don't have licenses that are working. But we -- we follow the rules and we're being punished. We didn't

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even get a, you need to get on this. You need to change this. It's just my -- I just don't think that's fair to us, because we're trying to do the right thing.

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MS. POWELL : I have a board member that would like to speak.

7 MR. DOWNEY : Madam Chairman, I'd like to just kind of give a little bit of thought to 8 9 this. When you're out here on the highway and 10 you're running down that highway at 80 miles an 11 hour and a State Trooper stops you, he does not 12 take into consideration that you have followed the law the whole time you've driven, your 13 14 whole life. You will get a fine.

15 MS. KUTAIT : I've gotten warnings before. I know everybody's probably gotten a warning. 16 17 That's what I expect her to do is warn me. And 18 then every time she's told us the change, if 19 you had seen the pictures, we changed out our Barbicide. We did it the way she said. And 20 21 everything she asked us to do, we changed. And 22 I feel like we're being pun -- I mean, that's 23 what she's there for to make sure we're doing 24 it.

HEARING OFFICER : Excuse me.

MS. KUTAIT : Okay.

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2 HEARING OFFICER : I understand that you're
3 frustrated, but this --

MS. KUTAIT : Well, she started it.

5 HEARING OFFICER : -- hearing is closed. Ι 6 will say something to everyone in this room and 7 I am not part of this board, but I do lots of board hearings. If you hold a license -- I 8 9 hold one. I'm responsible for knowing what the rules and regulations are for mine. If I think 10 11 there are some new rules out there, I best call 12 and find out what they are or get a book that tells me and read it. Okay? And I know y'all 13 14 probably have an absolutely wonderful shop and 15 so does everybody else in here, as far as I know. 16

17 MS. POWELL : At this time, we're going to 18 move -- I need to introduce our attorney, Kent 19 Walker, who's going to bring up our Legislative 20 Committee Update.

21 MR. WALKER : Good morning, everyone. I'm 22 Kent Walker. I've been hired by the 23 Cosmetology Board to represent you both for 24 legislature and also to assist in revising some 25 rules and regulations and proposing some new

legislation for the upcoming session. I know I've already met a few of you all and for those of you that I have not, I hope to get to know you better during the course of the time frame of working for you.

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I'm starting with a clean slate here, so 6 7 all that being said, we have -- I guess two or three weeks ago we decided to do statewide 8 meetings. We decided to do each congressional 9 10 district, doing outreach throughout the state to allow members or licensees who don't have 11 the opportunity to travel, at least to have 12 access to a location closer in which they might 13 14 be able to come and give some input and 15 hopefully suggest some changes or revisions that are forthcoming. 16

17 All that being said, we chose the sites 18 based on proximity to the congressional 19 districts and where they were. And secondly, about the size of the location itself, 20 21 Texarkana, West Memphis, Fayetteville, Little 22 Rock, of course, all being major areas of 23 arteries within our state to allow people easy 24 access. And it was certainly easier for us to meet. We have chosen various issues on which 25

to focus our endeavors on. If y'all have 1 2 copies, they have practitioner issues, scopes of practice, student issues, board issues, and 3 4 continuing education. Unfortunately, due to 5 the fact that each of those subjects would require us to probably have an in-depth 6 7 discussion, we're not going to hit all of those at every particular location. We'll emphasize 8 one or two at each, thereby allowing for a, 9 what I consider a very forthcoming discussion 10 11 allowing more detail to come out than otherwise 12 does not transpire, knowing that even like this you certainly can't go over every single topic 13 14 that individuals may be concerned with. But 15 these type of sessions and these type of events, I think, would allow for people to 16 17 vocalize the concerns and then have that 18 articulated to the board. And then at some 19 point, may have changes, suggestions, even revisions of rules or regs or to the statutes 20 21 themselves. That's sort of my two cent 22 introduction. If anybody has any questions at 23 this point, I could maybe elaborate on further 24 issues.

MS. POWELL : Does anyone from the board

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have any questions?

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2 HEARING OFFICER : They thought you were 3 going to talk awhile.

MR. WALKER : Well, I'm an attorney. I can take as long as you need me to take.

HEARING OFFICER : Well, I know you can.

7 MR. KEENE : I understand you said that you were going to hit on one or two of those topics 8 at each one of these sessions. Does that mean 10 if there's another issue that you're not going to discuss it? 11

12 MR. WALKER : No. What we've tried to do is format it, for example, I believe in West 13 14 Memphis we're going to hit practitioner issues, 15 scopes of practice. And then -- is that right, Kathy? I believe that's right. And then allow 16 17 any subject that people want to discuss to come 18 have a certain open ended session at the end of 19 the meeting. So people could bring up anything that's not even within the parameters of what 20 21 we've defined that meeting to be. I know 22 people in Tex -- you know, in West Memphis may 23 want to talk about board issues or any of the 24 other issues. But the problem becomes that we would have a meeting for six hours at each of 25

Page 69 1 these locations. So what we're trying to do is 2 narrow the scope and thereby, sort of narrow the time frame, of course, to allow that to 3 4 happen. But any issue is open. Yeah. But I would think if an 5 MR. KEENE : 6 issue was in West Memphis, they'd have the same 7 one in Ft. Smith. 8 MR. WALKER : I agree. 9 MR. KEENE : So I don't see how you can 10 narrow it down to having one or two topics 11 without opening it up to the entire scope. 12 MR. WALKER : I agree. They will be open, but they won't -- I don't foresee us going 13 through each rule and reg and statute for all 14 15 the subjects, because the time will not allow. But to do it for two or three would, and then 16 17 at the end if someone wanted to talk about the 18 board or continuing ed, they could, for sure. 19 And I think, it's not only a way to communicate throughout the state, but a way to 20 21 gain feedback on any issue that might be 22 outstanding with any of the licensees or 23 teachers. 24 MS. WITTUM : If I may, Kent, to address the concern that Cliff mentioned. We could -- we 25

haven't discussed it, but we could even after 1 2 each one of the meetings prepare some type of cursory report where we would be able to note 3 4 the topics that were brought up at each one of 5 the meetings so that we could make that available to people at the next meeting if it 6 prompts any discussion. The main thing I think 7 at this point, is just to hear what the public 8 has to say, so that we'll know exactly which 9 areas we need to address. 10

11MR. KEENE : I think we heard some just a12few minutes ago.

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(LAUGHTER.)

MS. TURMAN : I'm thinking though is this going to turn in -- I hope it doesn't turn in -- I know -- I mean, surely we've made -- we've tried to correct some matters, but it's -- it could turn into a board bashing session.

19 MR. WALKER : Well, I'll be honest. I don't 20 know what awaits in terms of state or 21 perception out there, but I do know that in 22 terms of creating rules and regs that one, it 23 is easier to communicate up front and hopefully 24 get input. Because I mean, everyone here has 25 their own opinion. I mean, I have my own

1 opinion, etcetera. But at the end of the day, 2 whatever the rule and reg becomes, it can't be everyone's opinion. So at least allowing 3 someone an opportunity or ability to channel 4 5 their thoughts somewhere may provide -- my 6 background, what I have done is have seen that 7 that will quell a lot of criticism, because people have had an opportunity to be heard. 8 MS. TRAYLOR : Who'll do these 9 10 presentations? 11 MR. WALKER : How will they be structured? 12 MS. TRAYLOR : No. Who is going to do them? MR. WALKER : I don't know that we so much 13 14 have gotten that far. I assume the appointees 15 to the committee. Well, and we don't expect the MS. WITTUM: 16 17 forum to be a formal presentation. 18 MR. WALKER : Right. 19 MS. WITTUM : I know we will initiate the 20 discussion, but then we hope that the public 21 takes over and they do the majority of the 22 speaking during this event. 23 MS. POWELL : I think the purpose is for 24 this committee to be open to hearing what the 25 public has to say. They're not in the position

of resolve at that time.

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MS. PICKERING : I've got a question. We've got four districts here. Is it -- and then you want all board members to be at each event or just your district? I'm in the West Memphis --I'll be -- I'm in that district, congressional district.

MS. WITTUM : You can come to -- you're on 8 9 the Legislative Committee, so we will have to arrange for the members of the Legislative 10 11 Committee to be at as many of them as possible. 12 But the other board members, you're welcome to come to one or all four of the meetings. 13 The 14 meetings are public, so you're welcome to come 15 and hear what the public has to say during those meetings, as well as everyone else. 16

MR. KEENE : Who's on this committee again?
I don't remember.

MS. POWELL : We have Nick Downey appointed,
Ann Pickering and Melinda Steele.

21 MS. TRAYLOR : Are you serving in the 22 capacity of ** person?

23 MS. POWELL : Yes, uh-huh.

24 MS. TRAYLOR : So that doesn't give you the 25 right to vote.

Page 73 1 MS. POWELL : No. 2 MS. TRAYLOR : **. You did vote on it. You and Nick were the only two people there. 3 4 MS. POWELL : Actually, I agreed that I 5 would be able to attend the scheduled meetings. 6 There was no vote. And there --7 MS. TRAYLOR : Yes, it is. MS. POWELL : -- was no other --8 9 MS. TRAYLOR : Yes, there was a vote. You said, I'll be sitting in. I vote with Nick, 10 11 yes. MS. POWELL : I concur with Nick that the 12 schedule was doable, I could meet those 13 meetings. And he was asked was that what he 14 15 could do, because the other two committee members were not present to work out their 16 schedules. The decision was based on what Nick 17 and I felt that we would be able to do, on 18 19 calendar schedule. No vote was necessary. 20 MS. WITTUM : And I think it's important to 21 point out that during these committee meetings, 22 there won't be formal votes taken. The 23 committee will be responsible for bringing 24 recommendations back to the board where you all will vote formally on any of the issues that 25

Page 74 are presented to you. It won't be the 1 2 legislative committee that dictates exactly what is going to be part of the meeting out of 3 all those issues. 4 5 MS. POWELL : Are there any more questions? 6 MS. WITTUM : They've got a copy of that. 7 MS. POWELL : Also, I might finish up on your comment, Mr. Keene. Melinda Steele has 8 9 requested to not participate on the committee, 10 so the committee will consist of Nick Downey and Ann Pickering, and myself officiating. 11 12 MS. TRAYLOR : I thought you had to have an odd number on a committee. 13 14 MS. POWELL : I have three attorneys here. 15 Maybe one of y'all could tell me is that a fact or not? I'm finding out on my student council 16 17 committee, I have Sherron West and Pat Turman. 18 So I felt that it would be equally effective, 19 What do you say Mr. Jochums. so. MR. JOCHUMS : I don't think there's any 20 21 rule about it. 22 MS. POWELL : Okay. Thank you. 23 MR. WALKER : We won't be taking any formal 24 action, at least that I'm aware of. Are there any other questions relating to the meetings 25

themselves?

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2 MS. WEST: Just the format of the meetings, that -- in other words, how are the invitations 3 being sent out? Are the people that are 4 receiving the invitations, I'm sure to the 5 6 press and such so that it's an open meeting, 7 that the people participating will be salon people or you know, in our business or can 8 9 anyone come?

10 MS. WITTUM : We did send a public notice to 11 the Democrat Gazette and one is posted on our 12 web page. We've also sent a flyer out to all of the establishment owners, letting them know 13 14 that these meetings are going to take place. 15 We gave them information about the issues that the legislative committee has thought would be 16 17 prevalent to talk about. And we encouraged 18 them to share it with all of the practitioners 19 in their establishment and anyone else that they thought might would be interested. We've 20 21 also sent the same information to the schools, 22 so that the schools could join us, as well. 23 MS. TURMAN : So it's going to be like an 24 open town-hall format?

MS. WITTUM : Exactly. I know the

establishment owners in here probably have received a copy or should have. And then all of the board got a copy of that letter, as well.

5 MS. WEST: I just think this is a good 6 idea. I really do. I think I told you that at 7 the time. The only structure that I would 8 think would be to limit the comments so that, 9 you know, the people can't --

10 MR. WALKER : We talked about that, having a 11 time limit on each persons comments because you 12 have one person talking for half an hour --13 MS. WEST: Everybody else will leave. 14 MR. WALKER : Correct.

MS. WEST: Do we have, like, a sign-in sheet and they go according to the order that they are there as the time they want to talk? Are you going to -- how are you going to handle that?

20 MR. WALKER : I would recommend the sign-in 21 sheet. They do that for committee meetings of 22 the legislatures. It's fairly effective just 23 to keep things orderly and arrow-lined. 24 MR. KEENE : Also, are minutes going to be

taken?

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Page 77 MS. WITTUM : We will not have a court 1 2 reporter there, but we will prepare minutes. MR. KEENE : Well, because I know that I 3 can't attend all four, but I would still like 4 5 to know what took place and what was said. 6 MS. WITTUM : We will have a report after 7 each one and I'll give the board copies of each of those. 8 9 MS. PICKERING : Can I ask you about 10 congressional district one, which is the mid-11 south region or whatever you call it. Could 12 you put that in the Evening Times, because we've got West Memphis Times -- that meeting? 13 14 Could you put that meeting in there? 15 MS. WITTUM : Yes, we'll send it to all of the local papers, as well, in the immediate 16 17 areas. MS. POWELL : We did have, Mr. Keene, have 18 19 June 14th, student advisory board meetings this morning, that we approved. And we'll probably 20 continue that for both committees. 21 22 MS. TURMAN : Kathy, would that be feasible 23 to put each district that these meetings are 24 going to be taking place in, would it be feasible to put every -- like, in each 25

	Page 78
1	newspaper in that district that they're to
2	MS. WITTUM : That's what Ann was visiting,
3	yes.
4	MS. TURMAN : Okay.
5	MR. WALKER : Are there more questions with
б	this?
7	(PAUSE.)
8	MR. WALKER : Mr. Jochums was kind enough to
9	direct me to the board members' hand book. And
10	I will say that, for me, this has been very
11	effective. I know there are some new members
12	on here, and I would suggest it even if you're
13	not, because as a practicing attorney I can
14	tell you, one, I'm never around every area of
15	the law. And two, you become forgetful in
16	terms of duties, responsibilities, obligations
17	and what I consider limitations. So I would
18	recommend that each member get a copy of this.
19	I know it's not what you want to spend your
20	time reading, but it will give you a very
21	cursory approach of every area which will come
22	before you. I know it will help me in terms of
23	having a common language we might be able to
24	speak when it comes time to develop both these
25	regulations and probably some new statutes,

Page 79 1 possibly. 2 And that's all I have for the board. If there aren't any questions, I'll let y'all 3 continue. 4 5 (PAUSE.) 6 MR. WALKER : Well, thank you-all. I look 7 forward to working with you. 8 BOARD MEMBERS : (In unison) Thank you. 9 MR. JOCHUMS : I want to pick up 06-389, 10 Rita Landis d/b/a Always Beautiful. And the inspector on this is Sheila Caudle. 11 12 HEARING ORDER #06-389: RITA LANDIS 13 d/b/a ALWAYS BEAUTIFUL 14 HEARING OFFICER : Ms. Landis, did you 15 receive a copy of the order and notice of hearing in this case? 16 17 MS. LANDIS : I did. 18 HEARING OFFICER : And are you representing 19 by counsel today? 20 MS. LANDIS : No. 21 HEARING OFFICER : Would you introduce 22 yourself for the record, please? 23 MS. LANDIS : Rita Landis. HEARING OFFICER : Mr. Jochums, are you 24 25 ready to proceed?

1 MR. JOCHUMS : Yes. I'm going to have two 2 witnesses this morning, the director and the inspector. We have passed out to each of the 3 board members, a packet -- it may have 4 5 duplicates in it, but it's supposed to have the 6 historical review, one page; two pages, a 7 letter, cover letter that went with the notice of hearing; the actual notice of hearing, two 8 9 pages; and an inspection report, which is both 10 sides of one page. My particular copy has 11 another copy of the notice and the order, but I 12 think they're just duplicates. We want to make all of that Exhibit "1". 13 And the nature of the case this morning has 14 15 to do with operating an establishment without a

Page 80

16 license.

HEARING OFFICER : Okay. Do you have any
objection to this packet that you received
being introduced into evidence.

20MS. LANDIS : An objection?21HEARING OFFICER : Do you have any objection22to it?

23 MS. LANDIS : No.

HEARING OFFICER : No? All right. Then itwill be accepted as State's Exhibit "1".

	Page 81
1	(WHEREUPON State's Exhibit "1" to HO#06-389
2	was received into evidence.)
3	TESTIMONY AND EVIDENCE
4	GIVEN ON BEHALF OF THE STATE BY
5	KATHY WITTUM,
6	having been previously sworn to tell the
7	truth, testified on her oath as follows, to-
8	wit:
9	DIRECT EXAMINATION
10	BY MR. JOCHUMS:
11	Q Ms. Caudle, you've been sworn?
12	A I have.
13	Q You are a board inspector?
14	A Iam.
15	Q Have been for a number of years?
16	A Yes, sir.
17	Q Are you familiar with Rita Landis?
18	A Yes, sir, I am.
19	Q And how do you know her?
20	A I had first met her at another salon called Strokes
21	of Beauty, which she used to own in Hot Springs area.
22	And we had had a complaint on this current salon, called
23	Always Beautiful on Ouachita, and I went to investigate
24	the complaint.
25	Q And what did you do that in April of this year?

1 A April 13, '06.

2 Q Where is the salon located?

3 A It's on Ouachita Avenue, 618 Ouachita Avenue in Hot4 Springs.

5 Q Okay. And what did your investigation reveal? 6 A Ms. Landis is operating a salon. There is no salon 7 license and she is also not licensed. She is performing 8 aesthetic services there. She's doing micro-derm 9 abrasion. She's doing waxing. She has all kinds of 10 certificates for these areas, maybe that are accepted in 11 other states, but she does not hold an aesthetics 12 license in the state of Arkansas.

And currently does she have any license? 13 0 14 A Not to my knowledge, not for cosmetology services. 15 She also had two young ladies working with her, I 16 learned from the appointment book. One was a Ms. 17 Lindsey Blake and she was doing an apprenticeship for 18 permanent cosmetics under Ms. Landis there. T have 19 several appointments from the appointment book for 20 services that she also done micro-derm abrasion there. 21 Also, she had a young lady named Nikki Phillips who was 22 apprenticing for permanent cosmetics under Ms. Landis. 23 And she also done some micro-derm abrasion and some 24 eyebrow waxing. Couldn't find anything in our records 25 on Ms. Blake, but Ms. Phillips was enrolled in Ouachita

Page 83 1 Technical College for cosmetology training. She earned 2 173 hours while there, but she's never completed her 3 course or took exam. MR. JOCHUMS : I have no other questions of 4 5 this witness. 6 HEARING OFFICER : Ms. Landis, do you have a 7 question you would like to ask this witness? MS. LANDIS : No. 8 9 HEARING OFFICER : Okay. Board member 10 questions? 11 MS. TRAYLOR : How long has the salon been 12 operating? 13 BY THE WITNESS: I don't believe that I have that information, Ms. 14 A 15 Traylor. I do not have that information. MR. LANDIS : July 5, 2005. 16 17 BY THE WITNESS: 18 A I was told when I was there that Ms. Blake had a 19 cosmetology license or an aesthetician license but --20 MR. LANDIS : Ms. Blake does in fact have a cosmetology license. 21 22 BY THE WITNESS: 23 A -- none of that information was put on my sheets 24 here for the hearing. 25 HEARING OFFICER : Question?

1 MS. WEST: Do you have a copy of your 2 license?

3 MS. LANDIS : No. I'm really not a salon. I'm under the Health 4 I do permanent cosmetics. 5 Department. And I was apprentice-shipping two 6 girls, Lindsey Blake and Nikki Phillips. And 7 Lindsey Blake had her cosmetology license and we posted everything we needed to while she was 8 9 there. Her main goal was to do permanent 10 cosmetics, so I did through in micro-derm abrasion while she was there the six months and 11 12 she did do some micro-derm abrasion, ten, maybe. But when she left after her 13 14 apprenticeship was up with permanent cosmetics, 15 she took all her stuff off the wall and left. So, no, I don't have a license. I don't do 16 17 hair or anything like that there. The main 18 thing was massage, permanent cosmetics, spray 19 tan, lash extensions. You know, while Lindsey was there, there was some micro-derm abrasion 20 21 and some waxing. But when she left, I didn't 22 get any -- I didn't hire anybody else to do it. 23 And she came about a week later, after she was 24 gone.

MR. LANDIS : She arrived four days after

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Lindsey Blake had left, had completed her apprenticeship and took her certificate off the wall. And she just ascertained that we were performing all these services completely illegal, which is totally false.

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MS. LANDIS : I can understand how the 6 7 confusion was when she looked at the appointment book, because the appointment book 8 is -- is, you know, it's hard to make heads or 9 10 tails of it. But Lindsey moved down from Ft. Smith. Her mother moved her down, rented a 11 12 house for me to apprenticeship her -- for free really, for six months after she went to my 13 14 school, because I teach permanent cosmetics. 15 So while she was there, I did employ her Monday through Friday. But on the appointment book 16 17 through the Health Department, you need fifteen 18 hours for -- under permanent cosmetics. So on 19 the appointment book, we've got Nikki down for fifteen hours and Lindsey down for their 20 21 fifteen hours to work on somebody. So it was -22 - Lindsey did all the micro-derm abrasion and all the waxes. And so the appointment book 23 24 doesn't say when Lindsey was there for her It just states when their apprenticeship 25 week.

Page 86 1 started and when their apprenticeship was up, 2 so it is confusing. HEARING OFFICER : Yes? 3 MS. POWELL : Ms. Landis, are you certified 4 5 to do permanent makeup? 6 MS. LANDIS : T am. 7 MS. POWELL : And do you -- you said that 8 this was an apprenticeship for this Nikki and 9 Lindsey? 10 MS. LANDIS : Uh-huh. 11 MS. POWELL : It was an apprenticeship in 12 permanent cosmetics? 13 MS. LANDIS : Permanent cosmetics. 14 MS. POWELL : And where does micro-derm 15 abrasions factor -- and lash-extensions, factor into this scope of practice that you're doing? 16 17 MS. LANDIS : It isn't really. I mean, 18 they're not practicing. Lindsey just had her 19 aesthetician license. So I thought, well, 20 since she's there, she can do some micro-derm 21 abrasion and waxing, while she was there. 22 MS. POWELL : So Lindsey is a licensed 23 aesthetician? 24 MS. LANDIS : Aesthetician, yes. 25 MS. POWELL : But your facility is not a

Page 87 1 licensed facility? 2 MS. LANDIS : No. I don't do hair or anything like that. We're strictly permanent 3 cosmetics and I just threw that in because she 4 had her license. 5 6 MS. POWELL : Lindsey is an aesthetician? 7 MS. LANDIS : Yes. MS. POWELL : What is Nikki? 8 9 MS. LANDIS : Nikki? She was just there to 10 do -- practice permanent cosmetics. 11 MS. POWELL : And was there --12 MS. LANDIS : To apprenticeship, not 13 practice. 14 MS. POWELL : And that is to practice. And 15 so she was doing an apprenticeship on permanent 16 cosmetics? 17 MS. LANDIS : Right. 18 MS. POWELL : Was she doing any lash-19 extensions? 20 MS. LANDIS : No, huh-uh. 21 MS. POWELL : Or --22 MS. LANDIS : No micro-derm. 23 MR. LANDIS : She was answering the phone. 24 MS. LANDIS : Yes. 25 Two days a week she did her MS. LANDIS :

apprenticeship and the other three days a week she answered the telephone.

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HEARING OFFICER : Mr. Jochums, do you have any more questions at this point? I think we kind of got a little out of order.

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MR. JOCHUMS : Well, I know we're a little 6 7 out of order. Maybe it would be helpful, it certainly would be for me, if Ms. Landis will, 8 9 number one, go back to the beginning. But 10 also, in the course, tell us what you are, who 11 you're licensed by, what you were doing -- what 12 -- why you think you shouldn't be here and certainly include somewhere what permanent 13 cosmetics is for those of us who have not the 14 foggiest idea of what you're talking about. 15

MS. LANDIS : Okay. Well, about six years 16 17 ago my sister started permanent cosmetics. And 18 I went to see her shop in Mountain Home, Simply 19 Beautiful. And permanent cosmetics is where you take a disposable needle, which it's not a 20 21 tattoo -- a tattoo, you use ink. And you go 22 past the dermis layer and you put pigment in 23 the skin, a color in the skin. And it's not 24 permanent to where it lasts forever. We say 25 permanent because you can't wash it off. So,

but you do need a touch-up. You may need a 1 2 touch-up in a year, five years, seven years. And there's no pain. I numb the area. 3 So 4 you're under the Health Department. So you can 5 go anywhere and go to school, but you have to abide by the rules of the state of Arkansas to 6 7 practice in Arkansas. And since I've been doing it over three years in Arkansas, that 8 qualifies me to be a teacher. So I had school 9 in October to teach seven students. And two of 10 11 those students were Lindsey and Nikki. And so 12 they apprenticeship under me for six months before they go off and start their own 13 business. Okay? 14

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So then I started -- six years ago I 15 started Strokes of Beauty. And at Strokes of 16 17 Beauty, we did the facials, massages, and 18 everything that -- almost everything that I'm 19 doing now. I got sick. I sold the business to my son. And then nine months later I started 20 Always Beautiful, which we've been open about a 21 22 year and a half. But the main thing I do now -23 - I'm not -- I just do permanent cosmetics 24 mainly. I don't have all the stuff that I did at Strokes of Beauty, laser and everything like 25

that.

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2 The Health Department as far as Nikki and Lindsey go, they don't have to be working on 3 somebody those whole fifteen hours a week. 4 Ιf 5 they're watching me, answering the phone, 6 learning more about permanent cosmetics, it's 7 considered being an apprenticeship. MR. JOCHUMS : Have you previously been a 8 9 cosmetology or an aesthetician? 10 MS. LANDIS : No, never. 11 MR. JOCHUMS : Never. Never --MS. LANDIS : Huh-uh. I'm really not 12 interested in that area. 13 MR. JOCHUMS : And you don't do tattoos? 14 15 MS. LANDIS : No. Huh-huh, no. You have to 16 have a different license. MR. JOCHUMS : That's a different license 17 18 than the one you have? 19 MS. LANDIS : Uh-huh, yes. So Becky Binz 20 said I do more permanent cosmetics than anyone 21 in the state. And she's the one from the 22 Health Department that will come down and 23 inspect me and you know, that I'm under. 24 MR. JOCHUMS : When -- we heard some 25 testimony about one of these young ladies doing

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micro-derm abrasion --1 2 MS. LANDIS : Uh-huh. 3 MR. JOCHUMS : -- and does that take an expensive machine? 4 5 MS. LANDIS : It's about \$2500. 6 MR. JOCHUMS : \$2500,--7 MS. LANDIS : Yeah. 8 MR. JOCHUMS : Do you have one of those? 9 MS. LANDIS : I do. MR. JOCHUMS : Okay. 10 11 MS. LANDIS : I bought it from my son at 12 Strokes of Beauty. It was mine, then I sold it to him, then I bought it back. 13 14 MR. JOCHUMS : Okay. It's still there, but 15 16 MS. LANDIS : It's still there. 17 MR. JOCHUMS : -- you're not using it? 18 MS. LANDIS : No. I use it on myself and my 19 husband. But no, as far as for money? No. 20 MS. CAUDLE : May I make a comment? 21 MR. JOCHUMS : Not yet. We'll come back to 22 you. 23 MS. CAUDLE : Okay. 24 MR. JOCHUMS : Which lady was the -- is a 25 licensed aesthetician?

Page 92 1 MS. LANDIS : Lindsey Blake. Here's her 2 certificate. (Holds up document.) 3 MR. JOCHUMS : Would you give the inspector 4 5 a chance to look at that? 6 (Inspector takes document.) 7 MS. LANDIS : She's in Ft. Smith. MS. CAUDLE : This was not there when I was 8 9 there. She had already quit. MR. JOCHUMS : But that -- does it look like 10 11 one of your official copies? 12 MS. CAUDLE : Yes, it is an official. MR. LANDIS : She didn't quit. She was 13 14 never actually employed. Pardon. The 15 apprenticeship program usually costs about five to ten thousand dollars. And she was, you 16 17 know, there as an apprentice and so she wasn't an actual employee. She did this -- we 18 19 actually purchased a micro-derm machine because she said, I can do that because we had talked 20 21 about it. So we purchased the machine and as 22 she was a licensed aesthetician and started 23 letting her do micro-derm abrasions and waxing 24 and such. MR. JOCHUMS : Madam President --25

Page 93 1 MR. LANDIS : So she didn't quit. She 2 wasn't an actual employee. She was an intern and she left her internship. She completed it, 3 like I said, four days before she showed up. 4 5 She pulled her license off the wall and took it 6 with her. 7 MR. JOCHUMS : Let me just ask, did we ever get this gentleman's name? 8 9 HEARING OFFICER : Did you raise your hand to testify, too? 10 MR. LANDIS : I'm here to testify. I'm here 11 as co-owner of the establishment. 12 HEARING OFFICER : Were you sworn in earlier 13 is my original question? 14 15 MS. LANDIS : Yes. MR. LANDIS : Yes. 16 17 HEARING OFFICER : And would you introduce 18 yourself for the people of the board and the 19 court reporter? MR. LANDIS : My name is Quint Landis. 20 21 HEARING OFFICER : Okay. 22 MR. JOCHUMS : Quint, do you work in the 23 salon or are you there fairly often? 24 MR. LANDIS : Yeah, I'm there every day. 25 MR. JOCHUMS : And you don't have some other

Page 94 1 employment that takes you somewhere else? 2 MS. LANDIS : We have a gift shop and a 3 store. MR. LANDIS : We have another business, too, 4 5 that's right next door. 6 MS. LANDIS : So he's back and forth. 7 MR. JOCHUMS : Next -- next to your --8 MS. LANDIS : Right. He's plumber, 9 secretary, painter. MR. JOCHUMS : Okay. That's all the 10 questions I have for this witness. 11 12 HEARING OFFICER : Okay. 13 MR. JOCHUMS : Ms. Bland indicated that she 14 wanted to --15 HEARING OFFICER : Caudle. 16 MR. JOCHUMS : -- respond. Ms. Caudle, 17 excuse me. MS. CAUDLE : That's okay. On the day that 18 19 I was there, I did ask Mr. Landis on the 20 appointment book on specific appointments for these young ladies and Ms. Landis. He did tell 21 22 me that those were those appointments for those 23 particular people. I did specifically ask him, 24 and wrote it down with him in there. I, also, 25 there's one workroom in the salon there.

1 There's only one workroom that was set up at that time. There was a micro-derm abrasion 2 machine in there and the wax pot. I went in 3 after Ms. Landis finished with a client. 4 Ι 5 worked on the appointment book until she 6 finished, visiting with Mr. Landis out front in 7 the reception area and writing everything down. There was a wax pot, a micro-derm abrasion 8 9 machine. In my notes here I put, I asked Rita who uses the micro-derm abrasion machine and 10 11 the wax pot and she said, "I do." That she 12 done those services. Also, on the appointment book, he said that it was an apprenticeship, 13 14 that nobody quit. On the appointment book on 15 April 4, 2006 it had a note, "Nikki's last day - quit." 16 17 MR. LANDIS : She quit the apprenticeship 18 program. She didn't quit employment there. 19 MS. CAUDLE : That's all of my explanations. 20 MR. JOCHUMS : Thank you. MS. CAUDLE : You're welcome. 21 22 MR. JOCHUMS : I have no other questions for 23 any of these witnesses. 24 HEARING OFFICER : Okay. Ms. Landis, any

25 further comments you'd like to make to the

board before they start asking questions? 1 MS. LANDIS : Yeah. When she asked me what 2 we did here, and I did tell her micro-derm 3 abrasion. I didn't mean specifically that I 4 5 do. If you would look at my appointment book, 6 I mean, I am booked up with permanent 7 cosmetics. I'm not even interested in microderm or anything like that. And I knew it was 8 9 a loaded question anyway, you know, I'm not 10 going to say that I do stuff when, you know, she's there to inspect. So Nikki has never 11 12 done a micro-derm. Nikki does all the microderms. 13

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14

MR. LANDIS : Lindsey.

MS. LANDIS : Lindsey does all the micro-15 derms or did all the micro-derms. Nikki was 16 17 there to apprenticeship and Nikki does stuff by the rules. I mean, she wouldn't even dare 18 19 touch it. She doesn't even know how to work the machine. So, you know, but the book is 20 21 hard to read and I can understand where she 22 would get confused because we've got names all 23 over it. But the girls' names are at the 24 bottom and that means apprenticeship. That doesn't mean micro-derm or it doesn't mean. 25

Page 97 1 MR. LANDIS : I have a question. It is a 2 violation to have one workroom? MS. POWELL : Well, I think -- let me ask --3 MR. LANDIS : Why is that --4 5 MS. POWELL : -- Ms. Landis, then. You're 6 saying your facility is not licensed by the 7 Cosmetology Board, correct? MS. LANDIS : Yeah. Uh --8 9 MS. POWELL : And you did have an 10 aesthetician performing --11 MS. LANDIS : Right. 12 MS. POWELL : -- aesthetic services, 13 correct? 14 MS. LANDIS : Right. And I really -- I 15 promise I don't know that much about cosmetology and I thought her just having this 16 17 license for the six months would be okay for, 18 you know. 19 MS. POWELL : I understand --20 MS. LANDIS : She brought in her stuff and 21 it was --22 MS. POWELL : -- what you're saying. 23 MS. LANDIS : -- all labeled. And she put 24 up stuff, you know, on the walls. And then she 25 took it down and cleaned up when she left, so I

Page 98 1 just know about, you know, my part. MS. POWELL : But you did not have a salon 2 license? 3 MS. LANDIS : Right. And I saw --4 MS. POWELL : And you did have an 5 6 aesthetician --7 MS. LANDIS : Yes. 8 MS. POWELL : -- or an aesthetician 9 performing services in your facility? 10 MS. LANDIS : Right. I was unaware of 11 needing another license. 12 MS. CAUDLE : Ms. Stone previously owned another salon that was licensed called Strokes 13 14 of Beauty. 15 MS. POWELL : Right. I heard her say --MS. LANDIS : Right. And my mother was the 16 aesthetician and she did all that for me. 17 18 HEARING OFFICER : Does the board have any 19 questions for either witness, and please make 20 sure we know who you're addressing. 21 Ms. Traylor? 22 MS. TRAYLOR : Did I understand them to say 23 there's -- everybody worked out of this one 24 room. Is that right? 25 MS. CAUDLE : There was only room, but it

Page 99 1 was only set up for a one operator salon. And 2 these other two girls would come in under the apprenticeship program, the way I understand 3 it, and work under Ms. Stone, so --4 5 MS. TRAYLOR : Where did they --6 MS. CAUDLE : So everyone wasn't working at 7 the same time. MS. TRAYLOR : Well, where did the 8 9 aesthetician work when she was ? 10 MS. CAUDLE : I -- that was just one 11 appointment made at a time. 12 MR. LANDIS : There's two different work stations in the one room. 13 14 MR. JOCHUMS : I want to just call Kathy, 15 just very briefly. 16 HEARING OFFICER : Sure. 17 TESTIMONY AND EVIDENCE GIVEN ON BEHALF OF THE STATE BY 18 19 KATHY WITTUM, 20 having been previously sworn to tell the 21 truth, testified on her oath as follows, to-22 wit: 23 DIRECT EXAMINATION 24 BY MR. JOCHUMS: Ms. Wittum, the board has previously received 25 Q

1 Exhibit "1", which includes a historical summary. After 2 your inspector came in, you made an administrative 3 decision to send them a penalty letter, as I understand. 4 Is that true?

5 A Yes.

6 Q Can you -- and at that point, you were recommending 7 a fine of \$1000.00 in penalties. What is the rationale 8 upon which you selected that amount, if you could, just 9 explain that for us.

10 A I -- I took into account that she had been licensed 11 because I had visited with Inspector Caudle and knew 12 that she had previously had a salon that was licensed by 13 the Cosmetology Board and thought that she should have 14 known that in order to have someone perform cosmetology 15 services within the establishment that the person needed 16 to be licensed.

17MR. JOCHUMS : I have no other questions.18MR. KEENE : Let me -- I want to make sure I19understood what you just said. You said she20used to own a salon?

21 BY THE WITNESS:

22 A Uh-huh, yes. Strokes of Beauty, I believe was the 23 name of it. And she just said that she sold it to her 24 son and then eight, nine months later, opened up Always 25 Beautiful.

Page 101 1 MS. LANDIS : Uh-huh. 2 MR. KEENE : Yeah, but it was never -- she never said that it was a licensed 3 establishment. She just said she had another 4 business that she sold. 5 6 BY THE WITNESS: 7 A I think --MS. POWELL : Sheila said that earlier in 8 9 her testimony. 10 MS. CAUDLE : Yes. She was licensed. MR. KEENE : Okay. 11 12 HEARING OFFICER : Other board member questions? 13 14 MS. POWELL : Is your son still operating? MS. LANDIS : He is. 15 16 MS. WEST: I want to address a question to 17 Ms. Rita. All right. One establishment, you 18 needed a -- you had to have a license, 19 cosmetology from the Cosmetology Board. You 20 knew that? 21 MS. LANDIS : I don't remember her getting a 22 license. I don't know, what, do you pay like 23 \$15 and get a license for the place? See, my mother was the aesthetician. And I had a bunch 24 25 of different people working there, so I don't

remember six years ago.

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2 MS. WEST: You don't remember. So --MS. LANDIS : I just know I hired her and 3 4 she put up everything she needed to, got the 5 room ready, and we just -- you know. MS. PICKERING : Although you did not do --6 7 in the first salon, you did not do hair? MS. LANDIS : No. 8 9 MS. PICKERING : You did not do any? 10 MS. LANDIS : Huh-uh. MS. PICKERING : You had to have a license 11 12 from the Cosmetology Board to run that business. 13 14 MS. LANDIS : Right. 15 MS. PICKERING : Okay. And then when you took over this second business --16 17 MS. LANDIS : Uh-huh. 18 MS. PICKERING : Or third maybe, because you 19 sold the second one to your son, you had no idea then? Is that what you're saying, you had 20 21 no idea that you were supposed to purchase a 22 license from the Board of Cosmetology? 23 MR. LANDIS : She didn't know, because I 24 asked her. I said, you know, do we fall under the Board of Cosmetology and she said no. 25

Because it was an actual salon, it was called a 1 2 day spa. The other business and this business 3 is called a day spa, where you do mostly other services besides cosmetology. And I had asked 4 5 her, do we have to have a cosmetology license. She said no, at my other establishment, my mom 6 7 just hung her certificate on the wall, her aesthetician. And that's why we just hung hers 8 on the wall, Lindsey's, and I just assumed that 9 she knew what she was talking about. 10 I wasn't aware that we had to be licensed. I knew we 11 12 had to be licensed under the Health Department and we have several certificates up there for 13 14 the Health Department rules and regulations. 15 But I -- she didn't, she honestly didn't know and I didn't know either because I had asked 16 17 her. And she was, you know, she thought that 18 you just hang a license on the wall, which we 19 should've investigated further and found that out because it's not worth a \$1000 fine when 20 21 it's only \$18 or whatever. But yeah, we didn't 22 -- we, neither one of us, knew that. She 23 thought her other establishment wasn't licensed 24 actually.

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MS. PICKERING : Thank you.

Page 104 1 HEARING OFFICER : Are there any other board 2 member questions before we take up motions? MS. POWELL : Do I have a motion? 3 MS. TURMAN : Madam President? 4 5 MS. POWELL : Ms. Turman? 6 MS. TURMAN : I make a motion that the \$1000 7 fine stands because they were operating without a license and all you have to do is pick up the 8 9 phone and call to make sure that you're 10 operating. So I make the motion that the \$1000 fine stands. 11 MS. GORDON : Second. 12 13 MS. TRAYLOR : I second that motion. 14 MS. POWELL : I have a motion and a second. 15 All those in favor, raise your right hand. 16 (Show of hands.) 17 MS. POWELL : All those opposed? 18 (Show of hands.) 19 MS. POWELL : Two opposed. Motion carries. 20 There will be a \$1000 fine. 21 BOARD MEMBER : Madam President, can we have 22 a little break or do we need to go on? 23 MS. WITTUM : Thank you. 24 MS. POWELL : Thank you. 25 HEARING OFFICER : Thank you. The decision

will be reduced to writing and if you wish to
 appeal, you may do so under the Administrative
 Procedures Act.

4 MS. POWELL : Okay. At this time, we're 5 going to take a five minute recess.

6 (WHEREUPON a short break was taken, after
7 which proceedings resumed as follows, to-wit:)
8 BREAK

9 MR. JOCHUMS : Madam Hearing Officer, I 10 propose to take up HO#06-390, Starlene Munz; 11 and HO#06-391, Sherry Curry-Chimes. And since 12 these involve a practitioner and an 13 establishment I propose we consolidate them for 14 purposes of this hearing, if there are no 15 objections.

HEARING OFFICER : Okay.

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17 MR. JOCHUMS : We've already started the 18 morning by asking the respondents to take 19 seats, so I guess we're now ready to proceed.

HEARING OFFICER : Sure. Would all of you
at the table introduce yourselves for the
record, please.

MS. CURRY-CHIMES : I'm Sherry Curry-Chimes.
MR. MUNZ: I'm John Munz, co-owner of the
Star Studio.

MS. MUNZ: My name is Star Munz, owner of
 Star Studio.

MR. JOCHUMS : With regard to the Munz's and 3 Star Studio, I want to make Exhibit "1" the 4 5 packet containing a historical overview, 6 conveyance letter signed by the director, the 7 notice of hearing, and -- I think there are two copies of the letter and notice of hearing. At 8 9 the very back of this document, which each of 10 the board members should have, is an inspection 11 report, which in this case is printed on two 12 pages. I think the original was probably on 13 one.

14With regard to Sherry Curry-Chimes, I want15to make an exhibit of the historical summary,16the official notice and directive cover letter17and the notice of hearing. This particular set18does not have the inspector's report related to19it. That would be Exhibit "2" in the combined20hearing.

HEARING OFFICER : Do you-all have any objection to these being introduced today, to the board?

24 MR. MUNZ: No, ma'am.

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HEARING OFFICER : They will be accepted as

Page 107 State's Exhibits "1" and "2" then. 1 (WHEREUPON State's Exhibits "1" and "2" to 2 HO#06-390 and HO#06-391 were received into 3 evidence.) 4 5 MR. JOCHUMS : And I want to call Sheila 6 Caudle as my first witness. 7 TESTIMONY AND EVIDENCE GIVEN ON BEHALF OF THE STATE BY 8 9 INSPECTOR SHEILA CAUDLE, 10 having been previously sworn to tell the 11 truth, testified on her oath as follows, to-12 wit: DIRECT EXAMINATION 13 14 BY MR. JOCHUMS: Sheila, are you -- Ms. Caudle, are you familiar 15 Q 16 with the Star Studio? 17 A I am. 18 O And is that in your regular territory? Yes, sir, it is. 19 A Okay. And did you have occasion to inspect that in 20 O 21 April of this year? 22 A I did on April the 12th. 23 Q Can you tell us about your inspection, please? 24 A Ms. Wittum had asked me to go out to check on some 25 permanent cosmetics possibly being done at Star Studio

1 in Hot Springs. At the time of my inspection, I found a 2 room there being used by Ms. Curry or Chimes. She's 3 goes by both. She had some certificates with both names She had several certificates, the Society of 4 on them. 5 Permanent Cosmetics, she had three of those dating back 6 from '99, 2000 and for the calendar year of 2004. She 7 had a Clinical Esthetician at the Eclipse Medical 8 Incorporated for Vasculight TM in '99; a certificate of 9 completion for Endermolozie, training program. There 10 were several, several more certificates, the American 11 Institute Interdermol Cosmetics, a Masters Certificate 12 in 2004. She was not there that day. I also went 13 through the appointment book for the salon. She had 14 several phone messages trying to set up appointments for 15 laser hair removal, permanent eyebrows, laser hair 16 removal for the bikini area, and what kind of Hepatitis 17 shot is needed for permanent makeup. I also recorded 18 where she had eleven appointments in the month of 19 February on the books scheduled with Ms. Chimes. Most 20 of the entries didn't reflect what services the clients 21 wanted. On February 24th, there was one at 11:30. Ιt 22 stated Michelle, consult/appointment. And on March 14th 23 at 9:00 it states Debbie - lips. Like I said, Star had 24 told me that she was out of town, in Dallas, I believe 25 she said for some of her cosmetic things. In her room

Page 109 1 that she had set up for her there were supplies. There 2 was towels, release forms, skin creme, acid peel, 3 hydrating mask, makeup remover, stimulating oxygen. All 4 these supplies were in her room. There was no license 5 posted. 60 Is this studio --7 A It's a hair salon. So is there another room or stations for hair 80 9 cutting? 10 A Yes. There's one, two --11 MS. MUNZ: Three. 12 BY THE WITNESS: -- three and then the restroom. There's three 13 A 14 separate rooms. There's -- you walk in and there's a 15 big reception desk. And on this side is hairstylists 16 and you keep going back and there's the restroom and the 17 laundry room. And on this side there's more 18 hairstylists and a room here (indicating) and a room 19 here (indicating). 20 MR. MUNZ: Pretty decent description. 21 (LAUGHTER.) 22 BY MR. JOCHUMS: And Ms. Curry is in a room by herself? 23 Q 24 A Yes, she is. Okay. Now from your knowledge does she hold an 25 Q

Page 110 1 Arkansas license? 2 A I wasn't aware that she did, but she just showed me 3 she does have an Arkansas license for aesthetics. She has an Aesthetics license? 4 O 5 A Uh-huh. That she got through reciprocity, 6 according to her paperwork here, on October 19, 2005. 7 Q And it seems to be --Yes. It is a --8 A 90 -- current? -- reciprocity receipt printed from our office that 10 A 11 she has. And it would have been in place during the time 12 0 13 we're talking about? Yes, it would have. 14 A 15 MR. JOCHUMS : I have no other questions for this witness. 16 17 HEARING OFFICER : Does the board have any questions for Ms. Caudle at this time? 18 19 MS. WEST: I have one question. When you 20 said in place, the reciprocity receipt, was it 21 posted? 22 BY THE WITNESS: 23 A No. 24 MS. WEST: No. 25 BY THE WITNESS:

Page 111 There was no license posted at the time I was 1 A No. 2 there. 3 MS. WEST: Okay. Thank you. MR. JOCHUMS : Okay. I'm going to call 4 5 Kathy Wittum. 6 HEARING OFFICER : Okay. 7 TESTIMONY AND EVIDENCE GIVEN ON BEHALF OF THE STATE BY 8 9 KATHY WITTUM, 10 having been previously sworn to tell the 11 truth, testified on her oath as follows, to-12 wit: DIRECT EXAMINATION 13 14 BY MR. JOCHUMS: 15 O Ms. Wittum, you're familiar with this case. 16 A Yes. 17 O You issued the notice of hearing, is that correct? 18 A Yes. Do I understand correctly that part of the 19 O 20 allegations of this notice are essentially practicing 21 out of the scope of practice? 22 A Yes. 23 Q And can you elaborate on that? 24 A We did find that Ms. Curry was licensed as an 25 aesthetician, however, she is -- as an aesthetician she

1 is not permitted to do laser hair removal. Only a 2 licensed electrologist can perform those services. So 3 that is the part dealing with practicing outside the 4 scope. According to the information that the inspector 5 brought, there was a notice of -- in the workroom that 6 Ms. Curry used, saying that she was a licensed medical 7 aesthetician. And she indicated that a doctor Fathi 8 Fam, is the medical director who is supervising her. Ι 9 called the Medical Board and he's not licensed here in 10 Arkansas. I'm not sure if he's licensed somewhere else, 11 but the only provision that might would have allowed her 12 to perform some type of services outside of the scope of 13 what her aesthetician license allows, would be 14 Regulation 22 under the Medical Board, but she would 15 have had to be an employee of the doctor who was 16 soliciting her -- or providing clients or patients to 17 her to do services that the physician believed were 18 necessary. And according to the medical board here, 19 that this doctor is not licensed here in Arkansas. With regard to both files, both Star's and also the 20 O 21 practitioner, what do you recommend for civil penalties? 22 A My civil penalty recommendation was \$1000.00 for 23 each because of the practicing outside the scope of her 24 license.

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MR. JOCHUMS : I have no other questions of

this witness. And at this time we can take
 testimony from the respondents.

HEARING OFFICER : Do you-all have any
questions that you would like to ask either of
the witnesses that have testified so far? I
mean, you're going to get a chance to tell us to testify, but do you have questions?
MS. MUNZ: No.

9 MS. CURRY-CHIMES : No, ma'am.
10 HEARING OFFICER : Okay. We'll start with
11 Star. Tell us what you'd like to tell the
12 board today.

13 MS. MUNZ: As far as I know of, she's never 14 done any laser removal in the shop themselves 15 at all. She used the room for a consulting, because our salon is so big, she figured that 16 17 if she got to know everybody and consolidated with them. She did more of them in-home. 18 But 19 I've never had any other problems otherwise. She always kept her license with her. When she 20 21 was not there, the room was locked, so -- and 22 most of her stuff was taken with her. She was 23 in and out several times out of the month. 24 MS. CURRY-CHIMES : Is it my turn? MR. MUNZ: When -- on the books, which Ms. 25

1 Caudle didn't see, because I had Dallas books 2 up there, too. When she came to me probably in August sometime of last year and wanted to get 3 a room and do this and do that. I said, well -4 5 - first I try to check references. I try to check backgrounds. I try to be thorough in 6 7 what I do. I also work for the State myself, so I try to be very thorough. You know, I 8 9 don't want to break any laws, or regulations or polices or procedures. So I told her what she 10 11 could do. I said, now you can talk to our 12 customers. You can, you know, if they have questions about laser treatment or whatever, 13 14 you know, skin therapy, you know, you can 15 answer those questions. As I understand, you can still consult, as long as you don't take 16 17 any money, take any fees, do any procedures 18 until I check you out, then we'll be, you know, 19 as I understand we'll be all right. So that's why you saw those, Ms. Caudle, on the books, as 20 21 far as people calling in and --22 MS. CAUDLE : Uh-huh. The phone messages. MR. MUNZ: Yes, ma'am. 23 The phone messages. And at that time, and it'll only 24 show on my records, everything checked out 25

1 fine. She had dealt with this Fathi Fam doctor out of Dallas. And then she told me that Dr. 2 Stout, she's trained with Dr. Stout for over 3 six months, so she could do anything above and 4 5 beyond the aesthetician's license. So with me, 6 she came in 11/28/05. And then she stayed 7 probably about the first week in December and then she left for her Christmas, New Year's and 8 9 all that. And came back, I'm showing January 10 16, '06, came back and as Ms. Caudle's records 11 shown on February, that's true. Came in and 12 worked through part of February. Then she left to Ohio in March. Come back, I think, for a 13 14 weekend, if I remember right. Then took off 15 for her spring break in March. And she said, I'm getting married. Of course, every time she 16 17 left out of town to Dallas or Ohio -- she had 18 clients in both, she took all of her stuff with 19 her. And before she always took some of her paperwork. Now, she left most of the -- what 20 21 Ms. Caudle saw, the certificates on the wall. 22 She took her Arkansas license. She took some 23 other licenses from Ohio and Texas that she had 24 and kept them with her. That's why we left the room locked at all times, unless she was there 25

working. And that way if our inspector showed 1 2 up then she could talk to her and inspect her or whatever she needed to do. She wasn't there 3 most of the time anyway. She basically had her 4 5 office -- an office I basically rented to her for consultations and to set up appointments. 6 7 And a lot of stuff she went to -- whatever she did in-home, I don't know what she did. 8 But when she went to other people's homes and did 9 stuff in-home, she did the stuff, as far as 10 11 consultation and appointment setting out of my 12 office or at my salon. Then she went ahead and she said, well, I'm getting married and I'm 13 taking most of my stuff, but I'm leaving some 14 15 of my stuff here. Can I pick it up in late April? I said, not a problem. I said, but I'm 16 17 losing rent on that room, so you're going to 18 have to -- so you know, I bumped her rent down 19 to keep it a simple fee so she could afford it. And that way I was getting a little bit of 20 something for my room because I couldn't rent 21 22 it out, because I was, you know, -- she needed 23 it basically to store her stuff in. So and 24 that was until 4/22, so during that whole time,

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25 she wasn't even in there in April doing

anything. So that's where -- I mean,
everything -- Ms. Caudle's right, everything
coincides with March 14 -- or the March and the
February. I mean, so she's correct, so as far
as that part in setting up apartments and doing
consulting.

7 MS. CURRY-CHIMES : Okay. When I left 8 Dallas, I stopped doing laser hair removal. My 9 overhead was really high. And I was starting 10 over. I got divorced, left Dallas, and came to 11 Arkansas. And I transferred my license and my 12 license was transferred on October 19.

The messages that she had seen -- I pulled 13 14 up the addresses and phone numbers for my 15 Dallas messages where I had done laser hair removal and was in a doctor's office. In fact, 16 I was in skin enhancement at Dr. Stout's office 17 18 there, in clean-up. And when I did my 19 internship for permanent cosmetics, I worked out of Dr. Stout's office. And they Becky Binz 20 21 tested me out there. And so I used to go and 22 forth and I'd work out of Dr. Stout's office. 23 And so that's how I built my clientele down 24 here. So when I got divorced, I moved to Arkansas. So I worked out of Dr. Stout's 25

1 office and I leased a room and started building 2 a clientele on my own, over at Star's. And then over the holidays, my roommate and 3 I went to -- went back to home to Ohio, she's 4 5 from Ohio. And I met someone and I got 6 engaged. So now I live in Ohio. And I've been 7 -- I haven't been in Arkansas hardly at all. And I was -- my tables and my micro-derm 8 9 abrasion machine and all my equipment -- which I don't own a laser anymore. I haven't done 10 11 any laser in Arkansas, because I just couldn't 12 afford it. And when I was in Dr. Stout's office, he has a laser and I just operate it. 13 So, I wasn't there. And what I do have is I 14 15 have a three-ring notebook that I have all my certifications in, that I keep with me. And I 16 17 have copies. The one's that are framed and 18 everything -- I'm still moving stuff to Ohio. 19 I mean, it's a big move. It's a 1000 miles, expensive. And I had a lot of stuff to get 20 21 done, because I just moved it from Dallas and 22 trying to get it to Ohio, all of it. But 23 that's where I live now. And I wasn't -- I 24 didn't get a notice of this. John called me up and let me know what was going on. But I do --25

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I 've had my license for a long time, I just --I've never left my license there when I would travel. So it was with me when I was in Ohio. And I wasn't actually -- even actually practicing there. John was just actually, basically like storing my stuff for me.

7 MR. MUNZ: And I never went and checked to look on the wall. I mean, when she was -- in 8 9 March, when she finished up late March and she said I'm getting married, I'm doing this and 10 11 doing that, but I still need to have -- leave 12 my stuff, some of my stuff here. As far as I was concerned she was not doing a day more of 13 14 work, period. So that's why -- and that's why 15 we locked it. I mean, the room stayed locked. We didn't use it for anything. I told the rest 16 17 of the girls, I said, that's Sherry's stuff. 18 Don't go in there. She's done. She's going to 19 come back and get most of her stuff and be 20 done. So she was not even, you know, the last 21 week of March was probably her last week. And 22 which Ms. Caudle can, you know, could show that 23 March 14 that she had her last consultation appointment at 9:00. 24

HEARING OFFICER : All right. Board, do you

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Page 120 1 have any questions? 2 MR. JOCHUMS : Let me ask a couple really quick. Where is this Dr. Stout? 3 MS. CURRY-CHIMES : He has a dermatology 4 5 clinic right off of Central. 6 MR. JOCHUMS : In Hot Springs? 7 MS. CURRY-CHIMES : Yes. 8 MR. JOCHUMS : Let me ask the inspector, 9 what kind of machines did you see in this room of hers? 10 11 MS. CAUDLE : There really wasn't, I don't 12 think, any machines in there, but there were some supplies. Just some supplies that was 13 14 left. 15 MR. JOCHUMS : So you didn't actually see a working area? 16 17 MS. CAUDLE : And her table was not in 18 there. I noted that. There was no table set 19 up in there. There were some supplies and 20 consultation cards, some towels, makeup 21 remover. Just some bottle supplies on one 22 shelf. 23 MR. JOCHUMS : Let me go back to the lady in 24 green. 25 (LAUGHTER.)

1MS. CURRY-CHIMES : I am green today, aren't2I?

MR. JOCHUMS : Were you doing some kind of services in your house?

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MS. CURRY-CHIMES : 5 No. I was not. I used to do home parties, VIP parties, where I'd get 6 7 groups and the VIP -- it'd be kind of like a Tupperware party, and they'd get their facial 8 9 for free. And that's how I built my clientele. 10 I had girls who came to me from Hot Springs to Dallas. And so that's how this all came about. 11 12 I ended up moving back to Hot Springs and going back and forth to Dallas every four to six 13 14 weeks. And they'd invite me to their home and 15 we'd have a little spa party. That's how that -- that's how I got started in Arkansas 16 17 actually. And then I met Dr. Stout. So then I 18 worked -- he offered to let me work out of his 19 office, which was really a great thing. So I'd come back every four to six weeks. But I 20 21 wasn't actually -- I wasn't actually because 22 I'd already moved and they just -- Star had my 23 stuff locked up in a room until I could get it 24 all. It wasn't stuff that I needed. I had all my equipment with me. 25

1 MR. JOCHUMS : I don't think I have any other questions. 2

HEARING OFFICER : Board member questions? 3 4 MR. KEENE : I have one. These VIP parties 5 that you were doing, what kind of services did 6 you perform?

7 MS. CURRY-CHIMES : Facials, masking, you know, enzymes -- I use a line called -- it's by 8 9 West Texas Clinical Skin Care and it's an herbal glycolicolage. And then you cleanse the 10 11 face and then you mask it. It's just a typical 12 basic facial. Once the girls' in Hot Springs aunt had come to me, and I had always wanted to 13 14 come to Hot Springs. She told me about her family here. So they invited me up and then we 15 kind of got started doing that. And then 16 17 that's what got me started getting involved in 18 Hot Springs and thinking I wanted to move here. 19 I like it a lot better than Texas. And I still like it better than Ohio. 20 21

(LAUGHTER.)

22 MS. CURRY-CHIMES : A lot better. I'm 23 really having a hard time adjusting.

HEARING OFFICER : Other board member 24 25 questions?

Page 123 1 MS. POWELL : Where is the laser machine 2 now? MS. CURRY-CHIMES : I filed bankruptcy when 3 I was in Dallas and gave all the equipment 4 5 back. I was going through a divorce and my 6 husband and I had a business together. 7 MS. POWELL : So at the time of the inspection, the laser machine was not on the 8 9 premises? 10 MR. MUNZ: No. 11 MS. POWELL : And when you were doing the 12 in-home services, were you licensed in the state of Arkansas? 13 14 MS. CURRY-CHIMES : Yes. I had applied for 15 recipro -- I applied for my license before I ever actually came down. I wasn't in -- I 16 17 wasn't actually working out of anybody's home 18 or John's establishment before I actually 19 visited in October. 20 MS. POWELL : So in October you had already 21 received your license prior to having your 22 parties? 23 MS. CURRY-CHIMES : Yes, ma'am. If I'm 24 understanding you. 25 MS. POWELL : Well, you had gone through

Page 124 reciprocity, correct, in October? 1 2 MS. CURRY-CHIMES : Uh-huh. 3 MS. POWELL : And you had a license, a practitioner's license, right? 4 5 MS. CURRY-CHIMES : Right. 6 MS. POWELL : Were you employed at a salon 7 at that time? MS. CURRY-CHIMES : I had my own business in 8 9 Dallas and --10 MS. POWELL : But in Arkansas? 11 MS. CURRY-CHIMES : No, I did not. I worked 12 in Dr. Stout's office. The girls started coming there. And -- I was explaining to John 13 and Star that's that what I had done and how I 14 15 got started in Arkansas, but whenever I would come to Arkansas, I would work out of his 16 17 office. The home parties is just what got me started and how I came down here. 18 19 MS. POWELL : But you weren't employed in 20 John's salon at the time you were doing the 21 home parties? 22 MS. CURRY-CHIMES : No, ma'am. No --23 MS. POWELL : So you were just traveling --MS. CURRY-CHIMES : Right. 24 25 MS. POWELL : -- to home to home. You were,

like, traveling?

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MS. CURRY-CHIMES : I still lived in Dallas 2 and I'd come down every four to six weeks. 3 And it started out like that, but then I got 4 5 introduced to Dr. Stout and started working out 6 of his facility and decided to do an internship 7 with him. And Dr. Fam is still my medical director, but it's in the state of Texas. 8 And 9 I just -- had the paperwork to work with Dr. 10 Stout. There is paperwork that says Dr. Fam and I have cards that say that for clients in 11 12 Texas. And here in Dr. Stout's. Did I answer that right? 13 14 (LAUGHTER.) 15 MS. POWELL : You answered it the way you 16 obviously did. 17 (LAUGHTER.) 18 MS. POWELL : I would suggest you get an 19 Arkansas law and rulebook and that you might 20 want to look up in there, but there's no provisions made for a traveling aesthetician in 21 22 our cosmetology rules. Nothing for in-home 23 services or anything of that nature. 24 MS. CURRY-CHIMES : I'll do that. I didn't 25 have to do a whole lot of it before I met Dr.

Page 126 1 Stout. They introduced me to him. I didn't 2 know. I will get that. MS. TRAYLOR : What is that Dr. -- did he, 3 that you worked in his office, did he have a 4 5 cosmetology license or aesthetician's licence 6 in order for you to practice in there? 7 MS. CURRY-CHIMES : When you work under a doctor, it's governed by the medical board. 8 9 And it doesn't have to have anything. You don't have to be a licensed aesthetician to 10 11 work for a doctor and you can do micro-derm and 12 chemical peels as long as the doctor is on premesis. 13 MS. POWELL : Well, you're very 14 15 knowledgeable on the medical end on this. MS. CURRY-CHIMES : It's all I've ever done. 16 17 HEARING OFFICER : Any other board member 18 questions? 19 (No response.) 20 HEARING OFFICER : Any follow up, Mr. 21 Jochums? 22 MR. JOCHUMS : I also want to make 23 additional exhibit the regulations. I think I 24 forgot to mention that before. I think the 25 board can proceed to the deliberations.

Page 127 1 HEARING OFFICER : Does the board have a 2 copy -- I don't know whether they need it, but a copy of the reciprocity letter so you'd know 3 the date the license was received? Or would 4 5 you like a copy of that? Would it be helpful or just having her tell you today, is that 6 7 sufficient? MS. WITTUM : It's on the cover sheet. 8 HEARING OFFICER : It is. 9 MS. TURMAN : I have a question of her. 10 11 HEARING OFFICER : Okay. 12 MS. TURMAN : Okay. Ms. Caudle, when you went in, actually you did not see anybody 13 performing any work, but what you did see was 14 15 the appointment book? MS. CAUDLE : Not in her room. Her room was 16 17 locked and Star did have to unlock it and let 18 me in. 19 MS. TURMAN : There wasn't any activity. 20 MS. TRAYLOR : No. 21 MS. CAUDLE : Only hair being done. 22 HEARING OFFICER : If there are no -- yes, 23 ma'am. 24 MS. TRAYLOR : How long did you practice in your home to build your clients? Or their home 25

or -- how long would you be doing this to get your clientele built up?

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MS. CURRY-CHIMES : I came down -- I made 3 two trips to Arkansas. And Sheila Jones, the 4 5 Joneses were really good friends with the 6 Stouts. They said I should talk to Dr. Stout 7 and see about working with him. And he was in the process of opening up a skin enhancement 8 9 facility in Dallas, so they introduced me to him. And what I did was I'd come down here and 10 work for him some and then I worked for him in 11 12 the Dallas office, helping him build his clientele. So it was a process -- I was very 13 14 busy in Dallas, so I worked out of his facility 15 in skin enhancement for two years after he opened her and I would come every four weeks 16 and work a week in his office down here. 17 18 MS. TRAYLOR : You had an aesthetician's

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 MS. TRAILOR : Tou had all aeschedicial s

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 license in Texas?

20MS. CURRY-CHIMES : Oh, yes, ma'am.21HEARING OFFICER : Does the board have more22questions?

(No response.)

24 MR. JOCHUMS : I'd suggest we start with 25 Sherry, in terms of the motions.

HEARING OFFICER : Yes.

2 MR. KEENE : I'll make a motion.

3 HEARING OFFICER : Okay.

MR. KEENE : Finding the allegations being 4 5 true, I move to order the respondent to pay a 6 fine in the amount of \$250.00 payable within 30 days of receipt of the board's order. Failure 7 to pay the fine as ordered will result in 8 9 suspension of respondent's aesthetician license 10 beginning 30 days from receipt of the order and continuing for a period of 90 days from the 11 12 date the respondent relinquishes her license to the board. 13

14MS. POWELL : I have a motion. Do I have a15second.

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(No response.)

17MS. POWELL : Motion dies for the failure of18a second.

(PAUSE.)

20 MS. POWELL : Is there any discussion? 21 MR. KEENE : Well, I can make a motion to 22 dismiss the case. 23 MR. JOCHUMS : Well, then make it.

24 MR. KEENE : It's made.

25 MS. POWELL : I have a motion dismissing the

1 case. 2 (PAUSE.) 3 MS. POWELL : Motion dies for failure of a second. 4 5 (PAUSE.) 6 MS. POWELL : Yes, Ms. Traylor? MS. TRAYLOR : Finding the allegations being 7 8 true, I move to order the respondent to pay a 9 fine in the amount of \$500.00 payable within 30 10 days of receipt of the board's order. Failure to pay the fine as ordered, will result in a 11 12 suspension of the respondent's aesthetician's 13 license. 14 MS. GORDON : Second. 15 MS. POWELL : I have a motion and a second. 16 Is there any discussion? 17 (No response.) 18 MS. POWELL : All those in favor, raise your 19 right hand. 20 (Show of hands.) 21 MS. POWELL : All those opposed? 22 (Show of hands.) 23 MS. POWELL : Three. Motion carries. The 24 fine is \$500.00. Thank you. And that was on 25 Ms. Chimes.

Page 131 HEARING OFFICER : You still have a motion 1 2 regarding the salon. MS. POWELL : I need a motion for Ms. Munz. 3 (PAUSE.) 4 5 MS. POWELL : Ms. Traylor? 6 MS. TRAYLOR : Finding the allegations being 7 true, I move to order the respondent to pay a fine in the amount of \$500.00 payable within 30 8 9 days of receipt of this board's order. Failure 10 to pay the fine as ordered will result in 11 suspension of the respondent's cosmetology 12 license. 13 MR. JOCHUMS : It's an establishment. 14 MS. TRAYLOR : Establishment, okay. I 15 thought one of them was a hairdresser. 16 MS. POWELL : I have a motion. 17 MS. GORDON : Second. 18 MS. POWELL : I have a motion and a second. 19 Is there any discussion? 20 MR. KEENE : I'd like to know how those two 21 people that just made that motion found -- came 22 to the decision to make it. 23 MS. TRAYLOR : Do I have to explain that? 24 HEARING OFFICER : I guess you can refuse to 25 answer his question.

Page 132 1 MS. TRAYLOR : Well, I don't have a problem 2 with it, because I find that this lady was working without a license. She was working --3 BOARD MEMBERS : No. No. 4 5 MS. TRAYLOR : -- in homes. 6 MS. CAUDLE : No. 7 MS. TRAYLOR : In homes. HEARING OFFICER : Even your inspector says 8 9 she wasn't working without a license. MS. TRAYLOR : Well, but in homes she was 10 11 without a license in a cosmetology place. She was doing it in her home. 12 MR. KEENE : This hearing is about a salon, 13 not her. 14 15 MS. CURRY-CHIMES : No, ma'am. I wasn't. Not in my home. I didn't live here at the 16 time. 17 18 HEARING OFFICER : This is the salon, so 19 were they guilty of --20 MS. POWELL : This hear -- excuse me. This 21 hearing is on 390. This is going to be on 22 Starlene Munz. This is Starlene Munz here 23 (indicating), the salon owner. MS. GORDON : I have a question. 24 25 HEARING OFFICER : Yes.

Page 133 1 MS. GORDON : She didn't know that she was 2 working in her salon and didn't have a license 3 posted? MS. CAUDLE : Huh-uh. 4 5 MS. GORDON : When she was working there? 6 MS. CURRY-CHIMES : No. 7 MS. MUNZ: No. She had her license. MS. GORDON : I know she had a license, but 8 9 they were not posted when she was working. Is 10 that what I heard someone say? 11 MR. MUNZ: Ma'am, on April 12th, she --12 MS. CAUDLE : No, ma'am. MR. MUNZ: -- was not there any longer. 13 14 She was gone by the 27th of March. 15 MS. GORDON : When she was there --MS. MUNZ: When she was there she did have 16 17 them posted. She just kept them with her at 18 all times. When she would, then she took her 19 license with her because the door would be 20 locked. Nobody was in there working. 21 MS. GORDON : Well, why was the door open 22 the day the inspector came? 23 MR. MUNZ: It wasn't. 24 MS. CAUDLE : It wasn't. MS. MUNZ: I had to unlock it. 25

Page 134 1 MS. CAUDLE : She had to unlock it and let 2 me in. I --3 MS. CURRY-CHIMES : I was using it for 4 storage. 5 MS. MUNZ: Yeah. I kept it locked so 6 nobody could enter the room. 7 MS. POWELL : Are you confused, LaJoy? 8 MS. GORDON : Yeah. I thought she was -- I thought she was there. 9 MS. CAUDLE : No, ma'am. 10 11 MS. CURRY-CHIMES : I wasn't. 12 MS. MUNZ: I was --13 MS. CAUDLE : No. 14 MS. MUNZ: I was there working. 15 MS. GORDON : But you was working? 16 MS. POWELL : Do you want to withdraw your 17 motion? 18 MS. GORDON : Let me understand this first. 19 When you got there, she was not there. 20 MS. CAUDLE : No, ma'am. 21 MS. GORDON : You just went in to inspect 22 her area --MS. CAUDLE : I just had a complaint on the 23 24 permanent cosmetic thing. And I went in to 25 inspect the salon.

Page 135 1 MS. GORDON : So you were not there just on 2 a regular inspection? 3 MS. CAUDLE : No, ma'am. 4 MS. GORDON : You was there on a complaint. MS. CAUDLE : Yes, ma'am. And the room was 5 6 locked. I asked Star and she said that she had 7 some stuff in a room there. And I asked her to unlock the room for me so I could see in it. 8 9 MS. CURRY-CHIMES : And all my equipment was 10 gone. 11 MR. MUNZ: There was no equipment or 12 anything. That's why it was --MS. GORDON : I don't understand why you 13 needed to see in it, if she was not --14 15 MS. CAUDLE : Because --16 MS. MUNZ: Because she had had a complaint 17 that was called in on me. 18 MS. CAUDLE : Because of the complaint I 19 wanted to see what kind of certificate she had, if she had a license posted. We didn't have 20 21 her name or anything at that point. We just 22 had a name of a person possibly working in that 23 salon. 24 MS. POWELL : Actually, Sheila was following 25 protocol.

Page 136 1 MS. CAUDLE : Right. 2 MS. POWELL : Sheila followed protocol to --MS. CAUDLE : I investigated the complaint. 3 MS. POWELL 4 -- investigate the complaint. 5 MS. GORDON : And when you got there, she 6 was not there? 7 MS. CAUDLE : No, ma'am. MS. GORDON : Her license was not there. 8 9 MS. CAUDLE : No, ma'am. 10 MS. GORDON : There was no -- was there evidence there that she had been working? 11 12 MS. CAUDLE : Yes, ma'am, which I testified She had appointments. She had eleven 13 to. 14 appointments from February to March. 15 MS. GORDON : The day that you was there, did she have an appointment? 16 17 MS. CAUDLE : No, ma'am. She had no 18 appointments in the month April whatsoever. 19 MS. TRAYLOR : But she had been working in the salon. 20 21 MS. CAUDLE : She was licensed. Her license 22 was not posted, but she was licensed to do 23 aesthetics work. She got licensed in this 24 state October 19, 2005. 25 Through reciprocity. MS. POWELL :

Page 137 1 MS. CAUDLE : Which means she had a license 2 to do aesthetics work, but it was not posted on the wall. 3 4 MS. CURRY-CHIMES : And whenever I was there 5 it was posted. 6 MS. CAUDLE : They was not posted on the 7 wall because she had moved everything. MS. GORDON : She was not there. 8 MR. MUNZ: Right. 9 10 MS. CAUDLE : No, ma'am. 11 MR. MUNZ: Right. 12 MS. WITTUM : Well, and one thing I think we don't need to lose sight of is that the Munz 13 14 gave testimony of the calendar period from the 15 time they first met Ms. Curry to the time she left and it -- if memory serves me correctly, 16 she wasn't there for most of that time. 17 18 MR. MUNZ: Yes, ma'am. 19 MS. WITTUM : So she was not doing services 20 in the establishment --21 MR. MUNZ: Correct. 22 MS. WITTUM : -- for much of that time. 23 MR. MUNZ: Right. 24 MS. TURMAN : Madam President, can we readdress something because I want to make it 25

Page 138 1 clear, even on the vote that we just took. 2 MS. POWELL : Well, --MR. MUNZ: Yeah, that's what I was --3 MS. TURMAN : Can we do that? 4 5 (MULTIPLE DISCUSSIONS TAKING PLACE.) 6 MS. TURMAN : Okay. Our attorney says we 7 can't. HEARING OFFICER : I'm not your attorney. 8 9 That man on the end is your attorney. MS. TURMAN : Okay. That man on the end 10 then. Can we re-address this? 11 12 MR. JOCHUMS : What do you want to readdress? 13 14 MS. TURMAN : I just want to know if she was 15 practicing without a license, what time frame was she -- and going into homes? 16 17 MR. JOCHUMS : Pat, from what she said she 18 had a license from October on and all this 19 happened after October. 20 MR. MUNZ: Right. 21 MS. TURMAN : We're going --22 MS. TRAYLOR : But she was going into homes. 23 MR. JOCHUMS : Including when she was going 24 into homes. 25 MS. TURMAN : When she was going into homes,

Page 139 1 would that license when she was going into the 2 homes? 3 MR. JOCHUMS : No. MS. TRAYLOR : No, it wouldn't. 4 5 MR. JOCHUMS : And I think that's probably 6 why you fined her. 7 MR. KEENE : Yeah, but we fined her \$500 bucks. 8 9 MS. TURMAN : I wanted to make sure we'd 10 done that properly, too. 11 MR. JOCHUMS : Yeah. We're through with 12 her. Now we're on the salon. 13 MS. TURMAN : I'm sorry. 14 MS. POWELL : So now that we have 15 clarification on this issue of Ms. Munz and 16 LaJoy has withdraw her second. MS. TRAYLOR : She did? We didn't hear her. 17 MS. POWELL : Yes. She withdrew her second. 18 19 Do you need to withdraw your motion? 20 MS. TRAYLOR : I will, but -- I don't --21 MS. POWELL : Okay. Do I -- do we want to 22 start all over now and make a motion now, 23 please? MS. PICKERING : I'd like to make a motion. 24 25 MS. POWELL : All right, Ms. Pickering.

Page 140 1 MS. PICKERING : I'd like to make a motion 2 finding that there is insufficient evidence to 3 support the charges filed against the respondent in this matter. I move that this 4 matter be dismissed. 5 6 MR. KEENE : I'll second it. 7 MS. POWELL : I have a motion and a second to dismiss Starlene Munz, salon owner. 8 Is 9 there any discussion? 10 (No response.) 11 MS. POWELL : All those in favor, raise your 12 right hand. 13 (Show of hands.) 14 MS. POWELL : Four. All those opposed? 15 (Show of hands.) 16 MS. POWELL : Two. Any abstentions? One. Motion carries. 17 HEARING OFFICER : The decisions in these 18 19 two matters in this hearing will be reduced to 20 writing and sent to the respondents. If you 21 wish to appeal the decision you may do so under 22 the Administrative Procedures Act. And that 23 concludes this. 24 MR. JOCHUMS : And the one that got a civil 25 penalty needs to be sure to leave your Ohio

Page 141 1 address here, so we can get all your 2 correspondence to you. MS. CURRY-CHIMES : Can I do that upstairs? 3 4 MR. JOCHUMS : Yes, you can do that 5 upstairs. 6 HEARING OFFICER : At this time, unless 7 there's further discussion, this hearing is closed. And I believe that is the conclusion 8 9 of the hearings today. 10 MS. WITTUM : Thank you. 11 MR. JOCHUMS : Wait. We do have some more 12 hearings. (MULTIPLE DISCUSSIONS TAKING PLACE.) 13 14 MR. JOCHUMS : Let me propose that -- what I 15 would like to propose -- actually, we have some people that didn't show today. We have -- now 16 17 are two of those on a continuance? 18 MS. WITTUM : They are at the bottom, if you 19 go on down past --20 MR. JOCHUMS : If we grant those, does that 21 take anybody off the list of the no-shows? 22 MS. WITTUM : No. I listed them separate. 23 MR. JOCHUMS : Okay. Let me go back. At 24 your 9:00 hearing list that's in front of 25 everybody, we can cross out 46 and 47, that we

had hearings on. HO#06-252 has been paid, so 1 2 cross that off. Niki White, we had a hearing That's 372, cross that off. Nathan Dendy, 3 on. I'm told paid, 06-373. Cross that one off. 4 5 Then we had hearings of these last three cases, 06-389, Rita Landis; and 06-390, Star Munz; and 6 7 391, Sherry Chimes. If you cross all those off, we have the remaining hearing items. 8 Now, I think that we can, for the purposes of 9 handling these no-shows, state that the notice 10 11 of hearing in each and every one of these cases 12 contains a paragraph which reads, "(The person's name) may be heard in person or by 13 counsel and may offer such witnesses, 14 15 affidavits, documentary evidence and/or depositions in defense of the above charges as 16 17 may be reasonably desired. The Board will consider Respondent's failure to appear at the 18 19 hearing or to obtain a continuance as the desire not to contest the factual allegations 20 21 contained in this notice. In that case, the 22 Board may impose appropriate sanctions in the 23 Respondent's absence." I believe with that 24 statement in the notice of hearing that we can proceed to making findings that the allegations 25

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Page 143 1 have been proved in each of those cases and 2 that the fine mentioned in the far right hand column be approved. 3 HEARING OFFICER : I think that all that 4 5 would be required would be that --6 MR. JOCHUMS : Just one motion. 7 HEARING OFFICER : One motion and actually testimony that some sort of proof was received 8 9 by the board that these notices were actually received by these people. 10 MR. JOCHUMS : Okay. 11 12 HEARING OFFICER : I know they're sent with return notice required, so. 13 MR. JOCHUMS : Right. Kathy Wittum is the 14 15 executive director. 16 HEARING OFFICER : She can probably testify 17 to that. 18 MR. JOCHUMS : She's looking through the 19 stack. 20 MS. WITTUM : Okay. I have three different 21 stacks here. One is where the civil penalty 22 certified receipt was accepted. One where it 23 was returned unclaimed, but we sent it out 24 regular mail. I think you told me that that's 25 sufficient. And then we've got a small stack

Page 144 1 here, where the certified has not been returned 2 and we have not received it back from the post office. So these people we do not know for 3 certain that they have received their notice. 4 5 MR. JOCHUMS : Why don't we cross them off 6 the list. 7 HEARING OFFICER : So cross them off the list and then you would make a motion for 8 9 everyone else. MS. WITTUM : Okay. So that's 384, 380, 10 379, --11 12 MR. DOWNEY : Did you say 384? MS. WITTUM : 384 --13 14 MR. DOWNEY : I don't even have that listed 15 on mine. 16 MS. POWELL : It's on the backside. 17 BOARD MEMBER: Yes, you do. MS. WITTUM : It's on the backside. 18 19 BOARD MEMBER: You're way too far back. 20 MR. DOWNEY : Okay. Then they're not in numerical order? 21 22 MS. WITTUM : Yes, they are. 23 MS. GORDON: Yes, they are. 24 MR. DOWNEY: Okay. I got it. 25 MS. POWELL : 384, and 380, she said.

Page 145 1 MS. WITTUM : And 379. 2 MS. POWELL : 379. 3 MS. WITTUM : And on the front page, 251 and 250, 245 -- and that's it. 4 5 MS. POWELL : Yes, Mr. Downey? 6 MR. DOWNEY: Madam Chairman, I make a 7 motion that we accept the penalties that have been marked for each of these individuals, plus 8 9 a \$25.00 administration fee. 10 MS. TRAYLOR : I second that motion. MS. POWELL : I have a motion and a second. 11 12 Is there any discussion? 13 (No response.) 14 MS. POWELL : All those in favor, raise your 15 right hand. (Show of hands.) 16 17 MS. POWELL : It's unanimous. Motion 18 carries. 19 MR. JOCHUMS : Okay. Then moving on to the 20 section in bold in the middle of the second 21 page, Respondents who have waived their right 22 to a hearing. In fact in these cases, -- have 23 these people actually paid? 24 MS. WITTUM : These people have paid. 25 MR. JOCHUMS : Okay. So they've not only

Page 146 1 had notice, they've paid their penalty. And we 2 just need a motion to approve the civil 3 penalties received in each and every one of these cases. 4 5 MS. TRAYLOR : I so move. 6 MS. POWELL : I have a motion. 7 MR. KEENE : Second. MS. POWELL : I have a motion and a second 8 9 to approve. Is there any discussion? 10 (No response.) 11 MS. POWELL : All those in favor raise your 12 right hand. 13 (Show of hands.) 14 MS. POWELL : It's unanimous. Motion 15 carries. MS. WITTUM : We'll leave those two to the 16 17 September meeting. MR. JOCHUMS : I don't think that we have 18 19 anything else that requires the Hearing Officer 20 or even the court reporter. 21 MS. POWELL : We're --22 MS. WITTUM : We're done. 23 MR. JOCHUMS : We're done. 24 MS. POWELL : Hearing no further business, 25 the meeting is adjourned.

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1	STATE'S EXHIBIT "1"		
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1	STATE'S EXHIBIT "1"		
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1	RESPONDENT'S EXHIBIT "1"	
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1	STATE'S EXHIBIT "1"		
2	HO#06-389: RITA LANDIS d/b/a ALWAYS BEAUTIFUL		
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1	STATE'S EXHIBIT "2"		
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